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>> ANDREA SAKS: Okay. I think it's five minutes past the starting time. I'm going to start. Welcome to the Joint Coordination Activity on Accessibility and Human Factors. I'm the Convener and I'm Andrea Saks. And Alexandra Gaspari is the Secretariat.

I want to introduce some people for the record so the people remotely who aren't in the room will benefit from knowing that we have ‑‑ is it not good? Thank you. Is it better? Thank you.

We have a new Counselor for Study Group 2, and it's a lady. And it's Madame Xia Chang. Am I pronouncing it properly? And she has replaced Mr. Richard Hill who retired this year.

We have Gabriella Regan, who is the assistant to Study Group 2, to which we actually are adhered to. I guess that's a nice word, we're adhered to, like glue, who does the documents and everything else. And her word is law. If she says you need that document, you need that document in. She's got a good face. So if you can't see her, take my word for it.

Also we have here from the technical department Kevin Quinto and Marta Garcia who will be running and taking care of the remote participation because some of you are on the remote participation and are not physically in the room. And I will list those people in a minute, but we have Kevin Quinto, who is really in charge of the actual Adobe Connect. And he's going to do a demonstration later. If you would like to have that link or if you are having any communication problem with that link, you communicate in the chat box.

Now, we also have Ray Palladine, who is taking photographs of me when I speak, always they will be when with my mouth open, probably. And Mark, who is not here, is also V staff who takes care of a lot of other different jobs like guiding people who have visual situations and running after people who are supposed to be here who are not, as well as taking care of a lot of audiovisual things with Kevin.

We have JeoungHee Kim. I murdered that name. She is the focal point for the Internet Governance Forum. And there will be some other people from ITU staff joining us as the agenda progresses.

Now, we have also remote participants. We have our Convener, Vice Convener, Christopher Jones, who is not quite online yet, is he?

But we also have Joanna McCaul, who is his sign language interpreter. Now, what has to happen is that Christopher will want to say something and it might take time to have the remote participation between Joanna and Christopher transpire. So we may wait a few minutes, which is a little different than when we just go lickety split very quickly because the sign language has to be taken from the spoken word and Christopher replies in sign language. So that will be interesting for people who have never experienced that. You won't be able to see it, but it allows Christopher to participate from England because Christopher is deaf. So he is our vice convener.

I have also apologies from Liah Lehman, who is not able to be here. He's from Study Group 14 and the focus group, hang on, it's here, he represents two things. When we get to the focus group, I'll tell you which one it is because I can't find it. It's the emergency telecommunication and disaster relief one. And that's not its correct title, but we'll get that.

I also have apologies from Floris van Nes who is the other co‑convener.

Also we have a new rapporteur who took over from Floris van Nes who used to be the rapporteur for Question 4, which is Human Factors, and that is Miran Choi. She is following remotely on the captioning. She is not on Adobe Connect. But she can read and listen and also she can respond to me in the chat box if she wants something communicated. She is the new rapporteur for Question 4, which is the Human Factors question.

Just one second.

[Silence.]

Floris is remaining as the associate rapporteur, am I correct, Madame Zang? I just want to be sure. Floris is the associate rapporteur and Miran Choi, who is now the rapporteur for Question 4. That is correct. I wanted to be absolutely sure I had that order correct. Okay. Thank you.

Olaf will be the microphone monitor.

Okay. I have Daniel Baktu, who is on the remote participation from France, who is of the Question 26.

Those are the people that officially have a capacity. And there are other people in the room who will identify themselves when they speak. We have guests from South Africa, but they will speak up, I know they will. So at certain points they have a place in the agenda.

Now, does anyone have any questions before I go any further? Okay.

I do want to dedicate this particular meeting to Cynthia Waddell, who is unfortunately not of this world anymore. She passed away on the 3rd of April. She contributed to this group about ‑‑ she contributed to the ITU, the D sector, the T sector, WTSA, which is the World Telecommunications Standards Assembly, helped write resolutions. She also wrote the first web accessibility standard in the U.S. She was a good friend. And unfortunately due to brain cancer, she has left us and left a big void. We're all going to miss her.

And I particularly ‑‑ because basically if I don't know something, she was like the oracle, I could ring her up and say "where do I find this"? And within seconds she'd give it to me. So now I have to do my own homework. I miss her and she'd be laughing at this point if she heard me. I want just a moment, if we could have a minute of silence for Cynthia, please.

(Moment of silence observed.)

Thank you. And if you believe in ghosts, she's here. Right, okay.

Now, the agenda document I believe we're going to have up in a minute is Document 37 Rev 1. Thanks to the help of Gabrielle, it came back and forth a few times. I want you all to have a quick look at it and ask if there's anything you'd like to add to any other business or any changes that you would like?

Okay. I would like to have an approval of the agenda, please? Okay. That's fine. Nobody said anything.

The next thing on the agenda is the approval of the last meeting report. I'm not going to go through that because we have time constraints. It's Document 38. And it basically follows on what happened. We had a half day at that time, and we really were rushed. There's some unfinished business there, but we're picking it up here. We only have a half day. And I want you to note that we are on a timing situation. I think ‑‑ am I behind already? (laughing) Maybe. Anyway. Maybe not. Maybe we're all right. But the point is we're going to try to have an hour next time, so we have more to do.

So I've already covered the remote participation a bit, but the first thing I'd like to have is to turn over the meeting to Kevin Quinto to talk about remote participation. I've said a bit, but he's going to tell you more. Thank you, Kevin.

[Silence.]

Just one second while they sort out the technical stuff. All right. There you go.

[Silence.]

Almost there. I think I surprised him. There we go. We've got it up. Okay. Are you ready? Yep.

>> KEVIN QUINTO: Okay. Hello, all. This is Kevin Quinto from TSB/EWM. I'm here to show you how Adobe Connect works and what it is.

Just to show you for all the remote participants, I have sent you the details so you are connected. And basically for connecting to Adobe Connect meetings, I sent them in advance, they are Council. They can log in with their user name and password.

And as you can see, to show you on my screen, this part here is the share pod. Adobe Connect is consisted of multiple pods where you can have several extensions and so on. The main screen is where you can see the screen being shared or any documents or PDFs. On the top right you can see the list of attendees. And then we have the chat box on the bottom right where it can do some chats and do some private chats, as well.

For the audio part, we have a Zip DX, an audio bridge that is integrated with Adobe Connect, which lets us dial in and get called back from this. Sorry, I didn't have time to prepare this.

Yeah, so basically when the person logs in, they would see some options to get called directly or to dial in. Otherwise, they can choose to listen through only the computer speakers. But the only thing is if they listen to the computer speakers, you cannot speak, you can only hear the meeting. So you'd have to go to the audio bridge first to be able to speak.

Another thing I wanted to add is as you can see, there's a captioning pod on the bottom. This was kind of a last‑minute add, so we had to test it before, and we just tested it yesterday. Sorry. But ... I mean, we've used captioning pod before and it was not to the point yet, but this one seems to be working well. And I guess you can see that on the screen. Yeah. Sorry.

>> ANDREA SAKS: Kevin, can I pop in here? Because I think we've got a question. We've got some people who are trying to connect. I know we've got Christopher Jones on. This is actually a test that we're doing to see how this all works with the captioning pod and how we do things. Perhaps you'd like to explain what are the drawbacks that we have when we have a blind participant because that isn't covered quite possibly yet and we have to adapt. Maybe you could explain how we include blind participants. Thank you.

>> KEVIN QUINTO: Well, getting on this point, I've dialed in Gerry Ellis, who I can see is already connected to the phone but is actually muted right now.

Now, normally for this kind of a meeting where Gerry Ellis sent us his number in advance so we could call him on his number and he would just need to answer it. Since he's muted right now, the way for him to raise his hand as the participants would do in the room on his side, he would need to press star 1 on his phone. And that would give us a signal that Gerry Ellis has raised his hand. And then we could give him the floor by unmuting him. This would actually be the same for everyone who is connected on the bridge.

It's just that for those who are on Adobe Connect, they can do this themselves using the interface of Adobe Connect. I can show you here on the screen. You can see this icon. And I can actually see Christopher Jones has raised his hand. Okay.

Which puts me to the next point, where just to show you how Christopher Jones is connected, he's connected with Joanna McCaul, who is his interpreter. Joanna is on the audio bridge, as well. She is connected to Chris via video so that she can then show him interpretations.

So since I saw that Christopher Jones has raised his hand, I would then unmute Joanna so she can speak. I've just unmuted you, Joanna.

>> JOANNA: Hello, Kevin.

>> KEVIN QUINTO: Hello. So now she's able to speak for Christopher Jones.

>> JOANNA: Unfortunately, we're having technical issues. It seems that Sporanto is not working today, so we've tried to connect through Skype. And we just lost connection. So we're just trying again.

>> KEVIN QUINTO: Very unfortunate.

>> ANDREA SAKS: Well this is the kind of thing that happens.

>> JOANNA: We're connected.

>> ANDREA SAKS: You're connected so you're okay. This is Andrea. I'm just jumping in here for a minute. Can we come back to you? Because Christopher wants something to say, but I want to say one thing about Gerry Ellis.

>> CHRISTOPHER JONES: I'm on now. Hello, Geneva, this is Christopher Jones. I'm having trouble following the captioning, actually, because the captioning pod is extremely difficult to read. I think I might need another way of reading the captioning.

>> ANDREA SAKS: Kevin, would you like to answer that query, please?

>> KEVIN QUINTO: Christopher, if you can hear me, I can just show you if you can see it on the captioning pod, I'm sharing my screen right now so you can see this. You can actually change the font size and the colors, just like in the Web‑based captioning. And this is done ‑‑ you can actually change this. As you can see on my screen, you can change the font. You can change even the font size.

>> CHRISTOPHER JONES: This is Christopher Jones again. I have changed the font size. But I can't ‑‑ I don't see enough text.

>> KEVIN QUINTO: There is another button, I would say. You can see here on the screen, it says click to collapse. So if I click this, it would then maximize the screen. I'm not sure if this works for you. If not, I can always adjust the pod.

>> CHRISTOPHER JONES: Can you hold for one second?

>> KEVIN QUINTO: Okay.

>> ANDREA SAKS: For those of you on the remote participation, this is part of the demonstration. And we're making an adjustment to find out what's best. So this is an ongoing process. So this is the first time we've done it. So this is part of Kevin's demonstration, and Christopher is contributing beautifully with this. So if you bear with us, we're going to see how we can adjust it.

>> CHRISTOPHER JONES: Yeah, the problem seems to be ‑‑ Kevin ‑‑ hello, this is Christopher Jones again. The screen is not moving up. It seems to be stuck. And StreamText may be better for Christopher in this instance.

>> KEVIN QUINTO: I'll show on my screen again. You can see there's an auto scroll check box. If I unclick this, maybe that's why Christopher couldn't see the text scrolling. So you just have to make sure this auto scroll function is on. And then as I said, click this button to maximize it on the pod. Can you let me know if this works for you, Christopher?

>> JOANNA: Christopher doesn't seem to have the full screen. He can see aspects of it. He can see who's involved in the meeting. And he can see the chat box. But I think perhaps if you can give me, the sign language interpreter, just a few moments to explain that to Christopher indepthly and we'll come back to you?

>> KEVIN QUINTO: All right. Will do.

>> ANDREA SAKS: Thank you, Joanna, that's a good idea. Because it does take a little bit of time to communicate, we're going to come back to Joanna in a few minutes.

I want to talk to Gerry, who is blind. Because this is one of the things, Kevin, that we have to do. He may not be able to raise his hand in the manner that you described. And Gerry is an expert now on analyzing the problems of remote participation for blind people. So one of the things we're going to take from the text and the captioning of this particular meeting is to see what we need to do to write instructions for people to use that who have hearing disabilities or sight.

Gerry, can we unmute Gerry? And, Gerry, can you come in, please?

>> GERRY ELLIS: Good morning, everybody. Gerry Ellis in Dublin, Ireland. Yep, I did do the star 1 just to experiment and I got a message to say that I was unmuted or that my hand was raised, apologies. And when I did star 1, it said my hand is lowered, which is good.

What I would say is those messages need to be more quicker and terse. Because if I'm in the middle of an important meeting, I don't want to miss two or three seconds of the speech when I'm trying to get in. So it might just say hand up, hand down, the No. 1, rather than a big long speech. And the same way when you called me in there, it was about two or three seconds of speech to say "you have been asked to come in." Gap. "Please start speaking." These need to be much terser.

The other thing, two comments that I would have so far, number 1 is when I joined, when my phone rang here, I picked it up. I heard some music and then I was straight into the conference. So I didn't know that star 1 was raising my hand in that way. So we need an instruction manual or some way of knowing what my options are when I'm on.

And my last comment for now is probably the most important comment was Kevin said that if I'm using a computer, I can listen but I can't contribute. That means that to have full access to all of the options like the text box and all that sort of stuff, I need a computer and a telephone. And that doesn't work.

So what I need is when I'm using a computer, I need to have all the options as if I am on the computer, which is hand up speaking, this means all the rest. And when I'm on the phone, okay, you're obviously limited when you're on the phone, that's fine. But if I am using the computer, I need the same options everyone else has when they're using the computer. Thank you.

>> ANDREA SAKS: Thank you, Gerry. Just rating on comparison and what we've used before, I'm hoping you say you see an improvement.

And also the fact that we have to train Chairman to stop and remember to ask and know who is a blind participant for now. We shouldn't have to do that forever because you should be able to transparently participate without having to declare that you're blind. But for the moment, that's kind of how we're going to have to handle it. But compared to what we've used in the past, do you see an improvement over, for instance, you know the one that is used in IGS? Go ahead, Gerry.

>> GERRY ELLIS: I can't comment on that because what I'm using at the moment is purely a telephone link. So all I have is the speaking, listening on the phone and speaking on the phone.

What I tried to do before was to use the computer, the computer version, the software. And at that stage, I had some very serious problems. It sounds as if there are some improvements, but I would need to have some sort of a test conference and log on and try and do all of the different things that Kevin has spoken about. It sounds very good, but it needs to be tested.

And from a universal design point of view, the idea always is: Get real users and do real testing with real users. So maybe, Kevin, rather than taking everyone's time today, maybe it would be a good idea if we could arrange a test conference in a week's time. I'm in Geneva next week, so maybe the week after, to do all this testing, do using the computer version.

>> KEVIN QUINTO: That would be perfect, Gerry. We can do some emails to set that test up for next week or next two weeks.

>> GERRY ELLIS: Be two weeks.

>> ANDREA SAKS: We have a job to do to do an analysis, which we are going to be working on together. So I just want everybody to know that this is an ongoing project.

Olaf, would like to say something? Go ahead, Olaf.

>> OLAF: Yes. This is Olaf from the Data Consortium. Gerry, just kind of curiosity. What kind of a screen reader are you using when you are trying to navigate in Adobe Connect?

>> GERRY ELLIS: I'm using the latest version of the Jaws for Windows screen reader.

>> OLAF: Can you use the key commands that you use normally in Jaws to navigate, let's say, in a browser?

>> GERRY ELLIS: I don't know what the latest version of Adobe Connect. I would need to experiment with that. I know that the problem in the past was that some of the information was not written in standard format to the screen and it was images on the screen and I couldn't interpret them and I couldn't navigate around them. So I would need to experiment with this new version to see a proper alternative text versions and so on. I would need to experiment.

>> OLAF: Right. Doesn't Adobe provide Jaws shortcuts for their Connect site?

>> GERRY ELLIS: I don't know.

>> OLAF: I will try to find that out. Thank you.

>> ANDREA SAKS: Thank you, Olaf. We're going go back to Christopher Jones and Joanna because they said they'd come back to us. And, Kevin, this is still your show. I'm just trying to organise who's wanting to come in and say something. Go ahead, Christopher and Joanna.

>> CHRISTOPHER JONES: Hello, Andrea, and good morning, everybody. Hello here from England. I suppose we've had a few problems this morning. One for me has been following the captioning. What I'd really want to see is three lines of captioning as a minimum, so I can follow the English. I need at least three lines. At the moment I'm only seeing one and that's quite difficult, to be honest.

I feel a little frustrated at trying to follow what's being said currently. Half of the captioning has gone as soon as it's up. See what I mean? Quite difficult to follow. The StreamText is sort of gone before I've finished reading it.

I would prefer to follow StreamText separately. Thank you.

>> ANDREA SAKS: Thank you, Christopher and Joanna. Okay. That's written down. I could communicate that to Caption First.

Kevin, would you like to comment?

>> KEVIN QUINTO: Yeah, we'll check this with Caption First to see that. But I guess from my side, what I can see already is I can ‑‑ on the Adobe Connect site, I can change the sizes of the pod so I can show you on my screen. The thing is I have to figure out how this works, how it would work best. But I can change the sizes and have more of the captioning available, but then the shared screen would be a bit smaller.

So I guess I would have to play with this.

>> CHRISTOPHER JONES: Kevin, that's a great relief to me. Thank you.

>> KEVIN QUINTO: Okay. I'll have to play with this, I guess, to find a better layout that would work for the remote participants so they can follow easier the meetings.

>> CHRISTOPHER JONES: Thank you, that's great, yeah.

>> KEVIN QUINTO: Thank you.

>> ANDREA SAKS: Okay. I think if we can manage with that for today with the way you've got it right now because we're going to use a secondary screen for in the room for people here to see, is that correct? Or how are we going to do this?

Now we've got a problem, not a big problem, but a problem that we're not going to be able to see the documents probably as well as we need to.

So if we reduce that down to three lines, we'll have a little more document.

>> KEVIN QUINTO: One thing is it might be four lines on my screen, but it may go, depending upon the resolution of the remote participant, it may be bigger or it may be smaller for them. So I guess there's ‑‑ we'll still have to play with this some more.

>> ANDREA SAKS: Okay. I think for a first go, Kevin, thank you. And everybody in the tech department, thank you very much. I think this is a very good attempt. It's an improvement over the other things.

Gerry is on the phone and we're going to ‑‑ Gerry, do you want to say anything else regarding this before we move on to a different topic?

>> GERRY ELLIS: No. But thank you, Andrea. And thank you, Kevin, for all the efforts that you are making. It is appreciated.

>> ANDREA SAKS: What's important here is that we have guests who are planning meetings. And I think it's important for them to have seen this. And obviously we're going to get better at doing this. I think we're really the only people in the ITU that are really actively testing with a real meeting at the moment. So we'll get better at figuring out what we need to do to adjust this.

Christopher, I know you often use two computers, one for the captioning and one for the other. And we may still, at certain times, have to resort to that if there's a specific document that we really want you to see and present. So we may have to adjust back and forth. So the moderator, may, in fact, have to be very savvy on how to do that. And we have to pay attention.

>> CHRISTOPHER JONES: Andrea, may I interrupt you there?

>> ANDREA SAKS: You sure can. Go ahead, Joanna.

>> CHRISTOPHER JONES: Hi, this is Christopher Jones. I actually need three computers now because I have to use one for the interpreter. And then a second one for the captioning. And the third one for the meeting itself. So it's actually three. And the same goes for my interpreter.

>> ANDREA SAKS: Okay. Well, my comment is for the moment, I'm so glad that you have techno savvy to be able to handle that because you are my Vice Convener and I do need you to be able to handle the work that comes through. So I'm grateful. It's not the ideal situation. And the normal participant ‑‑ and I mean "normal" in the fact that they would be watching, not necessarily have the responsibilities that you have ‑‑ might be able to manage with this. And we must look at it from that point of view.

So I think we've got more work to do. Again, I thank Kevin and Marta for the work that they have done. And it is a big improvement over what we had before. Thank you very much.

Are there any other comments from either remote or from the floor that would like to be made about this? Any questions? Right. Thank you for the demonstration. I think you did a great job.

>> KEVIN QUINTO: Thank you.

>> ANDREA SAKS: Okay. Now, time check. Where are we? Alexandra, you're the one who has to beat me if I'm not doing this right. We have the ITU‑T section now coming up. And we're not too far behind, which is Study Group 16 Question 26.

For those people who are new, Question 26 is the multimedia question in Study Group 16 for persons with disabilities. Now, John Lee is traveling and is not able to come that I'm aware of at the moment. And, again, due to the state of time, I'm probably going to be able to just tell you what's going on with that and we can move on.

The report is listed there, so you can see what's going on. The most important is the rapporteur's meeting is where it's going to be held in the United States before another meeting, which is M‑enable. It will be held at ‑‑ held at Gallaudet University. The dates are the 3rd and the 4th of June in Washington, D.C., which is where Gallaudet is located. And therefore the work is intended for other people to contribute to requirements for relay service users.

Relay services are not globally uniform. They don't exist in all countries. They have different varying equipment. Not all of it's compatible. It certainly does not work across the globe, which is a problem that needs to be addressed. And this is addressing that.

I'm going to ask Christopher Jones to say something about this because he is involved in this. Christopher, can you give a quick comment or two about the progress that we are making on the rapporteur's meeting that is being handled in Washington, D.C., please? Over to Christopher.

[Silence.]

>> CHRISTOPHER JONES: Hello, can you hear me?

>> ANDREA SAKS: Yes, we can, go ahead.

>> CHRISTOPHER JONES: I'm trying to organise remote participation for that meeting. There may be some issues with that. I need to organise an interpreter for seven hours a day. And with the time change, that's an issue, as you can imagine.

[Silence.]

I have one concern, which is that in ‑‑ the invitation themselves have not actually been sent out to the American different groups there. And that's really only five or six weeks away now. Thank you.

>> ANDREA SAKS: Thank you, Joanna. Christopher, I have taken a note that the invitations have not been sent out. I wouldn't be terribly concerned at five weeks, but I take your point. We shouldn't let it go much beyond that. I will personally follow‑up on that with John Lee and "the Americans" as you called them, being one of them. I will go ‑‑ I will make some inquiries and copy you on that. Will that be satisfactory, Christopher?

>> CHRISTOPHER JONES: I'm happy with that. Thank you, Andrea. Thank you.

>> ANDREA SAKS: Thank you. Then we're going to move on. And we will, of course, expect people to ‑‑ we will follow through on the outcome of that meeting later in the next meeting, which we will talk about when we get to that point.

Now, I have on my chat box Miran Choi, who is the rapporteur for Question 4. And she's in ‑‑ I'm not sure where she's in? She's in Korea or Japan. She's in Japan at the kaleidoscope meeting, which is an ITU meeting. We do have the report there. Let me just see if she's going to say anything to me. Let me just tip to her now, otherwise I'm just going to go: Miran, can you make a short comment on the Question 4 report and the new work in Question 4, please?

This is really remote. We've got everybody on all different techniques. She may be involved in ‑‑ so, she's in Korea. She's here. Okay. Go ahead, Miran, I will wait for your comment.

>> MIRAN CHOI: The current issue in Question 4, Study Group 2 is: A revision of E161, which is about assigning letters to the keypad. So we would like to add more languages such as Asian languages. So it means adding languages other than Western languages. We will start making the revision from the next meeting in October. That is our plan, thanks.

>> ANDREA SAKS: I think, Miran, it's September that we meet. It's okay, I'm having the same problem of remembering which month is what and even what day it is. Thank you very much, Miran, much appreciated.

And this is the keypad for mobile phones because ‑‑ oops. She says it's September. Thank you. Any other comment before we move on that you could care to make, please, Miran?

[Silence.]

I am not sure if Miran is typing on this textbook. This is an interesting point. While I'm waiting for of a reply, this particular chat box I'm using is not on Adobe Connect. It is on the URL. And she did come through with one and I'll read it, on the URL for the captioning page and it's very rustic.

>> MIRAN CHOI: I would like to speak with the Web connection, too, in the future.

>> ANDREA SAKS: I take you would like to be involved on the Adobe Connect connection, which is what Kevin was showing us a little bit earlier. Am I correct, Miran?

>> MIRAN CHOI: Right.

>> ANDREA SAKS: Okay. I think that's a possibility.

>> MIRAN CHOI: Without phone line.

>> ANDREA SAKS: Okay. Well, I think we do have to have some training, and maybe Kevin will take that note that different people are going to need training. And maybe we ought to run some remote training sessions with people in the future.

Kevin, would you like to comment on that, please?

>> KEVIN QUINTO: Yeah, I guess for every meeting, we certainly need to make some training just to show you how it works beforehand, yeah.

>> ANDREA SAKS: Thank you, Kevin. Well, we have another job to do, then, that's great. So that's what we will do.

Okay. I'm going to now move on. I'm going to do a ‑‑ we're going over now to the focus group. We're at 5.4 now on the agenda of the Audiovisual Accessibility Focus Group. And Alexandra is also the Secretariat of that, so I'm turning this meeting over to the floor, I mean over ‑‑ I'm turning the floor of this meeting over to Alexandra, go ahead.

>> ALEXANDRA GASPARI: Thank you, Madame Chair. Alexandra Gaspari with the Focus Group for Audiovisual Accessibility. Just a brief on the work.

First of all, the next meeting of the focus group will take place here in Geneva on the 2nd and 3rd July. And the focus group will finish its mandate in October. And we will have the two final events or the wrapup meeting on the 24th of October, following by a workshop of one day and a half on 24th afternoon and 25. So we all invite you to come to this meeting.

The focus group has also met several challenges, but we hope that we will deliver lots of text of guidelines on how to make visual accessibility. And so this work will go back to Study Group 16, which is the parent group of FG AVA, which is the date for now. Thank you, Madame Chair.

>> ANDREA SAKS: Thank you, Alexandra.

And for people who wish to follow that, it is on the ITU‑T web page. The documents are posted.

A focus group is open to everyone. You could attend it remotely if you are not able to come to Geneva or wherever the location is. It's in Geneva for the next time, isn't it? And participate like we have described on Adobe Connect. You just need to register. And the documents will be made available to you. You will be allowed to have a guest Ties account.

So if you wish to participate and you are listening in, then please come in. I mean, please contact Alexandra Gaspari through the focus group on AVA or follow the instructions to register.

Well, now I am coming into the development sector, ITU‑D. And we have two people here who are involved in that. And we have a guest here today, who has retired, who has kept us together, which is in Cell B, which is now the pop‑up room. Welcome. It's so nice to see you again. And we have Abdoulaye. We have Roxana Wildmer and Abdoulaye Dembele. Specifically Abdoulaye for the question along with Alexandra.

So what I would like to do is turn the ITU‑D section over to Roxana for the moment and let it fly. She'll take care of everything.

>> ROXANA WILDMER: Thank you, Madame Chair. On assistance, Ladies and Gentlemen, colleagues, first of all, I would like to share with you the work of the ITU‑D which regards the celebration of the goals in ICT Day, which take place tomorrow. For those of you who are not aware, the ICT Day is celebrated on the fourth Thursday of April every year. And it's an initiative backed by ITU Member States in the ITU Plenipotentiary Resolution No. 70. It was adopted in Guadalajara in 2010.

This resolution actually encouraged girls and young women to consider careers in the growing field of information and communication technologies, the ICTs.

Since its inception in 2011, they have been gaining massive global momentum around the world with over 1,300 events organized in more than 90 countries last year in 2012 which directly empower more than 30,000 girls with the knowledge that ICTs careers would really be for them.

Even more events are to take place in more than 100 countries, 100 countries spanning 13 time zones during the course of the day of tomorrow, the 25 of April, 2013.

With regard to relation to persons with disabilities, I would like to share with you that in Bangalore, India, the Centre for Internet In Society is organising a session with the partner blindness organisation called Mitrajoy Yoti (phonetic spelling), I hope the spelling was correct, where there will be around 50 girls/women with disabilities participating. They will be coming from school and colleges. And this will include a short session on using social media in Kannada. Kannada is not the northern American country; it's spelled with K‑a‑n‑n‑a‑d‑a, and it's a Laka language of Kamataka, a southern India state where they are based and the capital is Bangalore.

And I also have the flier. I don't know if some of you are interested to see it. This was in Internet and ITU here. And with regards to ITU, I would like to share that the high‑level management is fully involved in the celebration of this day and in the promotion of this day.

And I would also want to give a quick brief on Girls in ICT Day that will take also place in the European Parliament in Brussels tomorrow. So the ITU has joined the European Parliament who are hosting also a full day session in Brussels tomorrow, including a student workshop.

And the parliamentary hearing to debate women in ICT careers nourishing the path line. The ITU Secretary‑General Dr. Touré will also be addressing the woman 2020 panel session on women in STEM for smart growth in tomorrow morning. Both events can be followed via web streaming. And the events are also followed on Twitter, Facebook and Storyfi, which are both social media and websites.

Last but not least, I would like to share with you that we'll also celebrate the Girls in ICT Day even here in the headquarters in Geneva, for the first time actually in the ICT Headquarters in Geneva when a compelling programme will be held around the theme "Discover, Learn and Share." The event is co‑organised by ITU and the U.S. mission in Geneva and will welcome over more than 70 school girls from local Swiss and French schools and will kick off with a tour of ITU's interactive tag learning facility, the ICT Discovery, followed by workshops around the four topics: Satellites, coding, mobile application creation and digital videography.

I also have this flier, which perhaps you already saw it in the ITU. And we will be very happy if you can join us for celebration of this event.

In the second part of my presentation, I would just briefly like to share with you the activity that BDT is developing for person with disability. And as already presented during the Study Group on Question 2 on Monday, the BDT developed a comprehensive toolkit for persons with disabilities which was done in partnership with CCRCC and which is freely available and continuously promoted in our website.

We also developed within the connector school connector community toolkit the Model 4 using ICT to promote education and job training for persons with disabilities which provide information about the key role accessible ICT can play in insuring inclusive education of children with disabilities as well as job opportunities for young and adults with disabilities.

BDT has been trying to define accessible ICTs in a series of tools and support material, which includes the Making TV Accessible Report. Perhaps, as you know, the author of this report is the Chairman of the Focus Group on Audio and Visual Accessibility, Mr. Peter Lewes. And this describes the features that different types of people with disabilities need to enjoy TV and the production work plan for making TV accessible. The report also defines the role of key stakeholders from content developers, broadcasters to ministers and regulators.

Also, it argues that making TV accessible is timely, giving the transition from analog to digital TV. This report is available in our website ITU‑D SIS website in the six languages.

Another support material that I would like to present to you is the Making Mobile Service Accessible. This report explains the accessibility features required by persons with different disabilities and talks about the great mobile applications that are being developed for persons with disabilities, highlighting how providing accessible mobile phones is a business opportunity for mobile operators.

The report also provide recommendation and policy regulatory measures to provide mobile phones where operators have not yet begun to serve the accessibility market. As well as the previous report, this report is also available in six languages in our website.

Currently we are also in Model Accessibility Policy Report. We plan to be published in late 2013. And this Model Accessibility Policy Report, it will be a resource for regulators and policymakers to develop their own Accessibility Policy in their countries. The report will include an annotated Accessibility Policy.

Other measures to promote accessibility, like, for example, updating universal service, access legislation, co‑regulation and soft regulatory tools. The report also will provide policy development recommendation. So in case if we will arrive to also provide it via email, via website, we will also share this with you, but for the moment, we are not yet there.

Last but not least, I would like to share with you that all these activities we try to promote also during the main ITU meetings.

We also, lastly, promote these during the global symposium of regulators in last October as well as during the telecom. Both meetings actually held related meetings, like for instance in the global symposium had a session entitled "Innovation Strategies for Providing Closure Accessibility" which was moderated by the director of Nepal telecommunication and presented by Mr. Alex LeBlanc.

And during the session it was explained that nonadopters of broadband make up about one third of the U.S. population. And also there was a significant correlation between disability and age, and one third of the nonadopters of broadband were actually persons with disabilities.

With regards to telecom, we also ‑‑ the deputy Director of the ITU‑D lead session entitled "M‑enabling, Leveraging New Demographic Opportunities for Mobile Application and Services." And during this session were discussed serving persons with disabilities and the including large population of senior users and also mobile operators.

The focal point of persons with disabilities in the ITU Accessibility Task Force I just want to mention that, yes, we are part of this. And also, ITU's a member of the UN Interagency Support Group on UNCRPD on accessibility issues to ensure that the UN agencies are working together and coordinate on the essential issues of accessible ICT.

Details for this ITU Accessibility Task Force I will leave it with my colleagues for FBM. Thank you for your attention.

>> ANDREA SAKS: Thank you, Roxana. I'm just going to call you Roxana because I know you too well. Are there any questions for Roxana? Because I have a couple.

Okay. These are tough. As you know, I attended the Girls in ICT in New York last year. And there's a whole community of girls in ICT who can't follow a webcast unless it's captioned. And I made a formal request about that. I was unable to find out from Paul Connelly, from Sarah, and I didn't get a chance to meet with Vicki Knight, who are the people I believe who are involved, to ask the question. Nobody could give me an answer. Is it being captioned? Because if it isn't, you've left out a major population of people worldwide that are girls who are deaf. So I'd like to know the status of that, if that's possible. Because if it hasn't been done, there's also information that Brussels requires it in three languages. I'm just going to put that to you and see what you have to say. I don't mean to put you on the spot, but it's something that has to be addressed.

>> ROXANA WILDMER: I'm not aware about this. However, I know that efforts have been done. So I don't know which will be the final result. And I don't want to advance a promise but I know that efforts have begun.

>> ANDREA SAKS: Thank you, Roxana, in which case, Christopher, I know you have your hand up, but I'm going to carry on for a few minutes.

What the JCA is going to do, then, is going to send a formal liaison from the convener because I can do that and request that captioning, if there is an event, especially an event that's going to be webcast for persons with disabilities, that it be captioned remotely. And that's probably the only way is to put it out in the public domain for that because that is a major, major problem if you leave out a huge population of young girls who have ‑‑ I'm just going to do this for the record because I know Roxana knows all this. Who actually rely on getting jobs in IT and who need to be encouraged, as well.

Roxana, if you and I can kind of work on the wording of that so we don't smack them across the chops too hard? But that we make a point. I would be very grateful.

Christopher is going to give you his ideas, I'm sure. Christopher and Joanna, please, would you have a comment or question for Joanna regarding this? Because they've raised their hand. Kevin, can you unmute?

>> CHRISTOPHER JONES: Yes, this is Christopher Jones. It's very interesting. It's only 30 percent of Americans who actually have broadband, I believe. And that's quite similar to here in the UK. OFCOM did a survey, which was about people who don't use the Internet. And I think what we need to do is to take both of that information and put it together into one place because it seems to me that globally one of the issues is that the if people with disabilities don't use either broadband or indeed the Internet itself, so that's an issue. Thank you.

>> ANDREA SAKS: Thank you, Christopher. We've taken note of that. And I know Roxana has.

We also have Gerry Ellis who's raised his hand. So, Gerry, go ahead, please?

>> GERRY ELLIS: Hello, Andrea and everyone. Just a couple have comments. I'll actually be in the European Parliament tomorrow at a different meeting on the internal market, but I'll try and check out what's happening with that other issue, as well. There's a chance that it will be very interesting.

I just wanted to bring attention to what's happening on Dublin on May the 14th called "achieving global disability accessibility." And this is about accessibility in all areas of development from countries, so funding and all kinds of stuff. But I will be bringing up the area of ICT‑S and the importance of accessibility in the area of ICT‑S in development.

And it would be very, very useful if I could get a one pager from Roxana or somebody with some of the links that you mentioned there. And I could bring that to the meeting and I can circulate it at the meeting and spread that word. I think it would be very, very useful. So if that would be possible.

>> ANDREA SAKS: Roxana?

>> ROXANA WILDMER: Yes, of course. First, I would just want to assure Christopher that the document which relates to the survey carried out by OFCOM was actually one of our documents that we discussed on Monday during the Study Group on Question 20. So, yes, we are aware. And we try to, let's say, put together all this type of information.

And with regards to Gerry Ellis request, of course I would be very glad to provide to Alexandra all the links that we have available for these tools that I have mentioned. And she will turn it to you. Thank you.

>> ANDREA SAKS: Thank you, Roxana. Gerry, is there anything else on the remote participants that would like to bring up because I have another question for Roxana. Okay.

The report that you talked about earlier that you're finishing up was discussed also in ITU‑D. And I said that I would put something in on relay services, which will be of great interest to Christopher, who is involved in that. What I would be interested is the deadline in which we have to produce any information and where our experts can find the document. So if we can have that link, too? Roxana, could you go ahead, please?

>> ROXANA WILDMER: So actually it will be mentioned in the report of the Study Group Meeting. And the report is an ongoing process, but I can already advance to you that, yes, we expect from you a phrase on relay services as you promised to us; and it would be preferable if these can be received before June, considering that this will be the deadline for the translation. I don't know exactly when in June. Perhaps the Secretariat of Study Groups can be more precise on this. But let's say for safety reasons end of May. Thank you.

>> ANDREA SAKS: Roxana, I wonder if you could do me a kindness, would be to give me an extension because Question 26 is meeting on requirements for relay services on the 3rd and 4th of May in Gallaudet. It would probably be a much better contribution. Because I didn't think I was getting a phrase. I thought I was getting a paragraph, which I might adhere to. Paragraph, right. So maybe if it could be made ‑‑ because I don't totally work alone on all this. I work with persons with disabilities, even though I grew up in that world. So maybe you could pass that information back that Andrea would like to ‑‑ and I will do it by reflecter, too, also.

So do I have your permission to circulate that document to the Question 26, the draft document? What is it 112 E and 168 E? That was the document that ‑‑ the 61 pages. You had it electronically.

Well, okay, we can talk offline, but I need to be able to let them go through it and see what was there to see that what they feel is missing regarding the deaf community, regarding relay service, if that could be cleared, that would be great because I know these things are delicate and it would be going to the people who are in Question 26 who participate there. Thank you.

>> ROXANA WILDMER: Of course, we'll try to provide any facilities in terms of timing that you may need; however, unfortunately, as you know, it's not up to me to decide. So we should coordinate this with the Study Group Secretariat as well as with the focal point, which is Mrs. Shore, which is replaced in this meeting ;and I will be happy to do, with pleasure. I'm sure both of them will try to do the very best to comply with your request. Thank you.

>> ANDREA SAKS: Thank you, Roxana. That's terrific.

Sorry. One second. I've just been told that Christopher and Gerry have raised their hand with regard to this conversation. Could I have Christopher first, please?

>> CHRISTOPHER JONES:  Christopher Jones speaking. Just a slight correction, Andrea. The meeting for SG16 is actually on the 2nd and 3rd of June and not May, I hope. That's the first thing.

And the second thing is the deadline for the input of that meeting is 15th of May, I believe. Thank you.

>> ANDREA SAKS: Thank you, Christopher. You are correct. I'm just looking at ‑‑ yeah, okay. That is correct. So it's the 2nd and 3rd of June, I got you. Okay, fine. Thank you very much for that.

Gerry did not raise his hand, okay, fine. The 2nd and 3rd of June and the 15th of May. So we may be able to get a response before then. We may be all right on that.

Okay. Thank you very, very much Roxana. I do appreciate your extensive ‑‑ and I look forward to your report on Question 20. But I also have here a Vice Rapporteur for Question 2, Abdoulaye Dembele and I've given him a slot to say a few words, please, if you would, about Question 20 and share with the group the important issues from his point of view. Thank you. We're going to translate into English. You want to speak French, correct? Yes, okay.

Would you do me a ‑‑ is Moussa going to translate for you or Alexandra? Could you speak short and then she'll come in, and then we do it that way so not a huge long? Can you do that? I'm just going to say that in French. (speaking French)

(awaiting translation)

>> ADOULAYE DEMBELE: I'm Abdoulaye Dembele. I'm from Mali. I'm focal point for the Question 20 in Study Group 1 and I participated the meeting and I chaired the meeting on last Monday. Very glad to be here. I'm sorry for my English is not so good. That's why I'm talking French.

(awaiting translation)

So I am the focal point for the ITU‑D sector. And I work with BDT and I work also in cooperation with the JCA. And I'm glad to hear all these initiatives that are taking place.

Thank you very much.

>> ANDREA SAKS: Thank you very much. Abdoulaye? (speaking French) I just said I'd like to ask you a question. (speaking French) Mr. Dembele had a contribution to Question 20 regarding his own country, Mali, around the financial issues. (speaking French) Would you like to give a synopsis of that contribution, please? Thank you.

(awaiting translation).

>> ADOULAYE DEMBELE: Yes. In 2009, we organized an international workshop in Bamako, Mali. It was a great success. We had many, many participants who came and many speakers, and we were very glad to raise the awareness in my country.

And the second?

>> ALEXANDRA GASPARI: Can you repeat?

>> ADOULAYE DEMBELE: And the second point was that ITU has financed a cyber cafe in Bamako, and also in this cyber cafe I wanted to point out that we are very grateful to ITU for this.

(awaiting translation)

And through these cyber cafe, we were able to train 19 persons who are actually blind thanks to the cyber cafe and the machines that were sponsored by ITU. Thank you very much.

>> ANDREA SAKS: Thank you, Mr. Dembele.

Also, the report that Roxana Wildmer explained of the Question 20 will be available, and we will be discussing that in greater detail at the next meeting at the JCA that we'll be having with Study Group 2. Thank you very much.

(speaking French) And my French is not as good as your English, and you're cheating because I know you speak English. (laughing) Thank you.

Roxana, before you go, I'm going to just ‑‑ because I know that you've pretty well finished, could you just give a brief update on the WTDC? Because we did put that down. It is in 2014, and we'll be talking more about that next time. But if you could just, because it is your domain, if you could just say something.

>> ROXANA WILDMER: I didn't know I was going to talk on this, so I don't have the right schedule. But I could tell you that WTDC, World Telecommunication Development Conference, it is held every four years. It's our ITU‑D, which is the development part of the ITU, let's say "Bible." We are expecting here to be promoted all the main domain that's in the next four years. So from 2014 up to 2017, the ITU‑D will work.

As we all know, we also have resolution related to persons with disabilities that we are working on. I retain that it was a request for GCA, actually, that we give a thought with regard the terminology that currently we are using for this kind of resolution. And perhaps it's a good timing to promote in a different way this special needs which we are not in agreement with this terminology, either. But it was eight years before.

So, yes, I encourage all of you to send us your thoughts. And, of course, together to try to promote this and to make an addendum if it's possible to this resolution. Actually, it will be called" revisions." And the revision will take over the current resolutions.

And as you know, the WTDC also has regional meetings, preparatory meetings we are calling. And they are supposed to be held in all five regions of the ITU. So we already had Europe. Now we have another preparatory meeting in Asia currently. It will be in August in Uruguay. And in beginning of October, I hope it's correct, it will be Africa. And by end of October, it will be Arab states. By the way, in Europe it was in February at the beginning of the year.

So what is happening is in general we collect all the ideas and requirements and needs with regard the development in this preparatory meeting which will be put forward in the World Telecommunication Development Conference which will take place in springtime next year in Sharm el‑Sheikh in Egypt.

>> ANDREA SAKS: Well, that was pretty good off the top of your head. It's cellular with you. That's fantastic. Just to clarify, it's Resolution 57, which has obviously a little bit out of date because many other resolutions have been passed since then. And the terminology for Question 20 is being looked at to take out perhaps phrases that no longer apply. We're mainstreaming persons with disabilities into technology and into life. So thank you so much for that, Roxana. That was fabulous. That's exactly what I wanted.

There is one small issue, which is mine. And then I'm going to turn the floor over to my friends, the South Africans, after the coffee break, is that because we tried to co‑locate with ITU‑D rapporteurs meeting that next time when we try to do that that we actually be given slot in the time zone so that the attendees of ITU‑D can actually come to this. Dembele, had to finish the meeting before he was done. But we didn't communicate that very well.

But next time ‑‑ I'll say this to you verbally and then when we try to do this again, then we'd mention that we'd just to be like one of the questions certainly for the Study Group Meeting, we'd like to be able to hold a meeting where it's part of the group. So thank you very, very much, Roxana. You've been a great help today.

Okay. Because it's 11:00 o'clock and I know that ‑‑ I'm not going to say the last name right, Phosa, I would like you to speak just after the coffee break, and I'll introduce you both properly and you tell us what you're up to. Because I don't want to make this short. Everybody needs to probably just have, shall we just say, 15 minutes? Yeah, 15 minutes to do that because we are running behind, which we knew we would. And we'll be back in this room in 15 minutes. Thank you very, very much.

(15‑minute break held.)

>> ANDREA SAKS: Okay. The break is over and we're going to start again. I'm going to make sure Kathy is ‑‑ okay, she's there.

Alexanda will read the participants who are on remotely because we've had some new ones.

>> ALEXANDRA GASPARI: Thank you, Madame Chair. So the current remote participants are: Gerry Ellis, Christopher ‑‑

[Technical difficulties experienced.]

>> ANDREA SAKS: Okay, I've gone back into the chatroom.

Thank you very much, Kathy, for fixing the problem.

And now I would like to introduce our next speaker, who I sort of moved on the agenda because I know she will have a lot to tell us. We have two guests from South Africa, but first I'd like to introduce Miki N. NdhioVu. She's from the Independent Communications Authority of South Africa and her colleague who is also with us is Phosa Mashangoane ‑‑ I murdered both names, anyway. Anyway, she's got the right spelling for the captioning ‑‑ who is the General Manager of Consumer Affairs also of the Independent Communications Authority of South Africa.

I would like to turn the floor over to Councilor Ndhlova ‑‑ (pronounced N‑tow) ‑‑ you will say your name. She will tell us what's going on for South Africa for access for communications for persons with disabilities. So off you go. Thank you.

>>> MIKI N. NDHIOVU: Thank you so much, Andrea, I'm not sure whether I am online. Thank you so much, Andrea. And thank you to the team for giving us this opportunity to address this meeting. For us, it is an honour to even be part of this meeting because we have not participated in the past meetings. But we feel that we needed to at least come to this one as we are preparing for a symposium that we want to hold next year, which is going to be a global event on persons with disabilities. The access issues and also what we have done in South Africa because in 2011, we had a national summit where all the disabled organizations in South Africa were participating in that summit. And this year or early next year we want to go back to them to report back on what was done out of the resolutions that were taken in 2011.

From South Africa, what I want to highlight is everything when it comes to persons with disabilities is based on Human Rights because our constitution is very biased towards equality. And equality, in our sense, means that persons with disabilities are treated the same way as the rest of the community. And that in our constitution, you are not allowed to discriminate against persons with disabilities.

But I will allow Phosa, who is the man on the ground with regard to what we actually do as a CASA, as we actually do in the country when it comes to regulating the ICTs in the public interest. Over to you, Phosa.

>>> PHOSA MASHANGOANE: Thank you, Councilor.

Good morning to everyone online. Good evening to all. As the Councilor said, we also like to emphasize that we are so excited to work in the disability sector, working with people with disacts. So we are doing this to support our democrat of South Africa whereby all the provisions in the constitution and government we have to contribute toward making those an e a reality. So disability is one area that is very, very critical in South Africa. And so all of us in South Africa do put issues of disability in our agenda, our national agenda.

So all of us, everyone in the world know that South Africa is a country that believes in unity, it believes in partnership. And that is why one of our well known archbishop Tutu Graced our nation ‑‑ we know that CALAS and those are different but they are equal in size. So meaning that all the nations, all the crews in South Africa are different, but they are equal because they provide for equality, including equality with persons with disabilities because they constitute part of our South African society.

Partnership we are here at the United Nations ‑‑ at the ITU whereby we came to attend the meeting of the 22nd which was about 20/1 and today I am attending the meeting of DCA‑AHF which is also talking about issues of disability.

So we have learned a lot out of our interaction and engagement with the colleagues here at the ITU. So particularly in the 220 meeting, we also learned a lot and also we had watched what other countries are doing in terms of access for disability, persons with disability.

So yesterday was our day with the ITU. We met with the ITU officials whereby we were coming with a big idea of partnership. We believe in partner ship. So we spoke to them about partnering with the ITU whereby we in South Africa have a plan to host a global event which will be looking at issues of accessibility, issues of inclusivity and also issues of universal design. So we are doing this because we want to make sure that we as South Africa, as one of the developing countries, we should sort of know and learn from others how did they develop their disability sector.

And so that is the reason we would like to host a symposium or summit, whatever the name we will call it is to make sure that we in South Africa as part of Africa, we hosted that event on behalf of Africa and also on behalf of the developing countries because that is where people with disabilities have to be taken on board, particularly in their national agenda. So we had a fruitful meeting with the ITU officials. So we can say that we agreed to partner. And all that is remaining is to work on the final details of the logistics. And also the partnership we can also bring on board, which were also discussed.

[Silence.]

Okay. That we have discussed the partnership. And so very soon we will be sort of analyzing the plan and then I guess that colleagues in Africa in particular and also in the developing countries will be brought on board because as we do this event, which is the event for Africa and the developing countries, we want to make sure that we influence policies and legislation in our country so that one day we can say that there's total equality of people with disabilities and those that are not living with disabilities.

So that is why we're here. And so we are very proud of the inputs that we got, and we are also excited. I think we are taking back home good news that what we came here for, which was to strike a deal in terms of partnership is going to be a reality. And then from now on what we're going to start to put ‑‑ this into the place where it should be where we have to fix what need to be fixed and then move forward.

So I guess the ITU being the world's body will assist us to identify the critical delegates that will come and make input in the is summit. So finally we like to make sure, inform that in the summit, we are also going to look at issues of manufacturing and also the development of the apps ‑‑ because from time to time we hear from the operators that they don't have any say in terms of ‑‑ they bring into the market for communication. And this technology, in most cases, is mostly in favor of the abled people but not in favor of persons with disabilities. So we want to engage with the manufacturers and also the developers of the apps so that maybe as they go back to their laboratories to develop their additional apps and also go back to their countries to manufacture the ICT equipment, those equipment can be easily accessible by persons with disabilities and they can be user‑friendly too persons with disabilities. So this is the big project that is lying ahead of us.

And then we hope that through partnership and unity it will be successful and there's nothing that is impossible where there is unity. Thank you.

>>> ANDREA SAKS: Well, since I know you so well, I will call you Phosa. (Mash‑ah‑wani. En‑tow‑voo.) And it's no disrespect, Councilor, and the General Manager of Consumer Affairs, you guys are great.

I've got to say something about Phosa. I met Phosa a couple years ago when he came to the relay service workshop and we had trouble spelling your name then because Pat Graves sent me a frantic email "how do you spell this guy's name?" So it's been happening before. But Phosa was at WCIT with me and he was absolutely fabulous because it was his speech in an ad hoc meeting when there was discord whether or not we would have an international regulation added to the telecommunications treaty at the WCIT. And his empassioned speech swung the vote, got the day. And he's famous for that now. So he was a great asset.

I'm going to say I'm really excited about the good news about the fact that you have a arrest partnership with ITU. I'm excited to know more about it and I know you'll keep us informed. And thank you very much for telling us what you're doing. And it's been a pleasure to have you here. Thank you.

And we will send you a copy of this report when we finish, okay? Thank you very much. Okay. We got to move on. We are going to, at the agreement, not go through a couple of points. But the next person who is online that we're going to have give a report on ITU‑R is Junko Koizumi, who is of the telecommunications radio sector. So is she available? She's online? And is she ready to go? Okay. Over to you.

>>> JUNKO KOIZUMI: Yes. Can you hear me?

>>> ANDREA SAKS: Yes, we hear you very well.

>>> JUNKO KOIZUMI: This is my first time to connect to this system. Now I'm in Japan and I'm attending the kaleidoscope. So now it's the evening time. The current work of the ITU‑R. It's not much, but recently we are cooperating with the Accessibility Task Force, so it will be reported from the Jose Maria later, but there will be a meeting at the UN headquarters on September. So its name is high level meeting on disability and development. It will be held on the 23rd of September. So I just started to coordinate the kind of showcase to be shown at the site. Yeah, this is a recent work.

And in addition to that, I think, yeah, okay, so maybe I have to report at the end because there's some sections later, it's 13.2, but there will be some update of the recommendation things. So actually recently I reviewed all the communication history about the recent statement, so I am somewhat understand the situation. But still the Working Party wants is updating the information ‑‑ so this information be useful for the consideration for the hearing aid things. So I think that I will update the home page of the accessibility for the ITU‑Rto add that information on that that's all I can report right now.

>>> ANDREA SAKS: Thank you. The liaison in question is No. 13.1.

>>> Okay. It changed.

>>> ANDREA SAKS: You have an accessibility page. Are we linked to that, Alexandra? The accessibility page in ITU‑R. We will work with you to link to that page. And for the moment, we can jump to 13.1 to free you up. And Jose Maria is here and he will do as you ask and update us on the conference that you mentioned. The technical characteristics, we did not answer that liaison, so we could probably do that with you when you come back and do it remotely. So would that be agreeable to you? Great? Is that agreeable?

>>> JUNKO KOIZUMI: Actually in my understanding, the ‑‑ recent statement is now Working Party 5 A is asking the other working parties 5, 1A, 1B and 5B and 5C and 6A, regarding the proposal location because this, I think that the focus group proposed some modification of the recommendation 107. So there are a lot of ‑‑ (speaking over each other)

>>> ANDREA SAKS: Hi. It was Question 26 that came through with the technical problem.

>>> JUNKO KOIZUMI: Okay.

>>> ANDREA SAKS: Okay. Sorry. Didn't mean to interrupt you. Please, I did want to tell you something, but carry on, I'm sorry.

>>> JUNKO KOIZUMI: Is it okay to keep speaking? So right now, sorry, right now Working Party 5A sent the liaison statement to the other working parties, Working Party 1A, 5B, C5 and 6A. And so now these working parties are considering the ‑‑ from the Working Party 5A about the bands proposed by the focus group on the modification of the M.1076 recommendation.

So after receiving the response, Working Party 5A will respond back to the reply to the liaison statement from the focus group. So I think that it's better to wait until the things because Working Party 5A will be held in the 20th of May and so they set the response from other working parties on that date. So I think they can respond at the time at a date. So the response will be reply, the liaison statement will be the content of the liaison statement depend upon the response, I think. But I confirmed that Working Party 5B has already responded. And their response is not positive things because it's a frequency bond for the safety system for to keep the safety. So it won't be difficult to consider the frequency bond for the hearing aid.

But the Working Party 5A is still working for the response from other working parties. So maybe I think that to consider it ‑‑ it's early to consider the reply liaison statement. But it depends because we can consider the other things. But right now, I feel that ‑‑ I feel something like that. So what do you think about it?

>>> ANDREA SAKS: Well, I think it's good news that Working Party A has delegated this particular problem to the other working parties. This actually was started in Question 26 before the focus group was created. I am going to send them a liaison to say that they should direct this also, the reply, and include the joint coordination activity.

And also Question 6 because ‑‑ 26 because the focus group will be ending. So though the focus group picked it up and sent liaison, it really needs to go to Question 26 and also to copy Question 4 of Study Group 2. I will send a liaison requesting that we have during the JCA meeting we were given an update by you that it was explained that Working Party A delegated the liaison to the following working parties. We would be grateful that the final response be also directed to Question 26 Question 4/2 and the JCA as the focus group will be completing its work at the end of this year.

So that's fabulous. Thank you very much for following up on this. This is good news, even if 5B news isn't good. But if it's a safety issue, persons with disabilities have a right to be included in a safety issue. So I'm not sure what that means here.

>>> JUNKO KOIZUMI: But it's safety for aeronautical things, maritime system, so it's kind of different system.

>>> ANDREA SAKS: I understand that. Thank you for the clarification. So it's the maritime. Fair enough. Anyway, we look forward to talking to you when you come back to Geneva. And enjoy Japan. I'm sure you are.

>>> JUNKO KOIZUMI: Yes.

>>> ANDREA SAKS: I wish I was there. Anyway, thank you very much for your update. It's much appreciated and we will note it in the report. Thank you.

>>> JUNKO KOIZUMI: Okay. Okay.

>>> ANDREA SAKS: Okay, bye‑bye.

>>> JUNKO KOIZUMI: Bye.

>>> ANDREA SAKS: Since this is a technical issue with hearing aids and there is nothing we can ask a question about, I think we will leave it at that and go on to the next issue. Then we have covered 13.1, so we have done that, as well.

We're going back to 8.

Right. Sorry. Okay. We're on ‑‑ ah, right. We are now on to WSIS, right. And we've ‑‑ I'm going to mess up your name, as well. Gitanjali.

>>> GITANJALI SAH: You're close. It's git‑an‑jelee.

>>> ANDREA SAKS: She will be talking to us in WSIS. I will type your name into the captioning so that she spells it correctly. Go ahead, please.

>>> GITANJALI SAH: Thank you, Andrea, and good afternoon to all our colleagues here.

So my statement will focus on the content‑related issues during the WSIS Forum 2013. It's from the 13th to 17th of May in case you still haven't registered for it. The WSIS Forum has made all efforts to ensure that accessibility issues are addressed in multistakeholder formats as part of the agenda of the WSIS Forum.

During the open consultation process of the WSIS Forum 2013, the WSIS Secretariat at the ITU received several submissions that address the issue of accessibility. These have been integrated into the agenda of the WSIS Forum 2013.

At the Forum, the following sessions will address accessibility issues as their prime focus. On the 15th of May from 11:15 to 1 we have a session on ICT apps for persons with disabilities. This is being organized by Alexandra and her colleagues at information sa frontier.

And then the second one is on the 15th of May from 4:15 to 6 because we thought this could be the Accessibility Day during the WSIS Forum. And this is calls towards inclusivity agendas with ICTs. And this is being organized by Jose Maria with ITU.

During the Forum, there will also be various tracts which deal with the WSIS review process. And we would like to encourage statements, interventions, addressing accessibility issues during the sessions so that accessibility issues are integrated into the WSIS review process. So I wanted to highlight the various sessions where you have an opportunity to make an intervention.

On the 15th of May, from 9 to 11, the WSIS plus 10 plenary session, I already spoke to Andrea. She would be representing accessibility issues. And I think even Olaf committed to that, so he will be there, as well.

On the 16th and 17th of May we have the WSIS plus 10 visioning challenge. So this is in the ITU Cafe, the World Cafe style. It's a knowledge management style where we would be discussing issues on WSIS beyond 2015. So we welcome a representative from your community to be present at the visioning challenge.

And I just wanted to highlight that the outcomes of all these sessions and the WSIS plus 10 visioning tracks will be captured in the WSIS Forum 2013 outcome document and the WSIS plus 10 visioning challenge. These documents will be presented at the ITU Council Working Group on WSIS. The UN Commission on Science and Technology for Development, the Ecosoft General Assembly and the other WSIS‑related processes.

>> ANDREA SAKS: Thank you. Thank you, I think that's great.

>> GITANJALI SAH: I left one part. I wanted Olaf to fill in for that. During the closing ceremony, we will have the display of how the WSIS plus 10 visioning challenge document will be in an accessible format and Olaf is helping us with that. So, Olaf, could I please request you to fill in?

>>> OLAF: Yes, I'm with Daisy and the IDPF, the International Digital Publishing Forum. We're the guys that help liberate information from imprisonment on paper, I like to say. It's actually not their vision.

What this document will be, it will be synchronized text and audio. So you can see what you hear and you read what you hear. And it will be in an application that is platform‑independent. It will work on smart and stupid phones and of course on any PC. And you can change the font size. You can change the amount of columns you would like to have displayed. You can change the background color. You can change the font itself. And this is the type of document that it will be.

>>> ANDREA SAKS: Since you mentioned Daisy and audio, Gerry is now back on. He was cut off. Gerry, do you want to make a comment about this, please?

>>> GERRY ELLIS: It sounds very interesting. Again I said earlier there was a meeting in development in Dublin May 14th. So I'd be interested to bring this to the attention of those people. And maybe some of them can contribute on May 15th. But I'd be interested on seeing an example of that accessible document in advance if at all possible. I'd be very interested to see it. Thank you.

I wanted to comment about the hearing aid problem that I was discussing with our representative Junko with what's happening regarding the liaisons. The problem is it's a technical issue that this group is not technically handling on a technical level. So I apologize to Christopher. We have run out of time to go into great detail about who, what, where, when on that. And if it was another issue, I'm going ask him to comment on that now. Can you go ahead, Christopher?

>> JOANNA: Christopher is currently having technical issues with Adobe Connect.

>>> ANDREA SAKS: What's the problem? Please explain. How do we go about this, Kevin?

>>> JOANNA: Are you talking to me?

>>> ANDREA SAKS: We can see him connected.

>>> JOANNA: It's frozen. He actually had ‑‑ Christopher put his hand up to join the meeting quite sometime before that was shown on my own display, actually. So I'm wondering if there's a connection issue, maybe. And he can't connect again, as well. He's tried.

>>> ANDREA SAKS: What can you do, Kevin? Can you do that while ‑‑

>> KEVIN QUINTO: I'll check with him.

>>> ANDREA SAKS: Maybe what we have to do for now, Joanna and Christopher, is have Christopher follow on captions. Are you guys connected okay, between the two of you?

>>> JOANNA: He has absolutely nothing, actually. Nothing at all.

>>> ANDREA SAKS: But you're talking to him. How are you talking to him?

>>> JOANNA: On a separate computer through Skype, currently. Adobe Connect is the issue for Christopher. It seems to be a connection issue.

>>> ANDREA SAKS: This is mild suggestion for a solution. What I think we ought to do is that ‑‑ abandon Adobe Connect. Because we've got teething problems, obviously. And in view of the time issue, until Kevin can work it out, I don't want Christopher to miss the content of the meeting. If he would take his browser and go to the browser for the captioning, the straight, ordinary browser that we use for the captioning, and use that to follow the meeting instead of dealing with it on Adobe Connect, I will check periodically with you to make sure that Christopher, if he has a comment, can make it through you. And that would solve the problem immediately.

>>> JOANNA: Andrea, Kevin, I am able to put my hand up on behalf of Christopher if he's through Adobe Connect. Would that work?

>>> ANDREA SAKS: That's exactly great.

>>> JOANNA: If you give me a couple minutes, I'll let you know.

>>> ANDREA SAKS: I will carry on for a little bit here. We have ways of adapting. Again, this is interesting from the point of view of the fact that we're going to always ask for more time because we do have technical hiccups. We're still testing out ways of making this communication system work better. I wanted to go back and say thank you, Gitanjali, for that information. Thank you, Olaf, for that information there, that you will make an accessible document.

What I would probably like from Gitanjali, if that's possible, if you can do a small breakdown, we could print out something that says what our meetings are. Because that would be great. And then we'll put that in the report properly, okay, thank you.

Telecom. We don't have an input from telecom this time, but we will do it from the next meeting because Mary Ann Dimmler was not able to present anything about that, so we will pass that. But it will be held on the 18th to 21st of November in Bangkok, Thailand. Those are the dates. We'll be bringing you more information as we have it.

I now am passing the microphone over to Jose Maria Diaz Batanero. He will laugh because I'm having ‑‑ everybody has beautiful names and I'm slaughtering. So, please. You've got quite a bit to tell us. So I'm just going to let you take over the mic, please, thank you.

>> JOSE MARIA DIAZ BATANERO: So I'm going to summarize four in two slots.

First of all, I will brief will you about the work that has been conducted by the ITU Accessibility Task Force for those that are not aware, the ITU is working on many domains regarding accessibility to ICTs for persons with disabilities. As you know, we are working to make ICTs accessible for persons with disabilities. We are also working to promote that ICTs are a tool that can include ‑‑ promote social inclusion of persons with disabilities. And also we are working to make ITU fully accessible as an organisation. There is a long way, still, but we are working on that.

So because there are many angles, that means that there are many people in organizations working on each of those angles, so that's why ITU created a taskforce which is an internal mechanism, it is chaired at the very high. We have the deputy Secretary General Mr. Fau, so that indicates why this is a very important topic for ITU management. And the taskforce meets usually once a month every two months to share information on all that we are doing internally and also to work on those areas that need further energy.

The taskforce was established as a consequence of the resolution that reinforced a new mandate on this domain, Resolution 175. And in this first part of the year, we are focused on producing a new policy to make ITU fully accessible. That's why I was saying that 10.1 and 10.2, two points of the agenda, are going to be combined. Basically the taskforce is now working to produce an ITU Accessibility Policy.

In the last meeting of the JCA, I gave you a very brief overview of what the idea of the policy is about. And we are ‑‑ I have good news. The policy is now completed. We have basically produced a set of general principles that will guide our effort to make ITU fully accessible in all services, for staff, delegates and for the public. This policy, as I said, is a one pager, defining, introducing principles such as Universal Design and representation of persons with disabilities. So it has taken a lot of work.

And now the next step will be to present it to Council, ITU Council. It will take place in June 2013 because this was requested by our Member States, we are bringing it back to them for endorsement. And I'm sure there's going to be discussion about the budget to turn this policy into operation.

Now, the upcoming work, we will be happy to share this first draft document to the JCA for your comments.

The next work will be to prepare a set of guidelines that will provide some guidance to all ITU sectors and to the different service providers on how to turn those general principles into concrete actions. So those guidelines will be complimenting organizational meetings, producing publications, remote participation.

As I said, all services that are used by any person that comes to ITU, our goal is there will be no barriers, to have a full participation of persons with disabilities. It's an ambitious goal, so it's going to be an ongoing process. But you have to aim for the staff not to get closed. I'm happy to take any questions on this. If not, I can move to the next topic.

>>> ANDREA SAKS: Are there any questions from the remote participants? Gerry, do you have a comment?

>> GERRY ELLIS: Not particularly. It sounds very positive. It's important that we liaise between all the different actions, the different groups and different parts of ITU, different people outside of ITU are working on. So it sounds very good that you are interested in that information and pooling that information. That's wonderful and sounds very promise.

>>> ANDREA SAKS: Thank you.

Christopher, do you have a comment? I'll write that down. Christopher has now entered my chat box. I have a secret chat box which is on the captioning page.

>> CHRISTOPHER JONES: Can you hear me?

>> ANDREA SAKS: Yes.

>> CHRISTOPHER JONES: I missed a lot of information because I was catching up with StreamText. So no comments for now.

>>> ANDREA SAKS: Thank you, Christopher. I think that's appropriate for the moment.

We're going to have to go back to the next thing. Okay, Jose, you have another section, yes?

>> JOSE MARIA DIAZ BATANERO: Just to clarify. Basically the taskforce is an internal coordination mechanism.

Somebody in the past requested us about what's the difference between the taskforce and the JCA, but the JCA is a body to coordinate with external members and with differing ITU Study Group, et cetera. The taskforce is a purely internal structure to coordinate the Secretariat. That's why it's very important that we are always in the agenda of the JCA so we can report on our progress and also for sure we can bring to the taskforce any requests that you have. So feel free, through Andrea or Alexandra, any issue that you would like the taskforce to look for. So this is a two‑way dialogue. We're happy to come here to inform and happy to bring any message that Alexandra was informed on things that the JCA is reporting. So just to clarify, these are two‑way channel.

>>> ANDREA SAKS: Thank you, Jose Maria. That's absolutely right. And the point is we are different. We are the same in the concept that we are communicating and trying to make sure that the left hand knows what the right hand is doing. So that's my favorite comment for the moment. Thank you very much for an informative, at least explaining to us exactly what's going on even though we don't know the details yet.

So we look forward to having the policy as soon as it's available. Thank you very much.

>> JOSE MARIA DIAZ BATANERO: Sorry. I will move to the next topic which I also suggest to merge.

Basically I believe we also gave some information in the DCA. I don't know if you're aware, but every ‑‑ the UN General Assembly, I believe you all know, is like the parliament of the UN, is the body that brings all the work that the UN is producing. The General Assembly meets usually from September to May in what is called Sessions. So now we are about to close the 67th Session of the General Assembly.

Every time the Assembly opens in September, they open with a high‑level segment. And they use it to highlight, to flag one important issue that they want all leaders and all countries to look every year. There are many issues. So they try to rotate the issues at the end over certain time the issues are covered.

This year the topic that has been chosen, it was chosen I believe two years ago, has been chosen for the opening of the General Assembly. So this is a high level, head of state level. The topic is precisely persons with disabilities. But with a particular is persons with disabilities and development efforts.

It has been indicated that in the process that define the establishment of the Millennium Development Goals, the MDGs. This has been guiding all development efforts 2000‑2015, all countries are trying to meet a set of goals that indicate basically from eradicating poverty, reaching maternal health, differing angles of what development means, this has been worked from 2000‑2015.

In that process, many people complain that persons with disabilities were forgotten. They were not included. A lot has been done in the last decade to include persons with disabilities, mainly the approval of the Convention on the Rights of Persons with Disabilities.

So now it is about time to see how we can, when the new framework for development is defined after 2015, how we can include persons with disabilities so they're not forgotten and they are included in all development efforts.

So that's a little bit of the background why the thing was ‑‑ the idea was look at the opportunities and challenges define some kind of road map for the foundation. Disability and development. So that's September 23rd.

And now many regions are organising some kind of regional consultations to identify what issues they would like to bring to that meeting. Out of those consultations, the Secretariat, which is the Department of ‑‑ UNDSA‑‑ will produce some kind of draft outcome document that will be submitted to the consideration of the head of states who will then approve it in September.

As part of that process in ITU, we believe this is an excellent platform, an excellent opportunity to highlight that information on communication technologies, ICTs are a key tool, a key enabler that can promote the social and economic inclusion of persons with disabilities and also we believe it is a good platform to highlight that ICTs have to be made accessible.

So we are organising a similar consultation. I was saying that regional consultations have been organized. We believe we can also organise a sectorial consultation. The ICT community, the ICT sector believes what should be the messages that we would like to bring to consideration of that high level meeting. And if we believe there could be some kind of paragraph that could be suggested for that outcome document. So we don't want to do this alone. We would like to invite all relevant stakeholders and all relevant structures, study groups, coordination activities, et cetera, to reflect, to do some kind of brainstorm around a set of questions.

We have prepared that set of questions precisely on those angles. What are the opportunity that ICTs can bring to persons with disabilities? What are the challenges? What things will need to be worked, let's say, in the next decade. And what indicators could we establish to indicate the successful adoption of ICTs by persons with disabilities?

And the idea is to have this presentation, this survey around through the month of May so we can capture ITUs volunteering ‑‑ the Secretariat is volunteering to compile all these responses and produce some kind of synthesis document that will be submitted to the Chairs of that high level meeting. They already are aware of this and they have been happy, just for information, the Chairs in Spain and Philippines.

This is a Member State‑driven process. So we would like to invite the JCA to share this questionnaire. We will be sending the questions to the Secretariat to share these questionnaires and to invite all the members to produce to fill it in. But engaging as many partners as possible to possibly collect the good work you've been doing and to collect what will be the recommendations. Ideally I would encourage this to be action‑oriented and future‑looking. It is not about what we have achieved. Because if everything has been achieved, then great, well done. It's just about what's standing? What do we need to work now? Future‑looking. And we will be happy to later on collect all those ideas and then once we have the synthesis report around the first weeks of June. We can also distribute it again to the JCA for collecting comments and so on. And we will be sending that for the consideration of the high‑level participants at that meeting.

Again, the goal will be to get some kind of paragraph to highlight that ICTs are a key tool and access to ICT is an important angle that has to be worked to promote persons with disabilities. Again that's the idea. I'm happy to take any questions.

>>> ANDREA SAKS: Do we have any questions from the floor? Do we have any questions from the remote? I don't see any. Gerry, since you can't raise your hand, do you have any comment?

>>> GERRY ELLIS: No I mentioned a couple things the meeting that is happening May 14th in Dublin and I will be raising this area of ICTs and I'll make sure they know whether this is happening. It is really, really important issue: Particularly the question of mobile and access because most of the developing world is just bypassing desk tops and going straight for mobile devices. I just think it's so very, very important that the area of mobile devices will be addressed. And that is why, Andrea, you and I will both be at the summit in Washington in June looking specifically at that issue. So it's great initiative and really delighted to see it happening.

>> ANDREA SAKS: Thank you, Gerry. We will be talking about the enabling summit.

Now also Mr. Abdoulay has a statement, and he will be speaking in French. Carry on. Please, Mr. Abdoulay.

>> ABDOULAYE DEMBELE: First, I want to congratulate the ITU for all the work it has been doing in this area.

The second point is a question. How can we address and maybe make a proposal about all this?

>>> JOSE MARIA DIAZ BATANERO: Thank you for your comment. Basically what we are suggesting is that you ‑‑ we will distribute the questionnaire through the Secretariat of the JCA.

So the way to contribute will be to work internally, in your delegation, to produce, to bring your recommendations. And then you can send your responses also to the Secretariat of the JCA, who will then send the responses to us and we will collect everything. That's a very simple way of doing the information sharing. Will that be acceptable for you?

>> ANDREA SAKS: I also wonder. I'll speak in French in just a second. If we could use the attendance list of the question 20. (speaking in French) ‑‑ perhaps it's necessary for me. I am just asking him if he would give the questionnaire to the participants of Question 20 in ITU‑D. And perhaps it's necessary for me to send a liaison to ITU‑D. We'll have to figure out how we do that. We need to communicate this to ITU‑D. Maybe, Jose Maria, you can do that? Okay. So that will be done. (speaking in French).

In other words, for the people who speak English, Mr. Jose will take care of getting the ITU‑D Question 20 on accessibility up and running on that questionnaire. Thank you.

Are there any other questions from the floor? Or from the remote participants? Are there any further comments you would like to make?

>>> JOSE MARIA DIAZ BATANERO: A final question. Appreciating your good perception of these proposals. And just to highlight these are high‑level segments. So just to manage expectations. High‑level segments produce high‑level principles but they tend to be very important. So getting a mention, even if it's just one paragraph, it can be very beneficial to move forward the ICT accessibility agenda. So if we get a mention that ICTs are a key tool and that ICTs have to be made accessible, even if just as simple as that, it will help us a lot because then each country goes back, takes the document and analyzes how it can be transferred into national policy, national law, et cetera.

So I invite you all to bring your ideas to this consultation and I thank you in advance for your help.

>> ANDREA SAKS: Thank you, Jose Maria.

I'm also thinking that we have another good mailing list, and that's the Dynamic Coalition on Accessibility and Disability for IGF. I also think that's a good place to write something from the Coordinator, which is me, that this has come up in the JCA, because the JCA also follows what's going. And I think what I'll do on that subject is have some discussion on JeoungHee Kim, who will be commenting later on.

We have only half a half an hour. Kathy, because of the delay, will give us an extra half hour. So we are going to go as quickly as we can.

We did not ‑‑ we were not able to speak with Alain Mutwe, but we will have a more extensive discussion on what's going on with the buildings, the Montreal building, the Bervai building ‑‑ the poor captioner. The Montreal building is how it came off. Oh, well. Never mind. It's not the Montreal. I'm communicating with Montbrilant. And it is Varambe building and the Tower building. So we'll have that next time.

The next one is coordination on 12 of other organizations and groups. And now we are coming to the Dynamic Coalition on Accessibility and Disability, which is part of the Internet Governance Forum. I'd like to introduce JeongHee Kim. She is now the focal point for that. And she is working with all the Dynamic Coalition, including ours, Dynamic Coalition on Accessibility and Disability. So it's over to you.

>> JEONGHEE KIM: I do thank you, Andrea, for asking me to speak to today's meeting. I'm attending this meeting with my personal interest. As you see, I currently need some help to work, temporarily disabled.

And Andrea has asked me to update the JCA on accessibility on human members, ITU's IGF activities. I will do it very briefly. And Andrea will continue to update the EU with the Dynamic Coalition on Accessibility, DCA members, the guideline to IGF as noted in today's agenda.

Since all these years of the IGF, back in 2006 and '7, ITU has been actually participating in the IGF. We, ITU, remained formally committed to the multistakeholder WSIS process, which has made a considerable progress in many areas in advancing the implementation of the WSIS outcomes.

ITU's participation at the IGF meeting is very broad. ITU is playing an important facilitation role in the organisation of various events, including three Dynamic Coalition meetings. Specifically, Dynamic Coalition on ICT and Climate Change, Dynamic Coalition on Child Online Safety, as well as the Accessibility and Disability. These events are organized or co‑organized by ITU with our more than 70 Dynamic Coalition members.

In order to increase awareness on those issues and also of introducing members' activities, interests and concerns as well as ITU role in those important areas, details of each Dynamic Coalition events prepared by each Dynamic Coalition coordinators are available on our website.

We, ITU, is also facilitating cooperation and partnership in various entities and further identify areas of strategy interest for ITU and our members. We are enhancing our relationship with strategic partners at the occasion of IGF, including the government organisation as well as individuals, also. Our coordination conducted with relevant key players are including ICANN, regional international organizations or other UN agencies such as UNESCO or EU.

This year is eighth IGF will be held in Bali, Indonesia, a very fantastic place to have a meeting, from 22nd till 25th of October. We are planning to organise three dynamic coalitions meetings and three additional meetings and workshop and events in Bali.

IGF process after workshop proposal is under process at the moment. And we expect that ITU is successful and very fruitful workshop this year as we usually do in previous years.

I will stop here. And then I will be more than happy to provide more information you may need. And then Andrea will introduce you various productive and very practical guidelines to the IGF to ‑‑ and also the host country ‑‑ to organise the workshop in the country. Thank you very much.

>> ANDREA SAKS: Thank you.

I have another hat. I am the Coordinator of the Dynamic Coalition on Accessibility and Disability, and Alexandra is also the Secretariat. We have a lot of chats, don't we, Alexandra? Anyway, yes, it's up.

And basically what it is is that the people who attend and work in the Dynamic Coalition on Accessibility and Disability wrote this. Many of the attendees are persons with disabilities themselves. So the situation is very close to their own hearts because they know the circumstances.

And Cynthia Waddell was deaf and actually, because she was a lawyer, because she was a Juris Doctor and understood accessibility law and basically made a life study of it, used to really help us and write those reports. And her last report on the meeting in ‑‑ Nairobi was a real eye opener. Egypt did a fabulous job of a few years back. But it started after the second meeting. The first one was in Athens. The second one was in Rio. And we had Shadi Abou Zhara. I have to write that in for the captioner. Shadi Abou Zhara works for WSAW, that's the Web Standards for Accessible Web, and he's in a wheelchair. And they left him out in the rain. He couldn't register because nobody came to help him get there. And he was sitting in there in the rain in his wheelchair. And I think this inspired this. He was politely hopping mad.

So let's go through this. This is going to be isolated on the Web page of DCAD. We will link it. Can we go up and get it? We're not going to read the whole thing. But basically the introduction was on what they did not acknowledge, what they didn't provide. Some of the things were that people in wheelchairs couldn't get to the restaurants, couldn't get to the restrooms, couldn't navigate the building.

There were things about ‑‑ don't jump it yet ‑‑ that we had to have information. There was no way to communicate with the people hosting that there were people with disabilities coming that needed to have different types of tools, perhaps alternate print, perhaps sign language interpretation. We did have captioning for our centre, for our meeting, because Cynthia ran it. That was the first time they had ever seen captioning. Cynthia Waddell ran it with Caption First via her own computer. So she was a pioneer in helping us get that done. So that needs to be done.

We'll just go up. I want you to just kind of scroll it up for me, please, Alexandra, just a bit.

There were other things that were done about having meeting rooms accessible for everybody, being able to move with greater flexibility and also to have safety issues because Nairobi had a really strange thing where they put a lot of the meetings on the roof. Now, with all the best of intentions, this is not an insult to Nairobi. This is people not thinking this out and not having the experience.

So now what the Dynamic Coalition does is we send this every year. And we're going update it now. But we send it every year to the host country, and we try and work directly with the host country with the agreement of the Secretariat of the IGF. And now that we have JeongeHee on board, maybe it's like charm, the power of three. We've got Alexandra, JeongHee. We have Shoya, and (someone) is in charge of us in the ITU‑T. So we will make a point of updating this as soon as we possibly can.

But our main thrust for the next meeting, which is on the 30th of April, is in fact to get our workshop started out with a great title, with a great paragraph and all the speakers defined very clearly so that we make the 7th of June deadline ‑‑ 7th of May deadline, thank you. 7th of May deadline. Thank you very much.

The other point is I wanted to make sure that everybody understood was that there is something that IGF does which is very, very good: They caption all their meetings. And we can take example of that.

They also do training on WebEx, which is their web accessibility tool for remote participation. We have great problems with that. And last year it was a nightmare.

We are in the process of communicating eventually with a contact in Cisco to improve that. And Kevin will be made aware of what goes on. Kevin Quinto, who is in charge of that.

So there's a lot of work that the Dynamic Coalition does not only with meetings and how we communicate, and that takes care of hotels and how we get people from the airport. I'd like everybody to have a good look at that because this guideline is very good for anybody who wants to do a meeting. But like I say, we're going to update it.

So that's pretty much all I ‑‑ is there anything you want to add on that, Alexandra? Okay. I think we've covered that pretty well. Back over to you, JeongHee.

>> JEONGHEE KIM: Not really. Andrea is really good at explaining everything, the activity especially at IGF. And you might know the character of IGF is a fora for discussion and sharing information and knowledge exchanges, but not actually to provide outcome, solid outcome from the IGF meeting except that DCAD, we actually provide very practical information and suggestions to the IGF Secretariat to contribute and further develop their programme.

So I really, really appreciate all the members DCAD to provide this information and guideline to IGF Secretariat, and I'm pretty sure that the IGF Secretariat is also very appreciate our effort. Thank you very much.

>> ANDREA SAKS: Thank you. And he is a pretty cool cookie. He understands accessibility very well. Thank you very much.

Now, we have about ‑‑ am I correct, Kathy, we have about 20 minutes left, is that about right?

>> CAPTIONER: You can stay as long as you want.

>> ANDREA SAKS: Yeah! No lunch for anybody. Anyhow, no, that's not true. Thank you very, very much. Thank you, Kathy.

Okay. We're going to go on to just ‑‑ oh, sorry. Gerry is now having a comment. Gerry, would you like to make a comment on the Dynamic Coalition? Please go ahead.

>>> GERRY ELLIS: Just to remember Cynthia and the excellent work she did. But just in relation to Bali and the IGF coming up in Bali, a piece of paper, a document with previous bit of information is all very well and good and is very, very useful and very, very helpful, but there is no alternative to actually speaking with people with disabilities who actually experienced the problems.

Like I remember one year being at the IGF and you mention Shadi. And access to the building was fine and access to the meeting room was fine, but once you got into the meeting room, there were big lumps of cables across the floor with plastic over them, which were just barriers, which would have been very, very easy to sort out for somebody who is a wheelchair user or were blind had been asked in advance. Just don't have barriers like that. Very, very simple things to do. It's that nobody had thought about it.

So I would ask the organisers, please, please, please, make contact with people with disabilities, if possible, for there are local people with disabilities, bring them in and show them what you're thinking of doing. And they are the best experts, people with the daily experience of disabilities. And that is how you maximize accessibility on the day. It's no use trying to do it on the day. Try to organise this in advance with the real experts.

>> ANDREA SAKS: Very true words, Gerry. Thank you for putting that in front of us. The JCA needs to listen to that as well as DCAD. That's excellent. Of course you'll be saying that again at the DCAD meeting, won't you? And we are going to communicate with ‑‑ to make sure we get some names of the coordinators of the Bali group, and JeongHee is writing that down. So we will take your advice and try and get some people that we can talk to in advance.

And I know our friends from South Africa are also going to take note of that because they're hip. (laughing)

So that's great. Okay. Thank you very, very much, Gerry. Anybody else have a comment they would like to make?

Okay. We're going to jump because we've ‑‑ oh, sorry? Yes, thank you. We have somebody who has been waiting very patiently who is at the bottom of the agenda who needs to come forward so he can have a life. (laughing) That is Hiroshi Ota. He works for the ITU. And he is involved with emergency communication systems for persons with hearing and speaking disabilities. So I'm going to turn the floor ‑‑ we're going to 13.13 of the agenda.

Hiroshi, would you like to come on, please?

>> HIROSHI OTA: Thank you, Madame Chair, for giving me the floor.

The liaison, okay, thank you. The liaison explains one of the contributions brought into the recent meeting of the focus group on disabilities, and this is for the method to, for example, call ambulance or call police by the people with the hearing and speaking, hearing and/or speaking disabilities. And there's a contribution attached to this liaison. So could you show the other document? Yes. It's in a zip. Could you go down? Further? Could you double click the slides? Yes. Goes into the presentation. And could you go into the second page? Yes. Okay.

This is summary of the project. And this contribution introduces research and development activity in Japan to develop a system to enable persons with speaking and hearing disabilities to make an emergency call, such as ambulance, police or other things such as travel on the sea or whatever.

And could you go into the next slide? Yeah, next slide, please. Okay. And the background is currently emergency calls are normally made by sound. But not all people are accessible to sound communication. So this is a starting point of this study.

Next please. This is a problem of using fax or email web mail, which is not voice but, still, some other problems listed here. Could you go to the next slide?

This is a kind of requirements obtained from the Japanese foundation. Should be simple and also desirable to enable some type of dialogue after connection of first call to the ambulance or police. Could you go to next slide, please?

And this is system configuration. It's one of the ideas how it can be configured. Could you go to the next slide?

In this is an example. Okay, please.

>> ANDREA SAKS: Forgive me for interrupting. I wanted to highlight telecom relay service for everyone to see that one.

>>> HIROSHI OTA: Telecom relay service is a service between putting middle person between two parties which wants to communicate. He or she, the middleman, acts as a kind of translator between the sign language into voice language or vice versa. I think text can be used. In general, they try to use whatever which is feasible to enable communication between two people.

But the problem of this service is you need a person ready to serve at any time, but also it is rather labour intensive. So it might be difficult to make it very popular for all over the world.

So there was a development of the system which enables more widely or easily. This is user interface example. And for the people speaking and with hearing disabilities, this system provides interface using smartphone.

And there are several steps. In each steps, there are questions will appear on the screen of the user so that the receiver identifies the situation, including the place and the nature of the problem, sickness or accident or whatever so that receiving end can determine how they can help the caller.

Next slide, please. And this is almost the same as the configuration figure, but this figure shows what items needs to be standardized to enable the development of this system. Ideally, this type of system should be standardized all over the world so that the people can use wherever they are. And important thing is: This is designed for the speaking on hearing disabilities, but it benefits also for other type of people with, sorry, other people with other type of disabilities.

For example, if you go to abroad, which is where you don't know the local language, then this type of interface could help you to call ambulance and also under the disaster, anybody could get disabilities in any kind. And so this is not only for the people with disabilities in daily life, but it would be useful for some extreme situations.

Ideally, this system needs to be standardized all over the world. And this chart shows which item needs to be standardized to realise this system to be standardized.

Next slide, please. This is current schedule of the development.

This is a contribution which was presented during the focus group meeting in February. And it was ‑‑ it will be useful to future development, but we thought it's useful to share this, share the idea of this development with this JCA and also the focus group on AVA.

And also another question is: If anybody is aware of the development of similar nature of this system, the focus group wants to know. For example, if there's any other country which are working on this, the focus group on disabilities would like to know the current situation.

Thank you, Madame Chair.

>> ANDREA SAKS: Well, you've come to the right place since I grew up in a deaf home. I can probably fill in a lot of gaps for you personally.

Thank you. This is really exciting. Standardizing is a little difficult because each country has its own system.

I can put you in touch with Gunar Helstrum, who has reach 112, which had a trial of ‑‑ and still it was working in Sweden, but in about 2 countries in Europe where not only could you use it, in a sense, with your mobile phone, you could use it with anything where deaf people were able to sign into the mobile phone as well as text. There are all different kinds of ways of doing it because text from the mobile phone is static; it's not live.

Australia has a form of that. The UK has a system where they use the relay service. And Christopher probably, I'm going to ask him to pop in and say something in a minute. We can help you get some more information. And we will definitely be thinking about how we can do that.

I want to make one small note for you is when you copy, you copied everybody correctly except you've left out two. And I have sent liaisons to you for other subjects.

Question 4, which is human factors of Study Group 2, should be included because you are going to have to deal with children. You are going to have to deal with older people. And you're perfectly right in mentioning the multilingualism problem. There is also a situation with people, especially in countries or outlying communities of indigenous people who do not have written language. So there is a multilingual problem, for sure.

Then there's also Question 14 of 2 which is the health, e‑health question in ITU‑D. And that needs to be included.

Then we have in Study Group 16 Question 28, which is Mashahito Kaumori, which deals with also the health problems, which all these things impact us.

Now, this also ties in ‑‑ and I would like to see this contribution made to the rapporteurs' meeting. Can you see if you can stir your guys up? Coming to ‑‑ we're working on remote participation. But this should be made a contribution to the rapporteurs meeting in Washington, D.C.

And, Christopher, how can it be the second of June when that's a Sunday? It's the third and the fourth, which is Monday/Tuesday. So can you double‑check your diary? While I just thought of that. But I think that would be a very valid contribution to be made as part of relay service requirements, even though that deals with emergency services.

Emergency services in the U.S. are controlled by NEA, the National Emergency ‑‑ what? ‑‑ Agency, thank you. And also it is mandatory that, for example, it is retrocompatible with past legacy devices. There's a lot of information.

Also, it might be interesting for the authors of this group to consider participating in M‑enable because this is mobile. So you and I ought to have a chat, which we'll do. Rather than send you a formal liaison regarding this, we could just simply say that the convener verbally gave a lot of contact. And that we will be communicating with, I don't know. We have to write you back a liaison. We'll write you back one. Just sort of saying ‑‑ now we have somebody on the remote? Joanna and Christopher. I knew you'd be coming in there. I give the floor over to Christopher, please.

>> CHRISTOPHER JONES: Hello, everybody, Christopher Jones here. It's been pretty difficult for us to raise a hand up‑to‑date because the Adobe Connect crashed for both myself and for Joanna. But I'm happy to be able to say something now.

I think it's vitally important that the presentation from Japan, which was about people who may be visiting Japan itself, and in an emergency they would have no idea how to contact the emergency services and they will be able to do so through the ER service, perhaps, and that would go back to Japan.

Sorry, just some clarification going on here.

Are you still with me?

>> Sorry. Could you say your question again?

>> Christian Vogler, in terms of Germany, and in America, they can't phone to Germany in terms of communication. He can't speak to his family or his friends in Germany when he's there. So it might be great to set up some standardization, I think, about how people remotely speak to other countries using their own home relay service in their own country. It's not happening currently. Thank you.

>> Thank you for the question. I'm going to pop in quickly for clarification.

>> ANDREA SAKS: That is specifically dealing with relay services. And, Christopher, Mr. Ota is dealing with emergency services. However, there are extenuating circumstances where you might need to call country‑to‑country if somebody communicated like somebody was on a boat, they sent an SMS, they were in trouble and it was relayed all the way around the world when these people were rescued. That was done by a bunch of hearing people that couldn't get a line out, but they used SMS.

So you're right. We should have an international conformity, interoperability idea in place.

Now, Mr. Ota, go ahead, please.

>> HIROSHI OTA: Thank you, Madame Chair.

Yes, I think concerning the relay service, there's a language or a country problem, as you indicated. And one of the objectives of this proposed system is to overcome, in another way, to overcome the language problem. And this system tries to make multilingual ‑‑ or try to be adaptable to languages or the native language of the user so that he or she can communicate without any problems using smartphone without using voice. This is the main purpose of this system.

And also under the emergency situation, probably it might be useful to communicate with local people, for example, ambulance or doctors, who can come to the user in a very short time. And of course I think ‑‑ concerning the relay service, it might be helpful if the user can talk with relay person in their home country.

I understand the problem of the relay service on this issue. I understand that this is also the issue that needs to be solved. But this system proposes another way to solve this issue. Thank you.

>> ANDREA SAKS: Thank you, Mr. Ota. You realise you've opened up one of the biggest can of worms you could ever hope to open up, but this is great. This has been a problem of international exclusion for quite sometime because we also have video relay.

I just want to point out one thing before I give Mr. Phosa the floor, and that is a lot of times it's always directed at "poor disabled people or persons with disabilities."

One of the demonstrations that Gunar Helstrum did with the presentations that he gave is that he had a deaf person with a mobile phone who found a person collapsed in the street and rather being the person that was in trouble, she was the person giving the information to the emergency services by helping. So the perception is not just helping the person with disability, but giving ‑‑ empowering the person with disabilities to be able to communicate and also be a part of society in the normal way that you and I will be.

We're going to talk, kid. Definitely offline. There's a lot of work to do. But I seriously would like you to encourage that this be made a contribution to Question 26 for the rapporteurs meeting. Absolutely. 100 percent.

Now, Mr. Phosa is ready and wishes to have a comment. So please, would you like to make yours?

>>> PHOSA MASHANGOANE: Thank you very much, President. Always I hear President. So thank you very much.

I have got sort of a question for Mr. Ota. In terms of images. So natural disasters can strike anywhere and particularly places where we rely on them for our rescue services. So what will happen in a situation whereby the relay centre which is between the person in need of emergency services and the people that are going to rescue that person is struck by the natural disaster whereby the relay system is not operational?

So was thought given about maybe the relay service for the neighboring country to take over, to convey or to relay the service to the person who is in need just like the way we have this interconnection when we roam?

So I will be here in Geneva, and I want to talk to people back home in South Africa as far as possible. So in terms of the natural disaster, is there thought given that if the relay service in this country is struck by the natural disaster, the one in the neighboring country can just automatically take over? Just like when you have the generator. So when the power is off and then the generator kicks on and then you continue with the business. Thank you.

>> ANDREA SAKS: Mr. Ota?

>> HIROSHI OTA: Thank you, Madame Chair.

It's a very good question. I'm sorry. The Focus Group works on disaster relief; but at the same time, it works on the network resilience. Concerning the ‑‑ to keep the cell communication alive in a disaster is not only the problem for relay service but also the telecommunications service in general.

And generally networks try to provide redundant route. So even one route fails, another route could take over. Or maybe prepare additional redundant route so that it can be even more robust against disaster.

Concerning relay service, I think your question is very good question. Under disaster, many people might be under difficult situation, emergency situation. And the demand for relay service normally increases quite rapidly. So even the local relay service is still alive, might be useful to add another people whose service the relay service in a different place, I think this helps to increase the capacity of relay service under disaster. It doesn't need to be confined in a country. If it can be collaborated internationally, it might be better. Maybe we need to think about the language issues. But international collaboration seems better because the longer the distance are, the probability of hit by the same disaster decreases. So it's a good ‑‑ I think it is a good idea to diverse the point of service as much as possible.

And also this is related to relay service. The system proposed by this contribution doesn't rely on a human in between. The network tries to connect from the user to the other end, like ambulance or other operation centre or hospital directly using the nonvoice communication method.

But the redundant issue also apply to this system. This system also needs to be duplicated or maybe tripled to be resilient enough for the disaster. So this system probably provides another type of service similar to relay but without human being in between. So this provides another possibility. But the redundant issue I mean the resilient issue, is always the issue to combat disaster.

And using this opportunity, I'd like to mention another issue. The system proposed also considers the people who is copies other people's emergency. As Andrea mentioned, there might be a situation on the street, people without disability collapses and the people with disability witness. And the system considers this situation, as well.

So first question is: What is your problem? Is it you or other people? And the other question is how many people are in trouble? 1, 2, many? So this system configuration can be defined by software. So I think it can up to the requirements which we will find in later stage.

Thank you, Madame Chair.

>> ANDREA SAKS: You're definitely going to get the Question 26 to do this again.

>> Just clarify. Question 26 of Study Group 16? ITU‑T?

>> ANDREA SAKS: ITU‑T. The other thing I wanted to point out is that Hans Zimmerman has got this book that he is trying to complete on emergency for ITU‑D. I really need your help to look at that because Chapter 13 is the chapter that we have to put something in T ‑‑ and also anybody else who wants to put that in, as well. Can we make sure he gets a copy of that? Phosa, would you like a copy of that to look at that, please? So that if there is some information that you feel is important to do that, and Christopher needs a copy of that, as well? And we need to send another copy to John Lee, the link to that.

I haven't got a clear date on that on August to put a phrase in there or paragraph in there to deal with that and any links that we know about where we can find information about emergency services for persons with disabilities. It's a very complex issue.

Again, I'm glad that ‑‑ I think what we will do is acknowledge that your presentation here in the meeting report, you've taken note that you need to communicate that.

The other thing that didn't happen, we have a very savvy captioner. In fact, that she's giving me pointers. Gerry, apologies, we didn't describe the slides to you though they were on the Web in the documents. So I don't know if you had a chance to look at them. There are pictures, but there were words. So I did not describe the slides. And this is something that I didn't think of, as well. But when we are presenting, when we do have people who have visual problems, we need to sort of describe auditorially what else is there.

Gerry, do you need any clarification on what the slides were saying? Or do you want any kind of clarification on this topic? Gerry? He's not on? He's gone? Oops. Can you call him back? But, anyway, okay now you know he's gone.

But anyhow, that's a point that our captioner made, but she's been working with the deaf community and obviously a little bit with the blind community, as well.

Also there is something called voice relay that she mentioned, which is also called CapTel in some countries where you have a relay service person who the person can speak but doesn't hear and the voice relay does the text. There's a lot of technology out there that is already employed or already deployed that perhaps this particular contribution needs to take a look at.

So I think you and I are going to have a nice chat eventually, maybe next week and I'll dump my brain on you. I don't know how we document that in the meeting report, but we'll do that.

We do have to move on. Kathy, are you still okay for time? >> CAPTIONER: Yes.

>> ANDREA SAKS: We're going to try ‑‑ oh, go ahead. I'm sorry.

>> HIROSHI OTA: Just for information. The focus group on disaster relief, we have a meeting from 20 to 24 of May in (?) and so if you can receive any input before that, we appreciate that. Thank you.

>> ANDREA SAKS: You're meeting on my birthday, 24th of May in (?)

I can't. But we'll see what we can do about getting some information. I will write a liaison as from the convener, okay? Because this is too complicated for me to put to the group to do something and get something passed today since we don't have everybody here. If that's acceptable, we'll get that done this week. Thank you.

We are going to probably do liaisons remotely, do you think? Because I don't think we can go much beyond 15 more minutes because people have to eat and poor Kathy is going to die. Kathy, thank you very, very much. I'm quite impressed with your holding me up on stuff. And you're absolutely right about describing the slides for Gerry.

Right. There are a couple of things that we need to do and mention. And this is one for you, Mr. Ota, as well. Phosa is going to be there and I'm going to be there. It is G3 ICT's M‑enable summit on the 5th, 6th and 7th of June in Washington, D.C. The rapporteurs meet group is meeting two days just before that, which is 3 and 4 because I'm still convinced that it's the third, which is a Monday, and the 4th not the 2nd, Christopher. And that way this is where the contribution could be made about relay services requirements. And there's no reason why we couldn't put emergency services in there. We'll get that information. We'll publicize the website for that.

Just for your own information, the hotels are not accepting the discounted rate after the end of this month. And it's the Marriott. So that's on the Web.

And also I will ‑‑ we'll get that information to you.

Telecommunications for the Deaf and Hard‑of‑Hearing has got a joint workshop with ALDA. ALDA is a group I'm not familiar with, but they also deal with hearing loss. They're having a joint conference. They have one every two years in Albuquerque, New Mexico, October the 16th to 20th. It's one of the largest groups of deaf people that has a meeting which deals specifically with telecommunications. And I will be there. I will be at both those events. We'll be giving more information about that shortly via email. But that's another one that might be interesting for you to participate in because then you're going to actually meet people in that particular ‑‑ who have that particular problem. And also relay service providers will be there as well as emergency service providers will be there, Mr. Ota, as well.

Anyway, so we don't have to do 13.1 because we've handled that. There is no reply to go to 13.2, which is the liaison on Internet access for persons with disabilities. That was a liaison that we received which we don't have to reply to for information before.

The liaison from the focus group requesting an outgoing liaison, the copy to Question 26, that's, again, not a particular problem. We are just asking the different ‑‑ a lot of the liaisons deal with the fact of copying the appropriate questions. Because not everybody understands all the questions or that they even exist.

So you want to put that liaison up? Okay. Put that one up. All right. She's right. Put it up. I'm sorry. The draft liaison for approval. She said we have to put it up to get the approval. Right. Carry on. Which one is this one? This is the one. Would you put the text up, please?

This is where a lot of the liaisons are saying pretty much the same thing, that we thank Question 26 for giving us the information. And we got the information from Question 26, we didn't get it from the Focus Group. So we're asking both the Focus Group and Question 26 that because our mandate was enhanced, I don't know if anybody realises that, but after WTSA 2012 in Dubai, the mandate for the JCA was expanded. So we go everywhere and talk to everybody, including other UN agencies. So we need to have ‑‑ we need to try to tell people where they need to send their liaisons. So we're asking that if they copy Question 26 and this particular liaison, that they also copy us. Is that okay for everybody?

[Silence.]

Okay. That's done.

What's the next one? We'll just do the approval ones.

Okay. The one on e‑health for approval is pretty much the same thing, isn't it? Again, we got ‑‑ the thing about Masahito Kamamori of 28 in Study Group 16 was given information on new work. And again this would deal with emergency, as well, as e‑health. So we asked him to copy all the questions ‑‑ and this is probably a good liaison for the Focus Group, your Focus Group, Mr. Ota, to have information on. And you are copied. You are copied on that, I believe. Yes, you have been copied. So we're asking the other people that need to have that information to be copied, as well, which is the same list of questions. Do I have everybody's approval on that?

[Silence.]

Okay.

Now the other liaison, which we go down to 43, Alexandra, you got your name beside that. Do you want to say something about that? Okay. Go ahead.

>> ALEXANDRA GASPARI: Thank you, Madame Chair.

Just very briefly. This was an outgoing statement from the Focus Group on Audiovisual Media Accessible to the ICAO ‑‑ the International Civil Aviation Organisation, regarding safety, sorry, regarding preflight safety demonstration videos. So we have asked ICAO to give us more information and to make them aware that they have to include sign language, captioning because there are key information that has to be accessible to everybody on the flight. And we copied the JCA for information.

Thank you.

>> ANDREA SAKS: Next one is 13.6. We have kind of covered that. We have covered the Handbook on Emergency Services by Zimmerman, who is mainly operating out of ITU‑D Question 22. So that's the Focus Group letting us know what they're doing. But we're handling that directly, so we don't really have to deal with that.

The next one is the liaison from the Focus Group to ISO USC for the use cases on forthcoming report on ambient assisted living. They've copied us on that. Alexandra, which one is that, please?

>> ALEXANDRA GASPARI: Thank you, Madame Chair.

This was also outgoing from the Focus Group to the IEC TC100, and they've asked the focus group to provide some information for the new item of work, which is called AAL, Ambient Assisted Living. And the focus group sent to IEC TC100 a document that was written by some experts about the I description and subtitling, who needs it? So we give them some information that could compliment what they need. And the DCA was informed, a copy for information. Thank you, Madame Chair.

>> ANDREA SAKS: Thank you, Alexandra. And the appropriate have been copied. And just so everybody understands, audio description works with the blind. Can you put that back up, please? I need to see the document. And also audio subtitling is really audio captioning. Certain countries use the word subtitling instead of captioning. I don't think we'll ever get one term. And basically that's a voiceover. It's used in telephone communication for people, for instance, who use it on the phone. It's also used in meetings instead of using the stenography form of captioning, which is what we have here. The drawbacks on that are that it is slower than the stenography. But this was a particular contribution that was sent. It is not necessarily "the" solution.

Gerry's back on the phone. Gerry, hi. I'm going to let you in because you have missed a bit. Is there some comment that you'd like to make or a question you'd like to ask at this point?

Disconnected again. We have to solve this problem. This is a big problem of getting Gerry in and out. (off mic comment)

I'm sorry about that. Okay. I'm going to just go down here. Which one did you want to? We have to approve one on 61, so we will jump to that. Where is that? 13.12. All right. We are jumping. Alexandra says there's one that ‑‑ Document 61. This is actually going to your Focus Group, Mr. Ota. It's a draft liaison which is to thank you for the contact person of Leo. What else did we say? Oh, it's again telling you the list of people to copy, and that's all it is. It's just a repeat of what I said before. So it's just the help. You have a list of people to copy.

And do I have approval on sending that?

[Silence.]

Thank you. That's done.

Again, we've ‑‑ where are we? I've jumped. Okay. All right. Now, the Document 13.8 is the ITU‑H Study Group with Working Study 6B on integrated broadcast systems. Much that was handled earlier in the phone call by Junko, so we won't be dealing with that at the moment. We have to wait until we get more information.

The next one is 3.9, which is the ITU‑T Study Group proposal on an intersection for rapporteur group on audiovisual quality assessment around ITU‑T Study Group 9 which does television and cable TV, ITU‑T‑Study Group 12, which is quality of service and quality of experience, and ITU‑R Study Group 6 which also does television.

So they are proposing a group to be formed where they collaborate. We are simply watching this. We are not involved in it. And they are supposed to keep us informed. And they have done that. And if you have an interest in that particular or a contribution to make in that, please send it to us. Or follow the work of that particular group. So that doesn't require reply.

Any questions so far?

Okay. Now we are down to 3.10 which is a liaison from the focus group, which is Document 48 on subtitling and captioning system. Do you want to look at that? Is there a comment we have to make? Well, what is it? 48? Let's pop it up. Yeah, pop it up for a second so we can see it. It's there. Okay.

God, talk about not being accessible. This is from the Brazilian Television Communications System. Go ahead. You explain.

>> ALEXANDRA GASPARI: Thank you, Madame Chair.

This is just an outgoing statement from the FG AVA to different broadcasting organizations in different regions of the world. And we request them to give to the Focus Group information concerning subtitling or captioning, what they're using, how they're using the technical requirements. And so we ask all these different organizations to go back to the FG‑AVA. Thank you, Madame Chair.

>> ANDREA SAKS: The Focus Group and the information will go to Question 26 that we will be following that later through the JCA. All right.

The next one is 13.14. And that's Document 52. We have one for approval? That's accessible requirements for public procurement of ICT products and services in Europe under public enquiry. Well, we have for approval a draft to be discussed. Basically that's somebody that's being done in Europe, which is to emulate the same kind of legislation which is in the U.S. which is called 508, which means governments can't buy something to use within their organisation unless it is accessible.

So, again, I think this one, because of the time, we'll do a reply. We were going to discuss it. But I think what we'll do is we'll make a draft possibility and send it out and then people can make comments and we can do that one later. We have to also involve Question 4 on this one.

No, no, I don't know about this. Accessibility requirements is probably procurement. This has to do with products. Yes, I suppose we do. So this one is a bit more complicated. But what is the time frame on that one? End of June. So we don't have time to involve Question 4 unless we just deal with Marin Choi. We will copy her on that. So we have to make a reply from the JCA. Okay. That's fine. So that one I'm afraid we won't be discussing because of the time because it's 1:30. And I think Kathy is really worked beyond the call of duty.

The reply, we had information from the Joint Coordination Activity on Child Online Protection. And the invitation to nominate representatives from ITU‑T, the study groups to participate in that work. We are not technically involved in that at the moment, but were we asked to provide a representative? 53. Miran is the one doing it. Miran is the one that was doing that. Okay. So we'll just follow through and make sure that we send a liaison stating that Miran is doing that work. Miran Choi who is the rapporteur for Question 4. We are just about done, guys.

The liaison from the focus group to ITU‑D, the draft, we've done the emergency telecommunications, that's repetitive. We've already done that.

And the liaison from the disaster relief. And I always forget what NRR stands for, Mr. Ota.

>> HIROSHI OTA: Network Resilience and Recovery.

>> ANDREA SAKS: Network Resilience and Recovery on the status report of the focus group disaster relief systems. Were we just copied for information? That's Document 55? And what is that? The status report? May I have a quick look at that, please? We have so many I can't remember all of them, though I read them all the other night. But since we have more Ota here, the TSAG, all the study groups in ITU‑R, ITU‑D, well you've covered everybody. You've done everything there. Please, Mr. Ota, would you like to present this liaison?

>> HIROSHI OTA: No. This is a collection of recent meeting reports from that focus group. This is provided for your information consideration. So I don't think we need to go into detail. But we appreciate that if you review when you have time. Thank you.

>> ANDREA SAKS: Thank you. And we'll note again that you're going to have the fifth meeting in Thailand on the 20th and the 24th of May. And that we are going to be responsible for giving you some contact information regarding your emergency service contribution.

Okay. The new liaison statements for approval, outgoing liaison statement, we only have a couple here, that is going to all the study groups and to TSAG on the nomination of the JCA AHF representative. We're asking to have a clarification if everybody is changing, if everybody has given me one, but we have ‑‑ in each Study Group, we have a person who is responsible for giving us information. And they're usually volunteers. They're not forced to tell the JCA what's going on. So we're asking for clarification if there's any changes or anything going on to remind them since TSAG will be meeting in that, the first week of June. Do we have an approval on that?

Ah, we are now down to any other business?

[Silence.]

Okay. Now, the next thing is that we have had great discussions online about the next JCA‑AHF meeting. Because of the different rapporteurs of the different study groups have requested Miran Choi and our council or to Study Group 2 that we definitely have an hour. We're asking for an hour in Study Group 2 to have the JCA meeting there. So we will come up with a date later, is that correct? After you've had a chance to study.

I'm sorry. I'm speaking to our new Councilor Zang about that. We will put date to be advised, but there will be a meeting during Study Group 2 and will be adviseed.

There will also be a meeting to be advised in Study Group 16. And we already have a week in which it will be selected. And that will be the same time as Question 26. And that will be in the second half of Study Group 16. And the Councilor of Study Group 16 has already approved that concept. So that date will be advised.

So, if there are any other comments that would be possible before we close? Right. Well, we're just about to close.

Kathy, I would like to say thank you very much for your recovery of your system and staying with us a bit longer.

And thank you, Kevin, for working so hard and keeping our technical remote participation going and everybody who participated. And to Alexandra, who without her, I would be dead. And the meeting is now closed. And, Kathy, thank you for your comments in the chat box. It was much appreciated. Thank you very much. It's done. Yeah!

[Applause.]

(End of meeting.)

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