

ITU-T Focus Group on Digital Financial Services (DFS)

E-meeting of the DFS Working Group on Consumer Experience & Protection

Tuesday, February 3, 2015, 15:00 (CET)

1 Following the first meeting of the [Focus Group Digital Financial Services](#) (FG DFS) on 5 December 2014 in Geneva, the first e-meeting of the DFS Working Group on Consumer Experience & Protection will take place on Tuesday, February 3, 2015 at 15:00 (Geneva time).

2 Please note that a TIES or Guest account is required to access the documents. If you do not have a TIES account, a Guest account can be obtained at:
<http://www.itu.int/ITU-T/edh/faqs-guest.html>.

3 Participation is open to ITU Member States, Sector Member, Associates and Academic Institutions and to any individual from a country which is a member of ITU and who is willing to contribute to the work; this includes individuals who are also members or representatives of interested standards development organizations. The discussions will be held in English only. Please note that this is a paperless meeting.

4 All meeting documents will be made publicly available from the Collaboration Site of the DFS WG on Consumer Experience & Protection at:

<https://extranet.itu.int/ITU-T/focusgroups/fgdfs/consumer/SitePages/Home.aspx>

Participants shall submit input documents in electronic format to TSB FG DFS Secretariat (tsbfgdfs@itu.int) for upload.

Documents will be processed by TSB and moved to the relevant Input document on the DFS WG Collaboration Site.

Please join the e-meeting at: <https://global.gotomeeting.com/join/350781117>

Enter the meeting password **dfswg** when prompted. The meeting ID is **350-781-117**.

You will need to have a computer (equipped with microphone) connected to the Internet for participating in the e-meeting. You may join the audio conference using VoIP (i.e. with your computer connected to the Internet), or telephone (see Annex for the phone numbers). Please use a headset and mute your line when you are not speaking.

Contact: TSB

Tel: +41 22 730 5591

Fax: +41 22 730 5853

Email: tsbfgdfs@itu.int

Attention: This is not a publication made available to the public, but an **internal ITU-T Focus Group document** intended only for use by participants of the Focus Group and their collaborators in ITU-T **Focus Group** related work. It shall not be made available to, and used by, any other persons or entities without the prior written consent of ITU-T.

Annex : Phone Numbers for connecting to the e-meeting if using a telephone

United States: +1 (213) 493-0015
Argentina (toll-free): 0 800 444 5384
Australia (toll-free): 1 800 189 049
Australia: +61 2 8355 1039
Austria (toll-free): 0 800 202144
Austria: +43 (0) 7 2088 2172
Bahrain (toll-free): 800 81 027
Belarus (toll-free): 8 820 0011 0209
Belgium (toll-free): 0 800 78569
Belgium: +32 (0) 42 68 0180
Brazil (toll-free): 0 800 047 4902
Bulgaria (toll-free): 00800 120 4420
Canada (toll-free): 1 888 299 1889
Canada: +1 (647) 497-9379
Chile (toll-free): 800 395 145
China (toll-free): 4008 866143
Colombia (toll-free): 01 800 012 9056
Czech Republic (toll-free): 800 500443
Denmark (toll-free): 8090 1927
Denmark: +45 (0) 89 88 05 39
Finland (toll-free): 0 800 94503
Finland: +358 (0) 931 58 4588
France (toll-free): 0 800 919 896
France: +33 (0) 182 880 934
Germany (toll-free): 0 800 723 5120
Germany: +49 (0) 692 5736 7301
Greece (toll-free): 00 800 4414 3554
Hong Kong (toll-free): 30713171
Hungary (toll-free): (06) 80 986 258
Iceland (toll-free): 800 9871
India (toll-free): 000 800 852 1424
Indonesia (toll-free): 001 803 657 028
Ireland (toll-free): 1 800 946 534

Ireland: +353 (0) 19 036 187
Israel (toll-free): 1 809 494 273
Italy (toll-free): 800 906955
Italy: +39 0 294 75 15 37
Japan (toll-free): 0 120 352 900
Korea, Republic of (toll-free): 0806110880
Luxembourg (toll-free): 800 81021
Malaysia (toll-free): 1 800 81 6859
Mexico (toll-free): 01 800 228 6901
Netherlands (toll-free): 0 800 020 2151
Netherlands: +31 (0) 108 080 116
New Zealand (toll-free): 0 800 47 0050
New Zealand: +64 (0) 9 801 0294
Norway (toll-free): 800 69 054
Norway: +47 21 51 81 86
Panama (toll-free): 00 800 226 8838
Peru (toll-free): 0 800 54684
Philippines (toll-free): 1 800 1651 0714
Poland (toll-free): 00 800 1213978
Portugal (toll-free): 800 780 685
Romania (toll-free): 0 800 410 026
Russian Federation (toll-free): 810 800 29654011
Saudi Arabia (toll-free): 800 844 3635
Singapore (toll-free): 800 101 2999
South Africa (toll-free): 0 800 999 308
Spain (toll-free): 800 900 578
Spain: +34 911 23 4248
Sweden (toll-free): 020 980 768
Sweden: +46 (0) 852 500 516
Switzerland (toll-free): 0 800 000 278
Switzerland: +41 (0) 435 0824 41
Thailand (toll-free): 001 800 852 2427
Turkey (toll-free): 00 800 4488 29256
Ukraine (toll-free): 0 800 50 0751
United Arab Emirates (toll-free): 800 044 40442

United Kingdom (toll-free): 0 808 234 0410

United Kingdom: +44 (0) 330 221 0099

United States (toll-free): 1 888 640 7162

Uruguay (toll-free): 000 413 598 4114

Viet Nam (toll-free): 120 32 146

Access Code: 350-781-117

Audio PIN: Shown after joining the meeting

Meeting Password: dfsww

Meeting ID: 350-781-117
