

## MALAYSIA'S NATIONAL CYBER SECURITY POLICY

### Towards an Integrated Approach for Cybersecurity and Critical Information Infrastructure Protection (CIIP)

2009 ITU Regional Cybersecurity Forum for Africa and Arab States  
Tunis, Tunisia (4-5 June 2009)

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# CYBER THREATS

## Technology Related Threats

### Hack Threat



### Fraud



### Malicious Code



### Denial of Service Attack

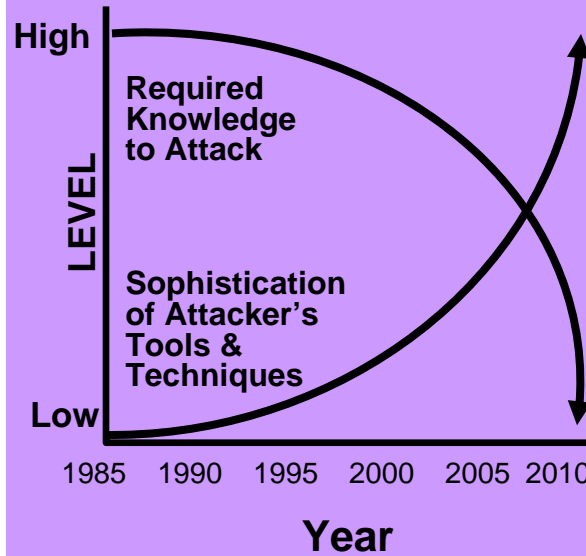


### Harassment



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## Growing World-wide Cyber Threats



### Intrusion



## Cyber Content Related Threats

### National Security



### Sedition / Defamation



### Online Porn



### Hate Speech

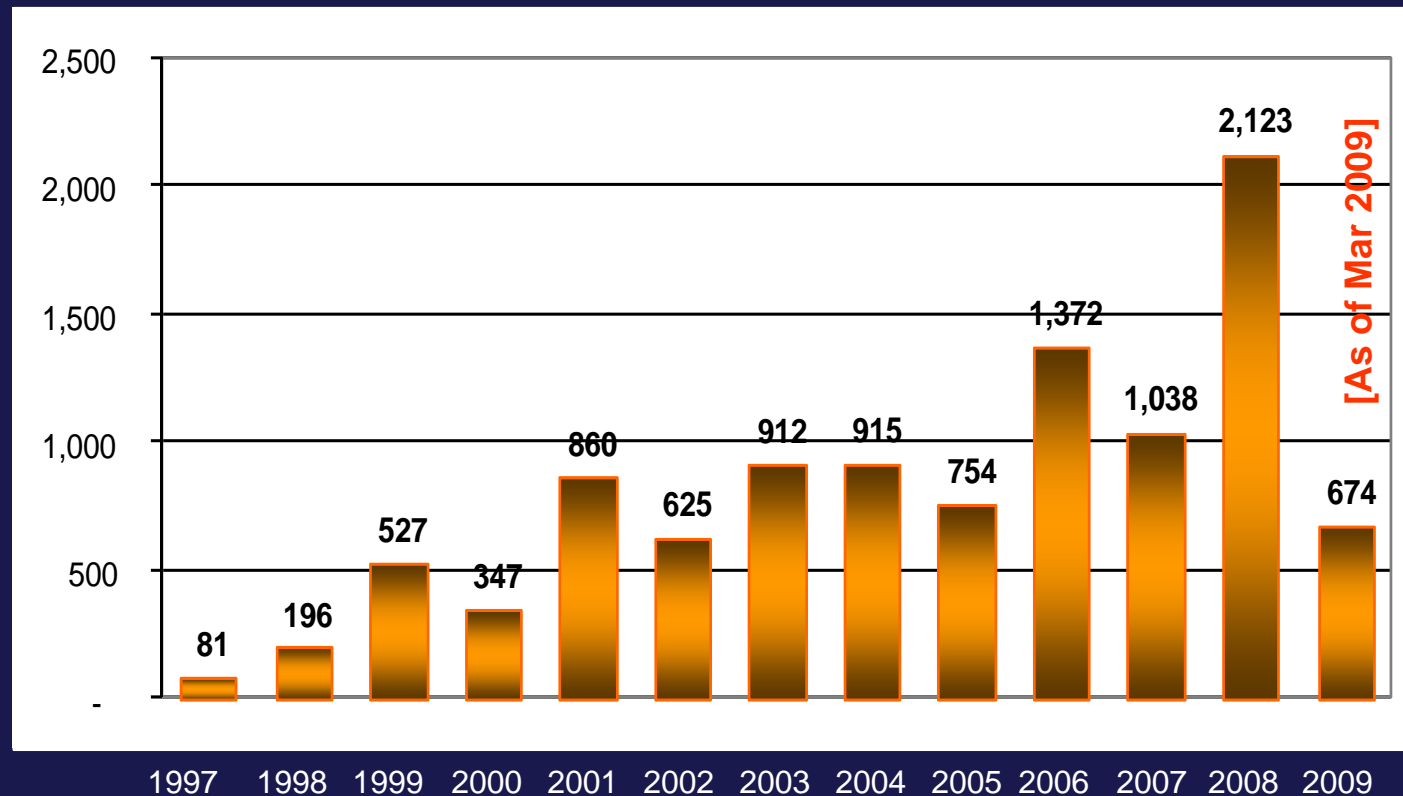


# CYBER SECURITY INCIDENTS 1997 - 2008

- A total of **10,424\*** security incidents referred since 1997
- For the Mar 2009, total no. of spams detected was a whopping **199,274**

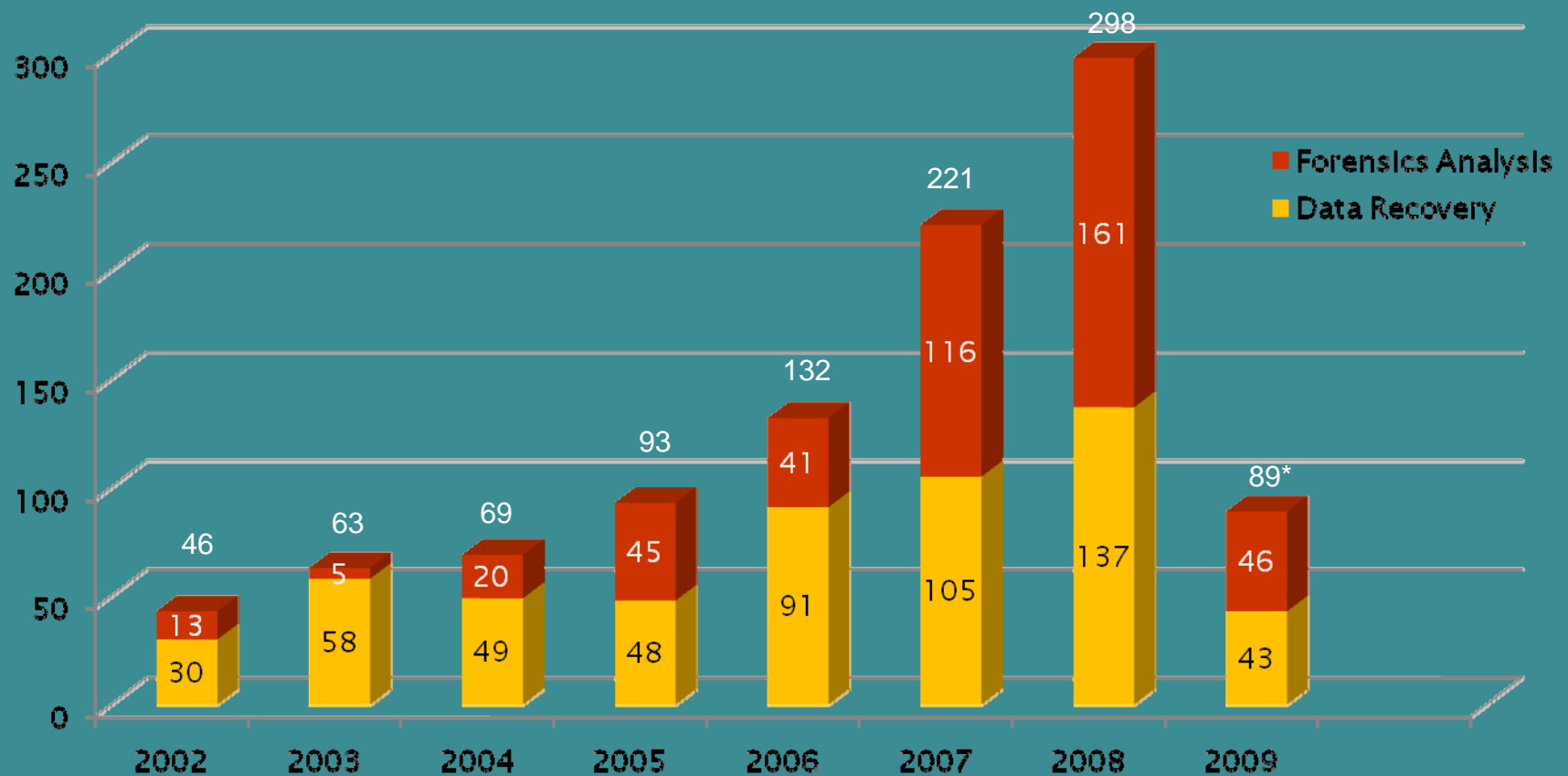
## Type of incidents:

- Intrusion
- Destruction
- Denial-of-Service
- Virus
- Hack Threat
- Forgery
- Harassment



# DIGITAL FORENSICS CASES 2002 - 2009

- 75% cases - from law enforcement agencies (Police, Central Bank, Securities, etc).
- Types of cases – Financial Fraud, Sexual Assault, national threats, etc.



# The STUDY

## - National Information Security Policy



*Ministry of Science, Technology and Innovation conduct study  
2005 - 2006*



*Accepted by the Government 2006*

### Study Aims

1. Assess the current situation of information security within the Critical National Information Infrastructure (CNII) sectors
2. Advise on enhancements to be made in the field of information security for each of the CNII sectors
3. Formulate a National Information Security Policy
4. Chart out a roadmap and action plan for the implementation

### Study Aspects

1. Legislation & Regulatory
2. Technology
3. Public – Private Cooperation
4. Institutional
5. International



# The NATIONAL CYBER SECURITY POLICY

## - Overview

### OBJECTIVES

**1 ADDRESS THE RISKS TO THE CRITICAL NATIONAL INFORMATION INFRASTRUCTURES**

**2 TO ENSURE THAT CRITICAL INFRASTRUCTURES ARE PROTECTED TO A LEVEL THAT COMMENSURATE THE RISKS FACED**

The policy recognises the critical and highly interdependent nature of the CNII and aims to develop and establish a comprehensive programme and a series of frameworks that will ensure the effectiveness of cyber security controls over vital assets

National Cyber Security Policy (NCSP)  
Size : 20"(w) x 30"(h)  
Color : CMYK

OPTION B

CMYK

CyberSecurity  
MALAYSIA

## NATIONAL CYBER SECURITY POLICY (NCSP)



### NCSP Vision:

Malaysia's Critical National Information Infrastructure shall be secure, resilient and self-reliant. Infused with a culture of security it will promote stability, social well being and wealth creation

### NCSP Objective:

- To address the risks to the Critical National Information Infrastructure
- To develop and establish a comprehensive program and a series of frameworks that will ensure the effectiveness of information security controls over vital assets
- To ensure critical infrastructures are protected to a level that commensurate the risks faced

### Critical National Information Infrastructure (CNII)

CNII is defined as information infrastructure that is very important to the nation, and the critical sectors are:

1. Banking & Finance
2. Transportation
3. Defense & Security
4. Energy
5. Water
6. Health Services
7. Emergency Services
8. Information & Communication
9. Government Services
10. Food & Agriculture

### NCSP Thrusts:

1. Effective Governance
2. Legislative & Regulatory Framework
3. Cyber Security Technology Framework
4. Culture of Security & Capacity Building
5. Research & Development Towards Self Reliance
6. Compliance & Enforcement
7. Cyber Security Emergency Readiness
8. International Cooperation

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CNII – Critical National Information Infrastructure



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# The NATIONAL CYBER SECURITY POLICY

## - Overview

### VISION

*'Malaysia's Critical National Information Infrastructure shall be secure, resilient and self-reliant. Infused with a culture of security, it will promote stability, social well being and wealth creation'*

### CNII

Assets (real & virtual), systems and functions that are vital to the nation that their incapacity or destruction would have a devastating impact on

1. National economic strength
2. National image
3. National defense & security
4. Government capability to function
5. Public health & safety

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# The NATIONAL CYBER SECURITY POLICY

## - CNII Sectors

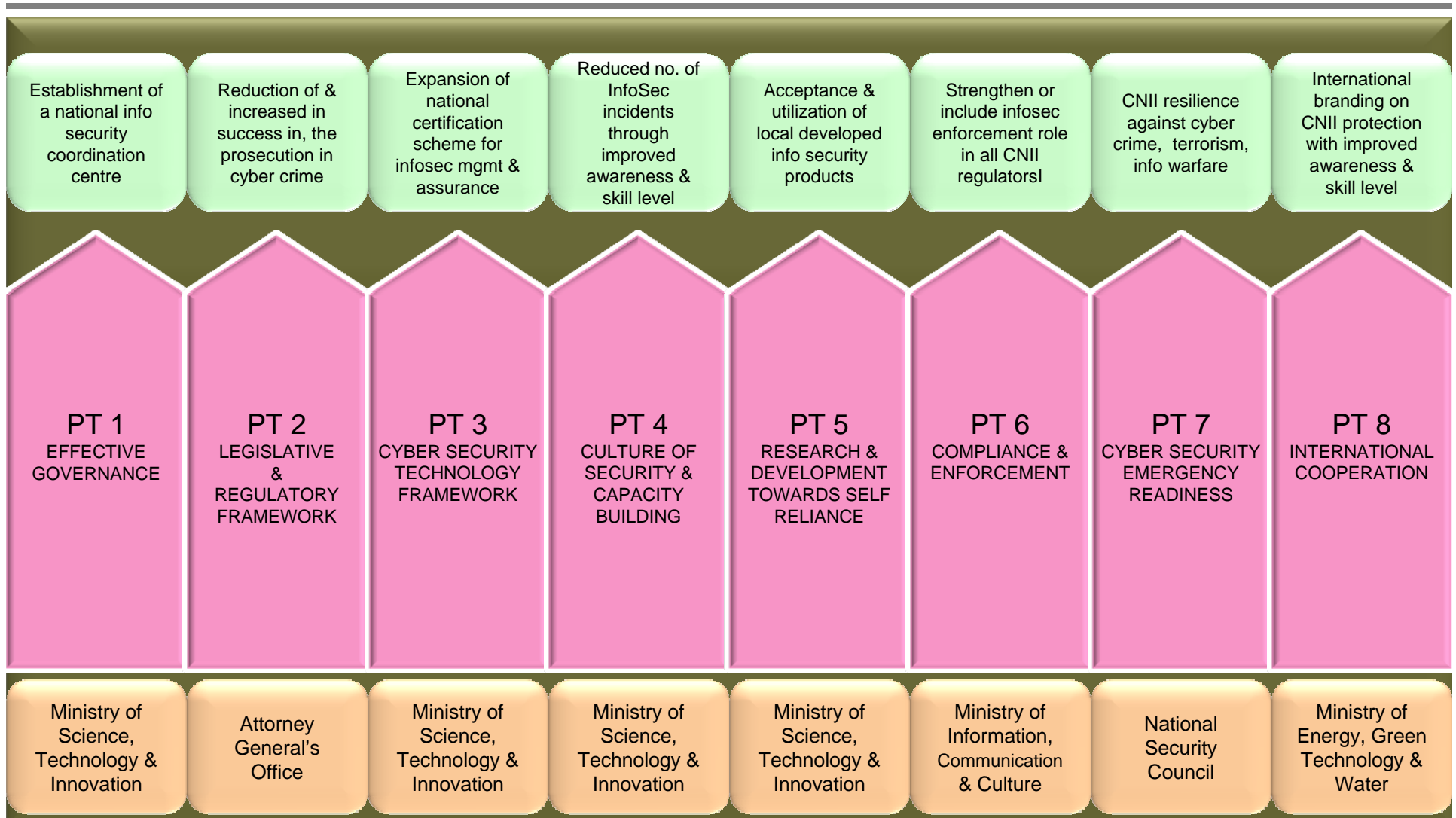


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# The NATIONAL CYBER SECURITY POLICY

## - Policy Thrusts



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PT – Policy Thrust

# The NATIONAL CYBER SECURITY POLICY

## - Implementation Approaches

### Approach I (0-1 yr)

#### Addressing Immediate Concerns

- ◆ Stop-gap measures to address fundamental vulnerabilities to the information security of the CNII
- ◆ Creating a centralised platform for security mechanisms
- ◆ Raising awareness of information security and its implications

### Approach II (0-3yrs)

#### Building the Infrastructure

- ◆ Setting-up the necessary systems, processes, standards and institutional arrangements (mechanisms)
- ◆ Building capacity amongst researchers and info security professionals

### Approach III (0-5yrs and beyond)

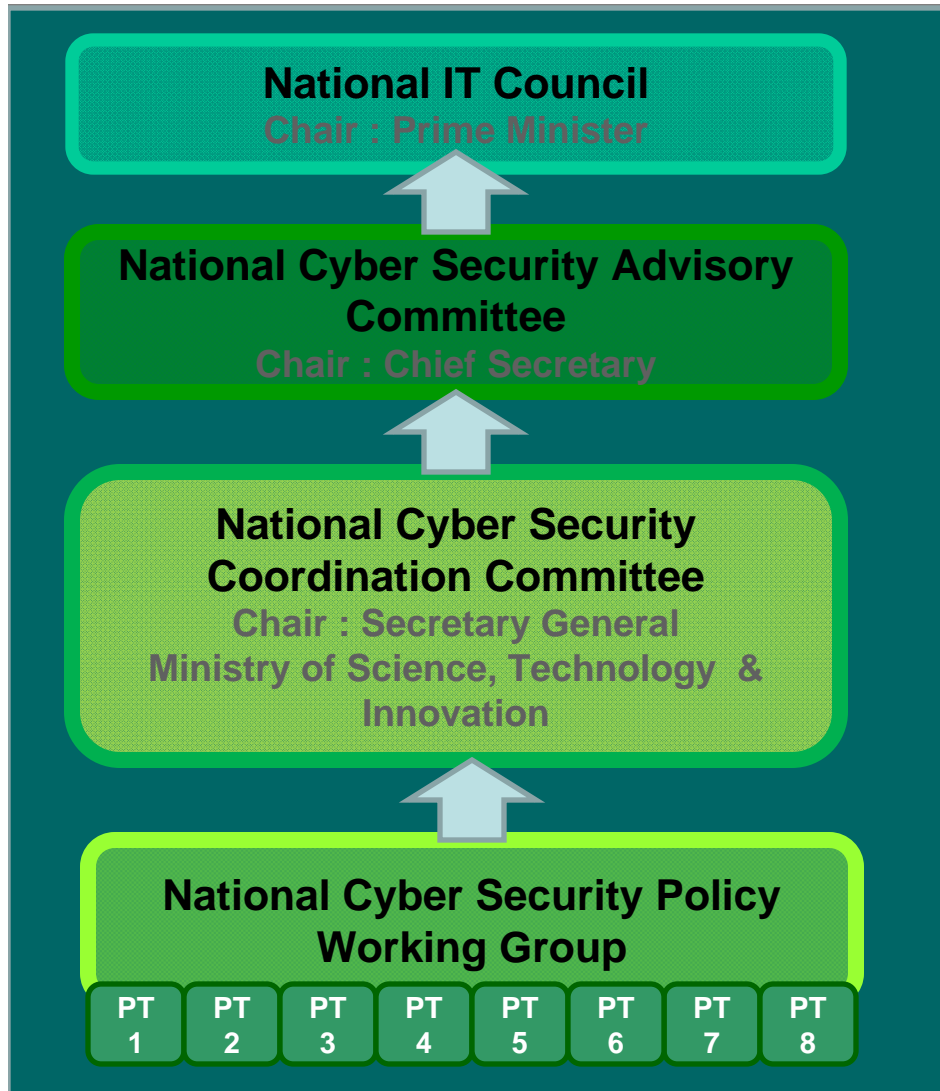
#### Developing Self-Reliance

- ◆ Developing self-reliance in terms of technology as well as professionals
- ◆ Monitoring the mechanisms for compliance
- ◆ Evaluating and improving the mechanisms
- ◆ Creating the culture of Info Security



# The NATIONAL CYBER SECURITY POLICY

## - Effective Governance



1. Malaysian Administrative, Modernisation and Management Planning Unit
2. Attorney General's Chambers
3. Ministry of Science, Technology and Innovation
4. Ministry of Defence
5. Ministry of Foreign Affairs
6. Ministry of Energy, Green Technology and Water
7. Ministry of Information, Communications & Culture
8. Ministry of Finance
9. Ministry of Transport
10. Ministry of Home Affairs
11. National Security Council
12. Chief Government Security Officer's Office
13. Central Bank of Malaysia
14. National Water Services Commission
15. Malaysian Communications & Multimedia Commission
16. Energy Commission
17. Securities Commission
18. CyberSecurity Malaysia



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# The NATIONAL CYBER SECURITY POLICY

## - Legislative & Regulatory Framework

### A Study on the laws of Malaysia to accommodate legal challenges in the Cyber Environment

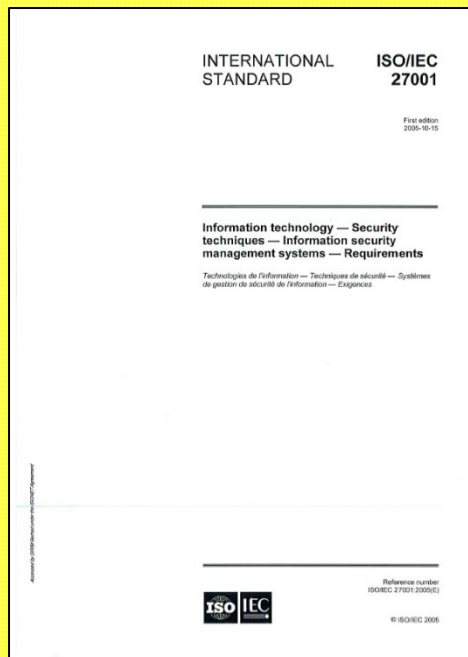
- 1) To identify the issues and challenges with regard to the Internet.
- 2) To address the current legislative framework, both cyber-specific and conventional and to assess if the current legislation is sufficient to address such menaces.
- 3) To make recommendations of the type of amendments required. This would also include addressing methods and processes of reconciling and harmonising the legislation where general comments will be made of the current legislation.



# The NATIONAL CYBER SECURITY POLICY - Cyber Security Technology Framework

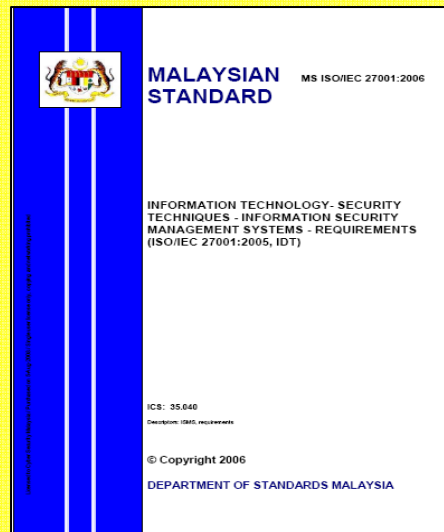
To increase the robustness of the CNI sectors by complying to international standards:

MS ISO/IEC 27001:2006  
Information Security Management System (ISMS)

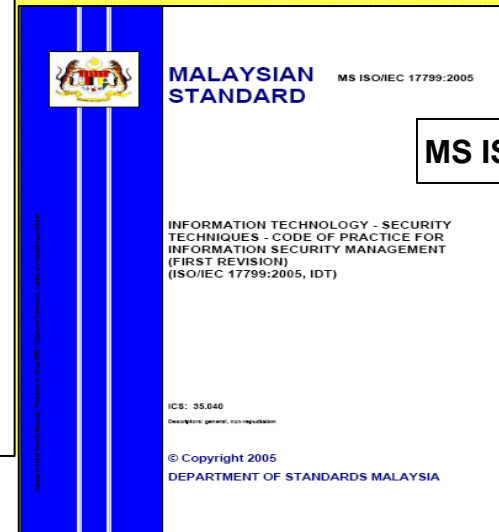


The International Standards

Adopted as Malaysian Standards



MS ISO/IEC 27001:2006



MS ISO/IEC 17799:2005



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# The NATIONAL CYBER SECURITY POLICY - Cyber Security Technology Framework



## Malaysian Common Criteria Evaluation & Certification (MyCC) Scheme



### MISSION

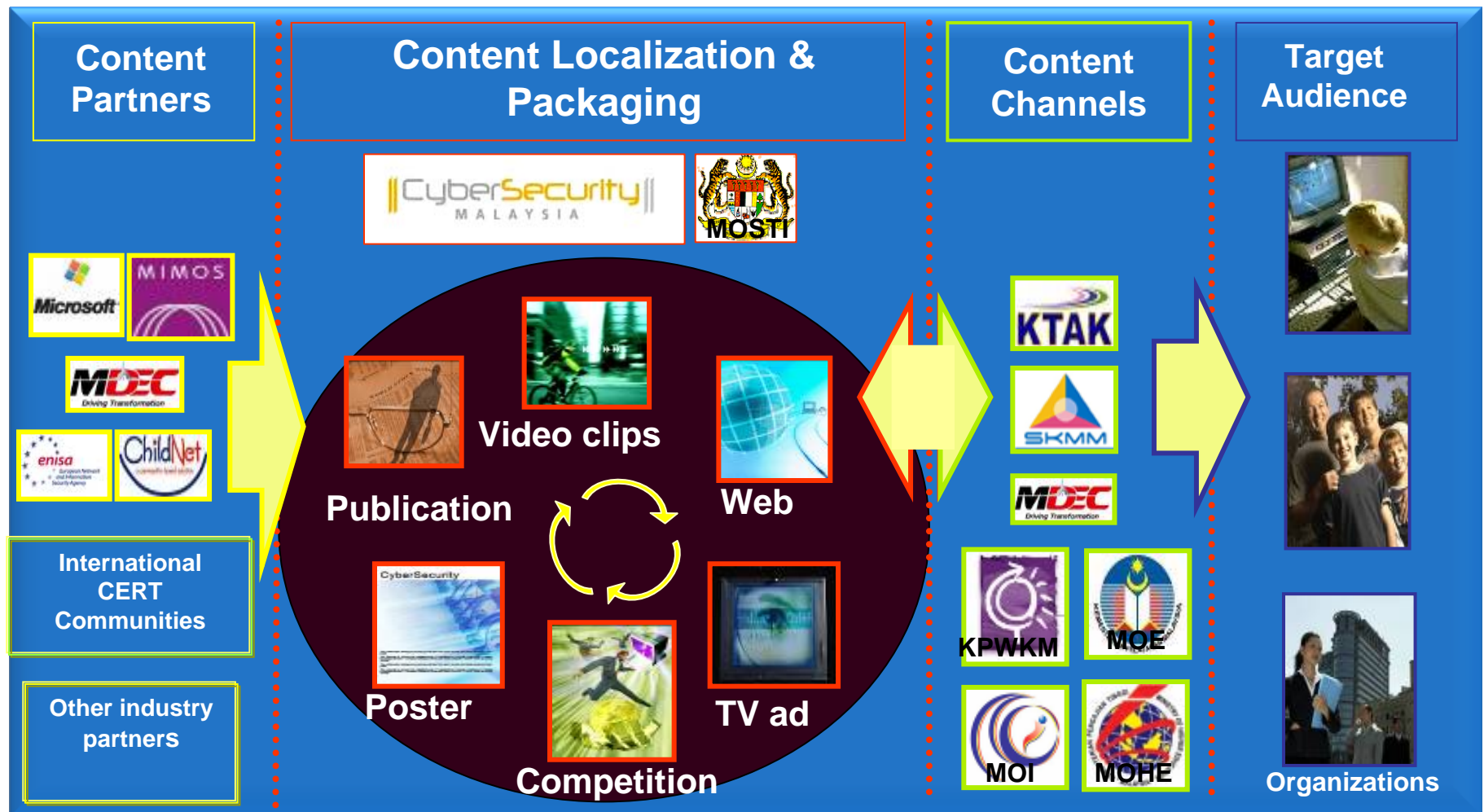
*“to increase Malaysia’s competitiveness in quality assurance of information security based on the Common Criteria (CC) standard and to build consumers’ confidence towards Malaysian information security products”*

Malaysia was accepted as CCRA  
Certificate Consuming  
Participant on 28 March 2007



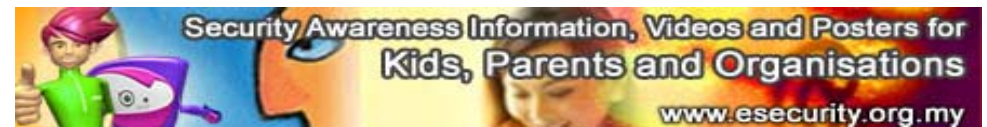
# The NATIONAL CYBER SECURITY POLICY

## - Culture of Cyber Security & Capacity Building



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Let's Make  
The Internet  
A Safer Place

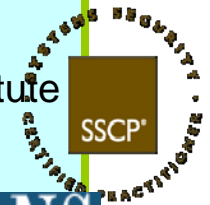
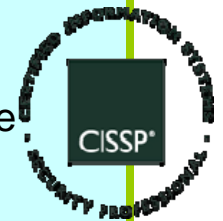


# The NATIONAL CYBER SECURITY POLICY

## - Culture of Cyber Security & Capacity Building

### Security Professional & Capacity Building

- International Information Systems Security Certification Consortium (ISC2) to promote Certified Information System Security Professional (CISSP) and System Security Certified Professional (SSCP)
- Information Security Audit and Control Association (ISACA) to promote Certified Information Systems Auditor (CISA) and Certified Information Security Manager (CISM)
- Professional in Critical Infrastructure Protection (PCIP) of the Critical Infrastructure Institute (CII)



### Outreach

Awareness posters  
e-security website: [www.esecurity.org.my](http://www.esecurity.org.my)  
eSecurity newsletter (published every quarter)  
CyberSAFE awareness newsletter  
INFOSEC Knowledge Sharing  
Radio Advertisements



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# The NATIONAL CYBER SECURITY POLICY - Culture of Cyber Security & Capacity Building

The collage features several key components:

- Website Screenshot:** Shows the eSecurity portal with sections for 'Info Protection', 'Spyware Watch', 'Emails & Spam', 'Chat Safe', 'Blog Safe', 'Password Protection', 'P2P Share & Download', 'Making Friends Online', 'Cyberstalk & Harass', 'Virus & Worms', 'Safe Computing Tips', and 'Cyberbullying'. A 'WEBSITE' label is overlaid on the site.
- News Letters:** Includes 'CyberSAFE' newsletters with the tagline 'Security Awareness For Everyone', 'CyberCartoon' strips, and 'e-security' magazines. A 'NEWS LETTERS' label is overlaid on these items.
- Online Games:** Features 'CYBER CADET', 'CYBERFRIENDS', and 'EMAIL & SPAM' games. A 'ONLINE GAMES' label is overlaid on these.



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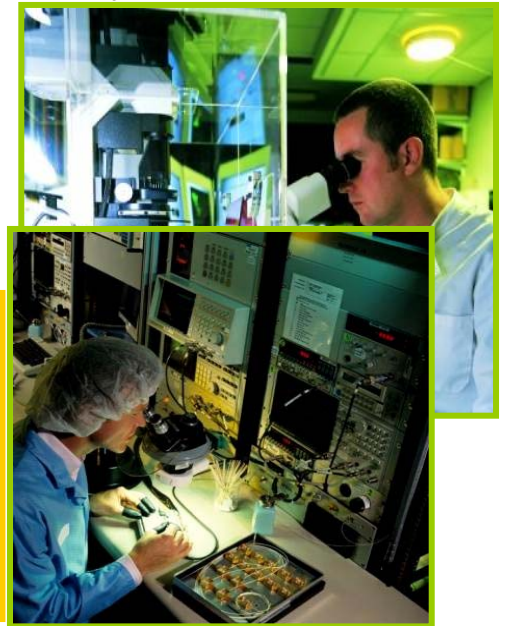
# The NATIONAL CYBER SECURITY POLICY

## - Research & Development Towards Self Reliance

- To Identify Technologies That Are Relevant and Desirable by the CNII
- Develop Programme to Inculcate Research Culture at the Early Stage Education
- To Collaborate With International R&D Centers, Universities and Partner With Local Universities and MIMOS
- Provide Incentives / Bond to the Sponsored Students
- To Established an R&D Institute Specialized in Cyber Security Related Research for CNII

Development of the National R&D Roadmap for Self Reliance in Cyber Security Technologies facilitated by MIMOS

- Handing over ceremony from MIMOS to MOSTI on 27 Nov 2007

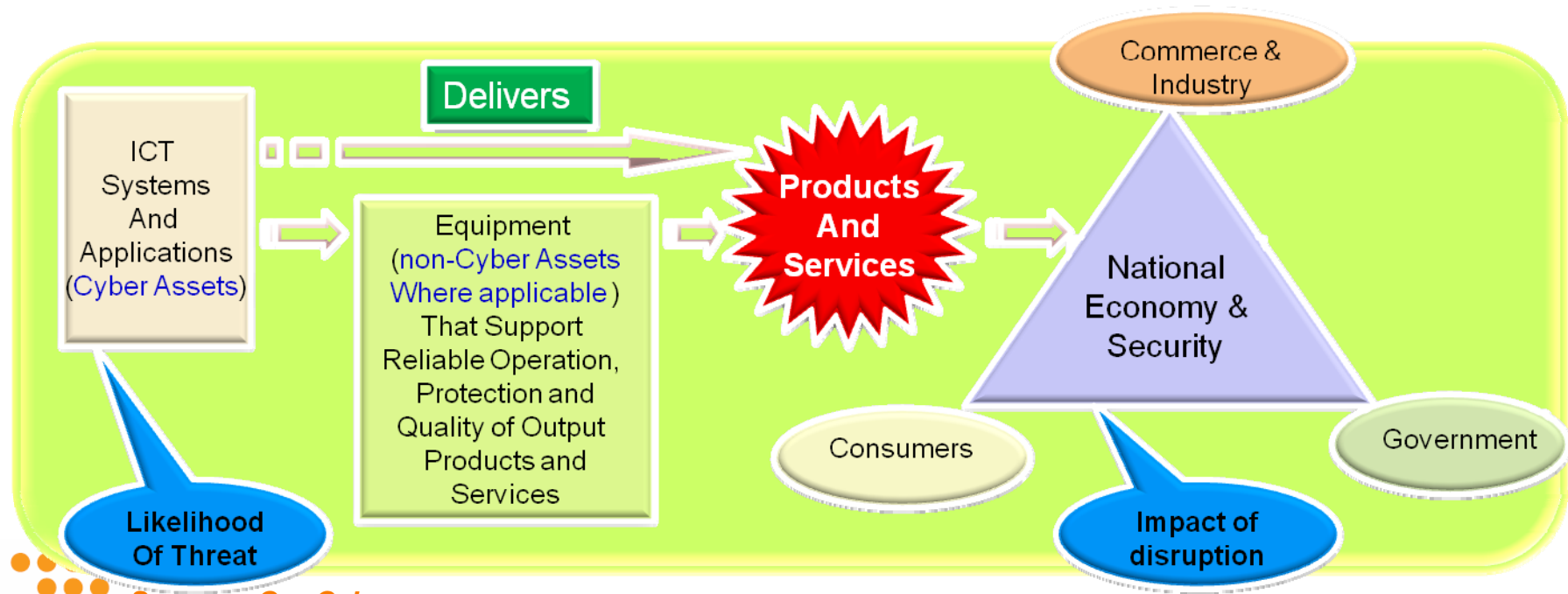


# The NATIONAL CYBER SECURITY POLICY

## - Compliance & Enforcement

### Risk Assessment Focus in NCSP :

Risk Assessment (in NCSP-PT6 context) looks at the **likelihood** of threats exploiting vulnerabilities to **Cyber Assets** disrupting/compromising delivery of **Products and Services** and the **consequence or impact** of the disruption/compromises of the **Products and Services to the Nation**, Commerce, Industry, Government, Consumers and other beneficiaries



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# THE NATIONAL CYBER SECURITY POLICY - Cyber Security Emergency Readiness

## NATIONAL CYBER CRISIS MANAGEMENT

Develop the National Cyber Crisis Management **framework** that outlines the **strategy** for cyber attacks mitigation and response among Malaysia's Critical National Information Infrastructure (CNII) through **public and private collaboration and coordination**



National Security Council (NSC)  
Chairman : Y.A.B. Prime Minister

National Cyber Crisis Management  
Committee (NCCMC)  
Chair: Deputy Prime Minister

National Cyber Crisis Management Working  
Group (NCCMWG)  
Chair : National Security Council

Cyber Security Operation & Crisis  
Center



# The NATIONAL CYBER SECURITY POLICY

## - International Cooperation

### Cyber Security International Cooperation Strategic Framework

ENGAGE



PRIORITIZE



LEADERSHIP

*Participate in relevant cyber security meetings and events to promote Malaysia's positions and interests in the said meetings and events*

*Evaluate Malaysia's interests at international cyber security platforms and act on elements where Malaysia can get tangible benefits and voice third world interests*

*Explore opportunities at international cyber security platforms where Malaysia can vie for positions to play a leadership role to project Malaysia's image and promote Malaysia's interests*



# The NATIONAL CYBER SECURITY POLICY

## - International Cooperation

### Collaboration with

1. International Information Systems Security Certification Consortium (ISC<sup>2</sup>)
2. MoU with Japan CERT (JPCERT)
3. MoU with Information Technology Promotion Agency, Japan

### Member of

1. Asia Pacific Computer Emergency Response Team (APCERT)
2. Forum of Incident Response Security Team (FIRST)
3. Security and Prosperity Steering Group (SPSG) under APEC Telecommunication and Information Working Group (APECTEL)
4. International Telecommunication Union (ITU)
5. ASEAN Regional Forum (ARF) in Cyber Security
6. Organization of the Islamic Conference – Computer Emergency Response Team (OIC-CERT)

### Ongoing development

1. MoU with Australian CERT (AusCERT)
2. Malaysia-Australia collaboration in cyber security



# The NATIONAL CYBER SECURITY POLICY

## - International Cooperation

### ESTABLISHMENT OF OIC-CERT ORGANISATION

- 1) Collaboration of Computer Emergency Response Team (CERT) among OIC member countries.
- 2) Resolution of 35<sup>th</sup> Session Council of Foreign Minister of the OIC, Kampala, Uganda 18-20 May 2008
- 3) Established in January 2009 with 15 member countries  
Chair : Malaysia – CyberSecurity Malaysia  
Secretariat : Tunisia – Tunisia National Agency for Computer Security

Members : 1) Saudi Arabia 2) Pakistan  
3) Nigeria 4) Iran  
5) Egypt 6) Morocco  
7) Libya 8) Brunei  
9) Indonesia 10) Jordan  
11) Oman 12) Syria  
13) Bangladesh 14) Turkey



### KL Resolution 2009

- the OIC-CERT Term of Reference tabled during this AGM is accepted
- the appointments of the OIC-CERT Steering Committee for the term of 2009-2011
- the OIC-CERT will intensify efforts in areas of:
  - i. Strategic Cooperation
  - ii. Technical Cooperation
  - iii. Awareness & Capacity Building
  - iv. Law Enforcement & Regulatory Cooperation
  - v. Funding

# The NATIONAL CYBER SECURITY POLICY

## - International Cooperation



13 – 15 Jan 2009

OIC-CERT 1ST Information Security Seminar 2009 with a theme **STRATEGIC PARTNERSHIP AGAINST CYBER THREATS** targeting ICT security professionals, policy makers, industry players and from the OIC member researchers countries.

□ 14 – 15 Jan 2009, OIC-CERT 1<sup>st</sup> Annual General meeting.  
Agenda:

- Approval of the OIC-CERT Term of Reference
- Appointment of Steering Committee Members
- Discussion on OIC-CERT Strategic Direction
- Discussion on OIC-CERT Website
- Acceptance of the OIC-CERT



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### OBJECTIVE OF OIC-CERT

- Strengthen relationship amongst CERT/CSIRT in the OIC countries
- Information sharing
- Prevent/reduce cyber terrorism activities
- Education and Outreach ICT Security Programs
- Promote collaborative technology research, development and innovations
- Promote Good Practices and / or recommendation to address legal and regulatory issues
- Assist member countries to establish National CERTs

**ACCEPTED AS OIC AFFILIATED ORGANIZATION  
IN THE 36<sup>th</sup> Session Council of Foreign Minister of  
the OIC, Damsyik, Syria 21-23 May 2009**



Websites

CyberSecurity  
MALAYSIA  
[www.cybersecurity.my](http://www.cybersecurity.my)

CNII Portal  
Critical National Information Infrastructure  
[cnii.cybersecurity.my](http://cnii.cybersecurity.my)



[www.mycert.org.my](http://www.mycert.org.my)



[www.esecurity.org.my](http://www.esecurity.org.my)

Emails



for general  
inquiries

[info@cybersecurity.my](mailto:info@cybersecurity.my)



for incidence  
reporting

[cyber999@cybersecurity.my](mailto:cyber999@cybersecurity.my)

