
Document TDAG-21/20-E

3 May 2021

Original: English

Director, Telecommunication Development Bureau

Review of ITU Regional Presence

Summary:

This document contains a status report of the work being carried out on the review of the ITU regional presence.

Action required:

TDAG is invited to note this document.

References:

Documents C20/74, C20/75

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Review of ITU Regional Presence

Presentation to TDAG-21

3 May 2021



Overview

- 1. Background**
- 2. PWC Report Summary**
- 3. Ad Hoc Group Review**



Background

- ❑ Council Decision 616 instructed SG to recruit and hire an independent external management consultancy to perform a review of ITU's Regional Presence, Terms of Reference annexed
- ❑ PwC selected by a competitive selection process, and began work in November 2019
- ❑ Review included qualitative and quantitative data collection, stakeholder consultation (over 100 internal and external stakeholder interviews, including 63 Member States) and a combination of analytical methods.
- ❑ Final PwC Report delivered to SG in July 2020
- ❑ PwC report presented to the Second Virtual Consultation of Council (VCC2) in November 2020 in [Document C20/74](#)
- ❑ Secretariat Note on PwC Report also presented to VCC2 as [Document C20/75](#)
- ❑ Council referred the consideration of the PwC review to CWG-FHR



PWC Report Summary

- ❑ PwC's findings are broken down into specific areas that impact the ability of the regional offices to achieve ITU's mandate.
- ❑ PwC makes recommendations under six overall headings:
 - Guiding Principles
 - Strategic Positioning
 - Criteria guiding the opening or phasing out of field offices
 - Integrated planning and performance management
 - Enabling processes
 - Future regional presence delivery model
- ❑ PwC's action plan comprises four implementation streams, broken down into 15 recommendations and 50 supporting actions.
- ❑ PwC proposes an overall three-year implementation timeline
- ❑ PwC supports a revision to the model which would result in flattening of the structure in the regions, to an Area Office Only model, supported by a Regional Desk at ITU HQ



PWC Report Summary

PWC Key Findings – Paragraphs 2, 3 and 4

- PWC summary of its views on the current state of ITU's Regional Presence
- Based on document review and interview process
- Facts verified by secretariat

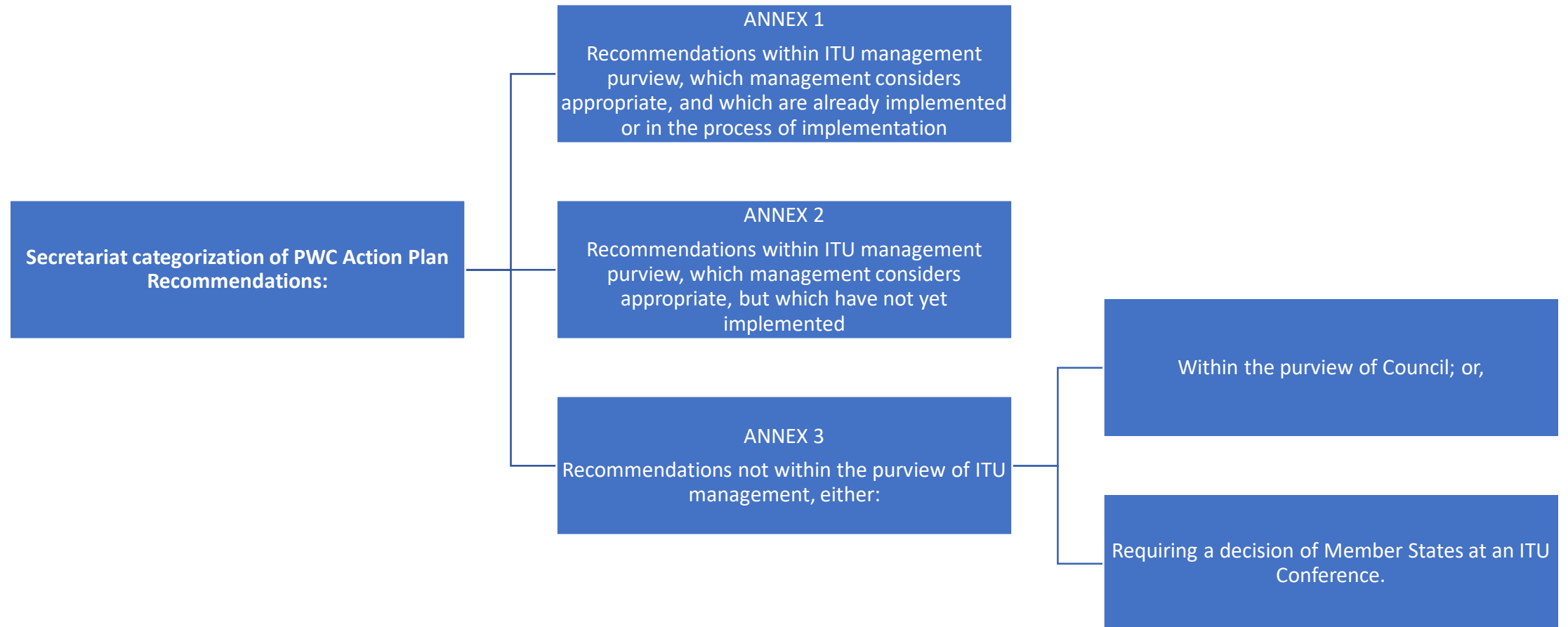
Future Model – Paragraph 6

- Guiding Principles for ITU Regional Presence
- Future Role and Positioning of ITU Regional Presence
- Objectives and Performance Management
- Internal Processes and Procedures
- Delivery Model

Action Plan – Paragraph 7

- 3 Phase Roadmap (3 year implementation period)
- 4 Functional Components
- 15 Implementation Streams
- 50 Recommendations
- Neutral Financing Proposal

PWC Report Summary



Ad Hoc Group Review

- ❑ CWG-FHR meeting on 25/26 January 2021 ([CWGFHR12/17](#)) created an Ad Hoc Group to:
 - Review and analyse the recommendations of the PwC Report presented by the Secretary-General in Document C20/74:
 - Analyse the possible financial implications of various options for optimizing the structure of the ITU regional presence.
 - Prepare and submit recommendations to the next CWG-FHR related to optimization of the structure and methods/approaches to increase the efficiency of the regional presence.
- ❑ Ad Hoc Group met on [15 February 2021](#) and [20 April 2021](#)
 - Considered Secretariat Summary of PwC recommendations, including three Annexes ([Document CWG-FHR-AH-RegPres-1/4](#))
 - Discussed and agreed Strategic Principles for the Regional Presence
 - Did not agree to structural reorganization of the Regional Presence, so the structure would remain as currently organized (i.e., with Regional and Area offices)
 - Agreed that the Secretariat should continue implementation of recommendations that can be implemented, and report regularly to CWG-FHR on the status of all recommendations
- ❑ Report of the Ad Hoc Group will be submitted to next meeting of CWG-FHR



Thank you

