

Thematic Group on Enabling People-Centred Cities through Digital Transformation

Presented by:
Bettina Tratz-Ryan
20 June 2023



Leaders

Cristina Bueti (ITU), Barbara Kolm (Austrian Economics Center), Okan Geray (Digital Dubai) and Pontus Westerberg (UN-Habitat)

The Thematic Group on “Enabling People-Centred Cities through Digital Transformation” aims to provide guidance and formulate a series of policy-based recommendations and assessment frameworks for driving digital transformation in an urban context, while improving smart and sustainable city governance.

4 Workgroups Focusing on Governance

- Working Group 1: Setting the context: Digital Transformation for People-Centred Cities
- Working Group 2: Policy Benchmarks for Digital Transformation of People-Centred Cities
- Working Group 3: Digital Transformation Assessment of People-Centred Cities
- Working Group 4: Guidelines for Unlocking Net Zero in Cities Through Sustainable Digital Transformation

Status of the Workgroups

- **WG1: Setting the context: Digital Transformation for People-Centred Cities**
 - Background paper done, Position Paper Working Title “Making Digital Transformation inclusive and sustainable locally” in progress
- **WG 2: Policy Benchmarks for Digital Transformation of People-Centred Cities**
 - Work in Progress: Policy Benchmark for digital transformation
 - The need for a Policy Benchmark:
 - Policy Benchmark
- **WG 3: Digital Transformation Assessment of People-Centred Cities**
 - Work in Progress: KPI definition in alignment
- **WG 4: Guidelines for Unlocking Net Zero in Cities Through Sustainable Digital Transformation**
 - Work in Progress: Assessment Methodologies using a Maturity model with a balanced scorecard and metrics

For more information, please contact:

Bettina Tratz-Ryan-Gartner

Mythili Menon-U4SSC

bettina.tratz-ryan@gartner.com

U4SSC website:

<https://u4ssc.itu.int/>

Thank you!

