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| Telecommunication  Development Bureau (BDT) | | | | |
| Ref.: | Circular BDT/IP/CSTG/13 | | Geneva, 25 June 2012 | |
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|  |  |  | To:   * Administrations of ITU Member States * Observer (Resolution 99) * ITU-D Sector Members, Associates, Academia * Chairmen, Vice-Chairmen, Rapporteurs and Vice-Rapporteurs for ITU-D Study Groups 1&2 * Contact points for ITU-D SG 1&2 * Observers (Regional and International Organizations) | |
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| **Subject:** | **Request for country experts to provide case studies, lessons learned and best practices on e-Health and e-Government** | | | |
| Dear Sir/Madam,  We are writing to ask you if you would kindly identify country experts to liaise with ITU-D Study Groups on questions of e-Health and e-Government. In the context of the International Telecommunication Union’s work on ICT for Health and Government, ITU-D Study Group 2 Question 14-3/2 dedicated to “**Telecommunications for e-Health**” is mandated to “disseminate experiences and best practices with the use of information and telecommunication technologies in e-Health”. Likewise, Question 17-3/2 dedicated to “**Progress on e-government activities and identification of areas of application of e-government for the benefit of developing countries**” is looking at “lessons learned on e-government related activities in developed and developing countries, with special attention to the use of mobile and wireless platforms for the provision and payment of services in rural and remote areas”.  The experts, who can be from Administrations, ITU-D Sector Members, Associates, and Academia, will liaise with the Rapporteur Groups for these study questions and the BDT Focal Point on providing contributions with non-confidential information related to country experiences, case studies, lessons learned and best practices on these topics. The information collected will be organized and made available to the membership on the ITU-D Study Group website to enable wider dissemination and information sharing. Relevant material will also be reflected in the final deliverables of the Study Group Questions.  We would request you to kindly send the relevant contact information to the ITU-D Study Group Secretariat ([devsg@itu.int](mailto:devsg@itu.int)), preferably by **Friday, 27 July 2012.**  If you have any questions or require further information on this request, please do not hesitate to contact Ms C. Sund, ITU-D Study Groups Coordinator, as per the details in the Annex.  I thank you in advance for your cooperation.  Yours faithfully,  [Original signed]  Brahima Sanou BDT Director | | | | |
| **Annex 1**  Expected Output for Questions 14-3/2 and 17-3/2  Detailed information on the outputs expected from the work of Question 14-3/2 can be found online at:  <http://www.itu.int/net3/ITU-D/stg/rgqlist.aspx?rgq=D10-RGQ14.3.2&stg=2>  Detailed information on the outputs expected from the work of Question 17-3/2 can be found online at:  <http://www.itu.int/net3/ITU-D/stg/rgqlist.aspx?rgq=D10-RGQ14.3.2&stg=2> | | | |
| Deadline and Information Requests  We would be grateful if we would receive the names of your country experts for matters that concern e-Health and e-Government respectively not later than **Friday, 27 July 2012**. | | | |
| We would kindly request you to send the relevant contact information to the ITU-D Study Group Secretariat (Ms Christine Sund) at: [devsg@itu.int](mailto:devsg@itu.int), with copy to Mr Hani Eskandar (ITU/BDT/IEE/CYB), BDT Focal Point for Questions 14-3/2 (e-Health) and 17-3/2 (e-Government) at: [hani.eskandar@itu.int](mailto:hani.eskandar@itu.int)  Queries or requests for further information regarding the appointment of experts for e-Health and e-Government matters can be addressed to the BDT Focal Point. | | | |
| General queries about the work of the ITU-D Study Groups (<http://www.itu.int/ITU-D/study_groups/>) can be addressed to the ITU-D Study Groups Secretariat (Tel.: +41 22 730 5999, e-mail: [devsg@itu.int](mailto:devsg@itu.int)).  The next ITU-D Study Group meetings will be held in Geneva in September 2012. Study Group 1 will meet 10-14 September 2012, and Study Group 2 (including Resolution 9) will meet 17-21 September 2012. Details can be found in the relevant circular letter at: <http://www.itu.int/md/D10-CA-CIR-0012/>.  \_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | |