

# TELECOMMUNICATION DEVELOPMENT BUREAU

Document 030-E 12 October 2006 Original: English

 $5^{\mathrm{TH}}\,\mathrm{WORLD}\,\,\mathrm{TELECOMMUNICATION/ICT}\,\,\mathrm{INDICATORS}\,\,\mathrm{MEETING},\,\mathrm{GENEVA},\,11\text{-}13\,\,\mathrm{OCTOBER}\,\,2006$ 

SOURCE: TCRA, Tanzania

TITLE: Telecom/ICT Data Collection – Country best practice



# TELECOMMUNICATION/ICT INDICATORS MEETING ITU, Geneva 11-13 October 2006

## TELECOM/ICT DATA COLLECTION – COUNTRY BEST PRACTICE

### **Tanzania Experience**

HANGO, JUMA. M (hango@tcra.go.tz)
Senior Statistician
Tanzania Communication Regulatory Authority (TCRA)



## **Contents**

- 1. Introduction
- 2. Indicators for Data Collection
- 3. Methods of Data Collection
- 4. Challenges/Problems
- 5. Way forward and Conclusion



## 1.0. Introduction

### 1.1 Country Background

- Tanzania is a tropical country located in the eastern coast of Africa.
- Population approx. 35M (2002 Census).
- GDP per capita 327 US dollars
- GDP growth rate- 5.6%



## Introduction cont....

### 1.2 About TCRA

- A regulatory Authority
- Established in 2003 after merging Tanzania Communication Commission and Tanzania Broadcasting Commission
- Regulates
  - Telecommunication & ICT
  - Broadcasting & Radio Communication
  - Posts and Courier Services



# 2.0. Indicators for Data Collection

- The data for these regulated sectors started to be collected since TCRA was established (2003)
- Though there is no a formal system for data collections, the following are examples of some of groups of indicators:

#### 2.1 Telecommunication group of indicators

- Telephone Lines
- Telephone Subscribers
- Public Payphones
- Number of Links
- Number of Circuits
- etc



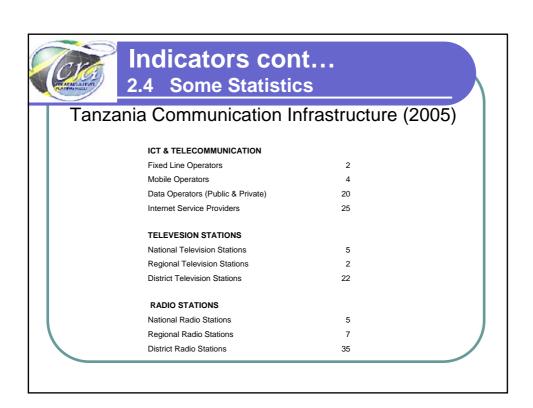
### Indicators cont...

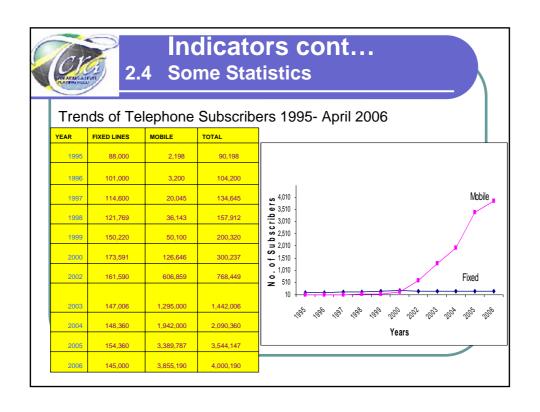
### 2.2 ICT group of indicators

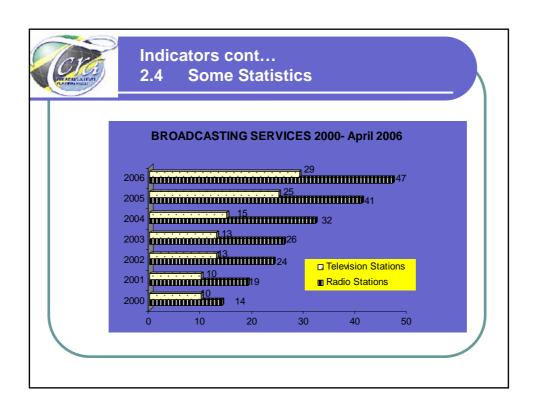
- Number of ISPs
- ISP Subscribers
- Internet Users
- Number of Public Data Operators
- Number of private Data Operators
- etc

### 2.3 Broadcasting group of indicators

- Number of Televisions
- Number of Radios
- Number of TV receivers
  - Estimated number of house hold with TV receivers
- etc









### 3.0 Methods of Data Collections

- Data are collected in ad-hoc basis through
  - Telephone
  - Physical visits/interviews
  - Use of Operators websites
- Some few proxy- indicators on ICT are collected through National surveys
- TCRA Statistic Information System (TIS) is underway to be established



### Methods Cont.....

- TIS will consist of
- Data Collection System (DCS)

This entails development of Routine Data System, identification of Researches and Surveys and establishment of Data Flow System.

Data Management System (DMS)

This involves database development, administration and Identification of Processing requirements including Analysis packages/software



### 4.0 Challenges/Problems

- Designing, Establishing and Implementing a formal system for data collection
  - To be understood by users and data producers
  - To be understood by Partners and Stakeholders
- To include/embed ICT indicators to National Surveys e.g. HBS, ILFS etc
  - Forging collaboration with NBS & other Statistical and Research Institutions
  - Resources



### **5.0 Way forward and Conclusion**

- Implement the TIS fully
  - Advocating and Capacity building a call for regional workshop on ICT/Telecommunication data collection methodology, storage, processing and analysis
    - Workshops such as this one is important in building capacity and should also involve operators.
  - ITU should develop a standardized ICT/Telecommunication data collection methodology (Survey methods) to help ministries/regulators in data collection and dissemination.



Thanks
ASANTENI SANA