



**Telecommunication
Development Bureau (BDT)**

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Geneva, 26 May 2020

- Administrations of ITU Member States
- Ministries and Regulators
- ITU-D Sector Members
- Academia
- Regional Organizations from Europe

**Subject: ITU-RCC Webinar on Towards the Development of National Digital Skills Strategies:
Digital Skills Assessment Guidebook, 1 June 2020, from 10:00 to 11:30, Remote Meeting**

Dear Sir/Madam,

I am pleased to invite you to participate in the Webinar on “Towards the Development of National Digital Skills Strategies: Digital Skills Assessment Guidebook”, which will take place 1 June 2020 from 10:00 to 11:30 am CET. This Webinar is co-organized by the International Telecommunication Union (ITU) and Regional Cooperation Council (RCC).

The COVID-19 crisis has emphasised, as perhaps nothing else could have, the vital importance of connectivity and of extending affordable access to as many people as possible, as fast as we can. Digital is the foundation on which we can build social and economic resilience. We have never faced a situation of greater urgency, and I believe the renewed global recognition of the importance of digital infrastructure, services and skills presents many unprecedented opportunities to make real and rapid progress.

Organized within the framework of the ITU Regional Initiative for Europe on ‘Accessibility, affordability and skills development for all to ensure digital inclusion and sustainable development’ as well as the RCC Multi-stakeholder Working Group on Digital Skills, the objective is to seek the engagement of stakeholders in the development of the National Digital Skills Strategies across the Europe Region, including the Western Balkans economies. It will build upon the new ITU Digital Skills Assessment Guidebook (to be officially launched on 28 May 2020).

The Guidebook aims at assisting Member States in determining the existing national supply of digital skills, to assess the skills demanded from industry and other sectors, to identify skills gaps, and to develop policies to address future digital skills requirements. The Guidebook, which draws on and complements the ITU Digital Skills Toolkit published in 2018, is designed for use by policy-makers and other stakeholders, such as partners in the private sector, non-governmental organizations and academia, who may need to undertake skills assessments at the national level.

All the information related to this event can be found on the ITU website at https://www.itu.int/en/ITU-D/Regional-Presence/Europe/Pages/Events/2020/ITU_RCC_Webinar/ITU_RCC_Webinar.aspx

To participate, please register online using the link available at <http://www.itu.int/go/regitud> no later than 29 May 2020.

Should you have any questions or need clarifications, please do not hesitate to contact eurregion@itu.int.

I look forward to your active participation in this event.

Yours faithfully,

[Original signed]

Doreen Bogdan-Martin
Director



ITU-RCC Webinar for Europe

Towards the Development of National Digital Skills Strategies: Digital Skills Assessment Guidebook

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1 June 2020 | 10:00 – 11:30 | Virtual

https://www.itu.int/en/ITU-D/Regional-Presence/Europe/Pages/Events/2020/ITU_RCC_Webinar/ITU_RCC_Webinar.aspx

AGENDA

[9:45 – 10:00] Virtual Networking

[10:00 – 10:15] Opening Ceremony

- **Ms. Doreen Martin-Bogdan**, Director, Telecommunication Development Bureau, ITU
- **Ms. Tanja Miscevic**, Deputy Secretary General, Regional Cooperation Council (RCC)

[10:15 – 11:00] ITU Digital Skills Assessment Guidebook

- **Ms. Susan Teltscher**, Head of Capacity and Digital Skills Development, ITU
- **Ms. Halima Letamo**, Training and Development Officer, Capacity and Digital Skills Development, ITU

[11:00 – 11:15] Interventions by Countries and Open Discussion

- **Ms. Pranvera Kastrati**, Senior Expert on Economic & Digital Connectivity, Regional Cooperation Council Secretariat

[11:15 – 11:30] Way Forward for Implementation

- **Mr. Jaroslav Ponder**, Head of ITU Office for Europe

