

**8th World Telecommunication/ICT Indicators
Meeting (WTIM-10)**
Geneva, Switzerland, 24 - 26 November 2010




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TITLE: Measuring the Economic Impact of ICTs: An Overview



ORGANISATION FOR ECONOMIC
CO-OPERATION AND DEVELOPMENT


8TH WORLD TELECOMMUNICATION/ICT INDICATORS MEETING
24-26 November 2010
Geneva, Switzerland

**Session 1: Measuring ICT impact
joint ITU/OECD/EU session**



**Measuring the Economic
Impact of ICTs:
An Overview**

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Outline

1. Present common methods to measure ICT impact
2. Summarize data needs
3. Give examples from OECD work
 - Growth accounting
 - Productivity
 - ICT diffusion
 - Final demand/Multiplier effects
 - Micro data:
 - Innovation
 - Education



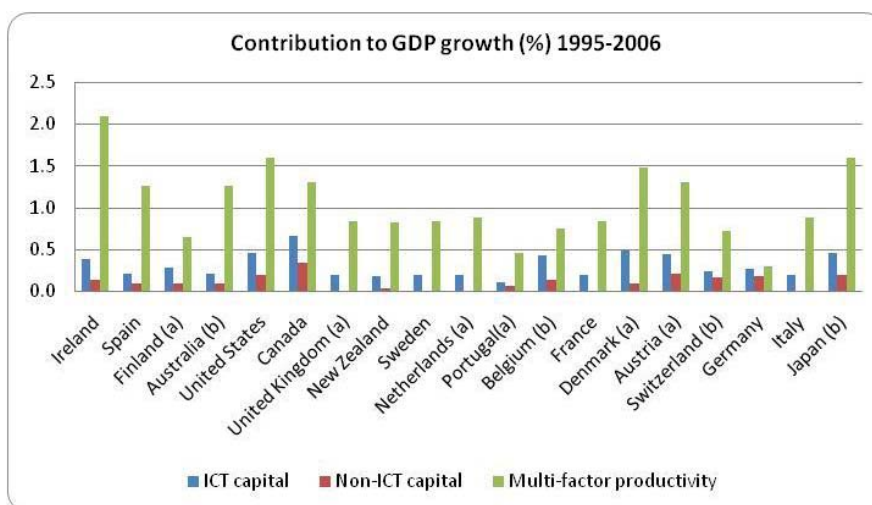
Growth accounting

What is the contribution of ICT investment to growth?

- $GDP = \text{Labour} + \text{ICT capital} + \text{Non-ICT capital} + \dots$
- Data needs:
 - Inputs remuneration (wages, capital costs,...)
 - ICT and Non-ICT investments
 - ICT capital price
- See: OECD Manual on Measuring Capital
OECD Productivity Database



Contribution to GDP Growth 1995-2006





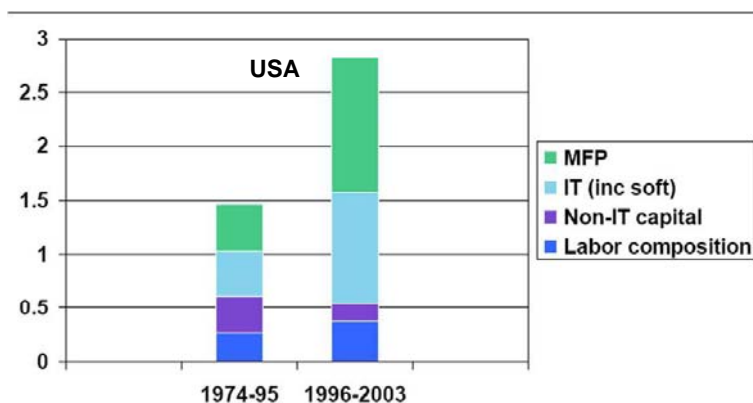
Productivity

Does ICT investment increase productivity?

- Multi Factor Productivity = growth in GDP not explained by growth in labour, capital, ...
- MFP accounts for a large share of GDP growth
- MFP is explained by ICT **and** Knowledge Investments
- Intangibles:
 - Software
 - R&D
 - Brand Equity
 - Firm-specific human capital
 - Organisational know-how
- See: OECD Science, Technology and Industry Scoreboard

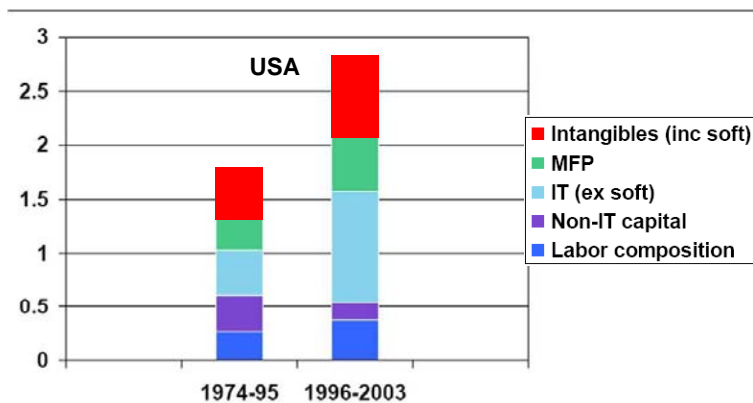


Multi factor productivity (MFP) remains important...





...and Intangibles explain a large part of it



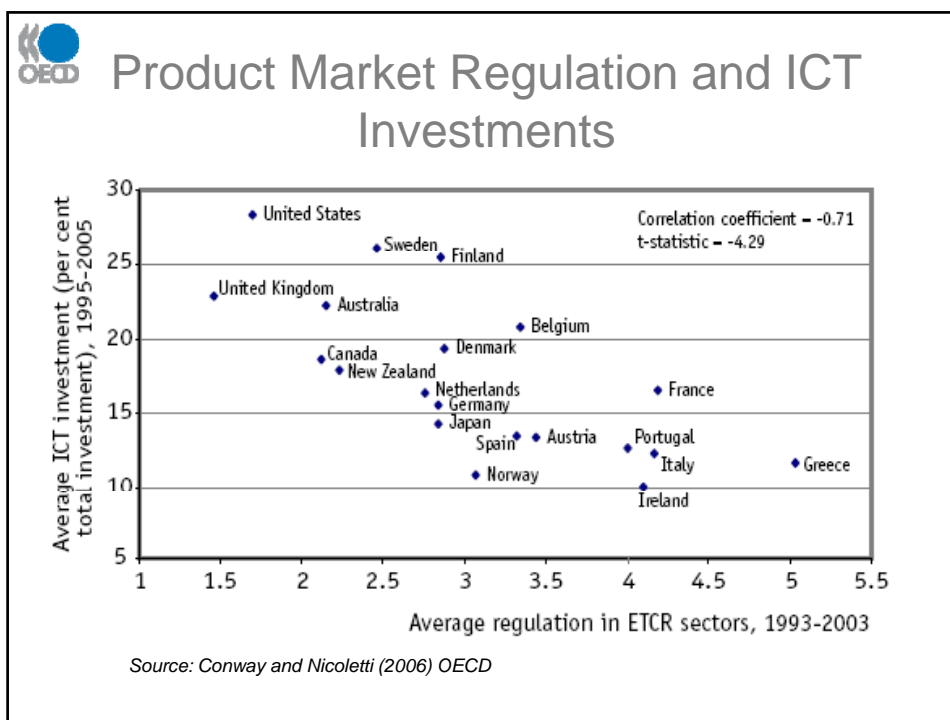
- Same results in the UK and Japan




ICT diffusion

Why is ICT adoption slow in some countries?

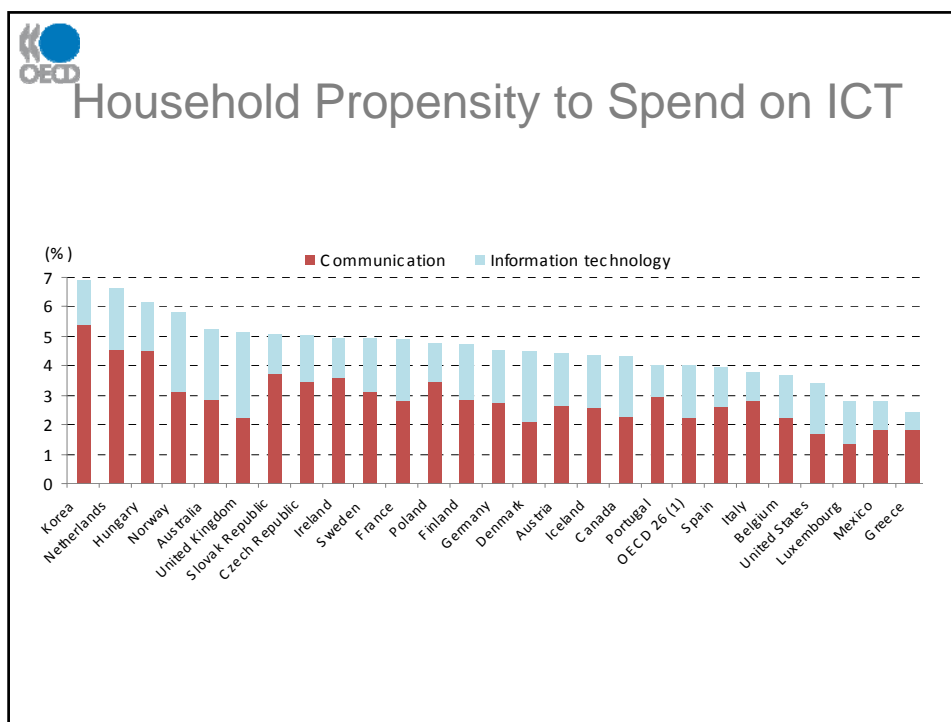
- Financial markets: difficult access to credit
- Product regulation: low competition
- Labour regulation: high costs for failure
- Data needed:
 - % of firms using ICT *or* ICT investment
 - Indicators of regulation
 - Cost of failure
 - Cost of credit
 - Degree of competition
- See: OECD Indicators of Economy-wide Regulation



 Final demand

What is the effect of final demand for ICT on growth?

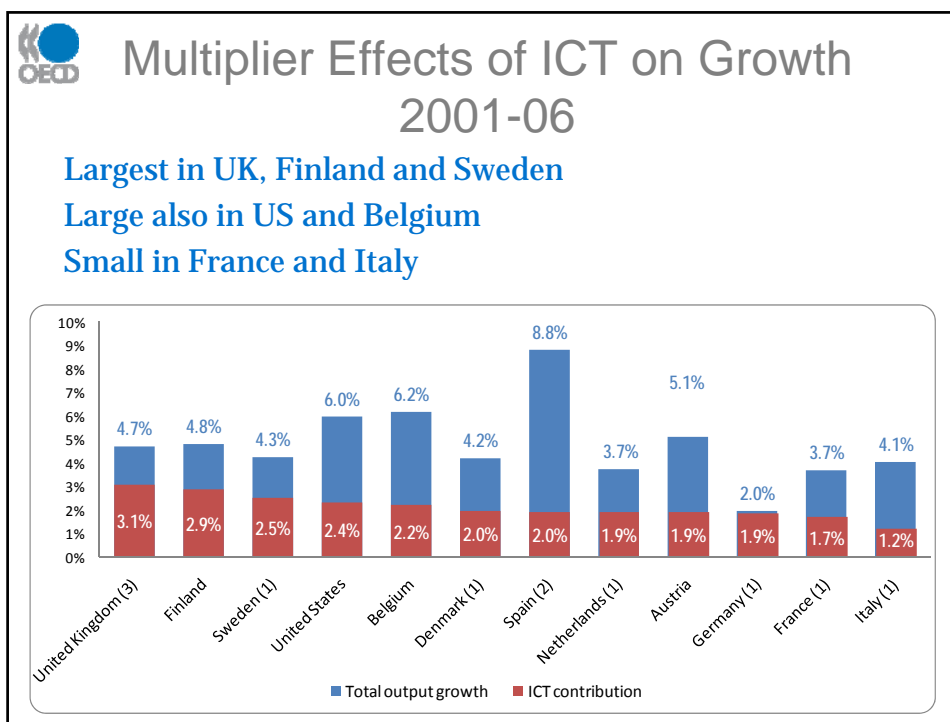
- Domestic demand
- Exports
- Data needs:
 - Household expenditure survey
 - Trade statistics
 - Classification of ICT goods and services
- See: OECD Guide to Measuring the Information Society




OECD

Multiplier effects

- **Final demand:** ICT offers new goods and services for consumers;
- **Demand multiplier:** ICT supply increases demand for the output of other industries;
- **Supply multiplier:** ICT supply creates new opportunities for production in other industries.
- Data needs: Input/Output tables
- See: OECD Input/Output Database



 **Micro data
ICT and Innovation**

2 statistical sources:

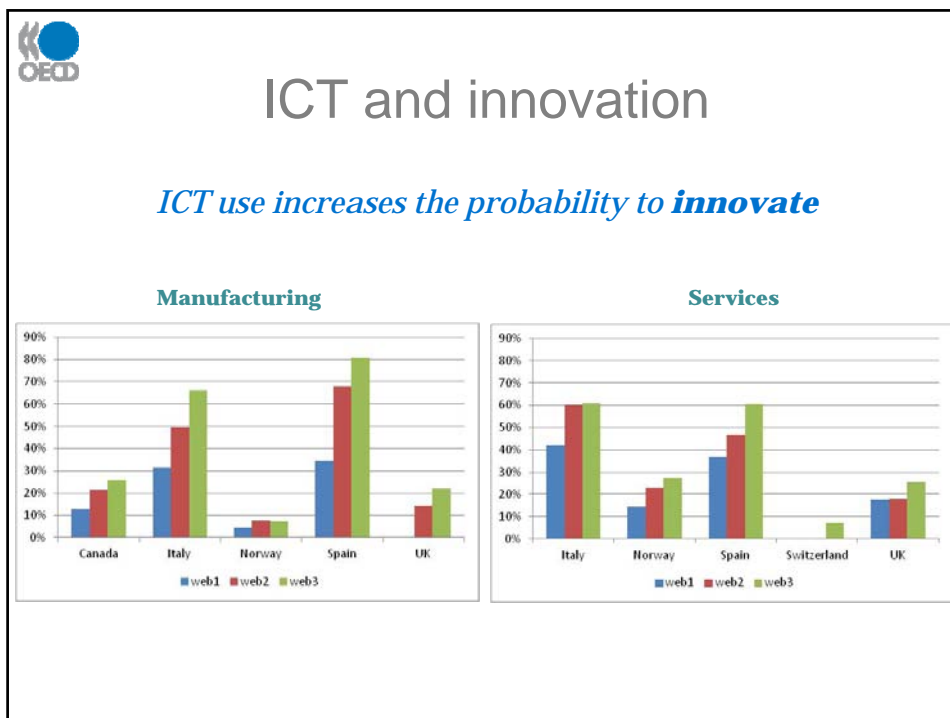
1. the ICT Business Survey
2. the Innovation Survey


Data from 1 & 2 have been linked at the firm level

Due to confidentiality reasons, no access to data:

- A network of researchers with access to micro-data...
- ...based on the same econometric model set by OECD

14 researchers from 9 countries:
Canada, Italy, Luxembourg, the Netherlands, Norway, Spain, Sweden, Switzerland and the UK



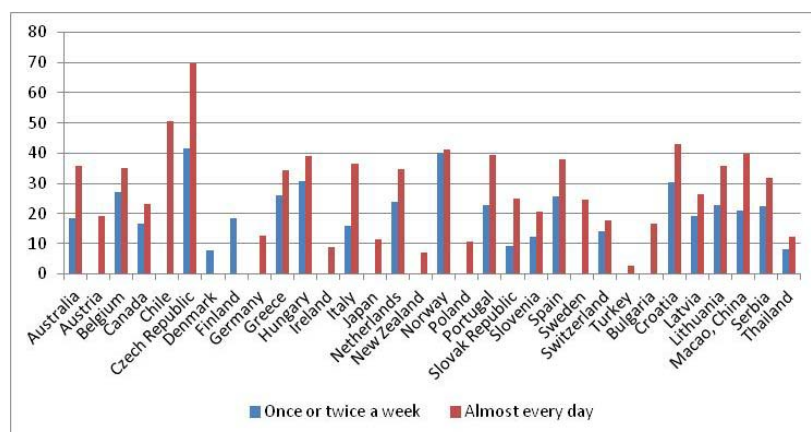
 **Micro data**
ICT and Education

- **ICTs as a tool for learning:**
 - Policy makers: enthusiast
 - Researchers: little evidence
- **Public investments in school are significant**
- “Belief that, sooner or later, schools and teachers will adopt it and benefit from it” OECD, 2010
- **Are ICT investments paying back?**
 - OECD PISA survey



ICT and education

Computer use increase students' performance



More information?

- **ICT Partnership for Development: “Measuring ICT Impact: A User Guide” *ongoing***
- **OECD Guide to Measuring the Information Society**
- **OECD Manual on Measuring Capital**
- **OECD Manual on Productivity Measurement**
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