



World Summit Geneva 2003  
Tunis 2005  
on the Information Society  
Turning targets into action



**WSIS+10**

HIGH-LEVEL EVENT

Sharm el- Sheikh, Egypt  
13-17 April 2014

## Draft WSIS+10 Vision for WSIS Beyond 2015

### C7: ICT Applications E-Employment

*This document builds upon the input/ background documents and the contributions received during the WSIS+10 High-Level Event Open Consultation Process. It has been developed for the purposes of the First Physical meeting of the Open Consultation Process. This document is awaiting input from ILO.*

*Recognizing the central role of E-Employment for the development of inclusive Information Society as well as the efforts dedicated towards implementation of WSIS Outcomes, in particular related to Action Line C7 E Employment, since 2003 significant progress has been achieved and several emerging trends and challenges have been identified.*

*Following provides guidance and priorities for implementation of WSIS Action Line C7 E Employment beyond 2015.*

- Create of **E-employment portals** providing the ability/ information to connect employers with potential candidates.
- Match the **Educational Systems with the Job market** needs.
- Develop the **e-employment services suitable** to the needs of employers and employees.
- Integrate the existing **E-employment services with E - planning process**.
- Promote **teleworking programs** for working from a distance.
- Develop **regulation and standards of teleworking** to legitimate labor conditions in terms of social benefits, job stability, training and working satisfactory conditions, among others.
- Establish **online recruitment services** for public and private organizations.
- Encourage new **ICT occupations** (ICT jobs).
- Create **Cyber workers' protection rules**.
- Strengthen **collaborative work** by using intranet and extranet.

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- Conduct research on the **impact of ICTs and the internet on employment opportunities**, including jobs which are being lost as well as jobs which are being created through information technology, and the implication of worker rights and protections from having more and more people in casual jobs enabled by the internet. This should include a particular focus on the impact on women.
- To realize a society in which **people can work anywhere**, including out of office, one's own home, and remote areas like mountains, without thinking of locations.
- Provide opportunities of diverse and flexible ways of working through utilizing of IT services like cloud computing.
- Emphasis needs to on training people in ICT related technologies to enhance their employment credentials and to provide extra capacity in developing ICT enabled economies in the future.

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