

Benin Profile (Latest data available: 2018)

Various statistics (Latest data available: 2017)

Fixed-telephone subscriptions per 100 inhabitants	0.5
Mobile-cellular subscriptions per 100 inhabitants	78.5
Fixed (wired)-broadband subscriptions per 100 inhabitants	0.4
Mobile-broadband subscriptions per 100 inhabitants	12
Households with a computer (%)	6.2
Households with Internet access at home (%)	7.9
Individuals using the Internet (%)	14.1

Policy Maker (Latest data available: 2018)

Please provide the name and contact details of the main Policy-Maker in charge of telecommunications/ICTs	Ministère de l'Economie Numérique et de la Communication (MENC)
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Regulatory Authority (Latest data available: 2018)

Name of the telecom/ICT regulator	Autorité de Régulation des Communications Electroniques et de la Poste (ARCEP-BENIN)
Please provide the name of the Head of the Regulatory Authority	GUEDEGBE Coovi Hervé
Please provide the exact title of the Head of the Regulatory Authority.	Secrétaire Exécutif de l'ARCEP-BENIN
Legal document creating the regulator	loi n°2014 -14 du 9 juillet 2014 relative aux communications électroniques et à la poste en République du Bénin
Year separate regulator created	2007
Regulator also regulates other utilities	• Yes If Yes, specify utilities regulated: Poste.,
Regulator autonomous in decision making	Yes
Who is responsible for approving the budget of the Regulator? [2010]	Le Secrétariat Exécutif élabore le Budget qui est approuvé par le Conseil de Régulation. Une copie dudit budget est transmis au Ministre en charge du Secteur
Sources of regulator's budget and % financed from each source	<ul style="list-style-type: none"> • Numbering fees, percentage: Cf Décision portant conditions d'utilisation des ressources du PNN, • Spectrum fees, percentage: Cf Convention des opérateurs, • Regulatory fees, percentage: 1% du Chiffre d'affaires hors taxes et hors charges d'interconnexion de l'exercice précédent, • Regulated telecom operators • Regulated telecom operators percentage: 1%, percentage of operator revenue (turnover): 1%,
Reporting requirements of the regulator	<ul style="list-style-type: none"> • Annual report to the public • Report to President/Head of State • Annual report to Sector Ministry

Regulatory Functions (Latest data available: 2018)

Entity in charge of licensing ²⁰¹⁷	R
Entity in charge of interconnection rates	R
Entity in charge of price regulation	R
Entity in charge of technical standards setting	R
Entity in charge of radio frequency allocation and assignment	R
Spectrum Monitoring and Enforcement	R

Entity in charge of numbering	R	
Entity in charge of type approval	R	
Entity in charge of service quality monitoring	R	
Entity in charge of universal service/access	O M*	M: ABSU CEP
Quality of service standards setting	R	
Entity in charge of enforcement of quality of service obligations	R	
Broadcasting (sound transmission)	O M*	M: HAAC
Entity in charge of broadcasting content	O M*	M: HAAC
Entity in charge of Information Technology	S	
Entity in charge of Internet content ²⁰¹⁵	N	

S: Sector Ministry

O: Other Ministry or Government body

R: Regulatory Authority

Op: Operator

N: Not regulated

M: If more than one entity or another body is involved in this function, please explain

Level of Competition (Latest data available: 2018)

Local Fixed Line Services	M
Domestic fixed long distance	M
International Fixed Long Distance	M
Mobile	C*
IMT (3G, 4G, etc.)	C*
Wireless Local Loop	C*
DSL	M
Cable modem	N
Fixed Wireless Broadband	M
Leased Lines	C*
International Gateways	M
Internet Services	C*
Cable Television	N
Fixed Satellite Services (FSS)	M
Mobile Satellite Services (MSS)	C*
VSAT	M

M: Monopoly

P: Partial competition (year when competition was introduced)

C: Full competition (year when competition was introduced)

N: N/A

Universal Service - services covered and operator obligations (Latest data available: 2018)

Definition of universal service/access exists	Yes
Universal access/service policy adopted	Yes
Voice services included in Universal service/access definition	<ul style="list-style-type: none"> • Voice telephony services • Fixed line public payphone service as part of universal service definition • Individual mobile cellular service as part of universal service definition

Internet services included in Universal service/access definition	• Dial-up Internet access as part of universal service definition
Other services included in Universal service/access definition	• Telecentres as part of universal service definition • Schools ; • Health centres ; • Emergency services as part of universal service definition • Services for impaired/ elderly • Directory services as part of universal service definition
Operators under universal access/service obligation	• All operators
Operators/service providers required to offer below-cost prices	Yes

Financing of Universal Service activities and/or Universal Service Funds (Latest data available: 2018)

Means of financing operator(s) universal access/service obligations	• Universal service funds
Operational Universal Service Fund	Yes
If Yes, when?	
Operators/ service providers required to contribute to USF	• All operators
Means of calculating USF contribution amounts	• Percentage of total gross revenues (turnover) Percentage: 1%,
USF financed by other sources	No
USF budget financing by source (in percentage)	
Regulator administrating USF	No
If No, name the entity responsible	
Other financing mechanisms for the provision of Universal service	No
If Yes, please explain [2011]	En attendant la mise en place du fonds, il est inscrit dans les cahier des charges des opérateurs, une contribution de 1% du chiffre d'affaires pour le financement du service universel au Bénin