WTSA-12 Side Events on Disaster Relief Systems, Network Resilience and Recovery



Great East Japan Earthquake and research and development for network resilience and recovery

23 November 2012

Noriyuki Araki

Chairman FG-DR&NRR

NTT, Japan





- **1. Overview of Great East Japan Earthquake**
- 2. Damage situation
- 3. Recovery and countermeasures
- 4. Future research and development
- 5. Summary

Overview of Great East Japan Earthquake

On March 11th, 2011, there was a magnitude 9 earthquake, the biggest in the modern era in Japan. A huge tsunami was generated, and it caused a catastrophe whose dead and missing reached about 20,000. 3,669 people remain missing.



- 1. Date: March 11th , 2011
- 2. Epicenter: Sanriku coast 38.1° N / 142.9° E Depth 24km, Magnitude 9.0
- 3. Japan Meteorological Agency Seismic Intensity Scale (Over 6):
 - 7: (North of Miyagi)
 - 6: (South and middle of Miyagi, Fukushima etc.)

4. Tsunami

A huge tsunami was generated by this quake, and its maximum height was about 38m, which far exceeded expectation.

NTT (O

The 3.11 Disaster





Damage status of telecommunication facilities



Damage Status

Damage to exchange office buildings



Demolished buildings: 18 Flooded buildings: 23

Damage to telephone poles

Flooded/collapsed : approx. 65,000 poles (coastal areas)

Transmission lines & switchboards washed away

Relay transmission lines :90 routes disconnected
(excluding nuclear power plant area)Flooded/damaged :approx. 6,300 km (coastal regions)

DOCOMO



Number of stations requiring restoration: 375 stations

(including 68 stations within a 30km radius surrounding nuclear power plant)

NTT East

Restoration of lifeline equipment



- Restoration of electricity, gas, water, and communication services, which are important lifelines.
- Regarding Tohoku Electric Power service, restoration took about 1 day in Akita and Yamagata, about 2 days in Aomori, and one week or more in Iwate, Miyagi and Fukushima.
- Regarding NTT's telecom infrastructure, about 90% of communication systems were restored by 10 days after the earthquake.



Restoration status in NTT



Restoration was mostly completed by end of May 2011 for exchange office buildings and mobile base stations in areas where customers reside.





1. Overview of Great East Japan Earthquake

- 2. Damage situation -photographs-
- 3. Restoration and countermeasures
- 4. Future research and development
- 5. Summary

Damage caused by liquefaction



Damage to poles, mobile base stations, manholes and drains by liquefaction



(a) Tilting and subsiding utility poles



(a) Collapse of drawing pillar at NTT DoCoMo's base station



(b) Surfacing of NTT's manhole by liquefaction



(b) Surfacing drainage tube (about 0.4m)

Damage caused by subsidence



Damage to cable conduits installed under a bridge in Tobe-city, Miyagi prefecture





Damage of cable conduit installed under bridge

Damage caused by Tsunami (1)



Tsunami damage in Minamisanriku-cho, Miyagi prefecture





(a) NTT manhole exposed by destruction of riverbank protection



(b) Equipment damaged by falling bridge

Damage caused by tsunami (2)

- There was no building left standing after the tsunami except for NTT central office.
- Cable tubes have come away from the bridge.







NTT (

Damage caused by landslide (1)



Damage of junction cables by landslide in Fukushima-city, Fukushima prefecture.



Damage of NTT' junction cable

Damage caused by landslide (2)



Damage to cable tunnel caused by a landslide and temporary restoration



(a) Restoration state





⁽b) Movement of closure by quake

Water leak in cable tunnel











Other damage (1)



A fallen bridge section caused by extension of bridge girder interval





Other damage (2)





(a) Onahama Fishing Port



(c) Hitachinaka Kaihin Railway



(b) Road near Nakaminato port

(a) A barge (flat-bottomed ship) stranded on road

(b) Undulating road near port

(c) Undulating Hitachinaka Kaihin railway line

Damage to NTT buildings





Nobiru Building (Higashi Matsushima City, Miyagi)



Yamada Building (Yamada Town, Iwate)



Kitakami Building (Ishinomaki, Miyagi)



Problems caused by earthquake



1. Network Infrastructure

- (1) Congestion of telephone (mobile and fixed)
- (2) Telephone communication system shut down by blackout
- (3) Backup power stopped after blackout
- (4) Destruction and flooding of communication equipment by tsunami

2. Services

- (1) Telephone could not be used Services shut down by black out and destruction Congestion regulation
- (2) E-mail unavailable Services shut down by blackout and destruction
- (3) Earthquake warning system would not work. Some mobile terminals, such as smart phones, could not receive warnings.

(4) Destruction of information distribution systems, disappearance of important data, destruction and disappearance of family registers, resident information, etc. in local government



1. Overview of Great East Japan Earthquake

2. Damage situation

3. Recovery and countermeasures

4. Future research and development

5. Summary

Restoration Situation - Rikuzen Takada city-



- Rubble has been removed. But almost nothing remains except some buildings.
- A new electrical pole has been installed to supply electric power and communication services are available.







Restoration Situation - Rikuzen Takada city-



Restoration of NTT central office









Restoration Situation - Rikuzen Takada city-



Battery prepared beside communications system to cope with power failure.



View from the roof of a building







Restoration Situation - Shizugawa -

- Two trunk lines were installed along with the bridge. One of the trunk lines was destroyed by tsunami.
- The remaining live line will be moved underground.







NTT 🕐

Restoration Situation - Shizugawa -



Shizugawa area seen from a mountain located about 4 km from the coast



Countermeasures must be accomplished in the near future



1. Against tsunami

(1) Higher relocation of central offices: Iwate/7, Miyagi/12, and Fukushima/0(2) Flood proofing : Iwate/4, Miyagi/3, and Fukushima/2

2. Against earthquake (Trunk line route)

(1) Remove trunk line from coast to inland area

(2) Recommend underground routing

3. Against power failure

(1) Deployment of dynamo-electric generators : lwate/7, Miyagi/11, and Fukushima/6

(2) Storage battery renewal : Iwate/12, Miyagi/35, and Fukushima/22

Relief measures using satellite communication system **NTT** (2)

- Mobile satellite communication systems were set up throughout Japan.
- Telephone services provided in local government building or in evacuation centers.











- **1. Overview of Great East Japan Earthquake**
- 2. Damage situation
- 3. Restoration and countermeasures
- 4. Future research and development
- 5. Summary

Commitment to securing communication



<Network reliability enhancement> ≻network design

such as data center distribution and physical redundancy technologies of transmission routes ٠

>network monitoring and control technologies

>quake resistance enhancement technologies for physical network equipment

High network reliability	Securing important communication	Early restoration of serv
 [Network Configuration] (1)Decentralization of important communication centers (2) Relay transmission line made multi route (3)Loop configuration of communication transmission line [Observation and Control] (1)Around-the-clock network monitoring [Securing earthquake resistant equipment] (1)To endure large earthquakes, cable tunnels, buildings, and wireless iron towers are designed. 	 [Ensuring safety] (1)Voice mail service for disaster 171, i-mode mail service for disaster,web171 (2)Setting up special temporary public telephones (3)Opening street public telephones [Ensuring communication in disaster] (1)Priority telephone at disaster Fire fighting and country and local public entity, etc. (2)Telephone call control during disaster 	 (1)A temporary telephone office v constructed by transporting abo portable digital switchboards. Image: Constructed by transporting abo portable digital switchboards. Image: Constructed by transporting about the system (2)Mobile power supply car (3)Restoration of communication

<Reference> Earthquake-proof level of access equipment

seismic intensity	Indicator of communication securing	Earthquake-proof indicator of equipment outside place
5	Problem-free operation	No damage
6	Deterioration in quality but not cut off.	Underground equipment has negligible damage.
7	Shut down of a large communication network can be prevented.	Cable tunnel damaged but doesn't collapse.

rvice

will be bout ten



n that uses satellite -Portable satellite -Micro satellite communication device -Digital satellite in-vehicle car



Construction of large-zone base stations



Newly construct base stations using **large-zone scheme** to efficiently secure communications over **densely populated areas** in the event of a widespread disaster or power outage

- > Deployment in a total of approx. 100 locations across Japan
- Use of large-zone scheme with 7-km radius and 360-degree antenna directivity



Disaster voice message service



Develop a service that carries voice messages to their destination by efficiently transmitting voice files over a packet network via a server, because voice calls are difficult to connect with circuit-switched networks in the event of a disaster due to the congestion caused by the massive number of outbound calls

Service image



Earthquake countermeasures for underground facilities **NTT** (2)



Recent technologies for access infrastructure





NTT (O

Summary



Overview of Great East Japan Earthquake

- Telecommunication facilities were damaged and disrupted by earthquake and tsunami.
- > All communication services were stopped in the affected area.
- Research and development of telecommunication technologies for disaster relief and network resilience

Reconfirm the importance and necessity of standardization studies in relation to disaster relief systems, network resilience and recovery

Wide-range investigation of requirements for ICT systems that are utilized during a disaster



Thank you!