

Alternative calling procedures

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International Telecommunication Union**

**Seminar on Costs and Tariffs
Nairobi, 6-7 March 2000**



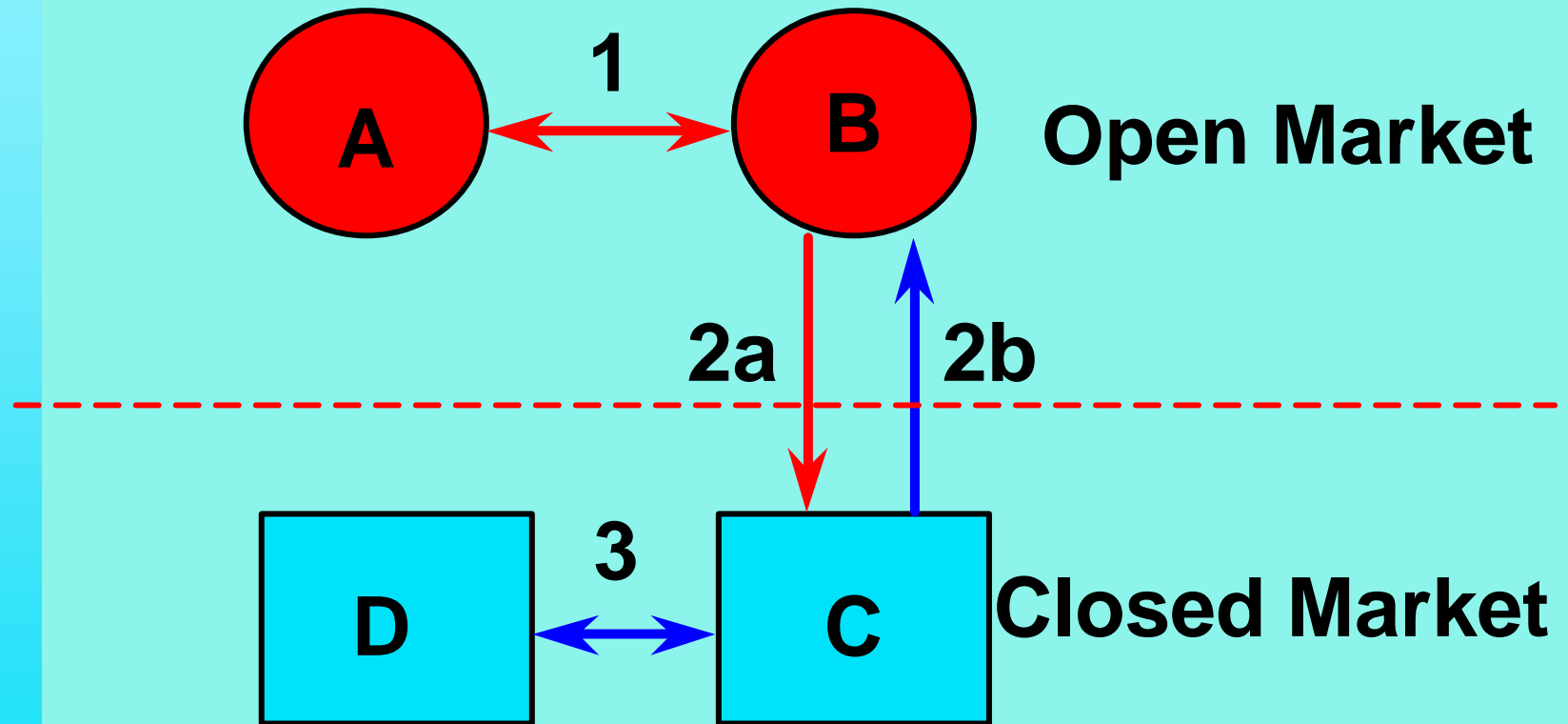


New Telecommunication Environment

- Accounting rate revenue division procedure will disappear
- Telecommunications are no more jointly provided between 2 operators
- Telecommunication is no more public services, it is now traded services
- Many services by-pass accounting rates
- Arbitrage opportunity increase when accounting rates are not cost oriented

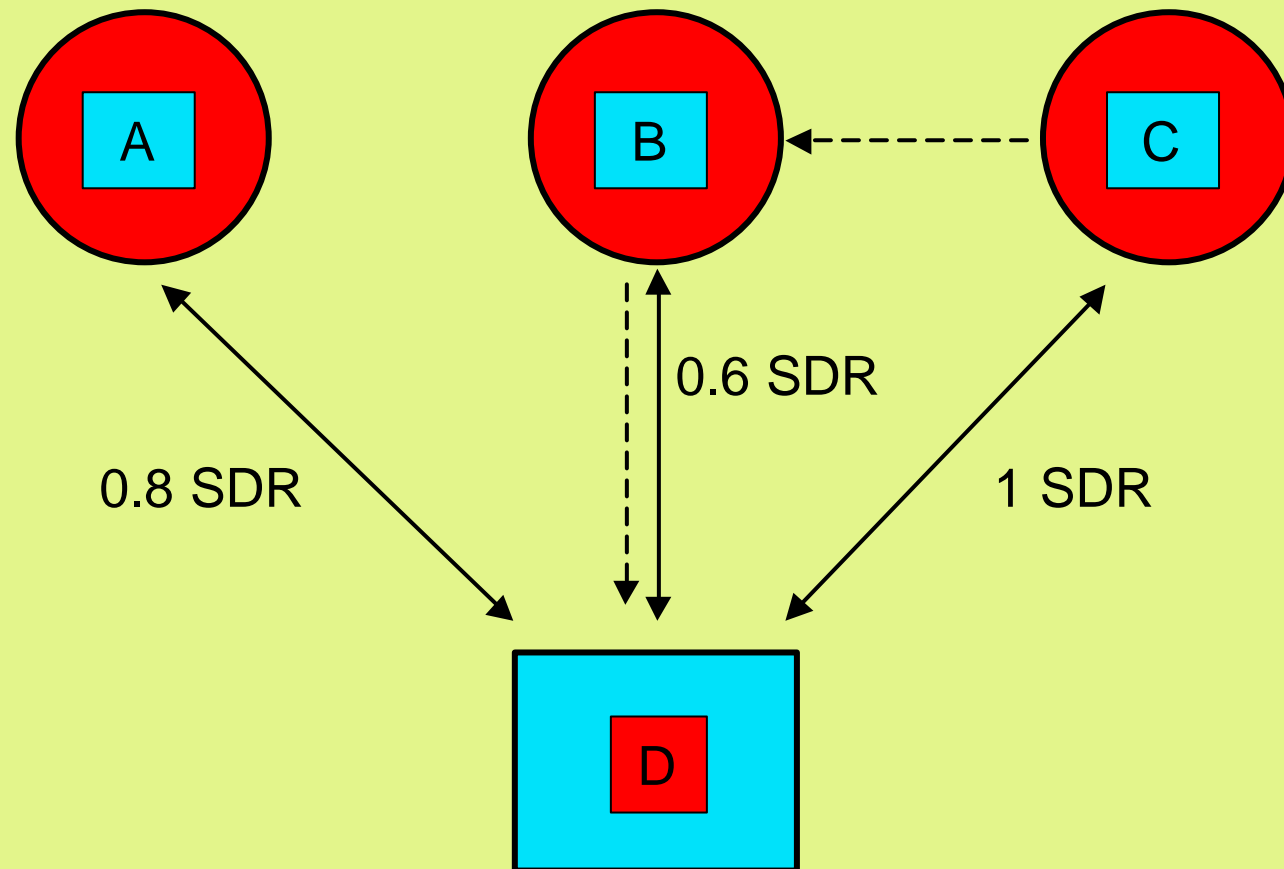


Co-existence of multiple systems



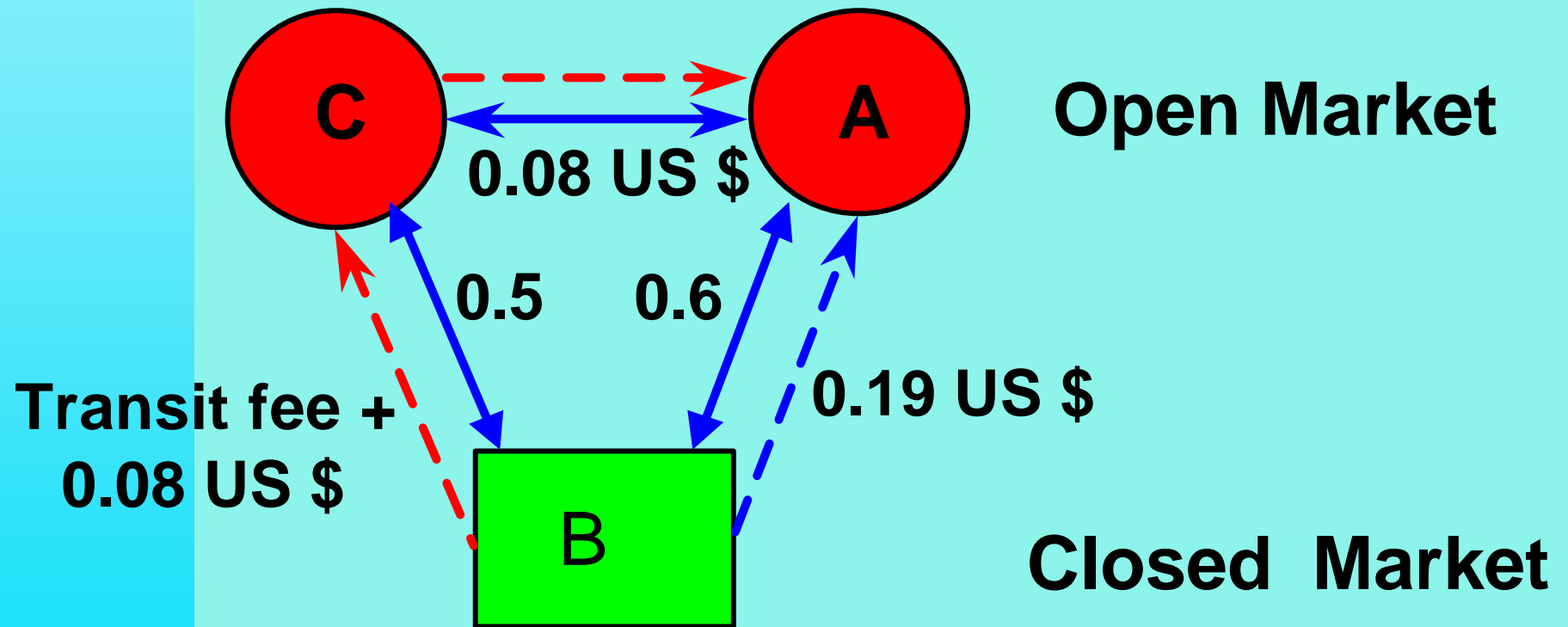


Arbitrage opportunity





LCR (Refile/Hubbing) will prosper





Alternative Calling Procedures

- **ITU defined services**
 - ⇒ **International Free Phone (D.115)**
 - ⇒ **Home Country Direct (D.116)**
 - ⇒ **Credit card call (D.120)**
- **Using ROA's network but not controlled**
 - ⇒ **Call-Back**
 - ⇒ **International Simple Resale**
 - ⇒ **Customer's Private Network**
- **Outside of ROA's network**
 - ⇒ **Voice over Internet**
 - ⇒ **GMPCS**

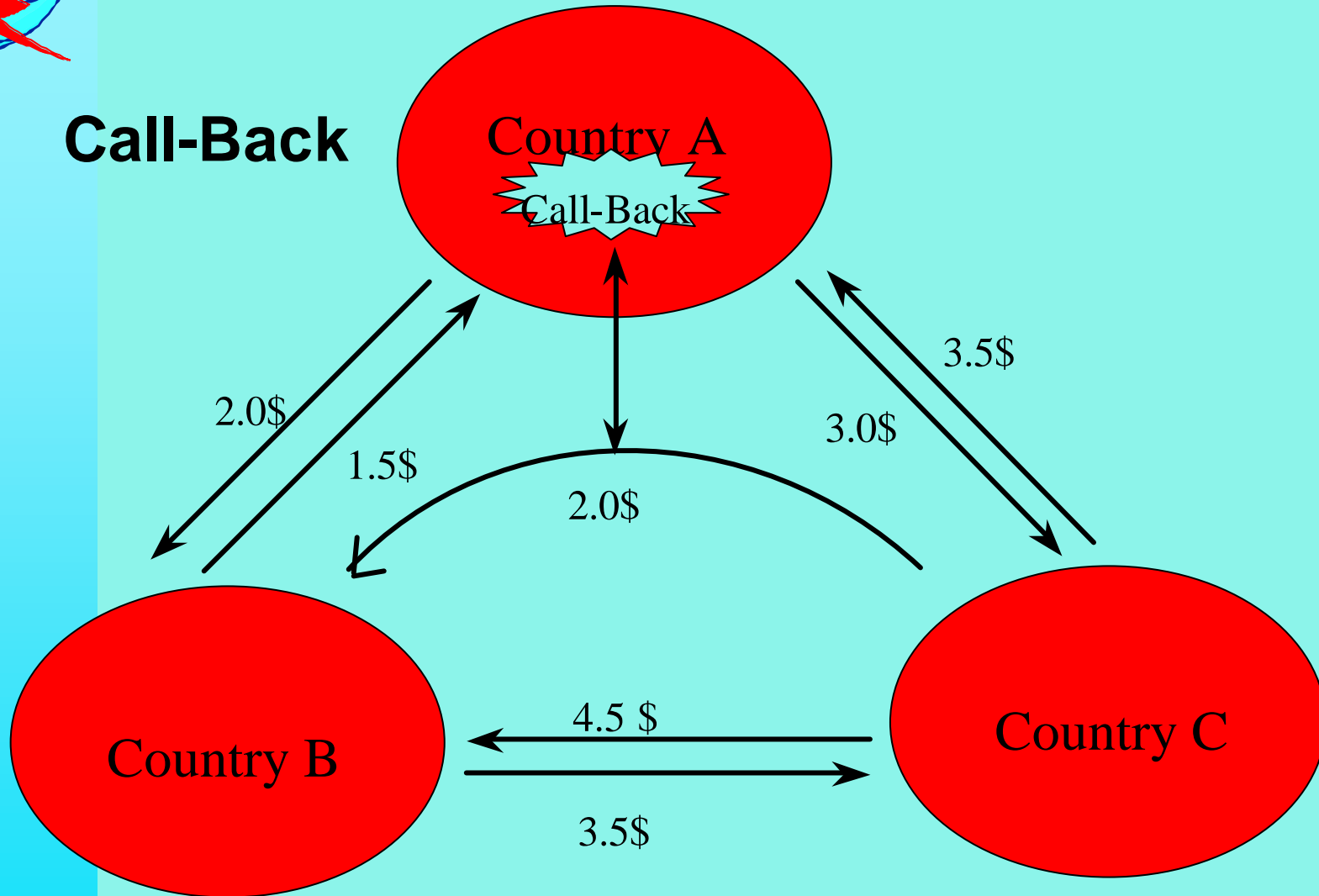


Call - Back

- **ITU-T adopted Resolution 29**
 - ⇒ **Each country may permit, prohibit or otherwise regulate call-back in its territory**
 - ⇒ **prohibit constant calling and answer suppression**
- **A guideline has been adopted**
 - ⇒ **Should make known each country's position**
 - ⇒ **Ensure that call back is not provided to the prohibited country**
- **Study Group 3 developed further guideline (Recommendation D.201)**



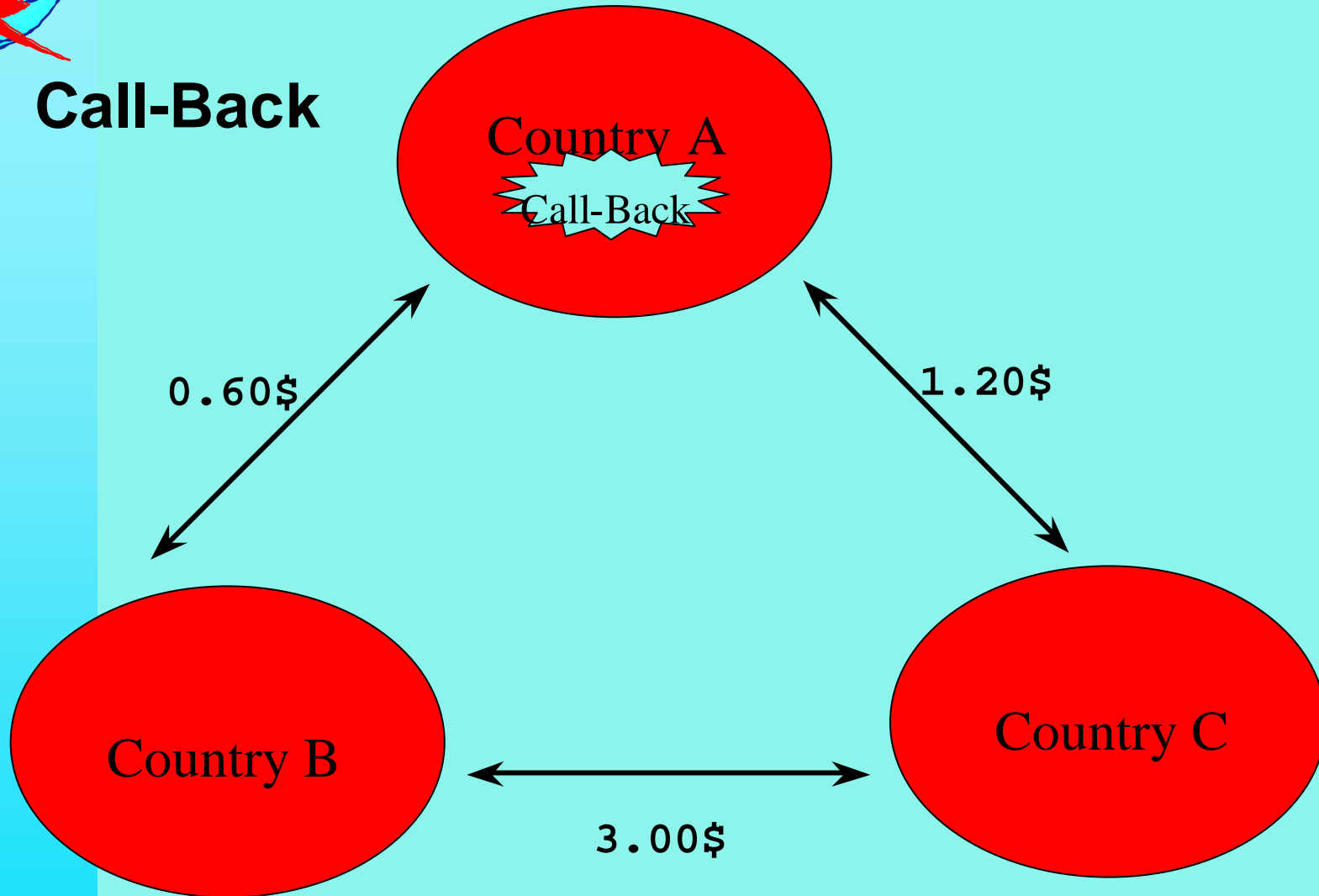
Call-Back



Collection charge assumption



Call-Back



Accounting rates assumptions



How to protect against Call-Back

- **Self protection**
 - ⇒ **take clear position, law or adm. circular**
 - ⇒ **administrative control**
 - ⇒ **technical control**
- **Use the ITU**
 - ⇒ **notification to the ITU**
 - ⇒ **follow Resolution 29 - settlement of different**
- **Request cooperation to the call-back adm.**
- **Achieve Accounting rate reform, cost based rates**



International Simple Resale Customer's Private Network

- **Guiding principles in Recommendation D.1**
 - ⇒ **The customer may subdivide and sublease subject to national laws**
 - ⇒ **Access to public networks is subject to national laws**
- **Different safeguards adopted**
 - ⇒ **One way by-pass of accounting rate**
 - ⇒ **gradual liberalization**
- **Terms and Conditions for Customer's Private Network**



Voice over Internet

- **Substantial threat or new opportunity?**
 - ⇒ **by-pass accounting rate**
 - ⇒ **competition with new service providers**
 - ⇒ **impact on PSTN services' price**
- **Telecommunication Operator's choice**
 - ⇒ **protection through regulation**
 - ⇒ **modifying price structure**
 - ⇒ **join in the fray**
- **ITU activities**
 - ⇒ **cost sharing of Internet circuit**
 - ⇒ **Impact of Internet telephony on PSTN services**



GMPCS

- **Opportunity not substantial threat**
- **Successful 1st Policy Forum 1997**
 - ⇒ **Adopted 5 opinions**
 - ⇒ **Developed MoU**
 - ⇒ **73 administrations/companies signed MoU**
- **Group of experts have been created**
 - ⇒ **impact on PSTN services and on revenues**
- **Study Group 3 has developed a Recommendation on GMPCS tariff issues**



What does it mean for ROAs

- **Settlement payments to developing countries amount to around US\$5 billion**
- **Fear that this could be suddenly reduced:**
 - ⇒ **Developing countries reject threat of unilateral action and ask for longer transition period**
 - ⇒ **Move away from 50;50 split could benefit developing countries, but direction of call-back could be reversed**
 - ⇒ **ACP is major reason for increased settlement payments to developing countries**
- **Main threat to the ROAs is by-pass of accounting rates, not reform of accounting rates**