# **Online Open Consultations on**

# **“Building an enabling environment for access to the Internet”**

**ITU COUNCIL WORKING GROUP  
ON INTERNATIONAL INTERNET-RELATED PUBLIC POLICY ISSUES   
(CWG-INTERNET)**

*(February- September 2016)*

## **USEFUL INFORMATION AND INSTRUCTIONS**

### **Information on the Online Open Consultations**

The online open consultations are held throughout the period between two successive meetings of the CWG-Internet. This process gives an opportunity to all stakeholders from all nations to express their views with regards to the topic(s) under discussion. As responses to the online open consultations can contain lengthy attachments, **submitters are kindly requested to additionally provide a short summary** **(2-3 paragraphs)** **of their responses as part of their submission, for the benefit of all readers**.

### **Information on the Physical Open Consultations** A physical open consultation meeting is organized **30 days** after the end of the online open consultation. **Discussions during the physical consultation meeting are based on the responses received during the online consultation process, which are consolidated in a single document by the ITU Secretariat.** During this physical meeting, respondents to the online consultation have the opportunity to present their submitted views and to have a fruitful discussion with the other participants, including Members of the CWG-Internet. For those not in the position to participate on site, **remote participation is also available upon request**.

**Information on the details of the physical open consultation meeting will be published in advance on the** [**ITU Website**](https://staging.itu.int/en/council/cwg-internet/Pages/open-consultations.aspx)**.**

### **Topic of discussion**

Following the instructions of Council [Resolution 1344](https://staging.itu.int/md/S15-CL-C-0112/en) (Mod. 2015), the [ITU Council Working Group on International Internet-related Public Policy Issues (CWG-Internet)](https://staging.itu.int/en/council/cwg-internet/Pages/consultation-feb2016.aspx) decided on 18 February 2016 **to hold an open consultation (online and physical) on the following topic**:

***“Building an enabling environment for access to the Internet***

1. *What are the elements of an enabling environment to promote Internet connectivity?*
2. *What are the elements of an enabling environment to promote an affordable Internet?*
3. *What are the elements of an enabling environment to promote the quality of access to the Internet?*
4. *What are the elements of an enabling environment to build confidence and security in the use of the Internet?*
5. *What is the role of Governments in building an enabling environment?”*

### **How to submit your input (accessible format)**

You can include your responses to the questions into the following space and send it back to [InternetPublicViews@itu.int](mailto:InternetPublicViews@itu.int) including your Full Name, Title, Organization you are representing and Country. Your response will then be published on the ITU Website: <http://www.itu.int/en/council/cwg-internet/Pages/consultation-feb2016.aspx>

**The deadline for submissions is: 2 September 2016**

## **QUESTIONNAIRE**

### **Question 1: Internet connectivity**

**What are the elements of an enabling environment to promote Internet connectivity?**

The elements to take in considerations to promote connectivity of the internet, is the creation of national and regional exchange points in order to promote the lowest costs but also quality of service. It is also important to provide broadband Internet connectivity to all consumers across the country, not only in big cities but also in rural areas.

### **Question 2: Affordable Internet**

**What are the elements of an enabling environment to promote an affordable Internet?**

For being affordable, the internet must be less expensive first, that is to say, promote the development of competition for the creation of such an environment. This objective is pursued with the use of various regulatory measures that should ultimately lead to this level of competition in the market and require that the Internet to be present in all the countries where states are required to implement policies that enable the implementation of universal services

### **Question 3: Quality of access to the Internet**

**What are the elements of an enabling environment to promote the quality of access to the Internet?**

The regulation on the appropriate network neutrality is a key component of an environment conducive to promoting the quality of Internet access. In addition to the increasing availability of telecommunications services and low prices, quality becomes a factor for influencing consumer decisions when choosing the service provider. The Implementation of professional methods and indicators for assessing the quality of services is necessary to enable customers to assess the quality of telecommunications services in practice.

### **Question 4: Confidence and security in the use of the Internet**

**What are the elements of an enabling environment to build confidence and security in the use of the Internet?**

As the internet can be used for good things there are those who use it for bad things up to achieve the personal data. We need countries to implement laws that can force these kinds of practice and develop equipment that can interact and alert in case of such practice

### **Question 5: Role of Governments**

**What is the role of Governments in building an enabling environment?**

The role of governments is to encourage the various parties involved in the governance of the Internet, participate in decision-making and establish laws governing the Internet.

### **Question 6: Contact Details**

* First/Last Name: MUCOWIMANA NEPOMUCENE
* Title: SERVICE INFORMATIQUE
* Organization you are representing: ARCT
* Country: BURUNDI

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_