

Joint UNESCO and ITU Global Symposium on Promoting the Multilingual Internet



Turkish NLIA Experience

Koray Kocagöncü Native Language Internet Consortium



Where east meets the west







Demographics



- Over 70 million people
 - 25% 0-14 ages,
 - 68% 15-64 ages
- o GDP \$550 billion
 - 30% Industry,
 - 60% Services,
 - 10% Agriculture



Demographics



Languages

- Turkish (official)
- 15% English (secondary), 5% Kurdish (secondary)

Alphabet

- 22 characters from English alphabet
- 7 additional Turkish characters (çÇ, ğĞ, ıI, iİ, öÖ, şŞ, üÜ)

Market





- 58 million Telephone subscribers
 - 67% Mobile
- 5 million Personal computers
- 1.8 million Broadband subscribers
 - 2% Households
- o Over 400,000 domain names
 - 80% gTLD
 - 40% Annual growth

ITII-T

Market

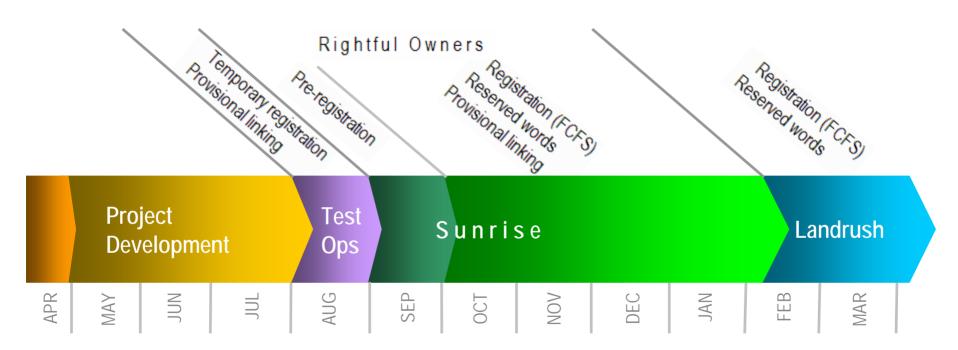


- o 10 million Internet users
 - 52% Workplace,
 - 37% Internet Cafes
 - 11% Homes
- o 8.7% Households connected to Internret



Background





On-going Infrastructure Development



Developments

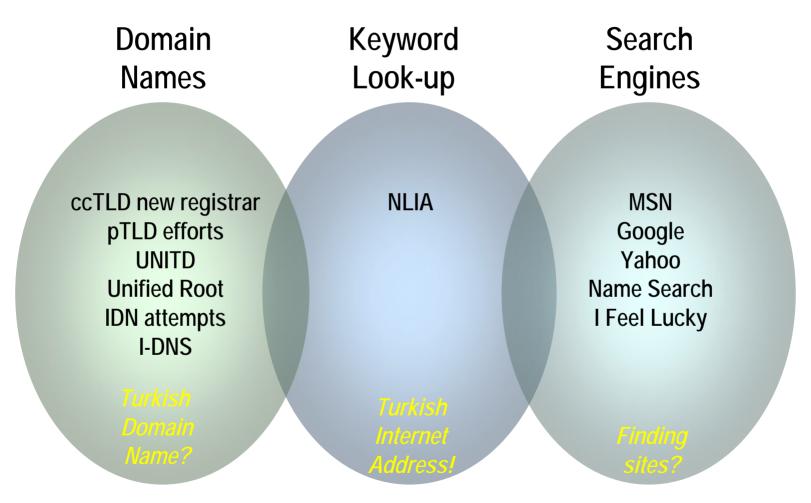


- 13th anniversary of internet access in Turkey
- Recent pick-up on broadband deployment
- ccTLD registrar Middle East Technical University
 - Over 85,000 ccTLD's
 - Might change with the new Telecommunications Law
- o pTLD efforts
- o IDN attempts



Confusion











- NLIA is not a domain name
 - Mapping service
 - Bottom-up resolution approach
- NLIA is not a search engine
 - 1-to-1 keyword lookup
 - No intermediate interfaces
 - Direct entry from the adress bar
- o It is more than just a convenience

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Benefits



- True multilingual representation
- Local governence of the address space
- Global integration
 - Non-hierarchical federation of countries
- Preservation of the language and the culture
- Embracing non-users of the internet
 - Eliminates language barrier and facilitates easier access
- Increased internet activity
 - Vitalizes e-commerce and e-government



Critical success factors



o Infrastructure

- Server (coverage takes time)
- Complementary client infrastructure
- Quality of service
 - Dynamic, functional and informative web site
 - Unregistered NLIA (Landing page)
 - Easy and quick registration procedure
 - Complementary services
 - Help desk
 - Multiple payment methods



Critical success factors



o Database work

- Reserved words
 - Government and academic institutions
 - Offensive words
- Provisional linking
 - —Popular sites (during sunrise)
 - —Government & Academic institutions (for a certain period)



Critical success factors



o Promotions

- Newspapers, Internet, Printed media, TV
- Interviews, Press releases, Advertisement,
 City visits
- Word of mouth



Going forward



- Establishment of external committees
- Dispute resolution commitee
 - Improve on the current policy based on local legislation
 - Need internet and business focus
- Consultation committee
 - Generic words
 - New policies



Going forward



Local governence of the address space

- Potential stakeholders
 - Consumer rights groups,
 - -Regulatory authorities,
 - –Patent lawyers,
 - Trade and industry chambers



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Thank you

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