



Telecommunication  
Development Bureau (BDT)



Ref.: Circular BDT/DKH/RME/063

Geneva, 8 May 2025

- Administrations of ITU Member States
- Palestine (Resolution 99 (Rev. Dubai, 2018))
- ITU-D Sector Members
- ITU affiliated academic and research institutes
- National Regulatory Authorities
- Regulatory Associations
- Regional and International Organizations
- United Nations Funds and Programs, Specialized Agencies, and IAEA

**Subject: Consultation for the Global Symposium for Regulators (GSR-25) Best Practice Guidelines on “What does it take for regulators to become digital ecosystem builders?”**

Dear Sir/Madam,

I am pleased to launch the consultation for the 2025 Global Symposium for Regulators (GSR-25) Best Practice Guidelines. The consultation process will be coordinated by the GSR-25 Chair, His Excellency Dr Mohammed Saud Al-Tamimi, Governor of the Communications, Space and Technology Commission (CST) of Saudi Arabia.

The overall theme of the GSR-25 Consultation is: ***What does it take for regulators to become digital ecosystem builders?*** Concretely, you are invited, as part of the GSR-25 consultation process, to provide your ideas, views and experiences on the following questions:

- **Fostering innovation in regulatory approaches:** How can regulators cultivate an innovation-driven culture in regulatory work and decision-making? What new skillsets and mindsets do they need today?
- **Adapting and enhancing regulatory capacity:** How should regulatory mandates, capacity and decision-making evolve to balance market innovation with digital inclusion and support the achievement of broader social and economic policy goals? What institutional mechanisms can enhance regulatory responsiveness to emerging digital business models and evolving risks?
- **Harnessing transformative technologies for regulatory excellence:** How can regulators better leverage Artificial Intelligence, big data, Internet of Things, blockchain and other digital technologies to enhance decision-making, compliance monitoring and regulatory agility? What technology tools and applications can regulators use to strengthen transparency, stakeholder engagement and public trust in regulatory processes?
- **Cross-border cooperation for building national, regional and global digital ecosystems:** How can regulators leverage regional and international cooperation to foster harmonized regulatory approaches, knowledge exchange and capacity-building?

Please submit your contribution (maximum two pages) to [gsr@itu.int](mailto:gsr@itu.int) no later than **20 June 2025**. Recalling the series of GSR Best Practice Guidelines since 2003 that capture established regulatory mechanisms and

tried and tested practices, I encourage you to focus your 2025 contribution on new approaches, tools and perspectives to enhance regulatory capacities *for regulators to become digital ecosystem builders*.

The final GSR-25 Best Practice Guidelines will be presented and adopted at the GSR-25 Heads of Regulators Executive Roundtable on Monday, 1 September 2025. Drafts as well as individual contributions will be posted on the GSR-25 website.

I look forward to receiving your contributions and I take this opportunity to encourage you to register for GSR-25 as a participant, panellist or moderator. You will find the detailed GSR-25 agenda and further information available at: [www.itu.int/gsr25](http://www.itu.int/gsr25).

Yours faithfully,

*(Signed)*

Cosmas Luckyson Zavazava  
Director