

International Telecommunication Union



TAL Group

*Seminar on Costs & Tariffs
Cancun, Quintana Roo, Mexico*

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&

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Developing a Cost Ledger

Agenda



- **Do preamble**
- **Define objective**
- **Establish a case for the cost ledger**
 - **Identify shortcomings of using Financial General Ledger format**
 - **Present techniques used to unravel and reassemble data held in financial accounting format**
- **Develop the characteristics of the Cost Ledger**
 - **Through comparison with Financial Ledger**
- **Define the structure of the cost ledger**
- **Define practical procedures to create and maintain the cost ledger**

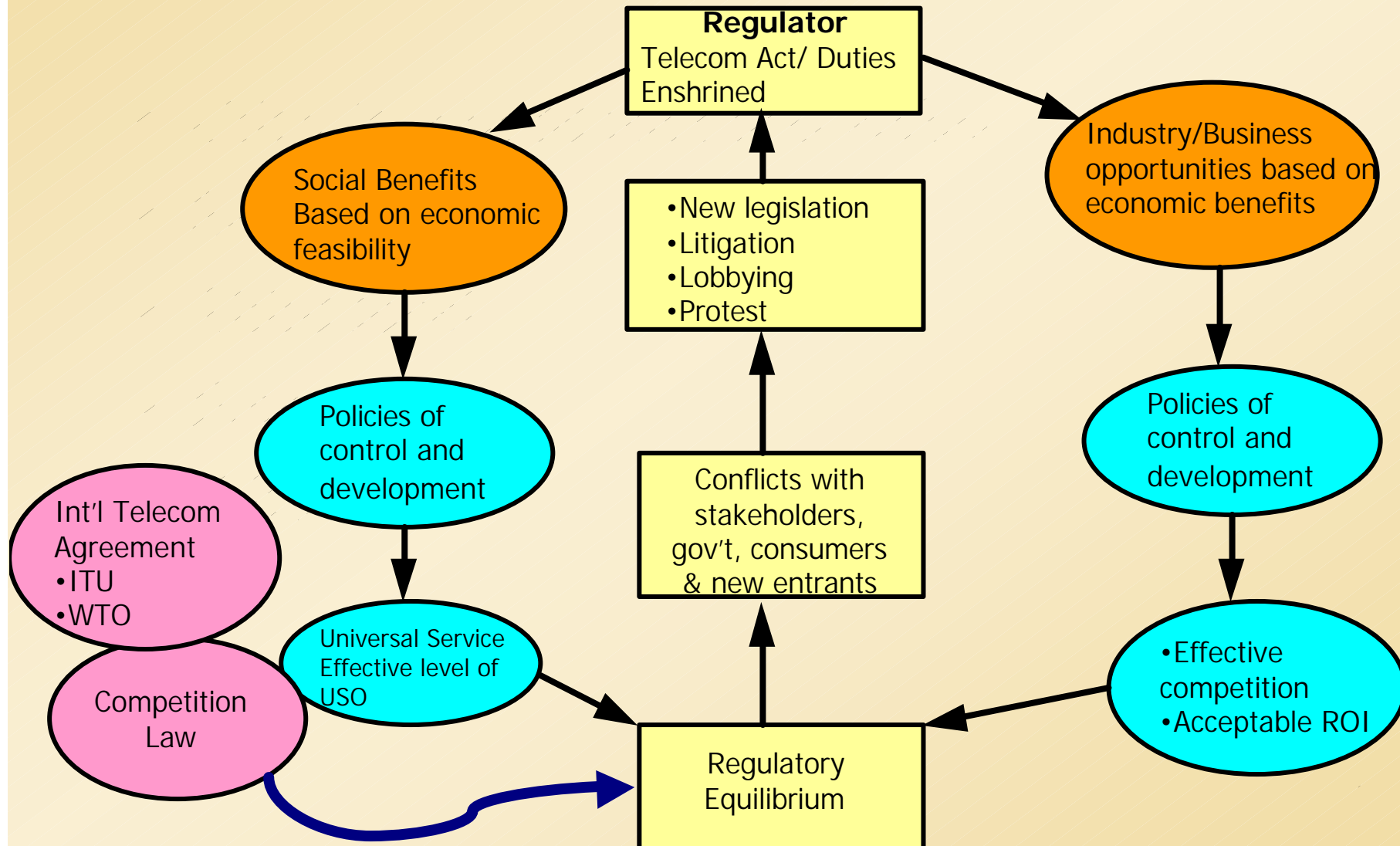


Preamble

Regulator - Economic Focus



Role of Regulator



Regulator's Perspective



- Underlying each mandate of the regulator is an economic element to be addressed
- Complexities of the industry make it difficult for regulators to gain a holistic view
- Need to simplify information required to make decisions
- Areas where simplification can benefit regulators:
 - Accounting & Costing
 - Accounting Separation
 - Monopoly subsidies
 - Price Cap
 - Cost allocation mechanism

Objective

**To present a case for
maintaining a cost ledger as
the source of input data for a
telecom costing model.**





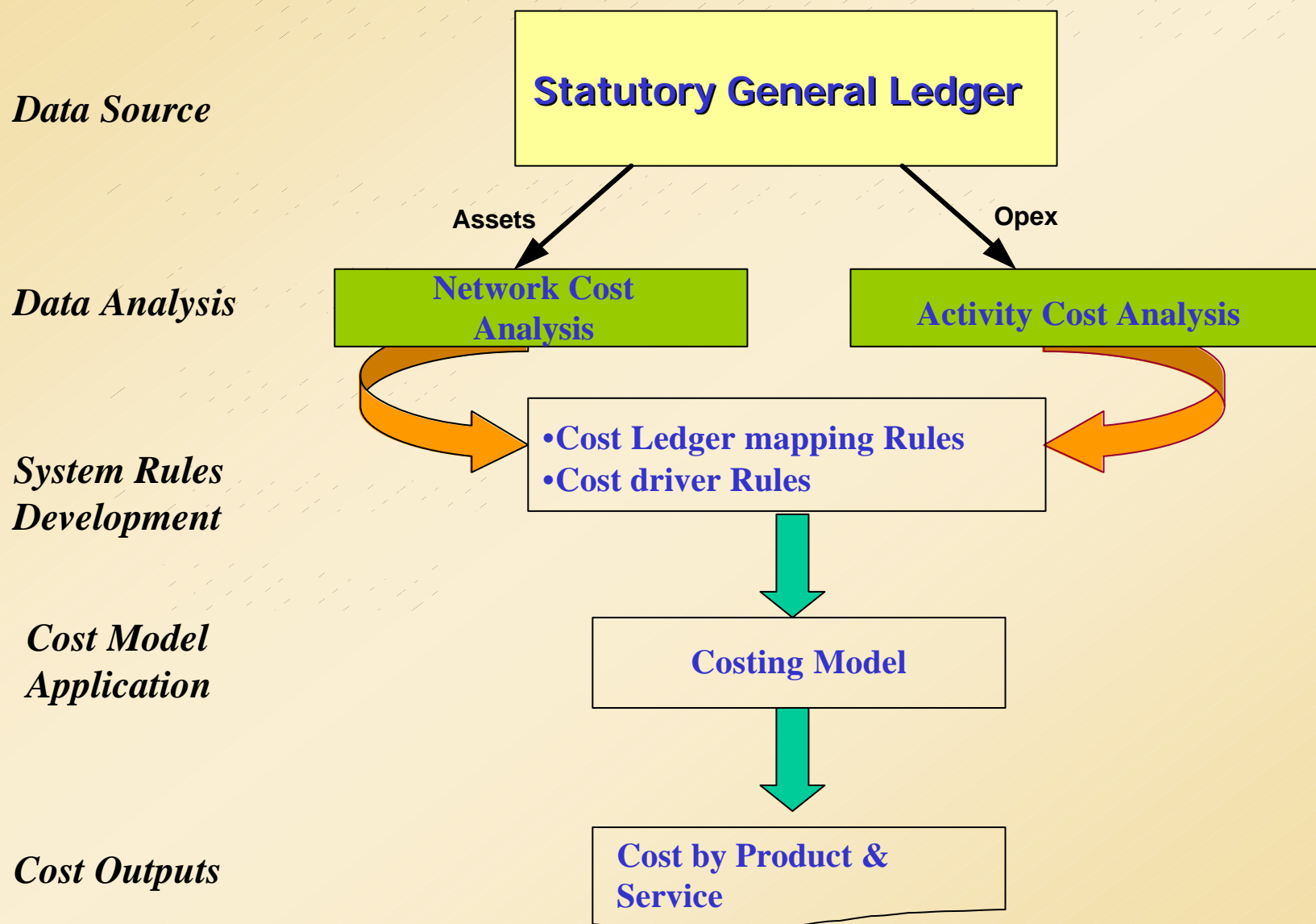
***Establishing a case for the
cost ledger***

Defining the Challenge



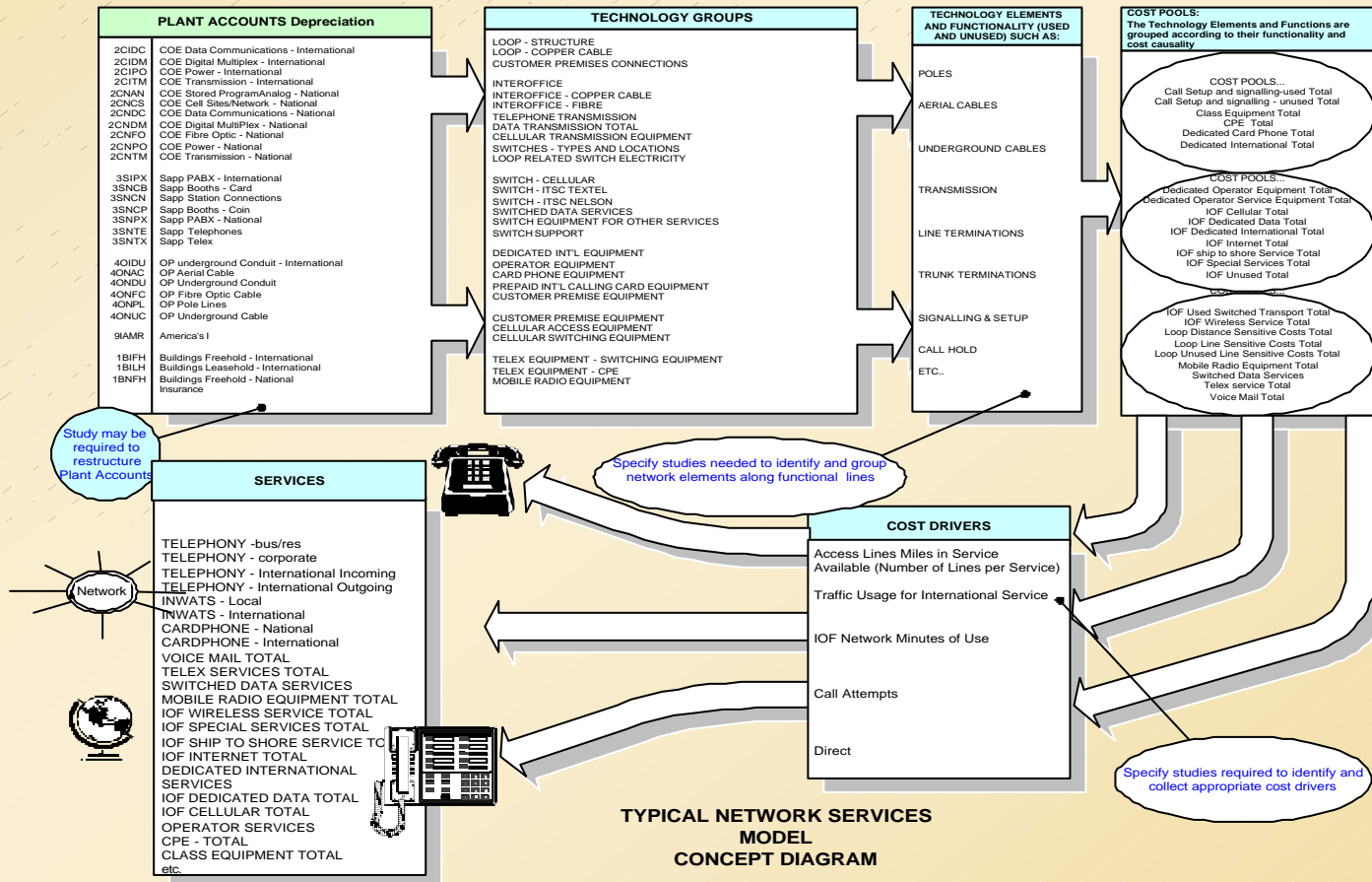
- **WTO Agreement**
- **Principle of Agreement - cost based pricing**
- **Cost modeling prerequisite**
- **Need to control costs associated with regulatory compliance**
- **Regulator imposing requirements without being mindful of associated costs**
 - **Tradeoff between “quality of information ” Vs “cost to providing information”**
- **All telecom organizations faced with the challenge of using data from financial accounting sources, to input to cost models.**

Current Cost Modeling Structure



Network Costing Model Concept Overview

Using FA Data

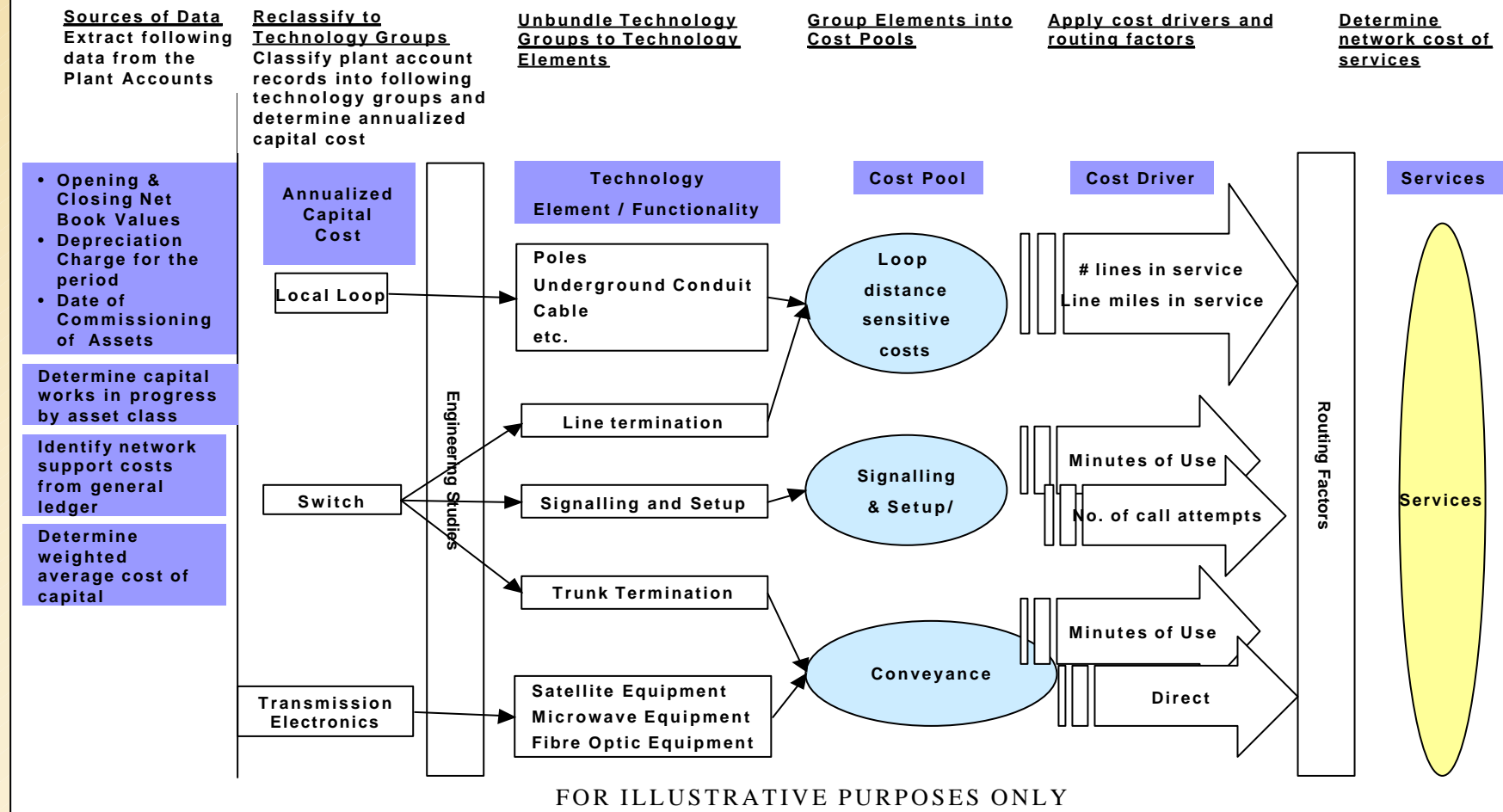


For illustrative purposes only
Source: TSTT

Modeling the Network Costs

- Using FA Data

Overview of NASM Cost Architecture for (PSTN) Fixed Network



Modeling the Network Costs

Using FA Data

Overview of NASM Cost Architecture for Mobile Network

Sources of Data
Extract following data from the Plant Accounts

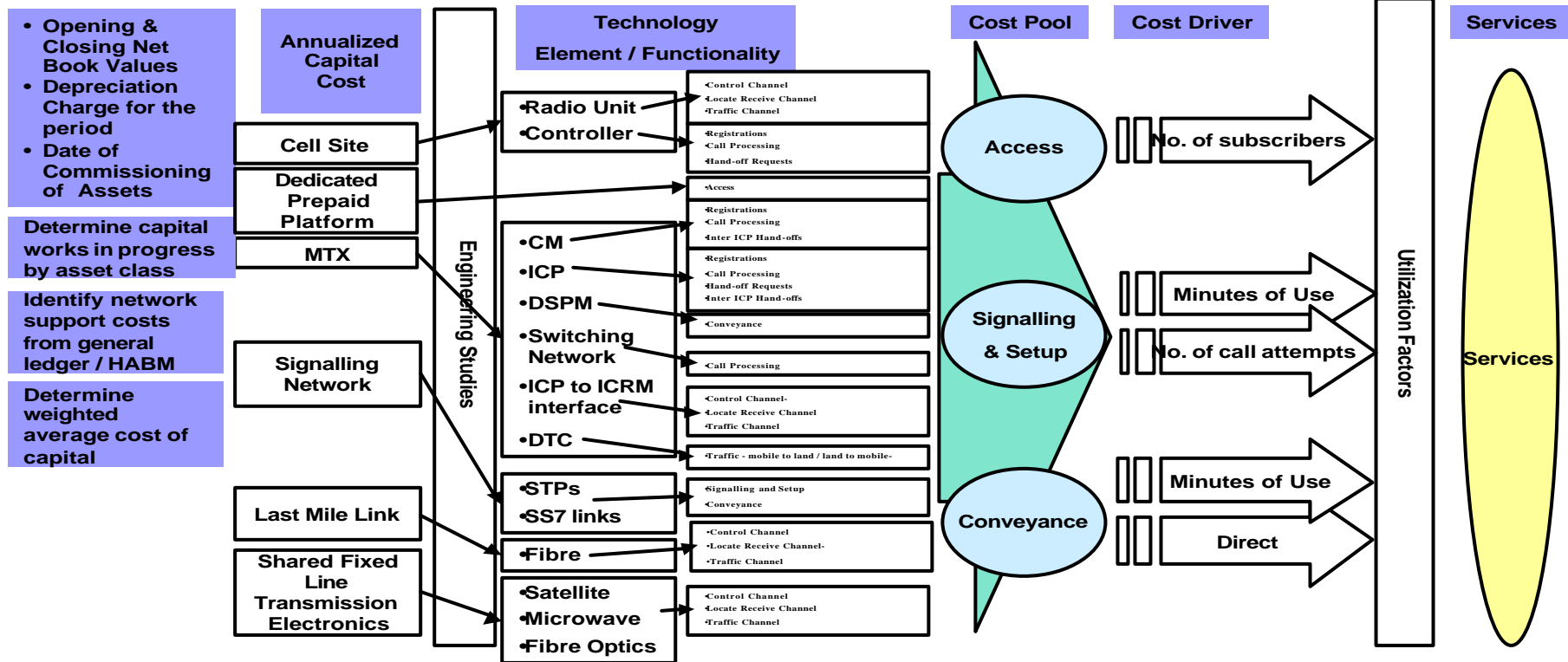
Reclassify to Technology Groups
Classify plant account records into following technology groups and determine annualized capital cost

Unbundle Technology Groups to Technology Elements

Group Elements into Cost Pools

Apply cost drivers and routing factors

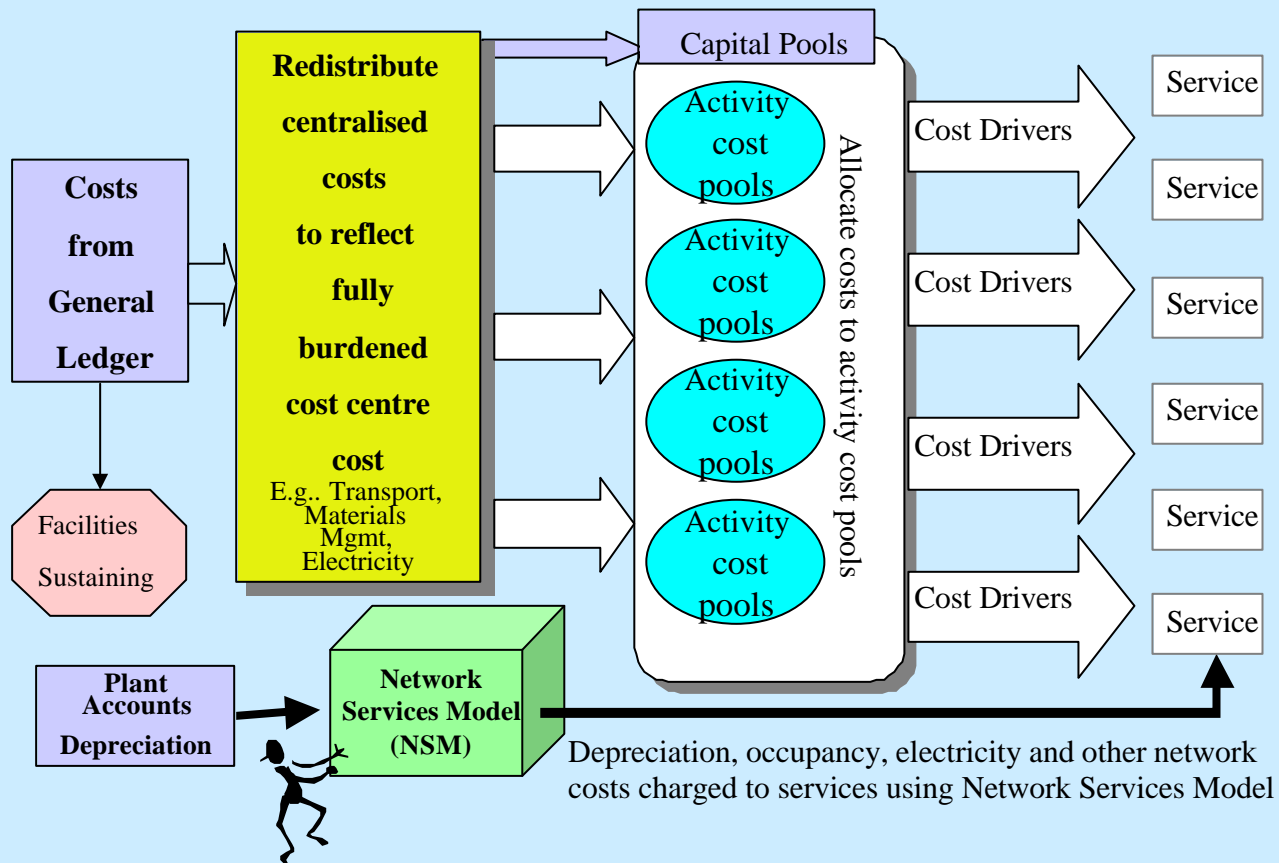
Determine network cost of services



FOR ILLUSTRATIVE PURPOSES ONLY

Modeling GL Recurrent Expenses - Using FA Data

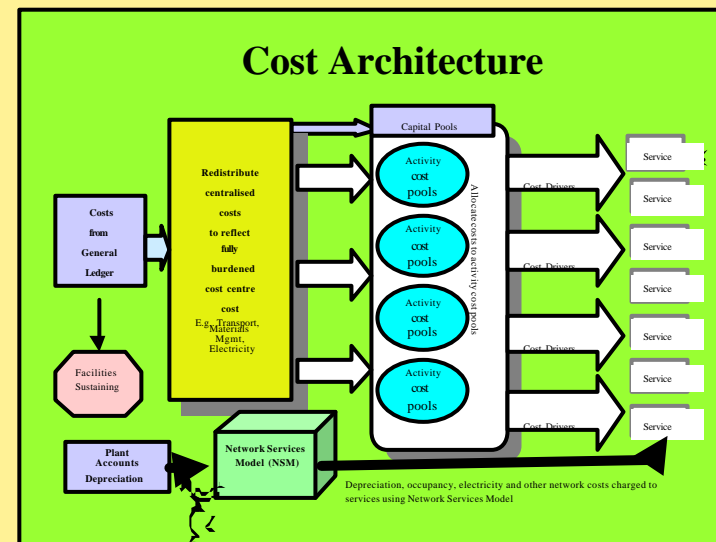
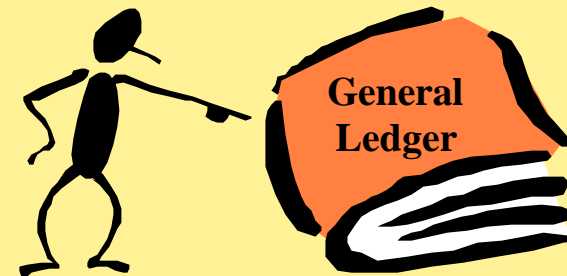
Cost Architecture



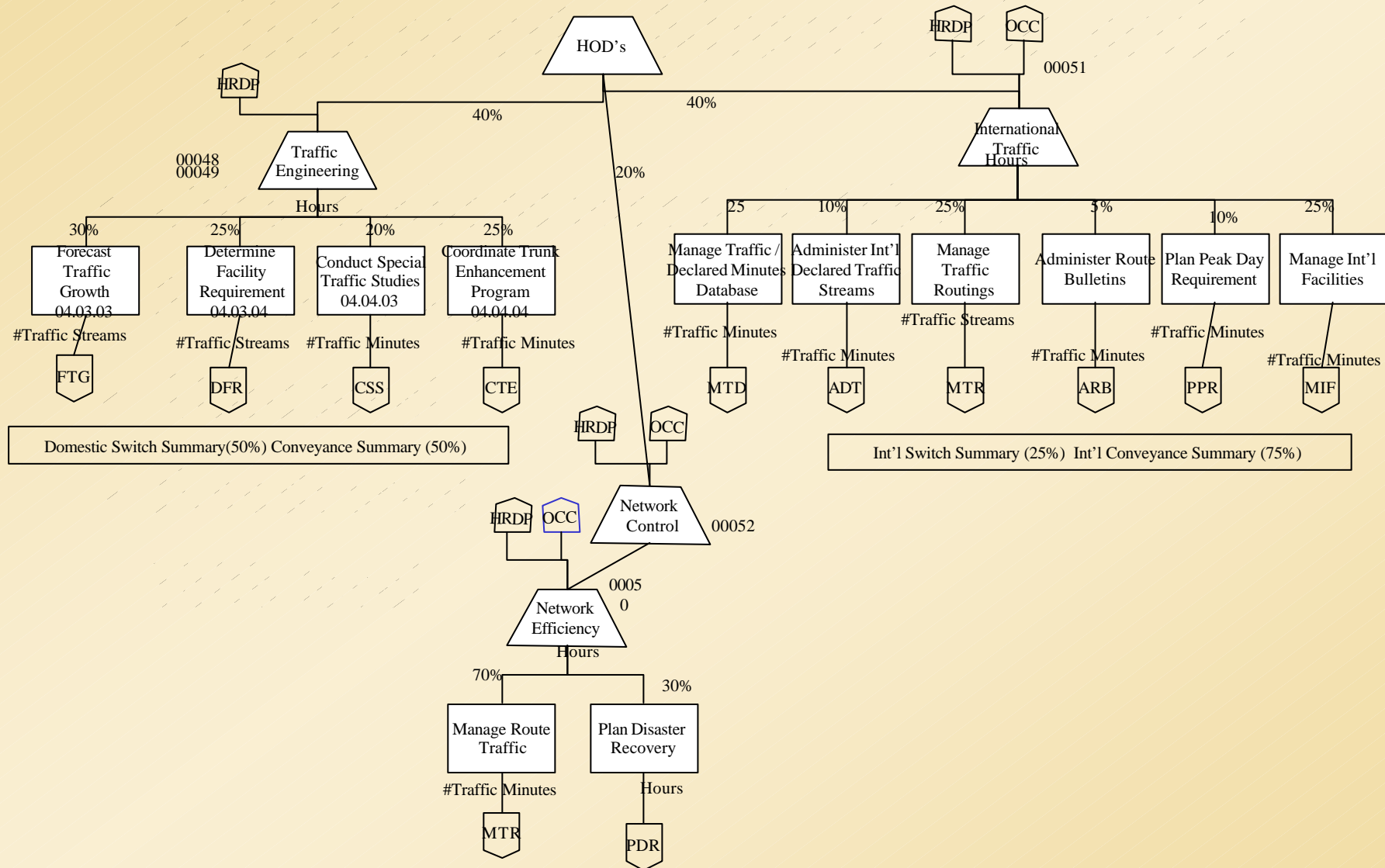
Analysis of General Ledger

Analysis of General Ledger

- Effect analysis of general ledger costing structure and content as primary factor to costing system.
- Develop preliminary assumptions to:
 - identify centralized general ledger cost
 - allocate centralized costs to arrive at fully burdened cost center costs
- Develop allocations/costs assignment rules



Modeling GL Expenses - Example



Domestic Switch Summary (20%) , Domestic Conveyance (30%)
Int'l Switch Summary (20%) Int'l Conveyance Summary (30%)

For illustrative purposes only
Source:TSTT

General Consensus



◆ **Financial accounting data is not readily compatible with the needs of cost models.**

Alternative Options



- **Start from the Financial Ledger and drive directly to services using costing engine.**
- **Start with Financial ledger and convert to cost ledger format before driving to services.**
- **Develop a separate cost ledger posted from the same data source, in tandem with Financial Accounting.**



***Developing the characteristics
of the Cost Ledger***



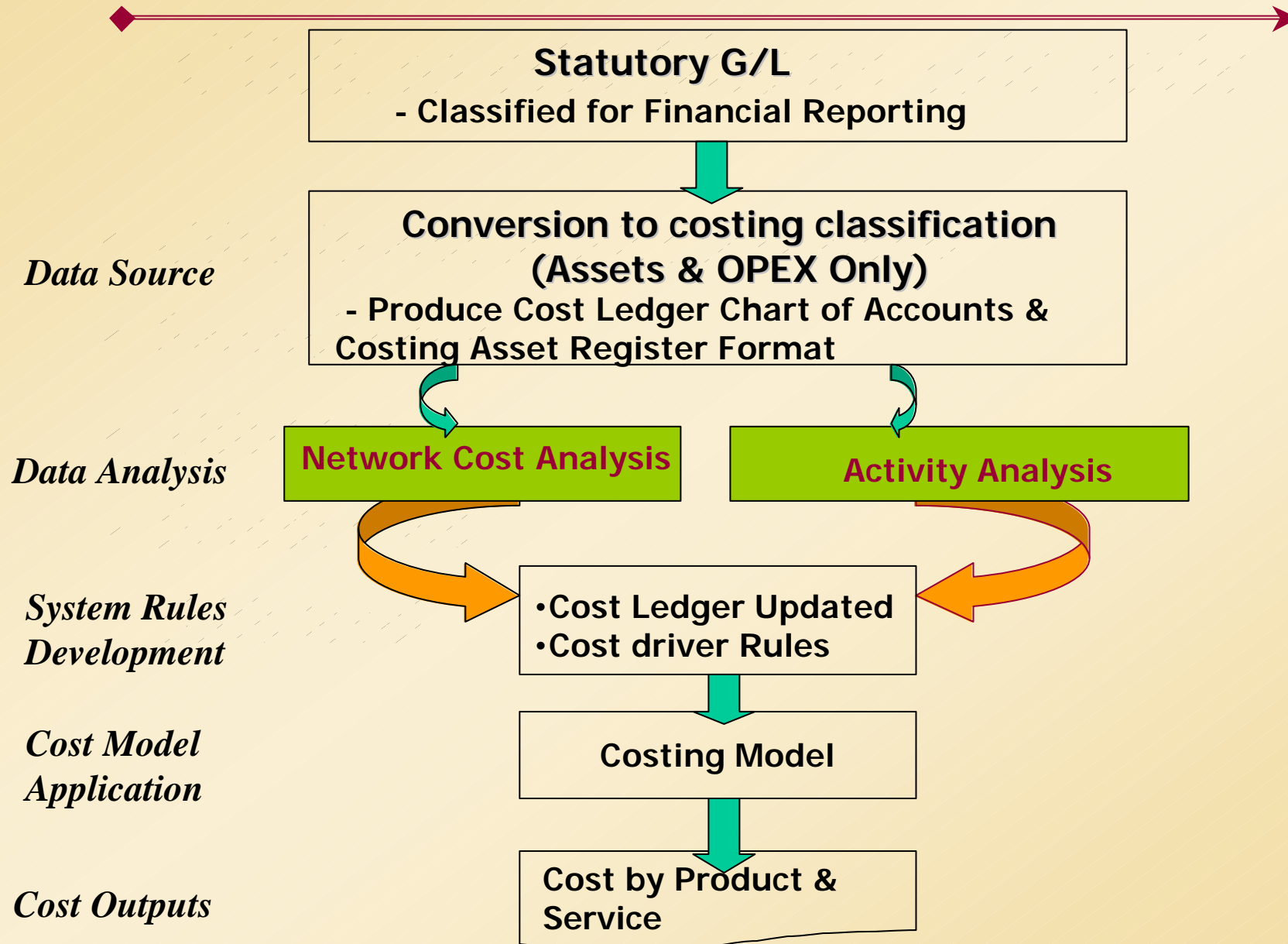
Exploring Alternative 1 - Costing Ledger Approach

Alternative 1



Develop a separate cost ledger posted from the same data source, in tandem with Financial Accounting.

Modeling Structure



Statutory General Ledger & Cost Ledger - Comparison



Account Category	Statutory Ledger	Cost Ledger
Current Assets	Represented	Individual accounts not represented
Materials and Supplies	represented	Represented
Net Working Capital	Not represented as an individual account	Represented as a single account (net current assets –excluding materials and supplies, minus, net current liabilities)
Fixed Asstes	Represented: Fixed Assets <ul style="list-style-type: none"> • Land & Building • Plant & Equipment • Other Assets 	Represented: Fixed Assets <ul style="list-style-type: none"> • Telephony <ul style="list-style-type: none"> ○ Switching ○ Trans. ○ Access ○ Other
Amortisable-Assets (tangible and intangible)	Represented	Represented
Current Liabilities	Represented	Individual accounts not represented
Provisions and Deferrals	Represented	Represented
Long Term Liabilities	Represented	Not represented
Shareholders Equity	Represented	Not represented

Account Classifications - Financial & Costing

Account Category	Statutory Ledger	Cost Ledger
REVENUES	Represented	Not represented
OPERATING EXPENSES <ul style="list-style-type: none"> • Salaries & Allowances • Subsistence & Overtime • Pension • Maintenance & Repairs • Contracts • Rentals • Electricity • Insurance • Training & Foreign Travel • Stationary • Janitorial Services • Advertising 	Represented	Represented but different classifications required

• Account Classifications in Financial Ledger not conducive to required classifications for costing ledger

• This poses extremely difficult and time consuming task of conversion



Financial -vs- Costing - Classifications

Financial Accounting
Classification - By
Type of Expense

Vs

Cost Accounting
Classification - Functional

Statutory Structure

- Salaries and Allowances
- Subsistence and Overtime
- Pension
- Maintenance and Repairs
- Contract
- Rentals
- Electricity
- Insurance
- Training & Foreign Travel
- Stationary
- Janitorial Services
- Advertising
- Other operating expenses

FCC Structure

- Plant specific Expenses
- Plant non-specific Expenses
- Access network expenses
- Marketing
- Corporate operating expenses
- Secondary services
- Retail related Services

Each of these can be further divided in sub accounts

Plant Specific Expenses -

Further Broken down

Based on FCC Structure

Plant Specific Expenses

Related sub accounts

- Network support expenses
- General Support expenses
- Central office switching expenses
- Operator systems expenses
- Central office transmission expenses

Financial G/L Asset Categories - FAR



Asset Class	Category	Description
1BIFH	1ABLG	Bldgs Freehold - Intl
1BILH	1BBLG	Bldgs Leasehold - Intl
1BNFH	1DBLG	Bldgs Freehold - Natl
1BNLD	1EBLG	Bldgs Leased - Natl
1BNLH	1FBLG	Bldgs Leasehold - Natl
1BOLH	1GBLG	Bldgs Leasehold - Natl/Intl
1TITW	1HTWR	Towers - Intl
1TNTW	1ITWR	Towers - Natl
2CIDC	2ACOE	Coe Data Comms - Intl
2CIPO	2BCOE	Coe Power - Intl
2CNPO	2CCOE	Coe Power - Natl
2CITM	2DCOE	Coe Transmission - Intl
2CITM	2DCOE, 2BCOE, 1BBLG, 1ABLG	<i>Earth Station</i>
2CNDC	2FCOE	Coe Data Comms - Natl
2CNDM	2GCOE	Coe Digital Mux - Natl
2CNDM	2GCOE	<i>Internet</i>
2CNDM	2GCOE	<i>ISDN</i>
2CNDM	2GCOE	<i>1-800</i>
2CNFO	2HCOE	Coe Fibre Optic - Natl
2CNTM	2JCOE	Coe Transmission - Natl
2CNTM	2JCOE	<i>Wireless Local Loop</i>
2CNTM	2JCOE	<i>Microwave</i>
2CICB	2KCOE	Coe Cross Bar - Intl
2CIDM	2LCOE	Coe Digital Multiplex - Intl

For illustrative purposes only
Source: TSTT

Financial G/L Asset Categories - FAR



Asset Class	Category	Description
2CIDM	2LCOE	Coe Digital Multiplex - Intl
2CIDM	2LCOE	<i>International Switch</i>
2CNAN	2MCOE	Coe S/Prog Analog - Natl
2CNCS	2NCOE	Coe Cell Sites/Netwk - Natl
3SIPX	3ASAP	Sapp PABX - Intl
3SNCB	3BSAP	Sapp Booths - Card
3SNCP	3BSAP	Sapp Booths - Coin
3SNCN	3CSAP	Sapp Station Connections
3SNPX	3ESAP	Sapp PABX - Natl
3SNTE	3FSAP	Sapp Telephones
3SNTX	3GSAP	Sapp Telex
3SNCH	3SNCH	Sapp Cellular Handsets
4ONAC	4AOSP	OP Aerial Cable
4ONDU	4BOSP	OP Underground Conduit
4ONPL	4COSP	OP Pole Lines
4ONUC	4DOSP	OP Underground Cable
4OIDU	4EOSP	OP U/ground Conduit - Intl
4ONFC	4FOSP	OP Fibre Optic Cable
5PITE	5BP&M	P. & M. Test Equipment
9IAMR	9AAMR	America's I
Total		
	2GCOE	Switch Special Services - Voice Mail Platform
	2GCOE	Switch Special Services - Tops Service/Ain
	2GCOE	Switch Special Services - Call Management Service
	2GCOE	Switch Special Services - Class Equipment Service

For Illustrative purposes only
Source: TSTT

Fixed Asset Register - Costing

Ledger Structure

Asset Category	Level 2	Level 3	Level 4
Cellular	Cellular -Switching		
	Cellular - Transmission		
	Cellular – Cell site		
	Cellular – Power		
	Cellular - Buildings		
	Cellular – Interconnect Equip.		
	Cellular - Land		
	Cellular - Towers		

- **Costing Ledger constructed along technologies and can undergo several levels of disaggregation based on elements, functionality and even services.**
- **Easier to drive costs to services based on how these services consume the various activities/functionality performed by the network elements**

Fixed Asset Register - Costing Ledger Structure



Central Office Equipment Reclassification - Example

Asset Code	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
25	CENTRAL OFFICE EQPT.			
26		COE - Digital International Gateway		
27			International Gateway Switch - Nelson	
28			International Gateway Switch - Couva	
29				
30				
31				
32				
33				
34		COE - Digital Switching National		
35			Nelson 200 Total	
36			Nelson 100 Total	
116				
117				
118				
119				
120				
121				
122				
123				
124				
125				
126		Dedicated Interconnection Equipment		
127		COE - Power National		
128		COE - Power International		
129		COE - Intelligent Networks		
130		COE - ISDN		
131		Operator Systems		
132		Internet Systems		
133		Voicemail Platform		
134		Audiotext/Infozone		
135		Call Master Systems		
136		Signalling Systems		
137			Signalling - National	
138			Signalling - International	

Fixed Asset Register - Costing Ledger Structure

Data Equipment Reclassification - Example



Asset Code	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
139	DATA			
140		Data Communications National		
141			ATM Switching Nodes (36170s)	
142				ADSL
143				SDSL
144				Wireless Broadband
145				IP Service
146			Newbridge Equipment (3600s,3645s)	
147				Frame Relay
148				TDM Service
149				ISDN Longlining
150				HDSL
151				IP Service
152				ATM - ADSL
153			RAD Equipment	
154				Fractional - T1 Service
155			DPN 100	
156				X25 Service
157			DE4E Smart Channel Banks	
158				TDM Service
159				
160				
161				
162				
163				
164				
165				
166				
167				
168				
169				
170		Data Communications International		
171			Gateway Node (Passport Equipment)	
172				Frame Relay (GMDS)
173			DPN 100	
174				X75 Service
175				Frame Relay
176				
177				
178				
179				
180				

Fixed Asset Register - Costing Ledger Structure



Transmission Equipment Reclassification - Example

Asset Code	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
183	TRANSMISSION			
184		Transmission National		
185			Fibre Optic Systems	
186				FOTS Cabling
187				FOTS Terminal Equip.
188				Multiplexing Equipment
189			Radio Systems	
190				Radio Terminal Equip.
191				Multiplexing Equipment
192			Cable Carriers	
193				Cable
194				Terminal Equipment
195		Transmission International		
196		Transmission Submarine Cable Sys.		
197			Americas 1	
198			Eastern Caribbean Fibre Optic System	
199			Americas 2	
200		Transmission Earth Station & Satellite Sys.		
201		Ship to Shore Eqpt.		
202		VSAT Services Eqpt.		
203				
204				
205				
206				

Fixed Asset Register Costing Ledger Structure



Outside Plant Equipment Reclassification - Example

Asset Code	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
208	OUTSIDE PLANT			
209		Outside Plant - Interoffice		
210			OP Aerial Fibre Cable	
211			OP Underground Fibre	
212			OP Underground Conduit - National	
213			OP Underground Conduit - International	
214			OP Pole System	
215		Outside Plant - Local Loop Feeder		
216			OP Aerial Cable Metal	
217			OP Aerial Fibre Optic Cable	
218			OP Underground Cable Metal - Ducted	
219			OP Underground Cable Metal - Direct Buried	
220			OP Underground Fibre Cable - Ducted	
221			OP Underground Fibre Cable - Direct Buried	
222			OP Underground Conduit System	
223		Outside Plant - Local Loop Distribution		
224			OP Aerial Cable Metal	
225			OP Aerial Fibre Optic Cable	
226			OP Underground Cable Metal - Ducted	
227			OP Underground Cable Metal - Direct Buried	
228			OP Underground Fibre Cable - Ducted	
229			OP Underground Fibre Cable - Direct Buried	
230			OP Underground Conduit System	
231			OP Pole System	
232		Access Network - Wireless Local Loop		
233		Access Network - Pair Gain Systems		
234		Access Network - FTTC		
235		Access Network - Subscriber Radio Systems		
236				

Alternative 1 - Challenges



Challenges

- **Requires participation from a wider cross section of the organization**
- **Data capture procedures must be continuous and need proper streamlining**

Alternative 2 - Challenges



◆ **Start with Financial ledger and convert to cost ledger format before driving to services.** →

Challenges

- **Finding an appropriate methodology**
- **Reclassification from one to the other can be difficult to set up and carry out**
- **Process could be time consuming**
- **Not Flexible**

Alternative 3 -Challenges



◆—————→
Start from the Financial Ledger and drive directly to services using ABC engine.

Challenges

- **determining/collecting relevant drivers from company databases**
- **Account structure/ and the classification of the expenses require further disaggregation in order to apply appropriate/single drivers**
- **Development of ABC is time consuming- Activity and cost driver analysis, GL mapping rules**



***Define the structure of the
cost ledger***



Adopting Alternative 1 - Costing Ledger Approach



Prerequisite to

◆—————▶ Network Cost Modeling

- **Network asset numbering scheme**
- **Physical verification of assets, and, comparison with their entry in the Asset Register, with respect to: description, classification and asset life**
- **Reconciling and adjusting asset costs as per Asset Register with asset costs as per General Ledger, considering asset class and accumulated depreciation**

Reconciling Physical count with Asset Register



- **Update and amend Asset register with the results of a physical verification exercise. Complete Asset identification labeling and numbering.**
- **Assets found in the field that are not traceable to the asset register should be, noted for examination.**
- **Conversely, assets in the Register not found in the field must also be noted for examination.**
- **Having satisfied examination of the above assets decisions must be made as to their final treatment.**

Reconciling Asset Register with GL Asset Accounts



- All decisions must be supported by any available and verifiable documentary evidence, or, by management statements as to their agreed dispensation.
- Dovetail asset costs as per G/L with the asset costs as per Asset Register, by category – at this stage all fully depreciated assets not still in use should be disposed using the formal accounting treatment for disposal of assets.
- Any excess of deficit resulting from the comparison of assets in the Register to assets in the field must, be treated from an accounting perspective – write off excess or conversely, include the deficit to the value - that brings the physically verified assets cost equal to that of the G/L asset account balances.

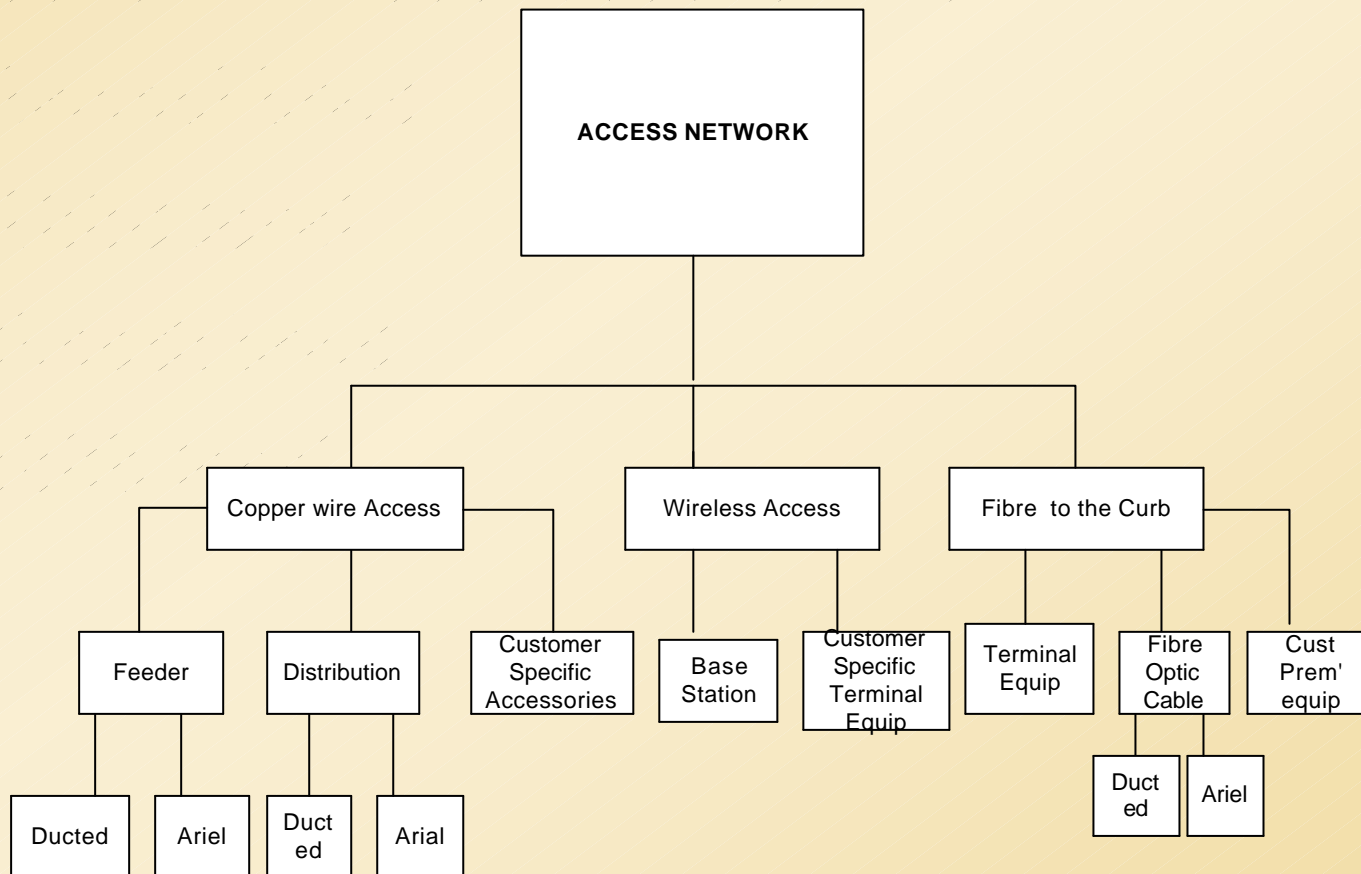
Steps of

Costing Ledger Approach

- **Create Cost Ledger Chart of Accounts Structure:**
 - Name
 - Code
 - Apply balances
- **Reconcile Cost ledger Trial Balance to Financial G/L Trial Balance**
- **Post to computerized cost ledger**
- **Develop procedures for ongoing update of cost ledger**
- **Initiate changes to source document that facilitate posting to cost ledger:**
 - **cheque payment voucher - capital and operating expenses**
 - **Petty cash vouchers**

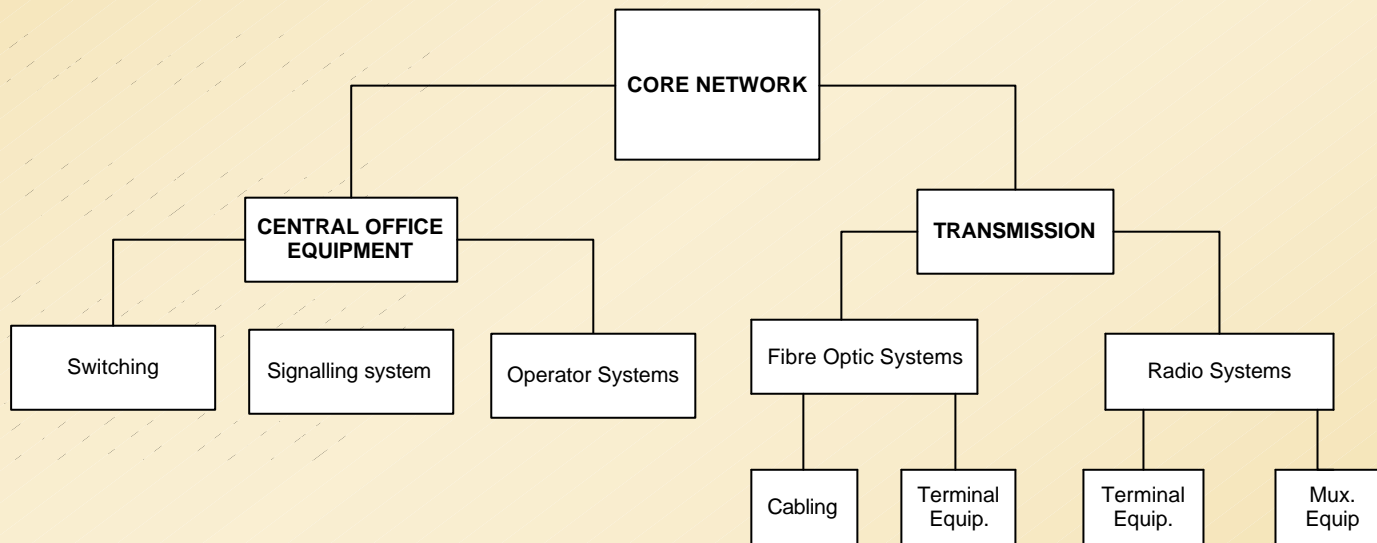
Creating Cost Ledger Structure

Access Network



Creating Cost Ledger Structure

Core Network



Creating Cost Ledger Structure



Fixed Asset Register Structure Codes

Level 1 Asset Group	Level 1 Code	Level 2 Asset Category	Level 2 Code	Level 3 Tech. Element	Level 3 Code	Level 4 Functionality/ Service Group	Level 4 Code	Asset Code
TRANSPORT NETWORK	TRM	Transmission - National	001	Fiber Optics Sys	001	FOTS Cabling	001	TRM001001001
						FOTS Terminal Equipment	002	TRM001001002
				Radio Systems	002	Radio Terminal Equipment	001	TRM001002001
						Multiplexing Equipment	002	TRM001002002
DATA	DAT	Switching	001	ATM Switching	001			DAT001001000
						DPN 100	002	DAT001002000
				Transmission	002	Newbridge	001	DAT002002000
						RAD	002	DAT002002000



***Define practical procedures
to create and maintain the
cost ledger***



Cost Ledger Preparation Tool

Program Input Screen Content

Screen #1 - Enter Statutory General Ledger - Trial Balance of Accounts

Field Name	Field Type	Field Size	Characteristics
Account Name	Alpha	Sixty five	
Account Number	Alpha/numeric	Twelve	
Account Balance	Numeric	Fifteen	Positive / negative
Account Category	Alpha/numeric	Twenty five	Balance sheet classification, P&L Classification
Technology type code	Numeric	Four	
Network Category	Alpha/numeric	Twenty five	Functionality Group
Cost Category	Numeric	four	Asset, expense, direct, indirect
Service Type 1	Alpha/numeric	Twelve	Shared Asset, Direct Asset
Service Type 2	Alpha/numeric	Twelve	Shared Asset, Direct Asset

Cost Ledger Preparation Tool Program

Input Screen Content

Screen # 2 - Maintain Asset Technology grouping Reference Table

Field Name	Field Type	Field Size	Comments
Description of technology type	Alpha/numeric	200 characters	
Date	numeric	DD/mm/yyyy	
Technology type code	numeric	Four	

Monthly Maintenance of Cost

◆ Ledger - continuous update →

Monthly reconciliation to Financial G/L

For the posted accounts ensure balances in cost ledger agrees with financial ledger for:

- Fixed Assets (cost)
- Tangible & Intangible Assets
- Operating expenses



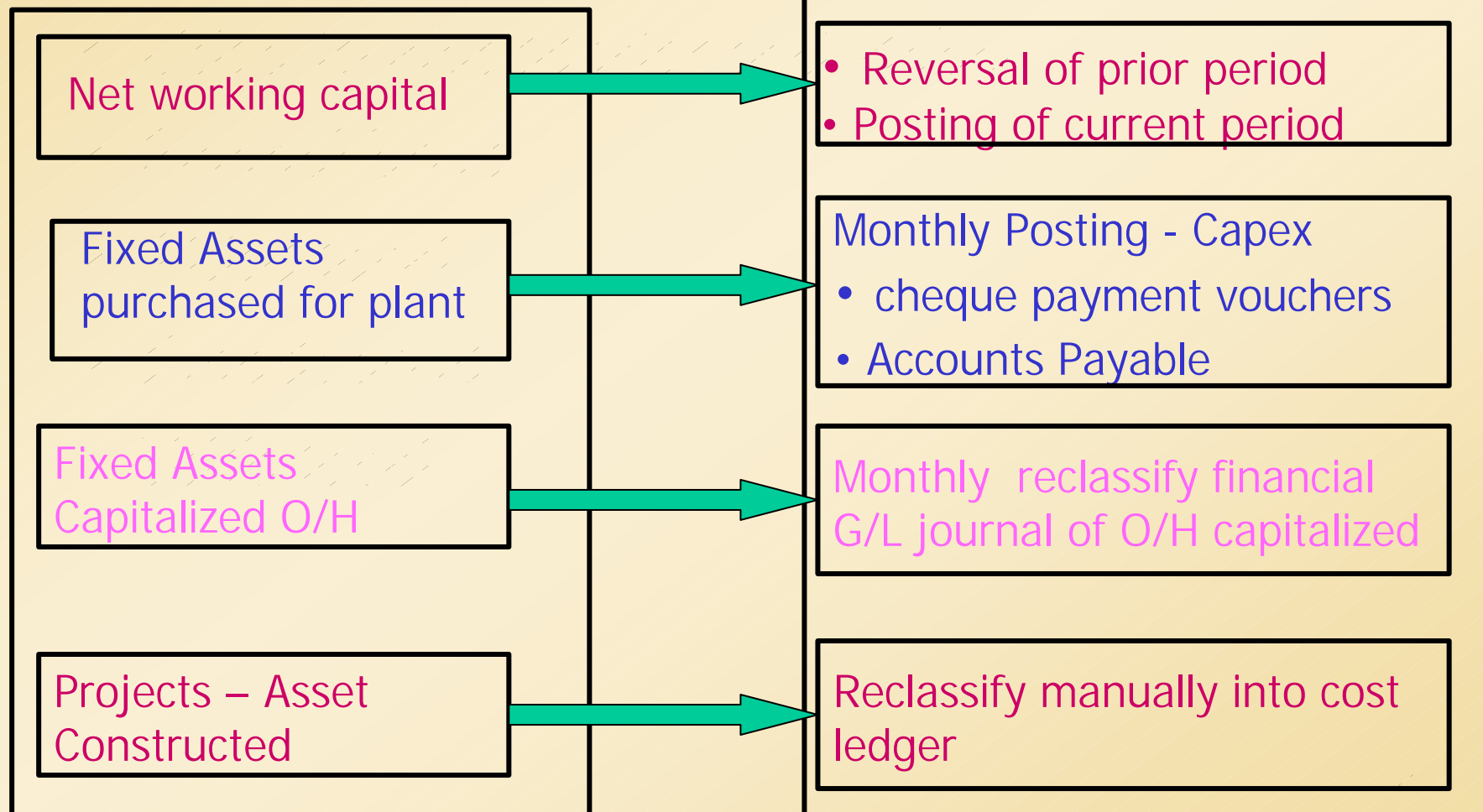
◆ **Monthly Maintenance of Cost Ledger - continuous update** →

Construction of cost Ledger to agree in total with financial ledger, plug in omitted balances for categories not represented in cost ledger

Monthly Maintenance of Cost Ledger - continuous update

Cost Ledger T/B

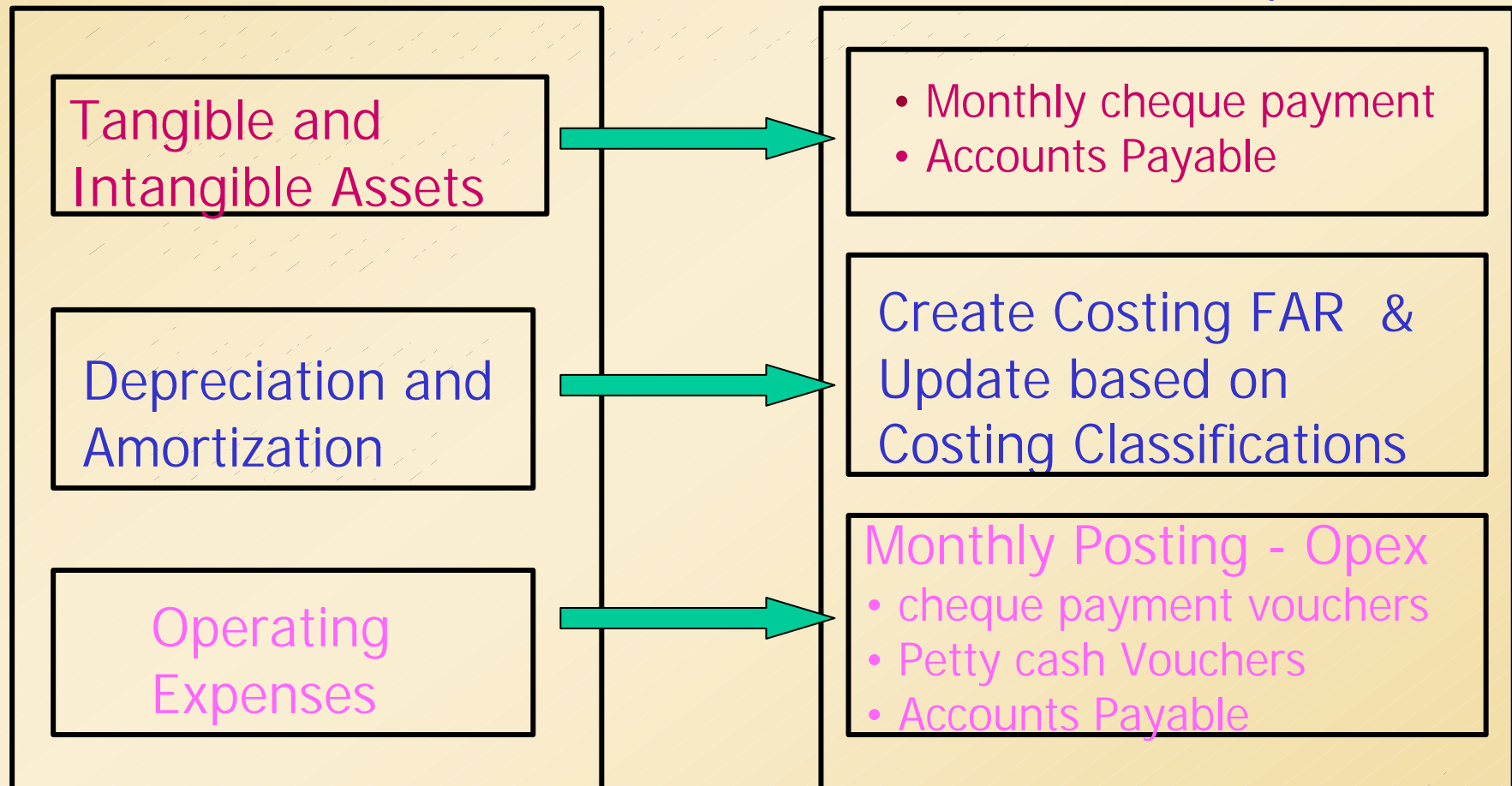
Procedure for update



Monthly Maintenance of Cost Ledger - continuous update

Cost Ledger T/B

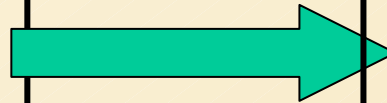
Procedure for update



Monthly Maintenance of Cost Ledger - continuous update



- Long Term Liability
- Shareholder Equity
- Retained Earnings
- Revenues



Not required for cost ledger



Cost/Benefits of Continuous

Updates - cost ledger

- **Balance kept in periodic agreement with financial G/L, attesting to its accuracy**
- **Up to date costing data input, for cost model allows calculation of service cost at any point in time**
- **Up to date service cost supports flexible pricing strategies**
 - **This is advantageous in competitive markets where cost based pricing is mandatory**
- **Favorable impression on regulators, competitors, and stockholders knowing verifiable and up to date costs are available on hand.**

Establishing Cost Ledger



Costs

- **Cost of hardware and software for maintaining up to date cost ledger**
- **More posting required - additional staff cost**
- **Requires realignment of source documents to cater for cost ledger disaggregated format**
- **Introduction of new procedures to accommodate posting of source data to cost ledger, on a continuous basis**

Example - Realignment of Source data documents



Financial Acct Code	Cost Account Code	Description	Amount	Cost Allocation
FA 1160		Payment to Nortel re switch purchase	\$1,000	
	CA1160			\$500
	CA 1162			\$250
	CA1165			\$250
Totals				

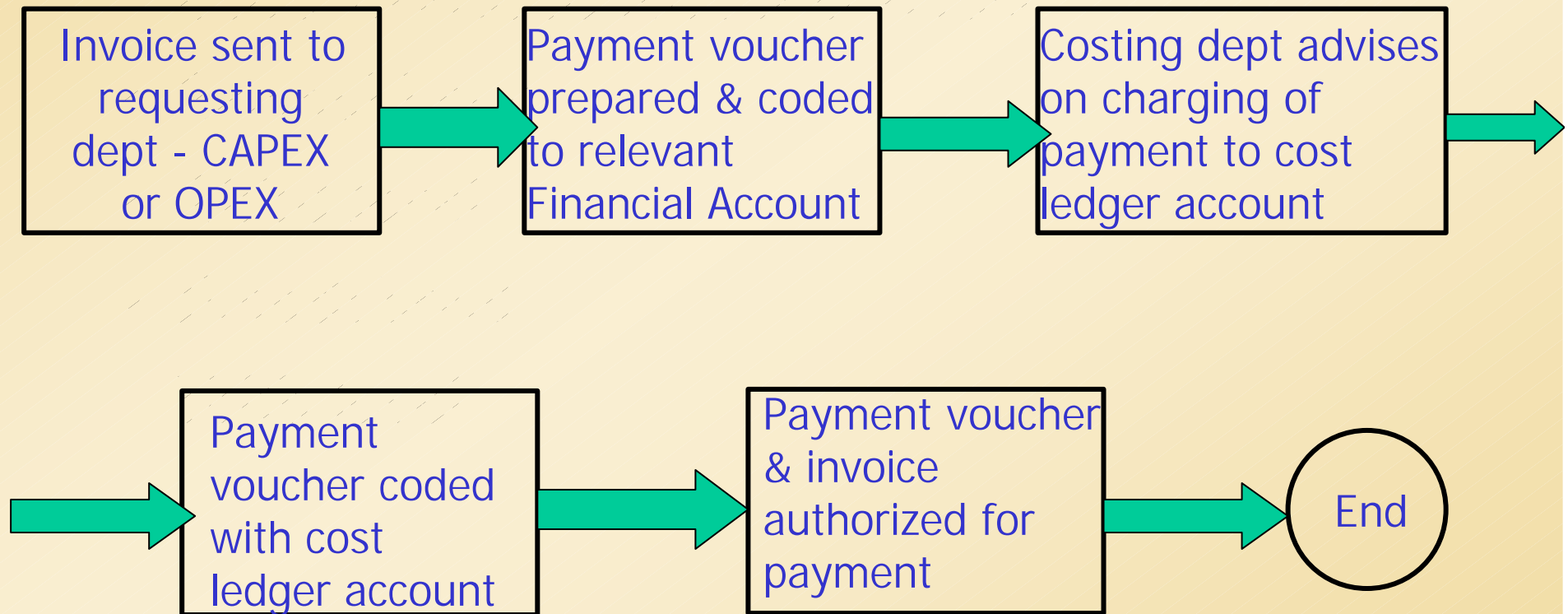
Authorized By

Checked By

Developing New Procedures



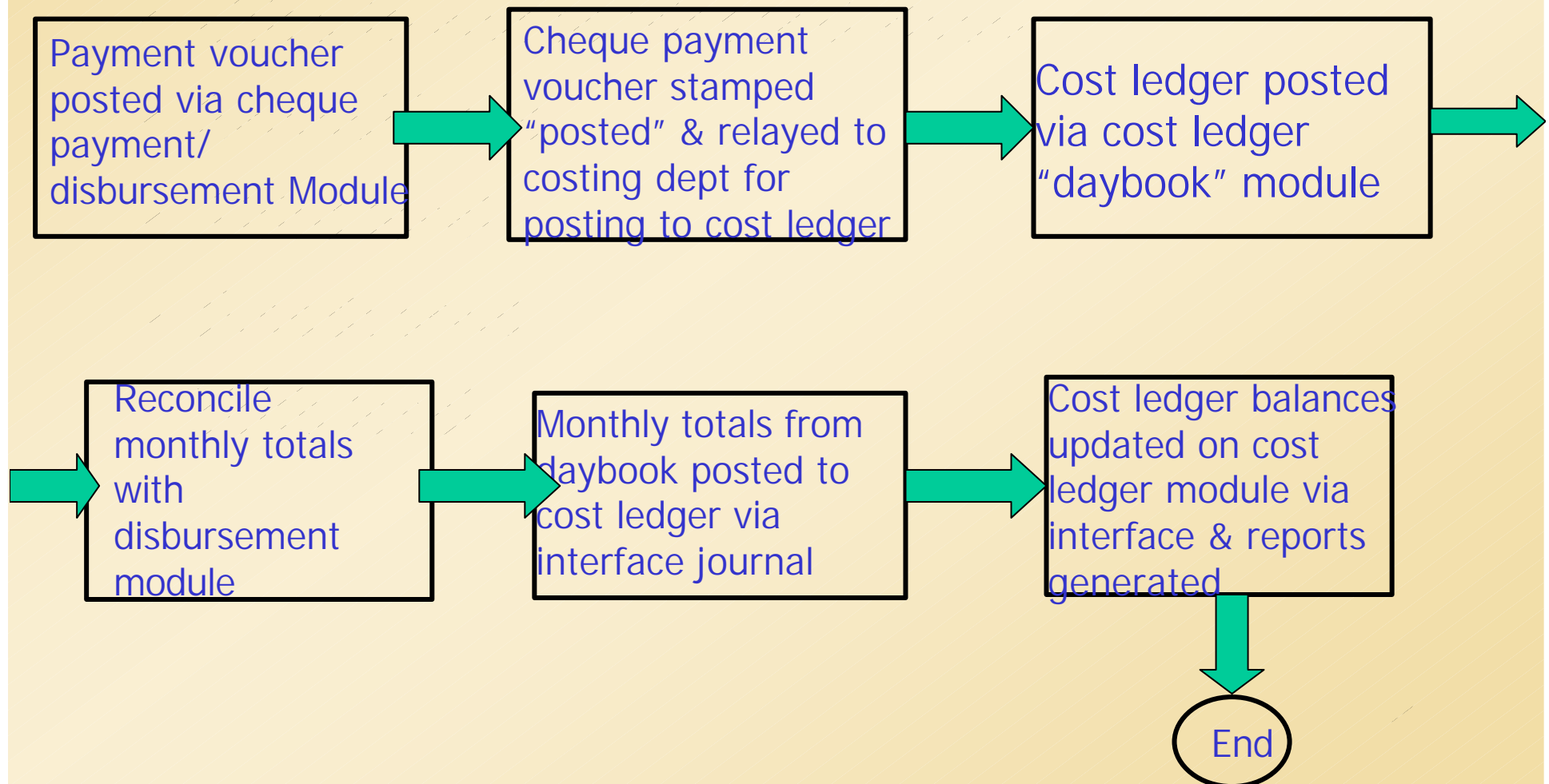
Requisitioning Department Activities



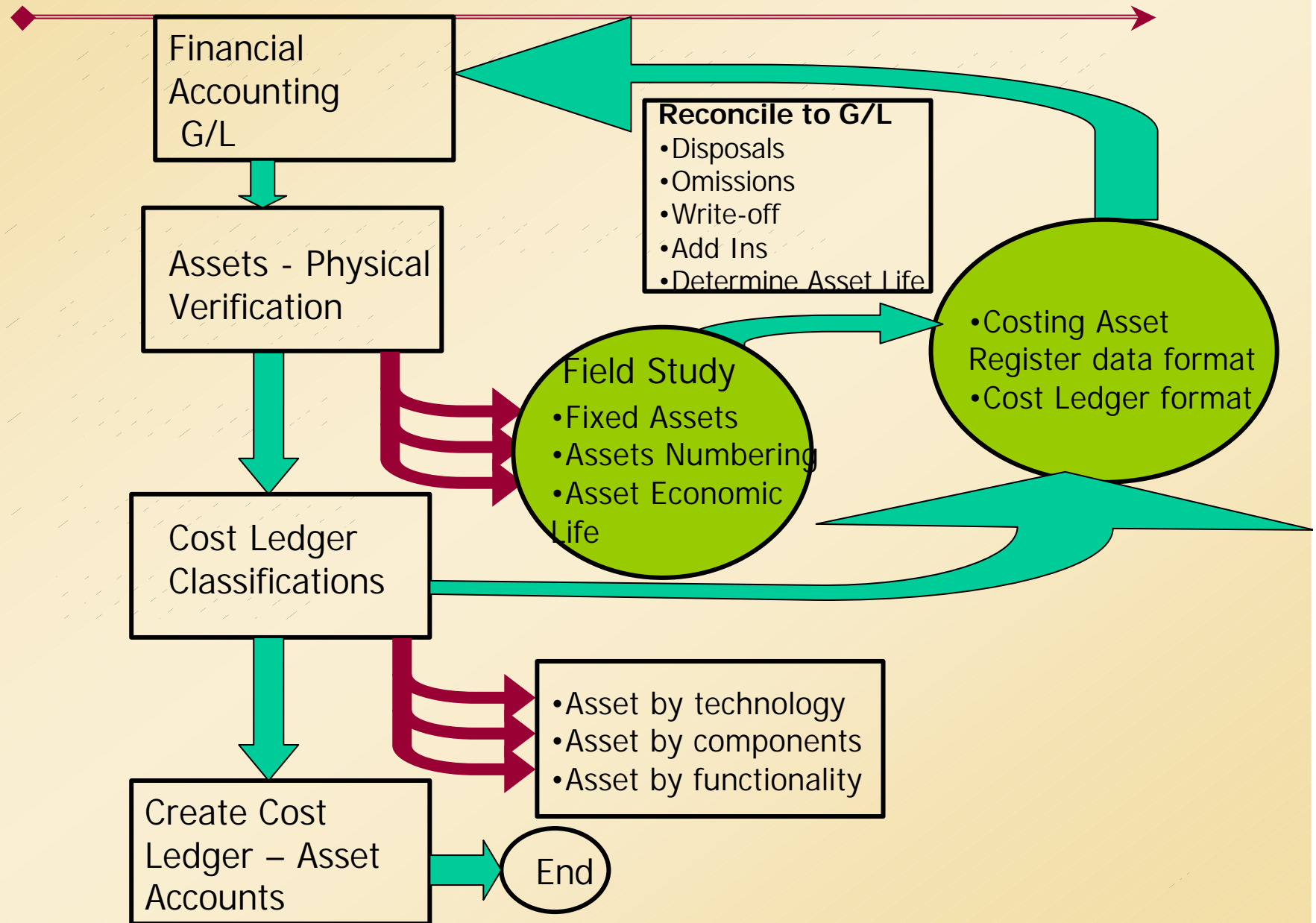
Developing New Procedures



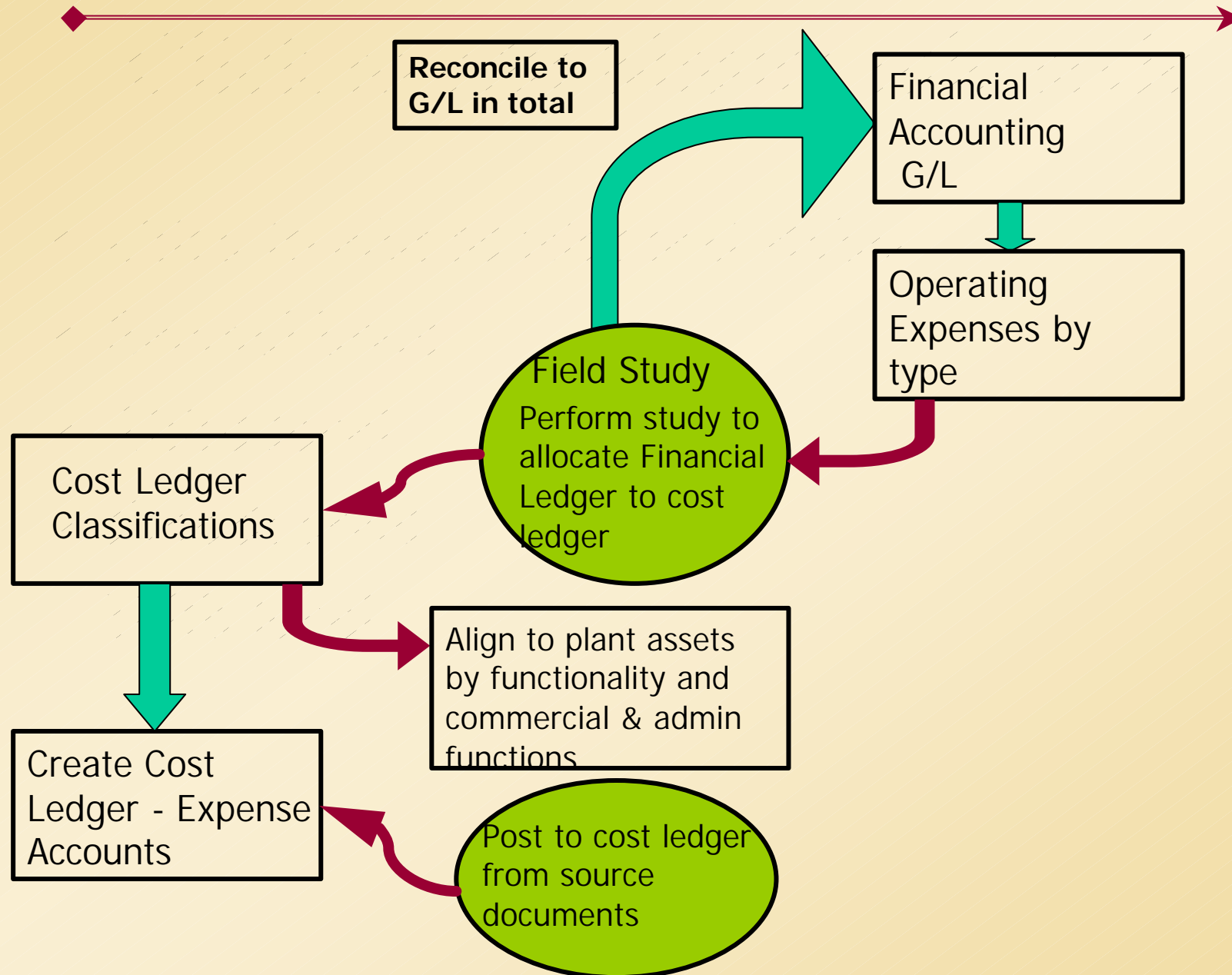
Costing Department Activities



Process Summary - Assets



Process Summary - OPEX





THE END

***Thank you for your
attention***

More Questions