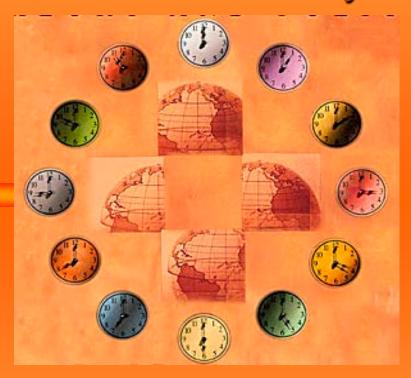
Impact of Floor Rate Concept in Sri Lanka's Telecom Industry



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Content



- Introduction
- Services Subject to Tariff Regulation
- Approaches of Tariff Regulation
- Downward Trend of Tariffs
- Industry Performance
- Reasons for Downfall
- Recovery Measures
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Introduction

- Price regulation
 - Licence Conditions
 - Section 5(k) of the Sri Lanka Telecommunications Act.
- Market players
 - Five mobile operators
 - Four fixed line operators
- Teledensity
 - Mobile: 91.3
 - Fixed :17.49
- Total population : 20.2 (Mn)

Services Subject to Tariff Regulation



- Basic Services (Voice, Data, IPLC, DPLC etc.)
- VAS Services
- Premium Services (Reality programs and Entertainment programs)
- IDD/ Roaming services not regulated
 - 2003 international telecommunication market was fully liberalized (33 Licence holders)

Approaches of Tariff Regulation



Benchmark Approach

Cost Based Approach

Hybrid Approach

Benchmark Approach



- Conduct Benchmark Compression
 - Local tariff benchmark
 - International tariff benchmark

Cost Based Approach



- Voice Services :
 - Cost based tariffs
- Data Services :

Calculate cost per Mb considering

- Core network cost
- >Access network cost
- >International bandwidth cost

Hybrid Approach

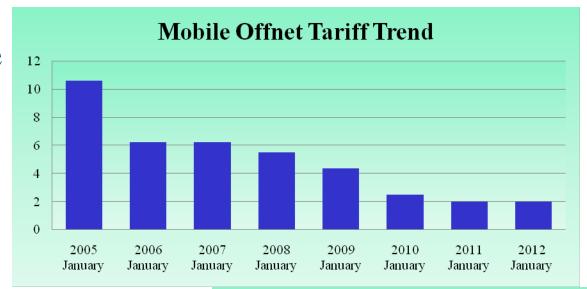


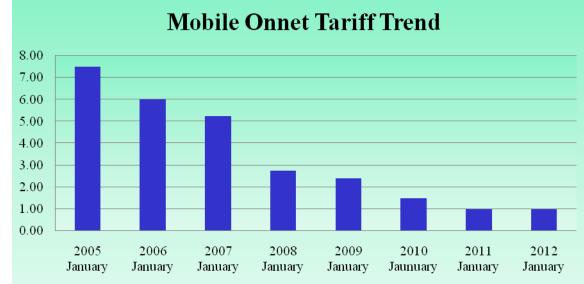
- Combination of Cost and Benchmark
 - New entrant
 - Small players
 - Bundled tariffs

Downward Trend of Tariffs



Voice







Industry Performances

• Financial performances of The Mobile the Industry

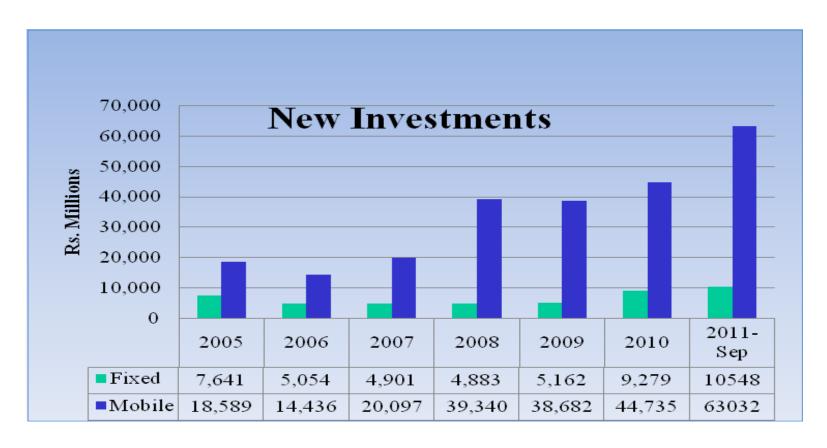
Year	Net Profit (LKR Millions)
2007	11,837
2008	(3,847)
2009	(21,082)
2010	(2,345)
2011	3,425

1 US\$= 130 LKR



Industry Performances Cont....





Reasons for Downfall



- Entrant of new mobile operator
- Price war situation
- Making losses and diminishing investments
- Industry uncertainty

Recovery Measures



- Introduction of floor rate by the regulator
- Cost cutting by the industry
 - VRS for employees
 - No bonus
 - Reduce advertising budget

Floor Rate Concept



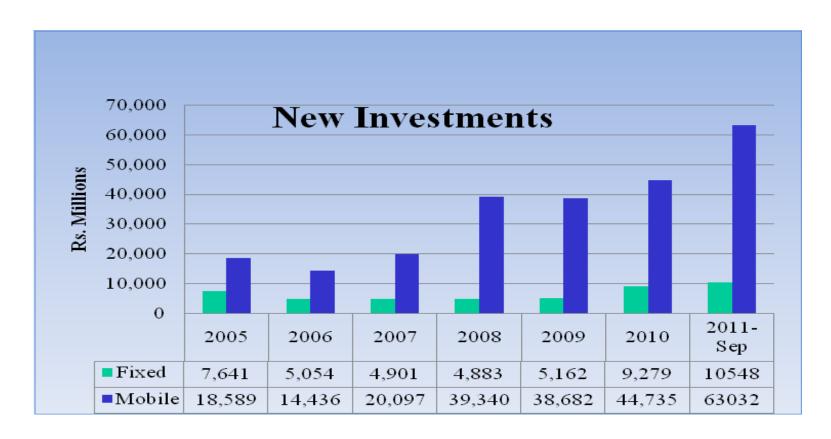
- The floor rate values
- **2009 June**
 - On net –0.49 LKR cents
 - Off net 2.00 LKR
- 2010 July revised
 - On net −1.00 LKR
 - Off net 2.00 LKR
- 2011 July revised
 - On net −1.00 LKR
 - Off net 1.50 LKR

1US\$= 130LKR



Impact of the Floor Rate

Increase Investments





Impact of the Floor Rate Cont...

• Recover Losses in the industry (Mobile)

Year	Net Profit (LKR Millions)
2007	11,837
2008	(3,847)
2009	(21,082)
2010	(2,345)
2011	3,425

1 US\$= 130LKR

Impact of the Floor Rate Cont...



- Competition
- No further reduction of Call charges.
- Compete with quality
- Product differentiation
- Offered Bundled tariff plans
- Loyalty programs







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