Question 17-3/2 – Progress on e-government activities and identification of areas of application of e-government for the benefit of developing countries[1]

1   Statement of the situation

ITU-D Programme 3 has undertaken studies regarding e-government applications, including modern systems for access to and payment for services, in collaboration and partnership with the private sector and other UN organizations. To take advantage of the potential benefits of e-government applications, developing countries[1] require information on strategies, best practices, sources of expertise and financial support, as well as on the type of e-government applications and technological platforms that would provide the most benefits to their citizens, based on the country's needs and current capabilities.

2   Question for study

Evaluation of progress in e-government activities in the world and identification of areas with the highest value for developing countries, including the use of mobile and wireless platforms for the provision and payment of services in rural and remote areas.

3   Expected output

Annual progress reports containing any guidelines and any lessons learned on e-government related activities in developed and developing countries[1], with special attention to the use of mobile and wireless platforms for the provision and payment of services in rural and remote areas.

4   Timing

Yearly report prepared by the BDT focal point on e-government (Programme 3).

5   Proposers

This Question has been requested by ITU-D Study Group 2, as a follow-up to the previous Question adopted by WTDC-02 and WTDC-06.

6   Sources of input

–   Progress on study of the Questions relevant to this issue (authentication, secrecy, etc.) by relevant ITU-T study groups (e.g. SGs 13, 17).

–   Progress of the BDT initiatives with other UN organizations and the private sector on e-government services and applications, with emphasis on the participation of developing countries.

–   Progress on any other relevant activity carried out by the ITU General Secretariat or BDT.

–   Progress reports and case studies from Member States and Sector Members on initiatives, applications or technologies developed that could be of use for the provision of e-government applications.

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[1] This includes least developed countries (LDCs), small island developing states (SIDS), landlocked developing countries (LLDCs) and countries with economies in transition.

7   Target audience

Target audience	Developed countries	Developing countries[1]
Telecom policy-makers	Yes	Yes
Telecom regulators	Yes	Yes
Service providers/operators	Yes	Yes
Manufacturers	Yes	Yes
Interested organizations	Yes	Yes

a)   Target audience

Telecommunication policy-makers, regulators, service providers/operators, manufacturers and other interested organizations.

b)   Proposed methods for the implementation of the results

Policy-makers and regulators will take the yearly output in order to adapt their national policies to foster the application of e-government applications.

8   Proposed methods of handling the Question

Within Study Group 2.

9   Coordination

–   The relevant BDT unit/dealing with e-government.

–   Relevant work in progress in the other two ITU Sectors.

10   Other relevant information

To be identified later during the life of this revised Question.

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