### AGENDA

**e-Government and New Technologies:**
Towards better citizen engagement for Development

Geneva, Switzerland  
13-14 May 2010

Meeting organized by the United Nations Department of Economic and Social Affairs (UNDESA) in cooperation with the International Telecommunication Union (ITU)  

*Room K*

#### DAY 1

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| 09:00 -10:00  | **PLENARY SESSION**  
**Chairman:** Dr. Yury Grin, Deputy Director, ITU Telecommunication Development Bureau  
**Keynote speaker:** Mr. Sami Al Basheer Al Morshid, Director of the Telecommunication Development Bureau of the International Telecommunication Union  
**Moderator:** Dr. Alan R. Shark, Executive Director, Public Technology Institute  
**Panelists:**  
- Mr. Ivo Ivanovski, Minister of Information Society (Former Republic of Macedonia)  
- Dr. Hoda Baraka, First Deputy to the Minister, Ministry of Communication and Information Technologies (MCIT) (Egypt)  
- Prof. Dr. Tino Schuppan, Founder and Chief Executive Officer, IfG CC-The Potsdam eGovernment Competence Center (Germany)  
- Mr. Yury Yaroshevich, Senior Expert, Policy Analysis Department, Ministry of Foreign Affairs (Belarus) |
| 10:00-10:30   | **COFFEE BREAK**                                                                            |
| 10:30-12:30   | **SESSION One – New Technologies & citizen engagement: Practices and impacts from country cases**  
**Moderator:** Slava Cherkasov, DPADM/DESA  
**Panelists:**  
- Mr. Jovan Kurbalija, Founding Director, DiploFoundation – “Can Web 2.0 facilitate Global Governance 2.0?” (Switzerland)  
- Mr. Jorge Alonso Estrada, Chief Advisor, Government of Mexico, Secretariat of Communications and Transportation – “Digital Agenda eMexico 2010-**
2:00-3:30  **SESSION Two – New Technologies & citizen engagement: Government strategies, perspectives and capacities for change**

**Moderator:** Hani Eskandar, ITU  
**Panelists:**
- Mr. Ionut Negrescu, Director, European Affairs and International Relations Directorate, Ministry of Information and Communications Society - "New eRomania Strategy and Citizen Engagement" (Romania)
- Ms. Maria Isabel Mejia-Jaramillo, General Manager on the Agenda for Connectivity and e-Government Strategy, Ministry of Information Technology and Communications - "Best practices and lessons learnt developing and implementing a successful Government Online National Strategy" (Colombia)
- Mr. Tomasz Janowski, Head, UNU-IIST Center for Electronic Governance - "EGOV.* - An Action Framework for Governance 2.0" (UNU/China)
- Mr. Wojciech Cellary, Professor, Poznan University of Economics, Department of Information Technology – “Non-technical aspects of citizens engagement in e-government” (Poland)
- Ms. Prachi Sharma, CEO, Samin Tekmindz - "Existing citizen engagement trends within e-government” (India) to be confirmed
  - Open discussion

3:30-5:00  **SESSION Three - New Technologies & citizen engagement: Perspectives of non-government stakeholders**

**Moderator:** Slava Cherkasov, DPADM/DESA  
**Panelists:**
- Mr. Michel Chevallier, Chancellerie d’Etat – “Citizen engagement and compliance with the legal, technical and operational measures in iVoting” (Switzerland)
- Mr. Jonathan Paris, Political Analyst and Senior Advisor to Sheikh MBI al Jaber – “A Private Sector Perspective on Empowering Citizen Stakeholders” (United Kingdom)
- Mr. Gary Moulton, Product Manager, Microsoft Trustworthy Computing Group – “Technology and Older Adults – What Do We Need to Know on How to Engage Them?” (USA)
- Mr. Emdad Khan, PhD, InternetSpeech – “Effective Citizen Engagement for Economic and Social Development Using Voice Internet: Fastest & Practical Ways to Bridge Digital & Language Divides” (USA)
  - Open discussion
### DAY TWO

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<td>9:00-11:00</td>
<td><strong>SESSION Four - New Technologies &amp; citizen engagement: Strategies and capacity building for knowledge management</strong></td>
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<td><strong>Moderator:</strong> Hani Eskandar, ITU</td>
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<td>- Mr. James Griffin, Senior Researcher, IfG.CC-The Potsdam eGovernment Competence Center - “E-Government Competencies: Looking beyond Technology” (Germany)</td>
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<td>- Dr. Paul Crookall, Management Consultant and Editor Emeritus, Canadian Government Executive Magazine – “Tools and Trust: building a citizen engagement savvy public service” (Canada)</td>
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<td>- Mr. Rajiv Joshi, Facilitator and Scholar on e-Governance and GIS – “GIS as emerging tool for citizen engagement” (India) to be confirmed</td>
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<td>- Mr. Ashis Sanyal, Senior Director (e-Governance) - “Strategic Issues related to promotion and management of universal Digital Content on localised wisdom and knowledge” (India) to be confirmed</td>
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<td><strong>COFFEE BREAK</strong></td>
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<td>11:30-1:00</td>
<td><strong>SESSION Five - Creating an Action Agenda for better citizen engagement through ICT for development</strong></td>
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<td><strong>Moderator:</strong> Dr. Alan Shark</td>
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<td>- Mr. Rajkumar Prasad, CEO, Commonwealth Centre for e-Governance – “E-Government &amp; KM – New Technologies and Trend” (India)</td>
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<td>- Mr. Muoka Reuben, Head, Media and Public Relations, Nigerian Communications Commission – “Creating and Action Agenda for better citizen engagement through ICT for development” (Nigeria)</td>
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