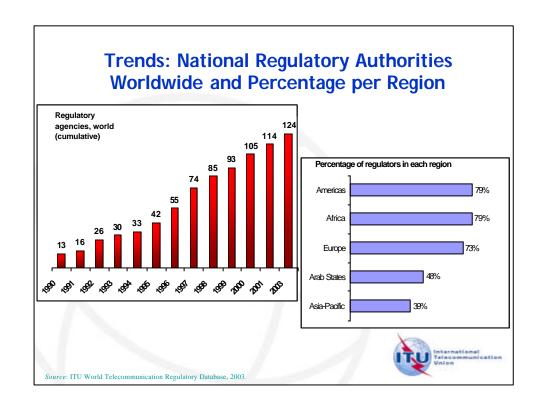


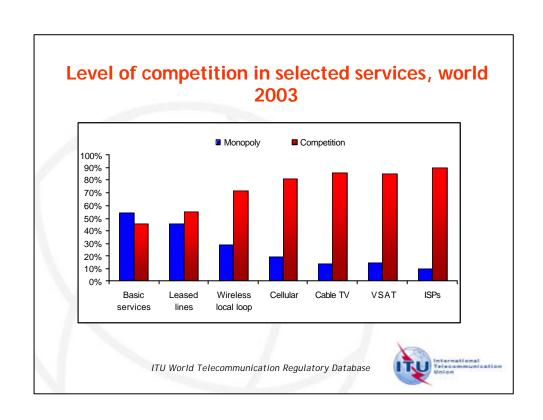


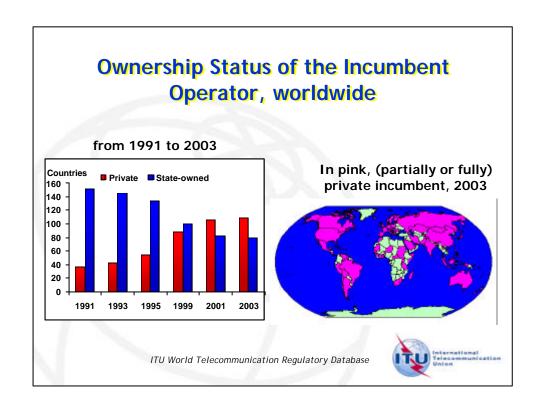
Regulatory Reform

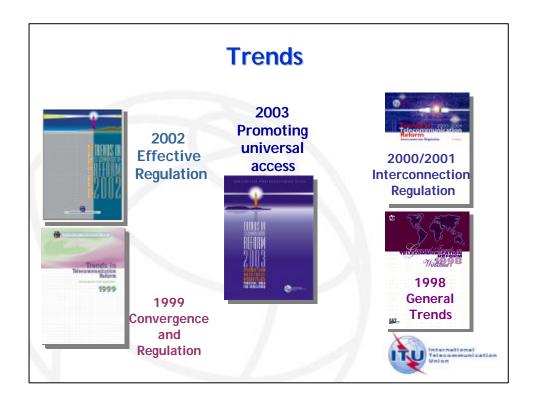
- International and regional regulatory forums
- Regulatory Models and Best Practices
- Publications and cases studies on key regulatory issues
- Online exchange of best practices for regulators and policy makers
- Regulatory Database, Online regulatory library (TREG)











ITU/BDT-World Bank Study on Dispute Resolution in the Telecom Sector: Current Practices and Future Directions

Focus: Alternative Dispute Resolution (ADR) mechanisms

- How to develop a meaningful national dispute resolution process
- Models for alternative dispute resolution for different types of disputes
- Techniques that can be used in the dispute resolution process



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