

# TELECOMMUNICATION DEVELOPMENT BUREAU

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SOURCE: CMT, Spain

TITLE: New and emerging indicator work in Spain: mobile broadband and convergence



## New and emerging indicator work in Spain: mobile broadband and convergence

6th World Telecommunication/ ICT Indicators Meeting

13-15 December 2007, Geneva, Switzerland

Berta del Olivo, CMT Spain



Comisión del Mercado de las Telecomunicaciones

### **Outline**



- Part I: Collection of mobile broadband data
- Part II: Indicators to track convergence

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### Part I: Mobile broadband data collection

## Outline: collection of mobile broadband data CM Telecomunication del Mercado de las Telecomunicacion



- Data collection: lines and subscribers
- Access to and usage of broadband services
- **Data collection: transactions**
- Data collection: a more precise definition of lines
- 2006: the birth of mobile broadband in Spain





### Data collection: lines and subscribers

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#### CMT Data collection and definition



#### Number of lines associated with UMTS handsets

Definition:

Total number of <u>active lines</u> associated with <u>handsets that have</u> <u>access</u> to UMTS networks

- <u>Active lines</u>: prepaid or postpaid lines that have made or received at least one communication subject to be billed during the last three months.
- @ Number of lines associated with computer cards (Datacards)

Definition:

Total number of <u>active lines</u> associated with computer cards (data cards UMTS and data cards HSDPA)

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#### ITU Data collection and definition



@ Number of cellular mobile subscribers with access to data communications at broadband speeds (271mb)

#### Definition:

Number of subscribers to cellular mobile networks with access to data communications (e.g. the Internet) at broadband speeds (greater than or equal to 256 kbit/s in one or both directions) such as WCDMA, HSDPA, CDMA2000 1xEV-DO, CDMA200 1xEV-DV, etc.

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### Access to and usage of broadband

### Access to and usage of broadband



@ UMTS

Access to 3G

Possibility of using 3G networks



@ Data cards

Access to 3G

Usage of 3G networks





...measuring potential usage...

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#### How to measure usage



### ...but how to measure usage?

- @ Revenue
  - @ Taking into account the effect of:
  - √ Flat-rate plans
  - ✓ Promotions (attractive pricing: introduction of a new production)



- @ Gigabytes
- @ Number of transactions





How to measure usage: number of transactions



#### @ Actual usage

#### Definition:

Total number of transactions whereby a user accessed the internet and has used data services

#### ...business matters!

...service targeted at business users

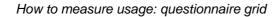
#### **Definition:**

Total number of transactions, breakdown by business and residential lines and by pre-paid and post-paid contract, whereby a user accessed the internet and has used data services

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### Data collection: transactions





| Number of transactions for data services (mobile TV not in) |                           |                            |                           |                            |  |  |  |  |
|---|---------------------------|----------------------------|---------------------------|----------------------------|--|--|--|--|
|   | Residential               |                            | Business                  |                            |  |  |  |  |
|   | Prepaid<br>(transactions) | Postpaid<br>(transactions) | Prepaid<br>(transactions) | Postpaid<br>(transactions) |  |  |  |  |
| Traffic in UMTS networks                                    |                           |                            |                           |                            |  |  |  |  |
| Downloads (songs)   |                           |                            |                           |                            |  |  |  |  |
| Web browsing  |                           |                            |                           |                            |  |  |  |  |
| Others  |                           |                            |                           |                            |  |  |  |  |
| Total traffic   |                           |                            |                           |                            |  |  |  |  |

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Data collection



Lines and subscribers: a measure of access

Transactions: a measure of usage



...towards a more precise definition of lines not only a measure of access but also of usage...



# Data collection: a more precise definition of lines

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CMT Data collection and definition



@ Number of lines associated with UMTS handsets and data cards

Definition:

Total number of <u>active lines</u> that have made a transaction to use data services at broadband speed

- FIRST DEFINITION <u>Active lines</u>: prepaid or postpaid lines that have made or received at least one <u>communication subject to be billed during the last three months.</u>
- MORE PRECISE DEFINITION <u>Active lines</u>: prepaid or postpaid lines, in the business and residential segment that have made a <u>transaction to use 3G data services</u> <u>during the last three months</u>

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# 2006 The birth of mobile broadband in Spain

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### 2006

The birth of mobile broadband in Spain



### UMTS terminals gathering momentum...

@ 3G effective take off: 3.4 million UMTS (W-CDMA) terminals







$$3G density = \frac{UMTS \ lines}{mobile \ lines}$$

### 2006

### The birth of mobile broadband in Spain



Mobile sector Revenue break down 2005



Mobile sector Revenue break down 2006



...but still a long way for 3G non-voice data revenues

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Part II: Indicators to track convergence

### Outline: indicators to track converge



- Convergence
- Network convergence
- Service convergence



· Tracking converge through revenue: revenue migration

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### Outline: list of proposed indicators



• Network convergence

#### **Investment in NGaNs**

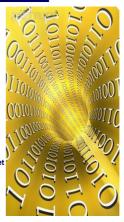
- @ Investment
- @ Number of installed accesses of FTTx
- Service convergence

#### **VoIP** services

@ Subtotal of revenue/traffic in fixed telephone market

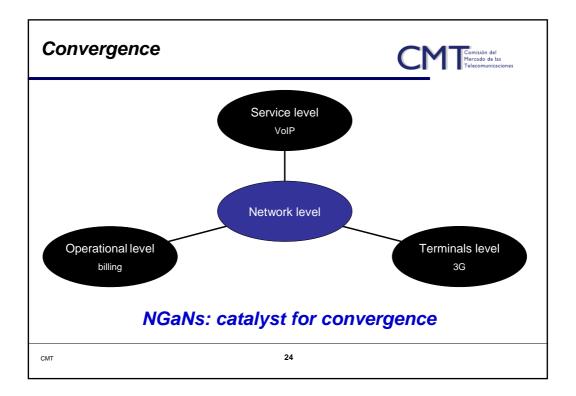
### Bundling

- @ Bundled offers subscribers
- @ Penetration of bundled offers
- @ Multiplatform TV
- Tracking converge through revenue: revenue migration





### Convergence





### Network convergence

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### NGaN



### Unbundling to the limit!

IP completes a technical unbundling process:



network facilities

clear separation between

services (data, video and voice)





### Tracking NGaN



### How to track the plans of deployment of NGN?

#### **Investment** in networks

@ Investment in NGaNs

Breakdown by fixed or mobile network no necessary

#### Number of accesses by technology

@ Number of installed accesses of FTTx/Xdsl/Cable/PLC/Wifi-Wimax

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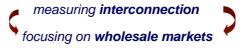
### **NGN** implications



...but too soon for an economic analysis:

the effects on markets could be ignored in the short term

### Challenging issues for the future:



implications of NGaNs on interconnection among

voice (fixed, mobile, VoIP),

internet access

broadcasting services

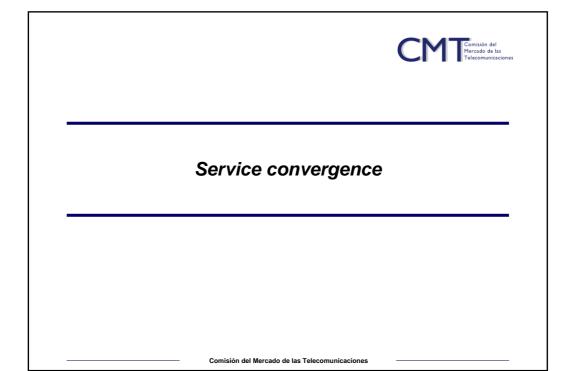
### Fixed-mobile convergence



- @ EC: separate markets for fixed and mobile networks
  - "Despite some moves towards converged offerings, the distinction between
     Services provided at fixed or non-fixed locations remains valid"
- @ Call origination on fixed and mobile: distinct markets
  - @ Fixed networks: can use CS or CPS for outgoing calls
  - @ Mobile networks: no choice of alternative operators for outgoing calls

#### Services start to converge

but regulation remains network oriented



### **VoIP** services



#### Voice over IP: the latest major step in a convergence process

All type of services can be provided in an integrated manner over the Internet using IP

"That's one giant leap for convergence, but one small step for measuring"

An easy approach for tracking VoIP services:

included in the total amount of revenues and minutes

- @ Subtotal of revenues in fixed telephone market due to VoIP
- @ Subtotal of minutes in fixed telephone market due to VoIP

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### **Bundling**



#### Service converge does not imply network convergence necessarily

@ Bundles already available in the market: can be provided over circuit switching technology

#### Operators: convergence process for providing multi-services

- @ Mergers and acquisitions
  - Analysis and comparison of converging services in each country.
  - Comparisons on country penetration of bundles and bundle types, in order to have a snapshot on how markets are evolving:
    - Service and platform description.
    - Service providers supplying multiple play offers.
    - Data regarding penetration of bundles.
    - Retail prices of main bundles.

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### **Bundled offers subscribers**



#### Double play bundled offers subscribers

Broadband + TV

Broadband + fixed voice

Broadband + mobile voice

TV + fixed voice

TV + mobile voice

Fixed voice + mobile voice

Total double play bundled offers subscribers

### •Triple play bundled offers subscribers

Broadband+fixed voice+TV

Broadband+fixed voice+mobile voice

Broadband+mobile voice+TV

TV+fixed voice+mobile voice

Total triple play bundled offers subscribers

#### •Quadruple play bundled offers subscribers

Broadband+fixed voice+mobile voice + TV

Total quadruple play bundled offers subscribers

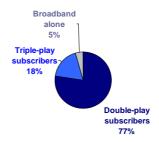
•TOTAL BUNDLED OFFERS SUBSCRIBERS

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### Penetration of bundled offers



#### Penetration of bundled offers Spain 2006

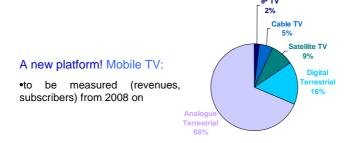


 $\label{eq:bundled of for subscribers} Bundled\ of fers\ penetration = \frac{Bundled\ of fers\ subscribers}{Total\ broadband\ subscribers}$ 

### Broadcasting: multiplatform TV



TV Households split in Spain per platform, July 2007



#### **New platforms**

New business models

Importance of measuring: signals to the market

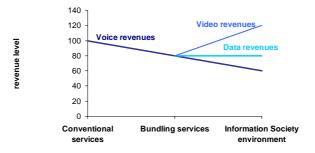
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### Revenue migration



First, from voice to data

### **Evolution of revenue**



and then, from data to video

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# Many thanks!

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