

## Alternative way of data collection – using web scraping for ICT-statistics

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## ICT usage in enterprises

- The purpose of the survey is to highlight the availability and use of ICT-technology among enterprises in Sweden. Regulated through Eurostat.
- Examples of topics included in the survey is use of computers, ICT specialists, internet use, social media and website use, cloud services, ecommerce, software development and IT and environment.
- The Swedish survey for 2017 contains about 112 questions.



## Purpose and background

- Funds from the Innovation lab at Statistics Sweden
- Statistics Sweden have purchased a license from the company Vainus database for six months.
  Vainu provides a data-driven company database using open data from the Internet and data from our Statistical Business Register to match enterprises.
- The purpose of this evaluation have been to try to find alternative ways to reduce the burden of reporting for enterprises while increasing the quality of the statistics we collect.



## Scope of this project

- The project has investigated 3 main variables related to social media and website usuage for 2017:
- Share of companies with website
- Use of social networks
- Use of blogs and microblogs
- These were chosen as test variables because they focus on external use via the Internet and most comparable to our survey

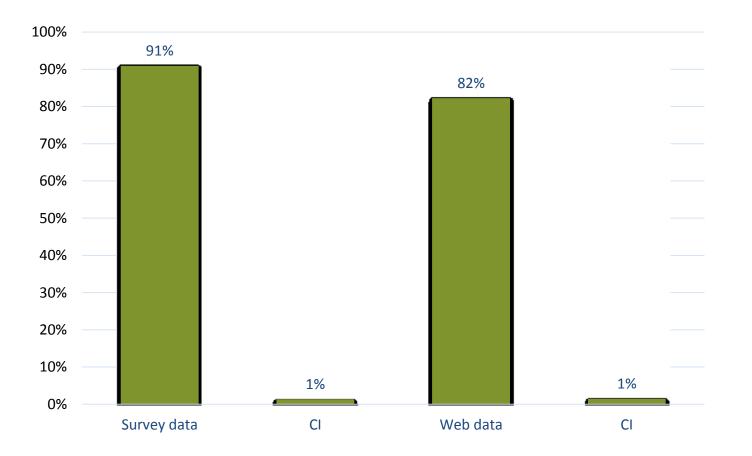


## Methodology and assumptions

- Same sample as original survey for 10+ employees enterprises.
- Treating the web data as survey data
- Variables do not have the same definition in full extent → careful conclusions from data.
- Quality check of web data before estimates. Took away around 300 enterprises with wrong match of data.
- The estimates are made on the population comprised of enterprises that are both included in the data set from Vainu and who have responded to the regular survey



### Results – Use of web page





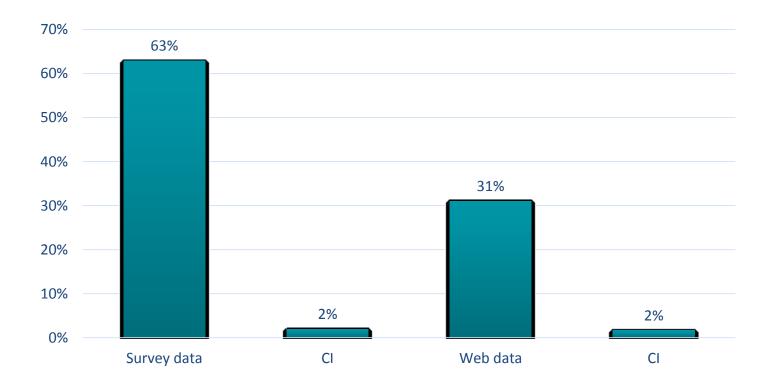
## Web page after industry

Industry	Web data	Survey	Difference
250 or more employees	99%	98%	1%
ICT sector	94%	97%	-3%
50-249 employees	94%	97%	-3%
Information and communication enterprises	93%	96%	-3%
Energy and recycling	95%	99%	-4%
Transport and storage enterprises	80%	76%	4%
Manufacturing	89%	93%	-4%
Other service companies	86%	91%	-5%
10+ employees (total)	83%	91%	-8%
Real estate companies and managers	87%	95%	-8%
10-49 employees	81%	90%	-9%
Trade	86%	95%	-9%
Construction	77%	88%	-10%
Accommodation and food services	63%	89%	-26%



## Results - social networks

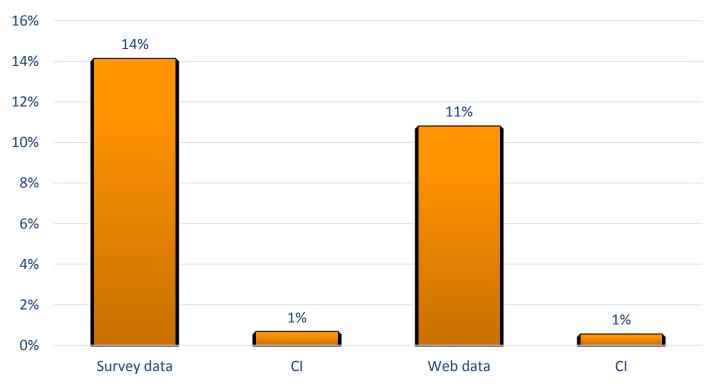
- In survey: Social networks e.g. Facebook, LinkedIn.
- In web data: Facebook or LinkedIn.





# Results - use of blogs or microblogs

- In survey: Enterprise's blog or microblogs e.g. Twitter
- In web data: Twitter only





## General conclusions

- A significant difference in the results even if high correlation. Better match in some industrial classification and worse in some.
- Expensive service for us to buy.
- Quality check of the data still needed in high extent.
- Legal aspect of extracting open data?
- Still interesting if the services improve in coming years or if we could do it ourself. Could be just used as a help when doing quality check of normal survey data!
- Possible data to get in our Statistical Business Register when collecting normal business data?



## Thank you for listening! **Questions?**

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