

IMPACT

INTERNATIONAL MULTILATERAL PARTNERSHIP AGAINST CYBER THREATS

Global Response Centre (GRC) & CIRT Lite

**Regional Cyber security Forum 2009, Hyderabad, India
23rd to 25th September 2009**

IMPACT – Service offerings

- Global Response Centre
- CIRT Lite

IMPACT

INTERNATIONAL MULTILATERAL PARTNERSHIP AGAINST CYBER THREATS

IMPACT - “GLOBAL RESPONSE CENTRE”

Need for GRC

- Access to the right information at the right time
 - ❑ Too many sources of information
 - ❑ Information is duplicated across various information sources
 - ❑ Very few security incident feeds are customised for a country or region
- No effective collaboration channels
 - ❑ Any single country is vulnerable against a well co-ordinated international cyber attack
 - ❑ There is a significant pool of untapped expertise within the security industry and the academia

What does the GRC offer?

- *Syndicate* information from various trusted sources to enable effective remediation of security incidents
- *Automate* the process of collecting, monitoring, selecting, retrieving, tagging, cataloging, visualising and disseminating data on security incidents
- *Collaborate* with member Governments' agencies, members of academia, members of the security industry and trusted experts to provide resolution to security incidents
- *Operate* a 24x7 Response Centre

Global Response Centre - Components

- The GRC's 'Network Early Warning System' (NEWS) seeks to assist member countries in the early identification of cyber-threats and to provide guidance on the necessary remedial measures.
- Current partners for the GRC include Symantec Corporation, Kaspersky Labs, F-Secure, Trend Micro, Microsoft, SANS Institute among others.

Global Response Centre - Components

- The GRC's 'Electronically Secure Collaborative Application Platform for Experts' (ESCAPE). ESCAPE is a unique framework that enables authorised cyber experts across different countries to pool resources and remotely collaborate with each other in a secure and trusted environment.
- ESCAPE enables the GRC to act as a 'one-stop' coordination centre for countries in times during emergencies, allowing for swift identification and sharing of available resources across borders.

GRC Features Definition

Early Warning System	Real-time Information mashup from various sources
Expertise Finder	Facilitates Expert Knowledge Exchange Network and Real-time communication
IMPACT Community	Social Networking Facility for IMPACT members
Remediation Facility	Research and Development Lab
Malware Threat Analyzer	Malware Submission Facility - Automated Threat Analysis System
Trend Libraries	Trend Archive
Global Visualization of Threats	Global Security Health Check. Global Threat Map
Visualization of Threats by Countries	Threats by Countries
Incident & Case Management	Case Management and Incident Escalation (Cross-CERT compliant)
Trend Monitoring & Analysis	Trend Dynamic Data Analysis and Assessment
Knowledgebase	Libraries of Security Documents and Information
Reporting	Executive and Technical Report Generation Facility
IMPACT Honeynet	IMPACT Integrated Honeynet Framework
Video Broadcasting	Video broadcasting of emergency news from IMPACT
Threat Route Plotter	Security Threat Trails
Resolution Finder	Map Resolution to Security Threats
Remote GRC Integration	Country based GRC integration with IMPACT

Information sources for NEWS

Symantec

SANS

Secunia

Kaspersky

Arbor
Networks

SOPHOS

SRI-MTC

F-Secure

Trend Micro



Threat Database . Vulnerability Database . Malware Database . Port Database . Pattern Database



Botnets . Command & Control Servers . Sources . Targets . Ports
Viruses . Malwares . Vulnerabilities . Spywares
Phishing . Threat Map . Global Threatcon
Incident Mapping

IMPACT

INTERNATIONAL MULTILATERAL PARTNERSHIP AGAINST CYBER-THREATS

Search:

Go

[Home](#) [Incidents](#) [EWS](#) [Submit Sample](#) [Library](#) [Support](#) [Search](#) [Meetings](#) [About IMPACT](#) [Team Management](#) [Document Center](#) [News](#) [Reports](#) [Sites](#)

[My Site](#)

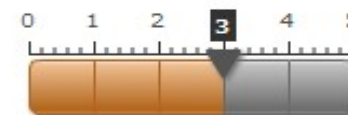
[My Links](#)

[Site Actions](#)

Current Threats



☒ C & C Servers ☐ Sources ☐ Phishing ☐ Malware ☐ All



IMPACT GLOBAL THREAT STATUS

This Week in Pictures



Mohd Noor Amin, IMPACT Chairman and ITU Secretary-General Dr Hamadoun Touré sign the MoU on Wednesday, 3 September at ITU Telecom Asia 2008 in Bangkok

[View slide show](#)

IMPACT

INTERNATIONAL MULTILATERAL PARTNERSHIP AGAINST CYBER-THREATS

Search:

Go

[Home](#) [Incidents](#) [EWS](#) [Submit Sample](#) [Library](#) [Support](#) [Search](#) [Meetings](#) [About IMPACT](#) [Team Management](#) [Document Center](#) [News](#) [Reports](#) [Sites](#)

[My Site](#) | [My Links](#) | [Site Actions](#)

IMPACT Intranet > EWS

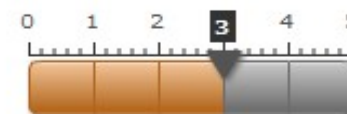
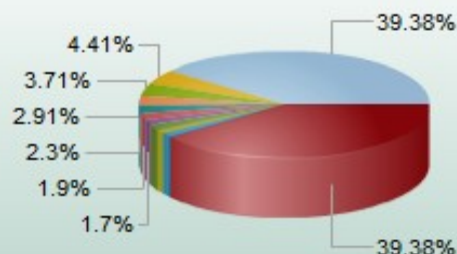
Ports

BY REPORTS



Botnets

BOTNET SUMMARY



IMPACT | GLOBAL THREAT STATUS

Virus Info

Trojan-Spy:W32/ZBot.XF
Trojan:Java/Konov.A
Trackware:W32/Tracking Cookie
Trojan-Spy:W32/Gimmiv.A
Trojan-Downloader:W32/FakeAlert.BG
Trojan-Downloader:W32/Renos.GEN
Worm:W32/AutoRun.NOI
Net-Worm:W32/Koobface.BM
Rootkit:W32/Agent.UI
Backdoor:W32/Hupigon.OGA

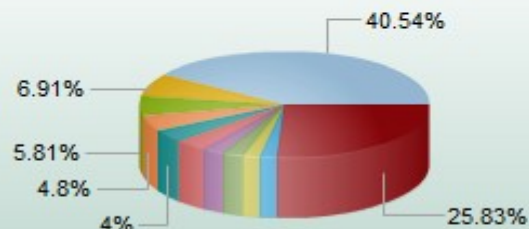
Sources

REPORTS



Command & Control Servers

C AND C SERVERS



IMPACT

INTERNATIONAL MULTILATERAL PARTNERSHIP AGAINST CYBER-THREATS

Search:

Go

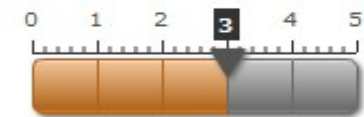
[Home](#) [Incidents](#) [EWS](#) [Submit Sample](#) [Library](#) [Support](#) [Search](#) [Meetings](#) [About IMPACT](#) [Team Management](#) [Document Center](#) [News](#) [Reports](#) [Sites](#)

[My Site](#)

[My Links](#)

[Site Actions](#)

Sources (past 24 hours)

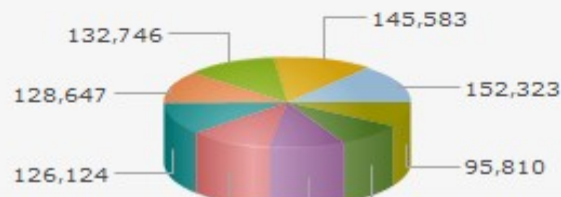


IMPACT | GLOBAL THREAT STATUS

Attacks

Sources

ATTACKS



REPORTS



IMPACT

INTERNATIONAL MULTILATERAL PARTNERSHIP AGAINST CYBER-THREATS

Search:

Go

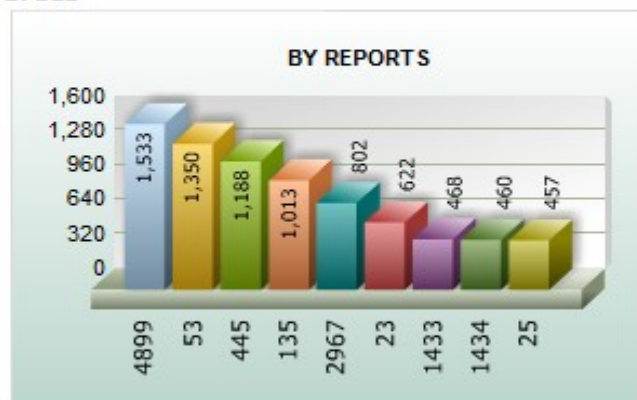
[Home](#) [Incidents](#) [EWS](#) [Submit Sample](#) [Library](#) [Support](#) [Search](#) [Meetings](#) [About IMPACT](#) [Team Management](#) [Document Center](#) [News](#) [Reports](#) [Sites](#)

[My Site](#) | [My Links](#) | [Site Actions](#)

Top Ports (pa By Reports



By Sources



By Targets

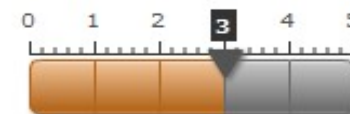


Ports

993
139
445
64471
80
135
51413
45644
8000

Report

16464
21026
24137
15088
11803
9970
7050
6062
4400



IMPACT | GLOBAL THREAT STATUS

IMPACT

INTERNATIONAL MULTILATERAL PARTNERSHIP AGAINST CYBER THREATS

IMPACT - "CIRT *LITE*"

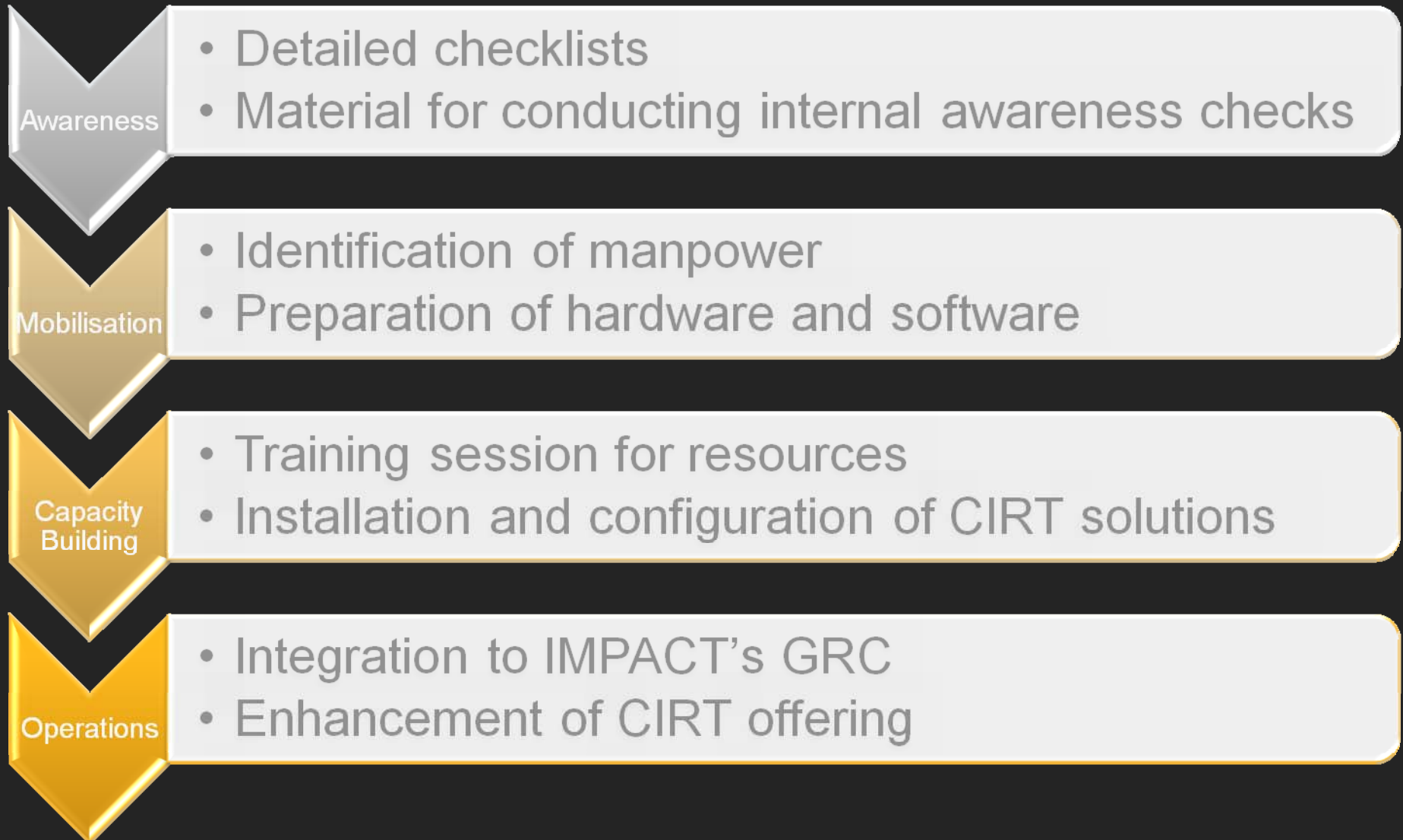
Basic setup framework

A framework is necessary for outlining the implementation plan – as guiding principles, so that the basic infrastructure and services are put in place in order to operationalise the national CIRT.

Below are the components proposed for the national CIRT

- *Technical Solution*
- *Organisation structure and manpower planning*
- *Policies/procedures*
- *Training for CIRT staff*

IMPACT – CIRT setup stages



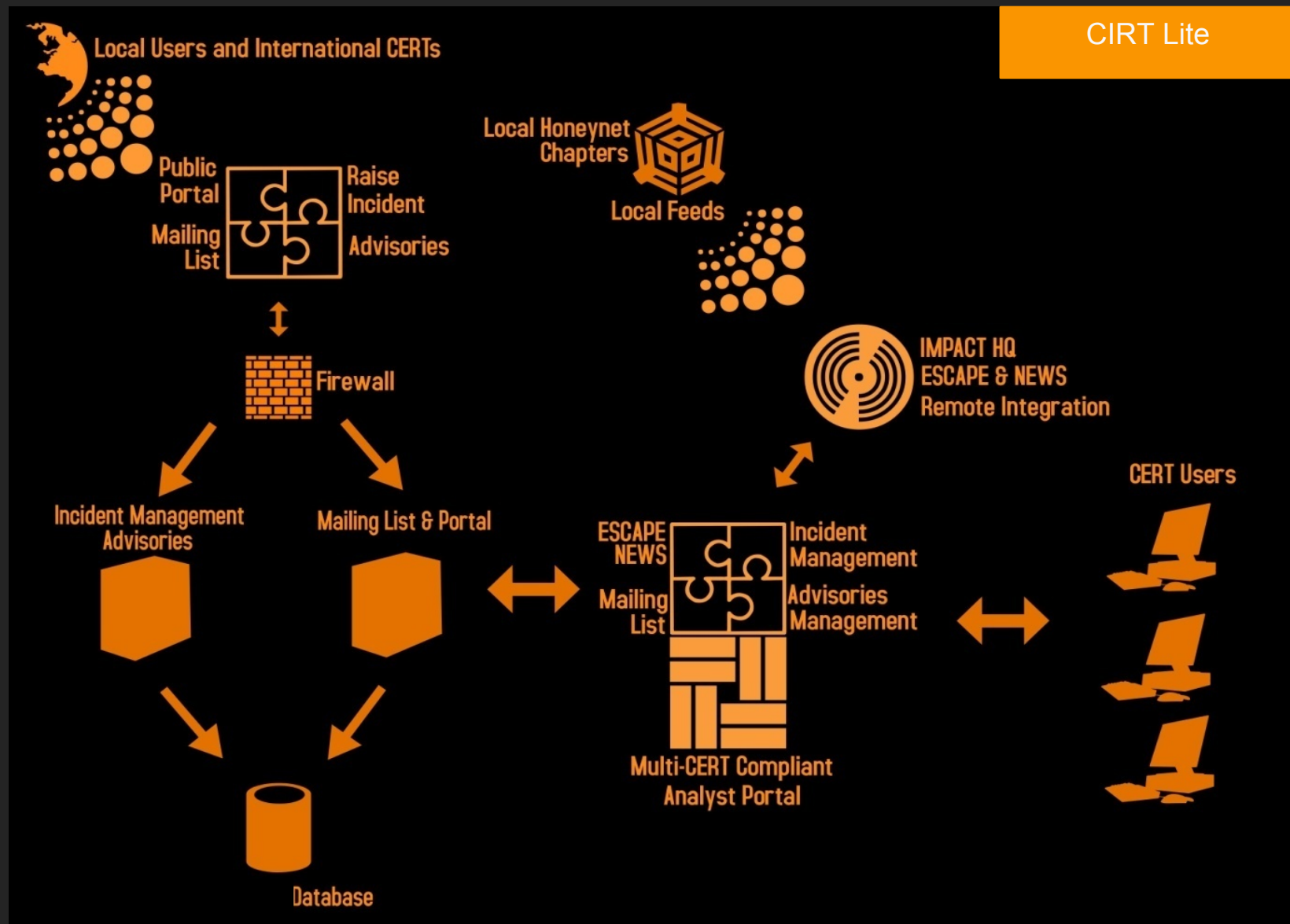
Technical components of CIRT Lite



Optional:

- IMPACT Local Honeypot Deployment

IMPACT's CIRT-Lite – Architecture



Technical components

Incident Management

- Internal ticket handling and tracking for CIRTs
- Role based workflows for ticket handling
- Processing of vulnerability and incident information
- Incident tracking

Advisories


- Authoring and publishing system for advisories
- Databases for vulnerability information and artifacts


Technical components


- **Mailing list solution for :**
 - ❑ Technical Cyber Security Alerts
 - ❑ Cyber Security Bulletins
 - ❑ Cyber Security Alerts
 - ❑ Cyber Security Tips
 - ❑ Current Activity
- **Public Portal**
 - ❑ Content Management System to manage the CIRT's web presence
- **IMPACT ESCAPE and NEWS integration to CIRT-Lite**
- **Optional:**
 - ❑ IMPACT local HoneyNet deployment


Incident and Advisory management


Overview of recent advisories


[Logout](#)


[Ticket](#)


[Advisory](#)


[Vulnerability](#)


[Artefact](#)


[Customer](#)


[Overview](#)


[New](#)


[Search](#)

[Preferences](#)

[New message \(3\)](#)

[Locked Tickets \(3\)](#)

 : You have 3 new message(s)!

 : Active Roles: SIRIOS Admin (admin) (1), Advisory Handler (advisory_handler) (1);

[Advisory Overview]

Advisory-Statistics

- 3 Draft Advisories
- 0 Published Advisories
- 3 All Advisories-Tickets of the Year
- 3 All Advisories-Tickets

[unlocked Advisory-Tickets]

Results: 1-1 - Total hits: 1 - Site: [1](#)

Ticket#	Advisory Number	Title	Queue	Priority	State	Created	Ticket	Advisory
2006003281000033	AA-A-0000	Execution of arbitrary code th[...]	Advisory	3 normal	open	03/28/2006 12:08:49	x	x

[locked Advisory-Tickets]

Results: 1-2 - Total hits: 2 - Site: [1](#)

Ticket#	Advisory Number	Title	Queue	Priority	State	Created	Ticket	Advisory
2006003281000025	AA-A-0000	Internet Explorer vulnerabilit[...]	Advisory	3 normal	open	03/28/2006 12:05:39	x	x

Incident and Advisory Management

Incident view

0

Logout

Ticket

Incident

Vulnerability

Artefact

IDMEF Console

Customer

Overview

New

Search

Preferences

Message

New message (0)

Person

Locked Tickets (0)

Warning

: Active Roles: Incident Handler (incident_handler) (1);

[View: Incident of 20060032810000017]

Edit

Print

Delete

Export

Ticket-Zoom

Specification

Incident of :

20060032810000017

Title:

Botnet DDoS attack against 85.133.16.65

Provisional Classification:

Denial-of-service

Complexity:

3 normal

Effort:

2 low

Impact:

Denial-of-Service of the attacked system

Defence Activity

started:

Yes

successful:

Yes

Incident reported:

03/28/2006 11:38:19 GMT+01:00 Berlin Summertime

Contact Addresses

Reporter:

Salutation: Mr.

Firstname: Vincent

Lastname: Victim

Username: vincent

Victim:

Salutation: Mr.

Firstname: Vincent

Lastname: Victim

Username: vincent

State: open

Priority: 4 high

Queue: Incident

Locked: unlock

Created: 03/28/2006 11:38:59

Created by: Part Bob (bob)

Changed: 03/28/2006 11:45:58

Changed by: Part Bob (bob)

Link (Normal):

Link (Parent):

Link (Child):

New message (1)

Locked Tickets (1)

Attack Events

✓

rttime

rttime

rttime

Incident and Advisory Management

- The IDMEF - Intrusion Detection Message Exchange Format console


The screenshot displays the IDMEF Console interface. At the top, there is a navigation bar with icons and links for Logout, Ticket, Incident, Vulnerability, Artefact, IDMEF Console, Customer, Overview, Search, Import, and Preferences. On the right, there are links for New message (0) and Locked Tickets (0). Below the navigation bar, a status bar indicates Active Roles: Incident Handler (incident_handler) (1). The main section is titled [IDMEF-Search] and shows search results: Change search options - Results: 1-10 - Total hits: 10 - Site: 1. The results are presented in a table with columns: MessageID, Type, AnalyzerID, Classification, Created, and Imported. The table lists 10 alerts, all of which are of Type 'Alert' and generated by the 'TESTIDS' analyzer. The classifications include various network-related events such as 'WEB-IIS view source via translate header', 'NETBIOS SMB-DS Session Setup NTLMSSP unicode asn1 overflow attempt', 'NETBIOS SMB-DS IPC\$ unicode share access', 'NETBIOS DCERPC Remote Activation bind attempt', 'NETBIOS DCERPC IActivation little endian bind attempt', 'NETBIOS DCERPC ISystemActivator path overflow attempt little endian unicode', 'NETBIOS SMB-DS Session Setup AndX request unicode username overflow attempt', 'MISC UPnP malformed advertisement', and 'NETBIOS SMB-DS Session Setup AndX request unicode username overflow attempt'. The 'Created' and 'Imported' timestamps are provided for each alert. At the bottom of the table, there is a 'Select' dropdown menu and buttons for 'Compare', 'Export', 'Link', and 'Delete'.

MessageID	Type	AnalyzerID	Classification	Created	Imported
<input type="checkbox"/> 155	Alert	TESTIDS	WEB-IIS view source via translate header	2005-10-14T15:38:03Z	03/28/2006 11:29:27
<input type="checkbox"/> 160	Alert	TESTIDS	NETBIOS SMB-DS Session Setup NTLMSSP unicode asn1 overflow attempt	2005-10-14T15:39:21Z	03/28/2006 11:29:28
<input type="checkbox"/> 161	Alert	TESTIDS	NETBIOS SMB-DS IPC\$ unicode share access	2005-10-14T15:40:50Z	03/28/2006 11:29:28
<input type="checkbox"/> 162	Alert	TESTIDS	NETBIOS DCERPC Remote Activation bind attempt	2005-10-14T15:42:25Z	03/28/2006 11:29:28
<input type="checkbox"/> 163	Alert	TESTIDS	NETBIOS DCERPC IActivation little endian bind attempt	2005-10-14T15:42:25Z	03/28/2006 11:29:28
<input type="checkbox"/> 164	Alert	TESTIDS	NETBIOS DCERPC ISystemActivator path overflow attempt little endian unicode	2005-10-14T15:42:25Z	03/28/2006 11:29:28
<input type="checkbox"/> 167	Alert	TESTIDS	NETBIOS SMB-DS Session Setup AndX request unicode username overflow attempt	2005-10-14T15:42:35Z	03/28/2006 11:29:28
<input type="checkbox"/> 170	Alert	TESTIDS	MISC UPnP malformed advertisement	2005-10-14T15:43:36Z	03/28/2006 11:29:28
<input type="checkbox"/> 213	Alert	TESTIDS	NETBIOS SMB-DS Session Setup AndX request unicode username overflow attempt	2005-10-14T15:54:09Z	03/28/2006 11:34:20
<input type="checkbox"/> 155	Alert	TESTIDS	WEB-IIS view source via translate header	2005-10-14T15:38:03Z	03/28/2006 11:35:34

Select [v] Compare Export Link Delete

CIRT-Lite - Mailing List

- Mailing List Portal



COUNTRY-CERT
COUNTRY COMPUTER EMERGENCY
READINESS SYSTEM TEAM

WELCOME TO THE COUNTRY-CERT MAILING LIST SUBSCRIPTION SYSTEM

Technical Cyber Security Alerts Subscribe Here	Written for system administrators and experienced users, technical alerts provide timely information about current security issues, vulnerabilities, and exploits
Cyber Security Bulletins Subscribe Here	Bulletins summarize information that has been published about new security issues and vulnerabilities for the week prior. They are published weekly and are written primarily for system administrators and other technical users
Cyber Security Alerts Subscribe Here	Written for home, corporate, and new users, these alerts are published in conjunction with technical alerts when there are security issues that affect the general public
Current Activity Updates Subscribe Here	Provide up-to-date information about high-impact types of security activity affecting the community at large. Current activity is updated on an as needed basis which ranges from several times a week, to several times a day. Subscribers can expect to receive one update- per entry- as they are published to the Country-CERT website

CIRT-Lite - Mailing List

The screenshot displays the CIRT-Lite Mailing List interface, which is divided into two main sections: a top navigation bar and a main content area.

Top Navigation Bar: Contains links for **Subscriber Lists**, **Campaigns**, **Email Templates**, **Clients**, **Settings**, and a **Logout** button.

Main Content Area:

- Subscriber Lists Section:** Includes a "Create a new subscriber list" button, a status bar showing "There are total 2 subscriber lists", and a "Delete selected lists" button. It also features a "Select: All, None, Inverse" dropdown and a "Lists per page: 10" setting.
- Customers Section:** Displays a list of customers with a "1" badge indicating a new entry. It includes a "Statistics" link and "Export to CSV" and "Export to XML" buttons.
- Website Subscribers Section:** Features a list of website subscribers with a "4" badge indicating a new entry. It includes a "Statistics" link and "Export to CSV" and "Export to XML" buttons.
- Analytics Section:** Contains several charts and statistics:
 - Highest opens on Tuesday:** 2,027 open(s). Lowest opens on Sunday: 124 open(s). Open Performance: 21%. Account Average: 20% (1%).
 - Highest clicks on Tuesday:** 229 click(s). Lowest clicks on Saturday: 10 click(s). Click Performance: 6%. Account Average: 6% (0%).
 - Subscription and Unsubscription Statistics:** A line chart showing the number of subscriptions and unsubscriptions over time.
 - Link Click Statistics:** A line chart showing the number of link clicks over time.
 - Open Statistics:** A line chart showing the number of opens over time.
 - Bounce Statistics:** A pie chart showing the distribution of bounces by email provider (yahoo.com, aol.com, others).
 - Forward Statistics:** A line chart showing the number of forwards over time.
 - Browser View Statistics:** A line chart showing the number of browser views over time.
 - Email Service Breakdown Statistics:** A pie chart showing the distribution of email services (Hard, Not Bounced).

CIRT-Lite – Public Portal examples

THE GLOBAL CENTRE FOR SECURING CYBERSPACE

MONTHLY E-TELLIGENCE NEWSLETTERS

ABOUT CYBER CRIME

For information about cyber crime and its impact on the world around you, click through the list of categories below.

What is Cyber Crime

Cyber crime has a number of definitions that are still evolving. Cyber criminals use the internet to commit crimes or to commit crimes in a way that is different from traditional crimes. Cyber crime includes a wide range of activities, including:

- Identity Theft
- Phishing
- Safe Surfing
- Networking
- Email & Instant Messaging
- Chain Letters
- Cyber Bullying

STRATEGIC PRIORITIES

CRITICAL INFRASTRUCTURE PROTECTION

GCSC will provide a collaborative environment for public safety officials to monitor and track potential threats to critical infrastructure that may affect member nations.

GCSC will monitor and collect data on computer viruses and internet-based attacks.

GCSC will develop programs and make recommendations to prevent threats, and educate government and corporations about these threats.

FRAUD

GCSC will be entrusted with the responsibility of identifying and investigating individuals and organizations that use emerging technologies to commit:

- Identity fraud and theft
- Intellectual property theft
- E-commerce fraud
- Money laundering
- Counterfeiting

GCSC will provide the necessary framework for public safety officials to track the usage of stolen identity documents.

PURVIS EXPLOITATION

GCSC will provide the support required to public safety officials as they regularly monitor websites and pursue individual who:

- Promote and trade child pornography
- Lure children over the internet
- Take advantage of individuals who are unfamiliar with the dangers of the internet

GCSC will support public safety officials who investigate, coordinate and educate people of all ages on recognizing and preventing internet-based crime.

VISION

Working together to secure a safe cyberspace for present and future generations.

MISSION

Proactively protect people, property and commerce in cyberspace around the globe through the sharing of cross-sector collaborations with law enforcement, government, industry and academia.

CORPORATE VALUES

CYBERCRIME SOLUTION RESOURCES EVENTS CONTACT PRESS ROOM

HELPFUL RESOURCES

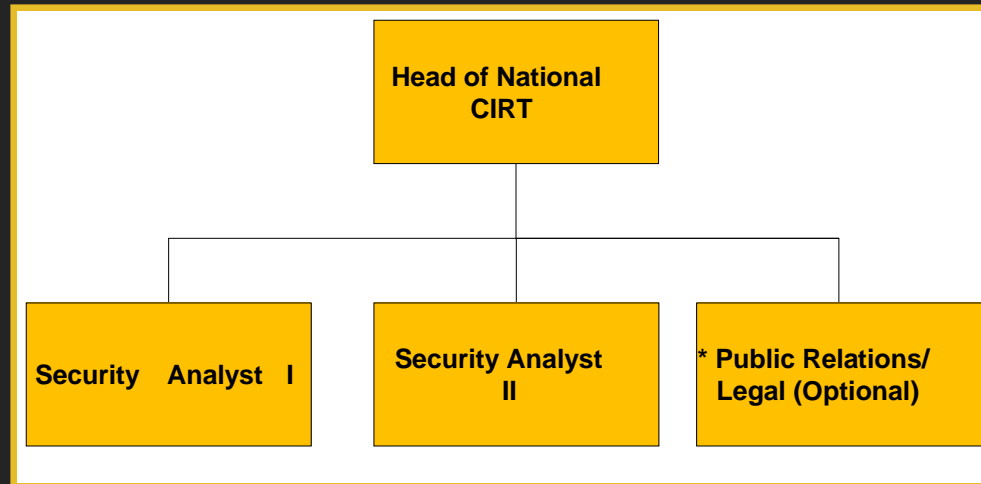
Designed to assist the average computer user, GCSC and the Calgary Police Service have created a number of tips to help prevent new cyber crime cases from occurring. Check out the categories below to learn how to protect yourself and your family.

- Identity Theft**
Protect your identity. Arm yourself with knowledge.
- Phishing**
Criminals often go "phishing" for personal information.
- Safe Surfing**
Surf the Internet Safely.
- Networking**
Communicate safely on social networking sites.
- Email & Instant Messaging**
Be Email Savvy. Be IM Secure.
- Chain Letters**
Break the chain!
- Cyber Bullying**
Stop Cyber Bullying.

FURTHER RESOURCES

- APWG
- Bad Guy Patrol
- Bullying.org
- Calgary Crime Stoppers
- Canadian Bankers Association
- ChatDanger
- CyberBullying.ca
- Cybertip.ca
- Federal Trade Commission
- Fraud.org
- Government of Alberta: Get Web Wise
- Hate, Don't Buy In
- Internet 101
- Internet Crime Complaint Center
- Kids' Internet Safety Alliance (KISAI)
- Media Awareness Network
- National Center for Missing and Exploited Children
- Netsmartz

Organisation Structure



***Public Relations/Legal**

- Optionally expertise and budgets permitting the CIRT can also look at additional resource for Public Relations/Legal

Policies and Procedures

Policies are governing principles adopted by CIRTs. In Phase 1, IMPACT will help put the following policies in place:



Authority & Role of the CIRT

Information Categorization

Incident Report & Handling

CIRT STAFF TRAINING

- Training will include:

Managing a CIRT

Incident reporting guidelines

Response methods

Incident response tools

Incident prevention methods

Other information necessary to protect, detect, report & respond to computer security incidents

Implementation Phases

An integrated plan for the national CIRT setup is divided in 3 phases:

- **Phase 1: (CIRT Lite) Basic infrastructure and services to include;**
 - ❑ Reactive services: Incident response & handling, alerts & warnings
 - ❑ Proactive services: Announcements
- **Phase 2: Enhanced services to include:**
 - ❑ Reactive services: Vulnerability analysis and handling
 - ❑ Proactive services: Technology watch
 - ❑ Security quality management: Training and awareness
- **Phase 3: Advanced CIRT services**
 - ❑ Proactive services: Security audits & assessments
 - ❑ Reactive service: Forensics analysis
 - ❑ Security quality management services: Risk Analysis, Security Consulting

Implementation Phases (Cont...)



Solution delivery

- Three (3) people/representative selected by each member's country will attend a regional workshop for five days
- During the Workshop – representatives will be provided with necessary technical knowledge and hardware required in implementing CIRT at their own country
- Representatives will then set up the CIRT in their country
- IMPACT will assist member's country in configuring hardware and customising the process while setting up the CIRT

IMPACT

INTERNATIONAL MULTILATERAL PARTNERSHIP AGAINST CYBER THREATS

E-mail : anuj.singh@impact-alliance.org