The European Telecommunications Network Operators’ Association was established in May 1992 and has become the principal policy group for European electronic communications network operators. ETNO’s primary purpose is to establish a constructive dialogue between its member companies and decision-makers and other actors involved in the development of the European Information Society...to the benefit of users. For the attainment of its object the Association shall, in full compliance with the European Law:

- Promote ETNO members’ common interests vis-a-vis institutions of the European Union and other European organisations; contribute to the development of policies leading to an efficient and fair regulatory and trading environment for the European telecommunications marketplace, and for its members when operating outside Europe;
- Promote cooperation and coordination of activities between its members regarding the development of harmonised telecommunications networks and services;
- Provide a forum for information exchange between members; and
- Promote market developments and implementation of the Information Society.

The work is conducted via Working Groups. Concerning the subject of this Workshop two main WGs are relevant: “Fraud Control & Network Security” and “Data Protection & Information Security” The contribution highlighted the work done by these WGs and main conclusions achieved.