## Practical ICT solutions to help meet ambitious 2020 climate targets while creating economic value

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ronmental Sustainabilit

"The scientific evidence is now overwhelming: climate change presents very serious global risks, and it demands an urgent global response" Lord Nicholas Stern, Stern Review, The Economics of Climate Change, 2006

"The green economy is poised to be the mother of all markets, the economic investment opportunity of a lifetime, because it has become so fundamental" Lois Quam, managing director of alternative investments at Piper Jaffray Practical ICT solutions to help meet ambitious 2020 targets while creating economic value

- 1. The ICT low-carbon opportunity
- 2. ICT's own footprint
- 3. Beyond ICT's footprint
- 4. Making a low-carbon economy a reality



### Summary

 Recent reports examine ICT's potential to enable a lowcarbon economy



- ICT offers practical solutions that can enable major reductions in GHG emissions in most areas of the economy:
  - Electricity grid, buildings, supply-chain and logistics, industrial processes, travel, paper value chain
- Low-carbon ICT solutions can be deployed rapidly, enabling major GHG reductions by 2020
- Low-carbon ICT solutions will enhance economic growth
- Imperative to minimize the growth of ICT's own footprint



### What is the potential for IT?





## From responsibility on IT's 2% footprint to business opportunity in the 98%



## IT solutions to reengineer the economy towards low carbon





## Innovation and behavior change will greatly enhance ICT carbon savings potential





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## Reduce the carbon footprint of HP operations

HP will reduce the absolute energy consumption of its facilities by 16% from 2005 levels by 2010

- q IT transformation
  - § Consolidated 85 data centers into 6 Next Gen DCs
- q Workplace transformation
  - § Teleworking and office space consolidation
  - S Business travel reduction through Halo: HP will quadruple the number of internal studios by end of 2009
  - § Employee equipment energy efficiency upgrades
  - § Print transformation
- q Renewable energy
  - § Double HP global renewable energy use to 8% by 2012
- q Employee engagement
  - § "Live Green" program





## Reduce Impact of HP Products and Services

- Personal computing
  - Power management
  - Energy Star
  - High efficiency power supplies
  - Low power components
  - Long lifecycle PCs
- By 2010, HP volume PCs will use 25% less energy than 2005



Energy Star TouchSmart PC



## Reduce and substitute materials with innovative packaging solutions

Winner of the 2008 Wal-Mart challenge:

- Reusable messenger bag made of 100% recyclable materials
- Reduces packaging materials by 97%





## Reduce Impact of HP Products and Services

#### • Printing

- Power management
- Double-sided printing
- Closed-loop plastic recycling- ink cartridges
- Goals:
  - Improve the overall energy efficiency of HP ink and laser printing products by 40% by 2011 (vs 2005)
  - Increase the amount of recycled materials used in inkjet printers by three times by 2010 (vs 2007)





#### Reduce Impact of HP Supply Chain

- Logistics
  - Modal shifts: air to sea, road to rail
  - US Smart Way
  - Packaging
- Supply chain emissions
  - CDP supply chain initiative
  - First IT company to report aggregated carbon emissions from tier 1 suppliers



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### Practical low-carbon ICT solutions

Over 200 HP Industry Solutions today:



#### Examples of HP low-carbon solutions:



## Tele-immersive video-conferencing to reduce business travel

Telepresence: HP Halo





### Halo Virtual collaboration

#### Halo Endpoints

- Broadcast quality video & full duplex audio
- High Definition collaboration screen
- High magnification, HD overhead camera
- Lifelike "same room" experience

#### Halo Video Exchange Network (HVEN)

- OC-level backbone for no-perceived delay
- Private, dedicated network
- Multipoint connection up to four Halo locations

#### Halo end-to-end Managed Services

- Full installation included
- 24 x 7 Halo Concierge service
- Remote management and support ongoing monitoring, management & calibration
- Technology refresh









### Case Study: Halo in HP



HP uses its own extensive global network of Halo studios internally, to reduce travel costs, increase productivity and reduce its carbon footprint:

- Using Halo internally since 2005
- HP had over 30 studios at its worldwide locations at the beginning of 2008, and will <u>quadruple</u> this number by end 2009

HP- IPG Business Group results

- Total airfare spend for top 250 city-pairs: -16%
- Top 250 city-pairs with Halo 27%
- Top 250 city-pairs Non-Halo + 0%



### Advanced Virtual Collaboration

#### **Advanced Virtual Collaboration**

- Exploiting techniques developed in online gaming
- Remote collaboration
- Information-rich environment
- 'As there' work model

Usage Models

- Rapid response to crisis management and problem resolution
- Training, knowledge and experience management
- Planning and Review





## Handheld computers to optimize mobility needs

#### Mobile data access

Example: Groningen Police Force

#### Challenge

- Give community officers and youthmanagement officers access to regional and national databases, while they are out on the streets.
- Reduce the time and money spent on mobile telephones and walkietalkies by providing them with a wireless, mobile solution.



#### Results

- Thanks to this mobile system, officers on the beat can look up information in regional and national police databases.
- As a result they need less support from employees at headquarters and at police meeting points.
- Because these meeting points have a limited contact function, there are no connections with the police network and they can be set up at low cost.



### Practical low-carbon ICT solutions





#### The sustainability opportunity in printing Eliminate Waste and Improve Efficiency

#### Estimated 53 trillion A4 equivalent pages world wide in 2010

- Many commercial print models generate high waste:
  - Newspapers ~ 20% unsold
  - Magazines ~ 50% unsold
  - Books ~ 30% unsold
- Digital presses far more flexible than Analog. Moving to Digital will improve efficiency thru:
  - Distribute and Print
  - Print-On-Demand
  - Targeted Content



• Potential to eliminate 110-260 million tonnes of unnecessary GHG emissions in analog printing applications (newspapers, magazines, books...).



### Example: HP CoDEx project Collaterals on Demand Experience



User orders and personalizes (optional) collateral online (like ordering books at amazon.com)

CoDEx system compiles personalized pdf's and routes it to the nearest Print Center to the delivery address specified in the order

Local Print Center receives notification that order is available, downloads pdf's, prints and dispatches collateral



# Enterprises spend a significant amount on printing





## Largest CO2 impact of paper is in forest carbon loss

Carbon footprint of US book industry, 2006:



## Example – UPS label printing

- The HP Handheld sp400 All-in-One
- UPS uses the device to scan packages, send data wirelessly, and print handling instructions directly onto the package.
- Before, it took moving trolleys loaded with thermal printers, PCs, monitors and keyboards to accomplish the same objective.
- Paper savings of >1300 tons of paper per year





"At UPS, we're always looking for process re-engineering opportunities supported by IT to help gain efficiencies, reduce cost, and meet our customers' expectations. The HP Handheld sp400 All-in-One allows us to accomplish these objectives while also significantly reducing the environmental impact of paper waste." —Ted Abebe, Senior Project Manager, UPS



### Practical low-carbon ICT solutions





## Using IT to reduce the CO2 footprint of supply-chains

#### Supply Chain Visibility



## HP Integrated Site Management Solution





Swedwood

### Case study – Swedwood (the industrial group of IKEA)



#### Functions

- Efficient air cooling by enabling optimal mixing of external and recycled production air flows
- Monitoring of separation objects (doors, windows) to prevent gas / air mixing and avoid contamination
- Appropriate cost distribution for resource consumption by emetering
- Demand calculations to prevent unplanned surplus energy needs
- Consumption based energy demand forecasting

#### **Benefits**

- 11.3% power consumption reduction
- After 6 months 75% less contamination incidents
- 50% cost reduction for sewage handling
- Compensation claim for charged but unused energy



## Using ICT to take entire power plants offline by optimizing grids

#### Advanced Metering Infrastructure



- AMI manages large networks of distributed devices
- Lower risk of device failure reduces losses and need for redundant base load generation



### HP AMI Center





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### Make this vision a reality

- Current barriers
- A framework for action
- Policy requirements



### Barriers

Insufficient return on investment

Poor awareness of business case

Lack of measurement methodologies

Cultural shifts

**Misaligned incentives** 

Industry fragmentation

Labor implications



Outdated infrastructure

Broadband access

No coordinated national roadmap

Vested interests

Lack of interoperability standards

Skills shortage

Fear of production disruption

Lack of capital



Technology immature

## HP low-carbon ICT solutions market development framework



# Understand customer needs and raising awareness

- HP-WWF partnership: Ø First Billion Tons CO2 Reductions through ICT, June 2008
   Ø Low Carbon ICT Services Market Survey, Spring 09
   Ø Video Conferencing Report, Spring 09
- Climate Futures: Ø 2030 scenarios
   Ø Raise awareness of low-carbon transformation required
   Ø Help businesses with strategic planning









## HP Labs – Sustainable IT Ecosystems Lab

Make existing processes more efficient Develop new, more efficient, processes to supply existing products and services. Find new, more sustainable, products and services to substitute for existing ones.

Building information out of robust data

Assessing the impact of IT solutions

Focused research on sustainability knowledge foundation



# Policy requirements to enable the transformative potential of ICT

Enabling the transformative potential of ICT requires comprehensive and coordinated action from both industry and governments:

Industry:

ØDevelop measurement methodologies ØDevelop interoperability standards ØLead by example: IT's own footprint

Governments:

ØSet clear direction and targets for CO2 reductions
ØImplement an effective market framework: carbon pricing, complementary incentives for ICT-enabled energy efficiency
ØLeverage public spending: pilot projects, public procurement, R&D
ØCoordinate: cross-industry and industry-governmental collaboration
ØEducate and inform: best practices, benchmarking, training





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