

Ubiquitous Network Societies

The case of Italy



Cristina Bueti International Telecommunication Union (ITU)

ICT TRENDS AND CHALLENGES IN A GLOBAL ERA

Michigan State University and INT & Business School Lausanne

Geneva, Switzerland 4 July 2005

The views expressed in this paper are those of the author and do not necessarily reflect the opinions of the ITU or its Membership.





Italy at a glance



Republic of Italy	
Geography	
Coordinates	42 50 N, 12 50 E
Area	301 230 sq km
Terrain	Mostly rugged and mountainous; some plains, costal lowlands.
Population	
Total	58 057 477
Growth rate	0.09
Life expectancy	79.54 years
Women	76.61 years
Men	82.66 years
Median age	41.4 years
Economy (GDP, 2004 est.)	
Total (PPP)	\$ 1.55 trillion
Per capita (PPP)	\$ 26 700
Growth rate	0.4 %
Language	
Official	Italian

THE PARTY OF THE P

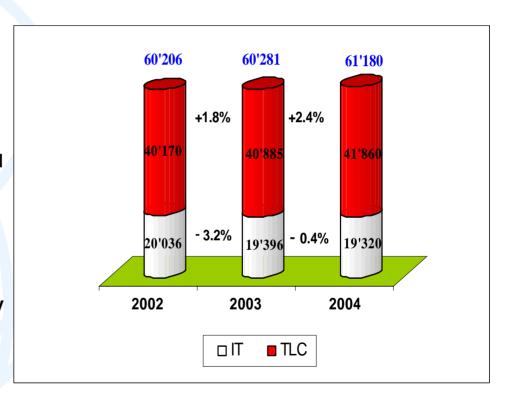
International Telecommunication Union

ICT Market

The real change toward Ubiquitous

Three driving forces...

- High penetration and technological leadership in mobile telephony
- The accelerated penetration and growth of broadband wireline access
- The final planned phasing-in of digital terrestrial TV, which will completely replace analogue TV by 2006



Note: IT is hardware, software and services, whilst TLC is fixed and mobile telecommunications.

Note: The percentages represent an increase or decrease in the respective markets.

Source: Assinform





The path to Italy's Ubiquitous Network Society

Implementing solutions to comply with the ubiquitous computing paradigm

At any place

 The capacity to access and use a specific IT service through different access technologies and physical devices

At any time

The service must be "always-on"

With any object

 Enabling the use of a wide variety of non-PC equipment, such as cell phones, games machines and car navigation equipment, in addition to the desktop and laptops.





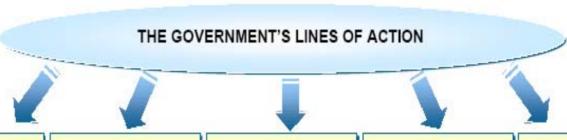
The Italian Government supports the Ubiquitous Society

The Italian Government is committed to making Italy a leader of the digital age

- Modernizing the country through the widespread use of new information and communication technologies
- Boosting the country's competitiveness by accelerating the spread of the online economy and developing a model of the information society



Government's Action Plan



Development of infrastructure and technologies

 OBJECTIVES ensure the availability of access to broadband by facilitating development of the best technical conditions for users nation-wide within the constraints imposed by economic viability.

Support of broadband supply and demand

 OBJECTIVES Provide economic benefits to those who take on the risk of developing broadband

Aggregate public-sector demand (along the lines of centralised purchasing)

Create bandwidth demand among citizens and firms by developing digital services

Measures for the takeup of digital services

OBJECTIVES Raise awareness of the benefits of broadband

Bridge the technological literacy gap and reduce the skill shortage

Fight the digital divide

Regulatory measures

OBJECTIVES Foster competition

Intervene where players are using a dominant position to block the market

Monitoring

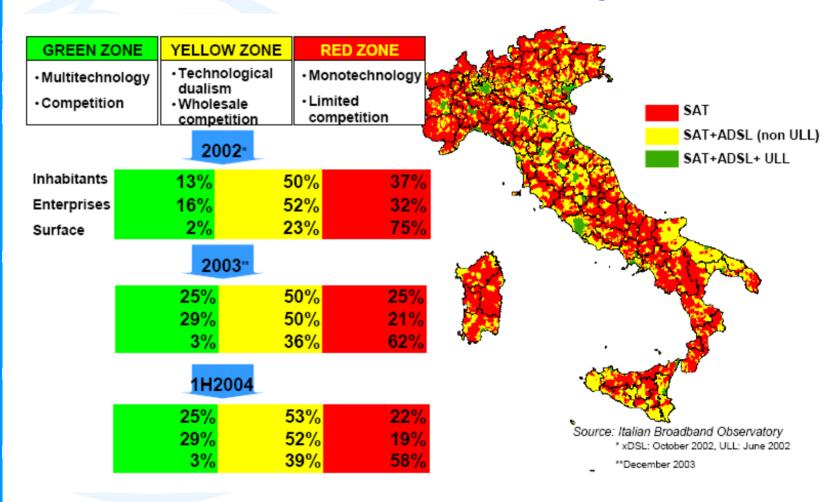
Assess the development of broadband and the beneficial impact of

OBJECTIVES

measures taken



The digital divide Positive results towards Ubiquitous

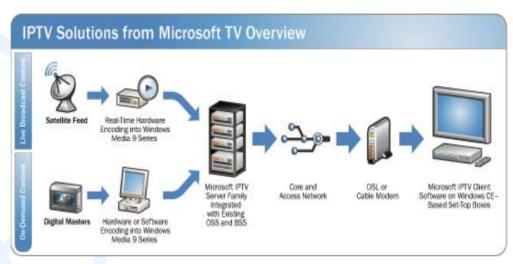






Broadband Applications

TV and Cinema Over ADSL





Broadband penetrates public transportation

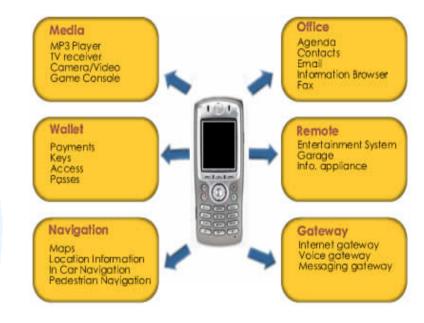




Mobile Computing

Mobile market is mature for Ubiquitous

 UMTS introduced and adopted by all operators
 Increasing presence of WASP (Wireless Application Service Providers) and Mobile Internet Portals



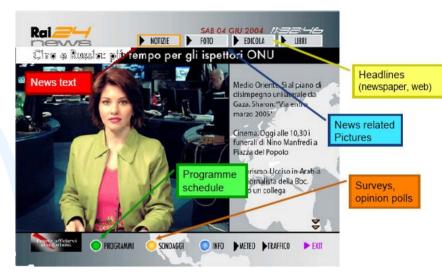
Interesting applications include

- M-payment (like parking reservation and payment in Turin)
- Ubiquitous banking; such as banking services via mobile (Ubifinance of Banca Intesa and Ubiquity)



Digital TV

2004 has seen the take-off of digital TV in Italy



- ACI (Automobile Club)
- Post office
- National portal
- Regional portal



NCI

Final switch-over on 31December 2006





Public Utility Services

Relevant investments (in particular by the Public Administration) in the area of integration and convergence for PUS

- Experimental phase for t-government services
- > Electronic Identity Card
- National (Regional) Services Card)







"National Multichannel "Contact Centre"



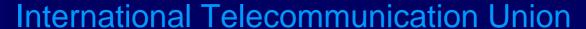
Wireless

Big Growth of Wi-Fi in Italy

- 35 licenses issued
- Map of hot-spots (released at last)
- R&D entities interested in the potential of wireless

Some proof of concepts toward convergence:

- Motorola and TIM co-design, deploy and support a hybrid Wi-Fi system to provide wireless Internet and intranet access using TIM's existing user authentication solution (SIM-based authentication).
- The Ugo Bordoni foundation (FUB) and Cisco Systems are experimenting with a Wi-Fi multi-operator infrastructure, which is a wireless network where different services (of different operators) are provided, using the same hotspots and access points.





Domotics

Home appliances used to provide services via different technologies and communication media

My Home by BTicino to remotely control house functions



High speed network houses to integrate home appliances and internet access

Four of the major companies in Italy: AEM, Bticino, EuroMilano and Fastweb have joined forces to build the first domotic residential area in Milan.

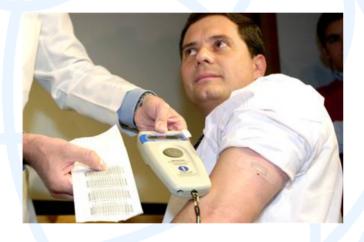




RFID

Enabling factors

- Price Reduction (up to 10 US cents for RFID tags)
- Bigger reliability and efficiency



Merloni implements
RFID on its home
appliances as proof of
concept

VeriChip: Technology that cares

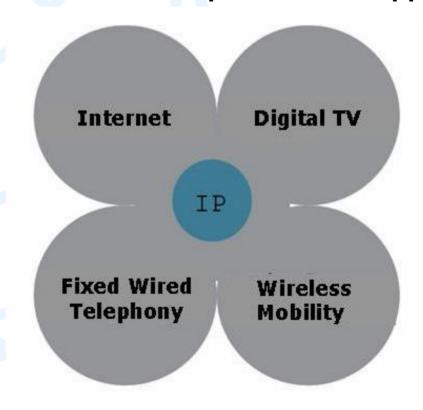






Convergence is the real challenge ...

- Convergence at the level of access technologies
- Network level convergence, end-to-end, already reachable for all terminals using the same protocol (specifically IP)
- Convergence at the transport-session-application level





Thank you

The full case study (52pp) and survey are available at http://www.itu.int/ubiquitous

Cristina Bueti cristina.bueti@itu.int