

9th

Global Symposium for Regulators

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Programme

Hands-on or Hands-off? Stimulating growth through effective ICT regulation

- 1 - Effective regulation in a converged world:
New challenges for regulators
- 2 - Impact of the financial crisis on regulation
- 3 - Consumer protection: Meeting the
expectations of the connected
- 4 - Universal access policies in the 21st century
- 5 - IP and traditional interconnection:
A world of divergence?
- 6 - Mobile termination:
To regulate or not to regulate?
- 7 - Market entry in a converged world
- 8 - A VoIP world

Grand Opening GSR-GILF

Monday 9 November 2009 from 09:00 to 10:00 hours

Registration:

Sunday 8 November 2009 from 08:00 to 22:00 hours

Monday 9 November 2009 from 07:00 to 18:30 hours

Tuesday 10 November 2009 from 07:30 to 18:00 hours

Wednesday 11 November 2009 from 08:00 to 17:00 hours

Thursday 12 November 2009 from 08:00 to 12:00 hours

Venue:

Habtoor Grand Hotel Convention Centre

**Under the High Patronage of
His Excellency The President of the Republic of Lebanon
General Michel SLEIMAN**



Tuesday 10 November 2009

07:30 – 09:00 REGISTRATION

09:00 – 9:30 WELCOMING REMARKS

09:30 – 10:30 REPORTING SESSION

- Report from the Chairman of the GILF, Dr Saad Al Barrak, CEO, Zain Group
- Report from the meeting of Regional Regulators' Associations Mr David Gomez, Director General, Agência Nacional das Comunicações (ANAC), Cape Verde; Chairman, Association of Communications and Telecommunications Regulators of the Portuguese Speaking Countries (ARCTEL-CPLP)

10:30 – 10:45 COFFEE BREAK

10:45 – 12:15 SESSION 1: EFFECTIVE REGULATION IN A CONVERGED WORLD – NEW CHALLENGES FOR REGULATORS

Moderator: Dr K. Shehadi, Chairman and CEO, Telecommunications Regulatory Authority (TRA), Lebanon

GSR Discussion Paper on *Connectivity, Openness and Vulnerability: Challenges facing Regulators*, Mr Rory Macmillan, Founding Partner, Macmillan Keck

Interactive panel discussion

- Competition, consumers and content: time for converged regulators or greater cooperation?
- Balancing expectations of various stakeholders
- Understanding market transformation to cope with convergence, addressing new regulatory challenges

Panelists:

- Mr N. Curien, Board Member, Autorité de régulation des communications électroniques et des postes (ARCEP), France
- Mr H. Osuna, President, Comisión Federal de Telecomunicaciones (COFETEL), Mexico
- Dr A. Badawi, President, National Telecom Regulatory Authority of Egypt (NTRA), Egypt
- Mr R. Mangtani, Director of Regulation, GSM Association

12:15 – 14:00 LUNCH



Moderator: Mr J. Genachowski, Chairman, Federal Communications Commission (FCC), United States

GSR Discussion Paper on *Impact of effective regulation on investment: an investor's perspective*, Ms Lynne Dorward, CRO, Zain Group

GSR Discussion Paper on *Effective regulation: the "stimulus plan" for the ICT sector*, Ms Mandla Msimang, Managing Director, Pygma Consulting

Interactive panel discussion:

- The importance of effective regulation in light of the global economic downturn and the financial crisis
- What regulators can do to attract and secure investment in the sector: hands on or hands off?
- The crisis: a call for government intervention and more public-private partnerships?
- Who will pay for NGN infrastructure now?

Panelists:

- Mr M. Kurth, President, Federal Network Agency, Germany
- Dr A. Hiasat, Chairman of the Board and CEO, Telecommunications Regulatory Commission (TRC), Jordan
- Mr C. López-Blanco, Director of International Office, Telefónica, Spain



Moderator: Mr C. Cheah, Deputy Chair, Australian Communications and Media Authority (ACMA), Australia

GSR Discussion Paper on *Consumer protection: meeting the expectations of the connected*, Ms Rosalind Stevens, Senior Telecom Expert

Interactive panel discussion:

- Educated ICT consumers call for clear information on what they get for their money: are market players playing the game?
- Protecting the rights of the 21st Century consumer: privacy and online protection issues
- Strengthening ICT consumers' rights and empowering consumers

Panelists:

- Mr C. Njoroge, Director General, Communications Commission of Kenya (CCK), Kenya
- Mr Md. Mahbubor Rahman, Commissioner, Bangladesh Telecommunications Regulatory Commission (BTRC), Bangladesh
- Ms M. Ajam, Board Member and Head of Information and Consumer Affairs Unit, TRA, Lebanon
- Mr D. Gross, Partner, Wiley Rein LLP



Wednesday 11 November 2009

09:00 – 10:30 SESSION 4: UNIVERSAL ACCESS POLICIES IN THE 21ST CENTURY

Moderator: Ms S. Scholze, Executive Superintendent, Agência Nacional de Telecomunicações (ANATEL), Brazil

Background paper on *Bringing broadband to rural areas: a step-by-step approach, the experience of the Dominican Republic*, Mr Edwin San Roman, Senior Telecom Expert, Peru

Interactive panel discussion:

- Are Universal Access and Service (UAS) policies stuck in the 20th Century?
- Is the time right for innovative approaches?
- Public-private partnerships, what role for the government in funding UAS?

Panelists:

- Dr E. Spio-Garbrah, CEO, Commonwealth Telecommunications Organisation (CTO)
- Mr M. Jaziri, Vice President, Instance Nationale des Télécommunications (INTT), Tunisia
- Prof. I. Kadi, Senior Advisor, Communications and Information Technology Commission (CITC), Saudi Arabia

10:30 – 10:45 COFFEE BREAK

10:45 – 12:15 SESSION 5: IP AND TRADITIONAL TELECOM (VOICE) INTERCONNECTION – A WORLD OF DIVERGENCE

Moderator: Mr A. Horne, General Director, Telecommunications Regulatory Authority (TRA), Bahrain

GSR Discussion Paper on *Coexistence of traditional and IP interconnection*, Ms Natalija Gelvanovska, Head, Network and Access Division, Communications Regulatory Authority, Lithuania

Interactive panel discussion:

- Coexistence of both worlds: how can traditional strongly regulated interconnection coexist with self-regulated IP interconnection?
- Data transport/interconnection: who pays for what?
- Net neutrality: what does it mean? Is it a developed country issue? How will it affect developing countries?

Panelists:

- Mr C. Lizcano Ortiz, Executive Director, Comisión de Regulación de Comunicaciones (CRC), Colombia
- Mr E. Ndukwe, Executive Vice-Chairman and Chief Executive Officer, Nigerian Communications Commission (NCC), Nigeria
- Mr S. A. M'Poue, Secretary General, Agence des Télécommunications de Côte d'Ivoire (ATCI), Côte d'Ivoire
- Mr Hirohisa Furuichi, Director, Tariff Division, Telecommunication Business Department, Telecommunication Bureau, Ministry of Internal Affairs and Communications (MIC), Japan

12:15 – 14:00 SHARING – NETWORKING LUNCH



14:00 – 15:30 SESSION 6: MOBILE TERMINATION: TO REGULATE OR NOT TO REGULATE?

Moderator: Dr M. Treschow, Director General, National Post and Telecom Agency, Sweden

GSR Discussion Paper on *Mobile termination: to regulate or not?* Dr Vaiva Lazauskaite, Economic Analyst, ITU/RME

Interactive panel discussion:

- Should mobile termination rates be regulated or left to the market? What regulatory approach to choose?
- Symmetric regulation to promote investment and competition: can the EC approach be replicated in other parts of the world?
- How are convergence, NGNs and the transition to all-IP networks changing the situation?

Panelists:

- Mr A. Haire, Deputy Director General (Telecoms & Post), InfoComm Development Authority of Singapore
- Mr A. Alfehaid, Deputy Governor, Communications and Information Technology Commission (CITC), Saudi Arabia
- Mr J. Salvat, CEO, Servei de Telecomunicacions d'Andorra (STA)
- Mr D. Defreitas, Regulator, Office of the Regulator, Samoa

15:30 – 15:45 COFFEE BREAK

15:45 – 17:00 SESSION 7: MARKET ENTRY IN A CONVERGED WORLD

Moderator: Dr J. S. Sarma, Chairman, Telecom Regulatory Authority of India (TRAI), India

Report from ITU-D Study Group I, Question 10-2/1 *Regulation for licensing and authorization of converging services*; Ms Mindel De La Torre, ITU-D Study Group I Rapporteur, Question 10-2/1

Interactive panel discussion:

- Unified and multi-service authorizations and licensing: innovative approaches to meet the requirements of a converged world
- Are you ready for open entry and general authorization? Lessons learned
- Harmonizing the licensing regimes: regional approaches

Panelists:

- Mr R. Rodríguez-Illera, President, Comisión del Mercado de las Telecomunicaciones, Spain
- Dr I. Hoballah, Board Member and Head of Telecommunications Technologies Unit, TRA, Lebanon
- Prof. J. Nkoma, Director General, Tanzania Communications Regulatory Authority (TCRA), Tanzania
- Mr I. Ursu, Deputy Director, National Regulatory Agency for Electronic Communications and Information Technology (ANRCETI), Moldova



Thursday 12 November 2009

09:00 – 10:30 SESSION 8: A VoIP WORLD?

Moderator: Mr P. Masambu, Executive Director, Uganda Communications Commission (UCC), Uganda

Discussion paper on *Voice over Internet Protocol (VoIP): Enemy or Ally*, Ms Phillippa Biggs, Economist, ITU/SPM

Discussion paper on *The Future of VoIP Interconnection*, Mr Rudolf Van der Berg, Management Consultant, Logica Management Consulting

Interactive panel discussion:

- VoIP worldwide and regulatory approaches: an update
- Evolution of VoIP interconnection
- What can regulators do to prevent operators from blocking access to VoIP services?

Panelists:

- Mr W. Dorji, Head, Telecommunications, Bhutan InfoComm and Media Authority (BICMA), Bhutan
- Mr P. Eid, Board Member and Head of Market and Competition Unit, TRA, Lebanon
- Dr M. Janković, Executive Director, Republic Telecommunication Agency (RATEL), Serbia

10:30 – 10:45 COFFEE BREAK

10:45 – 11:30 WAY FORWARD

Moderator: Mr S. Al Basheer Al Marshid, BDT Director, ITU

- GSR best practice guidelines: presentation and adoption, Dr K. Shehadi, Chairman and CEO, TRA, Lebanon
- The way forward
- G-REX Awards

11:30 – 12:00 CLOSING





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10-12 November 2009

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