



Challenges related to ICT data collection and suggested solutions

Challenges

1. Lack of demand at national level (from policy-makers and analysts) for ICT usage data
2. Lack of awareness related to the usefulness of ICT statistics
3. Lack of coordination and cooperation among agencies working on ICT issues, (ministry, regulator and national statistics office)
4. Lack of resources (financial, time and staff) to conduct the survey
5. Lack of qualified staff to work on ICT statistics
6. Lack of capacity related to ICT data collection

Challenges

7. Low response to data collection related to confidentiality issues
8. Respondents are willing to participate in surveys when there is something in return
9. Ensuring usefulness and timeliness of the data collected in monitoring and tracking ICT trends and developments

How international organisation can help

- Provide technical assistance such as country level training focusing on ICT data collection
- Organize workshops to raise awareness of policy-makers on the importance of ICT statistics
- Provide funding from donors to help conduct the pilot survey

Solution: Country level

- Allocate staff to collect and manage ICT statistics
- Review and enforce Statistical Act to ensure collection of data from respondents
- Conduct public awareness programs related to the importance of ICT statistics
- Ensure collaboration of different agencies to encourage and improve data collection
- Include ICT data collection in the regular data collection of the National Statistical agencies (NSOs)