Price Cap Regulation

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Price Regulation



Topics of Presentation

- The Price Regulation concept
- Price Regulation structure
- USA, UK experience

Rate of Return Regulation

- 'Cost plus' regulation that limits earnings
- Low incentives for efficiency, encourages 'gold plating'
- Inefficient pricing (cross-subsidy)
- Administratively burdensome

- PR plan has design flexibility to advance firm's goals
 - PR plan needs to address:
 - ► Universal Service objectives
 - Incentive opportunity and ratepayer safeguards
 - ► Rate rebalancing and pricing flexibility
 - ► Competition
 - ► Administrative burdens

PR emulates the competitive firm model
 PR aids in the transition to additional regulatory streamlining in the future
 Monopoly -->

Price Reg -->

Deregulation

Price Regulation Concept Telco Opportunities

- Move towards competitive firms' earnings incentives
- Increased pricing flexibility and rate rebalancing
- Higher earnings opportunity will increase attractiveness to investors
- Reduced administrative burdens

Price Regulation Concept Customer Benefits

- PR pricing rules limit future rate increases
- PR is 'win win' outcome. The telco prospers if it efficiently provides the right services at fair prices.
- New service features and discount options offered
- Commitments to Universal Service and service quality continue

PR plan development

Identify, prioritize short term needs to be addressed

Position and design PR plan as transition vehicle to reach firm's long-term objectives

Develop negotiating strategy and PR 'roll-out' campaign

- A pricing rule limits the overall rate changes PR is 'cost-based' regulation, not 'cost-plus' regulation
- % annual aggregate rate change =
 % cost inflation % efficiency improvement target
- A reasonable annual percent efficiency improvement hurdle is critical. It is the incentive engine.

- Productivity refers to how economically the firm manages its productive resources.
- A total productivity measure, i.e. % efficiency improvement target for the telco, is used to limit overall price changes in most PR plans.
- Productivity is an <u>economic</u> concept that can be gauged from past financial and operating reports.

- 'Economies of Scale' lead to productivity gains.
- Demand growth raises revenue but costs <u>per unit</u> fall so <u>total</u> cost rises more slowly.
- But inflation raises cost per unit and total costs

- The PR annual pricing rules set the "Price Cap" limits for overall rates. This rule <u>preserves</u> the first share of telco productivity benefit to ratepayers.
- Telco can improve earnings if it can be more efficient than previously under ROR regulation

Price Regulation Plan

- ► Annual Pricing Formula
- > Annual Productivity Improvement Hurdle
- Service Basket Structure (service groups)
- ► Rate Change Flexibility
- ► Adaptability to Competition
- Tariff filing, New Services, Exclusions and Limits
- ► Recovery of Exogenous (extraordinary) Cost
- ► Earnings Sharing Option
- ► Authorized Rate of Return Represcription

PR Annual Price Cap

- Annual <u>maximum</u> total % rate change (Price Cap) = % annual inflation - % productivity gain target
 - [+/-% exogenous cost]

RPI (UK), CPI (USA) are broad annual inflation measures in use

PR Annual Price Cap

The price formula's annual % productivity hurdle can vary by Service Basket (grouping)

➤ this can be used as a negotiating vehicle

Telco PR % Productivity Hurdle

- Historical Telco productivity is volatile
- The state of the economy directly affects productivity
- Historical productivity studies can be contentious 'black box' exercises
- Historical study results are only a starting point for a negotiated productivity target for PR plan.
- "Unreasonable" productivity targets destroy incentives and deter new investments

Price Regulation Rules Affect the Cost of Capital

- McKinsey Consulting study indicates unduly burdensome or inflexible rules can reduce the "market value" of the telco from investors' viewpoint
- "Unattractive" plan can raise cost of equity capital by 20% or more
- Potential plan negatives:
 - Unreasonable efficiency improvement target (%X)
 - Unreasonable constraints on rate flexibility for incumbent vis a vis new competitors
 - Unreasonable burdens re subsidies, other service obligations

Telco PR % Productivity Proposal

PR plans often have an initial trial period and a performance review to make rule adjustments.

If a telco is 'too successful', the prior rules may be viewed as too lenient.

Earning's sharing is often used in combination with the productivity target.

Service Basket Format

- Structure service baskets groupings to facilitate flexibility for impending competition
 - > POTS (socially protected) services often set "rate freeze" or other limits for a few years. Extent of this concession must be counterbalanced with more rate flexibility elsewhere.
 - ➤ Non-competitive (Non-POTS) services "%X" hurdle applies
 - Competitive services NO "%X", competition limits prices

Service Basket Groupings

Multiple service baskets allow different degrees of flexibility, from low (POTS) to high (competitive)

Need conditions for services originally in "non-competitive" basket to transfer to "competitive" basket

 Competitors will be adverse to telco pricing flexibility, may assert unfair competition (predatory pricing)

Service Basket Structure

- Fewer Baskets means greater pricing flexibility
- Baskets are organized by some logic, e.g.:
 > Basic local service, Non-basic, Competitive
 > Residence, Business, Miscellaneous
- PR plan negotiations can result in compromises on Basket structure and other sub-basket restrictions.

PR Rate Change Flexibility

The Price Cap Formula controls <u>overall</u> rate changes

Rate management within each Service Basket is an essential core PR feature and benefit to telco

Rate Change Flexibility Example

Cellular service is 10% of basket revenue and its price is lowered 5%

This drop would permit offsetting changes like

a) a price rise of 2.5% for a service at 20% of revenue or

b) a price rise of 12.5% for a service with 4% of revenue

Adaptability to Competition

- Rates adjust more quickly to market conditions
- Rate reductions provide the capacity to raise other rates
- PR plan proposes "Special Contracts"

New Services, Tariffs, Exclusions & Limits

- New services introduced under favorable conditions
- Tariff filings which conform to the PR rules are deemed 'valid, just and reasonable'
- Services currently deregulated remain so

Extraordinary Cost Recovery

Unavoidable cost changes beyond Telco's control may be recovered

Business cost changes in the economy will become reflected in the inflation rate

Earnings' Sharing Option

- Regulators have used this rule to limit 'excessive' earnings
- Regulators use earnings sharing as a safeguard in case the PR rules were set too 'easy'
- Earning's sharing reduces PR incentives by diluting the benefits to the Telco for efficiency gain and can introduce undesirable behaviour
- A shared portion of the 'excess' earnings are refunded in the form of additional future rate reductions

Earnings Sharing Rules

- Can get lower efficiency improvement target (X) because consumers will "share" 50% (e.g.) of higher earnings if realized
- Best feature is tradeoff for lower X, and it also justifies a symmetric low-end earnings "safety net" as telco downside earnings protection

► BAD FEATURES

- Reduces incentive payoffs to telco from efficiency gains
- Hard to eliminate later in plan (later "rate shock" issue)
- Continues a ROR feature within "incentive" regulation

Rate of Return Represcription

- Telco must offer globally competitive financial returns
- Tariff rates at the end of ROR regulation must be based on an appropriate financial rate of return
- Regulator's often impose a financial 'buy-ins' or other service improvement commitments on telco as part of accepting PR deal.

Term of Initial Plan & Performance Review

- Often an initial 4 year period before comprehensive review
- Review runs risk of tighter rules if earnings are up but offers opportunity to re-negotiate other changes
- Rule to allow for an early plan review or temporary waivers for extraordinary circumstances may be desirable
- Desirable to minimize other reporting/monitoring oversight requirements

Price Regulation Experience

- Generally, PR earnings are higher
- Generally, service quality remains high

Price Regulation Experience

- PR now has favorable performance record
- Many PR plans run for an initial trial period
- Cost of capital represcription often at outset
- 'earnings sharing' rules are sometimes set to limit 'excessive' earnings

Price Regulation Experience

- At PR performance reviews, rules are often tightened
- FCC raised the % productivity hurdle and other rules
- OFTEL raised the % productivity hurdle over time
 New restrictions have been added, others dropped



Price Caps from 1991 for Long Distance Access

- Four service baskets, same "X" by basket, plus sub-indices limiting individual services to " (RPI-X)+5, -10%" per annum
- Common Line basket now monthly flat charge to customer Shifted high per minute charge to flat per line charge over 5 years. Shift was on "revenue neutral" basis mthly. line charge capped at US\$3.50 res., \$6.00 single line bus.
- Effective July 2000 access charges per minute further reduced by raising flat per line charge to \$4.50 which is direct billed to end user

Oftel - BT Price Regulation

- ► "RPI X%" now covers only 25% of BT retail revenues
- Controls only connection, line rental, local, national, international calls
- ► Current 4.5% retail X expires July 31, 2001
 - Max. rise of %RPI for residence line rental charge
 - Per Call charges must be lowered to offset line rental charge rises
 - Compliance based on price change for lower 80% of res.
- Small business "safeguard" cap requires a basic calling package be available at same level as residence reference tariff

UK Price Regulation

 Safeguard" cap on retail price of analogue private circuits at 65 kbit and lower capacity. NO limit on higher cap circuits because hi-cap competition is present

► THREE OVERALL BASKETS

- #1 COMPETITIVE Operator Assistance, new services
- #2 PROSPECTIVELY COMPETITIVE during plan's period
 UDD and inter tandam conversion
 - IDD and inter-tandem conveyance
 - Inter-tandem transit

Access to Op. Services Info System, Directory Assistance System and phonebooks

UK Price Regulation

- #3 NON-COMPETITIVE BASKET during plan period
- RPI 8% cap to each service sub-basket
- "Safeguard" cap of RPI+0% on each service and on each time-of-day band
 - "General Network": Call origination, localtandem conveyance, single transit
 - "Call termination"
 - "Interconnection specific"

TSTT Price Regulation Plan (Preliminary)

Service Baskets with different price cap limits

- ► basic services (POTS)
- ➤ non-competitive services
- ► (predominantly) competitive services
- Proposes reasonable rate flexibility intra basket
 - rebalancing, restructuring to move to better rate/cost alignment
- Universal service commitment continues
 - > proceeding needed to address access subsidies
 - ➤ affordable basic service option to be maintained
- Ratepayer productivity benefits
 - provide (%RPI %X) rule with '%X' in range of US/UK Telco experience.