ITU-T Workshop
"Reform of technical Regulation: International Experience of standardization in the field of Communication"

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Session 5: QoS Standardization Implementation

Title of presentation   QoS Standardization Implementation - Meeting Next-generation Challenges

Dr. Yam is Rapporteur of ITU-T Study Group 2 Question 4, focusing on Operational Aspects of Telecommunication Network Service Quality. He is Vice Chairman of ITU-T QSDG (Quality of Service Development Group).

Dr. Yam has 20 years experiences in telecom technology and entrepreneurship. He was co-founder of CTel, a company pioneering in telephone traffic measurement and analysis technology for international carriers. He later served as Senior Vice President and CTO of ECTel, a descendent of CTel after acquisition/merger and a NASDAQ-listed company offering telecom revenue assurance solutions. Prior to co-founding CTel, Dr. Yam worked as a research scientist at Communications Satellite Corporation (COMSAT) in USA. He is currently President of QualStream Technology, LLC.

Besides ITU-T activities, Dr. Yam has participated in standards work for ANSI (American National Standards Institute), IPDR Organization, and the Network Reliability and Interoperability Council of FCC in USA. Dr. Yam is a frequent speaker in professional forums, such as Voice-On-the-Net (VON), International Institute of Research (IIR) and International Engineering Council (IEC).

Dr. Yam received a Ph.D. from Purdue University (USA), specializing in artificial intelligence. He completed the Executive Business Management Program at McDonough School of Business of Georgetown University (USA).