

## Practical information

### URL for Florianópolis

You will be able to get some useful information at  
<http://www.florianopolis.sc.gov.br/> (in Portuguese)

### Venue of the Symposium

Florianópolis Convention Center  
Av. Governador Gustavo Richard s/ nº - Aterro Baía Sul – Centro  
Florianópolis – Santa Catarina – Brazil – Zip Code: 88010-290  
Tel: (+55 48) 251 4000  
Fax: (+55 48) 251 4010

Home page: [www.centrosul.net](http://www.centrosul.net)

### General information

Florianópolis is located in Santa Catarina, on the South coast of Brazil.

Florianópolis is the capital of Santa Catarina. The city fascinates tourists from all over the world with unique natural beauty, 451 square kilometers, that has a 172 kilometer coastline with 42 beaches, many entertainment and leisure options, exquisite food, art crafts and above all, great hospitality from the local people.

Florianópolis has a busy and exciting nightlife, a variety of bars and restaurants. The city provides an excellent infrastructure for the tourists. There are many cosy kiosks and bars along the shores, welcoming their visitors.

By combining the conveniences of a metropolis with the bucolic life of fishing villages, Florianópolis has enchantments for everyone, with a rich history, excellent restaurants, broad diversity of flora and fauna and culture of myth and magic.

Adjacent to the administrative, financial and commercial center of the city, Centro Sul locates organizers and participants where they can best take advantage of the events and charm of this Island.

### Language

The official language is Portuguese but most people in the hotels speak English or Spanish.

### Flight arrangements

Most flights to Florianópolis arrive via São Paulo or Rio de Janeiro. If you arrive via Sao Paulo or Rio de Janeiro it is sometimes necessary to transfer from the International to the Domestic airport.

We would like to suggest the following homepage as a reference for possible flights that may be suitable:  
<http://www.digirotas.com.br>

### Hotel Reservations

Hotel reservations are handled by: **SMAC TURISMO LTDA**  
SMAC TURISMO LTDA  
Av. Jerônimo Coelho 293 sala 802 - Centro  
Florianópolis – Santa Catarina – Brazil – Zip Code: 88010-030  
Tel: (+55 48) 322 4055 / 4035 / 4033  
Fax: (+55 48) 322 4056  
E-mail : [wtsa@smacturismo.com.br](mailto:wtsa@smacturismo.com.br)  
Home Page: [www.smacturismo.com.br](http://www.smacturismo.com.br)

### Transportation facilities

Delegates wishing to avail of this service are kindly requested to inform their **flight number**, the **air company** they are flying with as well as the **arrival/departure/date and time** by E-mail to:  
[wtsa@smacturismo.com.br](mailto:wtsa@smacturismo.com.br) in order to make the necessary arrangements for a transfer to the Hotel.

If the transfer is needed for some other date, please feel free to contact the above E-mail and the possibility of providing the service will also be considered.

### Business hours

Banks are open from 9:00 hours to 16:00 hours from Monday to Friday.

Most department stores are open from 10:00 hours to 19:00 hours (22:00 hours those located in the malls). They are normally also open on Saturdays, Sundays and some national holidays.

Retail stores operate similar hours to department stores, but they may differ, depending on the store.

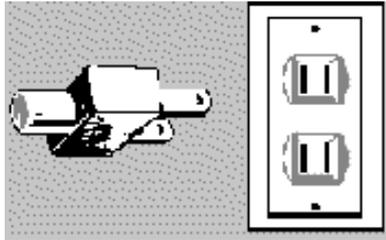
**Use of laptop for the Symposium**

The Cybersecurity Symposium material will be available at the ITU-T website on the Symposium day. Wireless LAN will be set up at the Convention Center.

**Electricity**

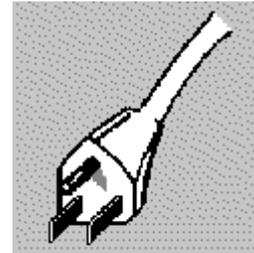
Electricity supply is 220 Volts 60 Hz.

Most common types of plugs used in Brazil:



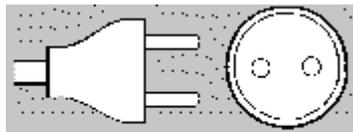
Plug Type A

A - 2 parallel flat prongs - "American" type



Plug Type B

B - Similar to A but with an earth connector



Plug Type C

C - 2 parallel flat prongs - "French" type

**Exchange Rate**

The Real (R\$) is the official currency in Brazil. Traveller cheques and major credit cards are generally accepted; personal cheques are not accepted. For cash exchange we strongly recommend delegates to have American dollars. Exchange rates can fluctuate.

**Tipping**

A normal tip is anywhere around 10%. Sometimes the tip is already included in the receipt.

**Climate**

The temperature in Florianópolis ranges from 17°C to 23°C in October.

	<b>Maximum</b>	<b>Minimum</b>	<b>Media</b>	<b>Precipitation</b>
<b>October</b>	23°C	17°C	19°C	127 mm