



## Capacity-building workshop on information and communication technology (ICT) indicators

4-5 June 2014  
Tirana, Albania  
Venue: NAIS premises

### Agenda

1 <sup>st</sup> Day	Main topic/objective	Description
9:00 am – 10:30 am	<b>Introduction</b> <i>(moderator Mr Lorin Ymeri            Director of Cabinet, Minister for            Innovation and Public            Administration)</i>	<ul style="list-style-type: none"> <li>Welcome speech by <b>Ms Vilma Tomço</b>, Director of the Department of the Digital Agenda for ICT, Ministry for Innovation and Public Administration</li> <li>Overview of ITU's work on ICT measurement, <b>Mr Ivan Vallejo</b>, ITU/BDT</li> <li>ICT measurement work in Albania: Overview of current work and administrations involved:  <b>Ms Elsa Dhuli</b>, Director of Economic Statistics, INSTAT  <b>Mr Altin Rrapaj</b>, Director of Economic Regulation, AKEP  <b>Ms Irena Malolli</b>, Director of Electronic, Postal Communications and Integration, National Agency on Information Society</li> </ul>
<i>Coffee break</i> 10:45 am – 12:30 pm	<i>Coffee break</i> <b>ITU work on measuring the Information Society and national coordination</b>	<ul style="list-style-type: none"> <li>Measuring the Information Society (MIS) report and ICT Development Index</li> <li>ICT Price Basket: indicators, definition and guidelines used in the data collection</li> <li>Briefing of the World Telecommunication/ICT Indicators Symposium and the work of ITU expert groups on ICT indicators (EGTI and EGH)</li> <li><b>Mr Ivan Vallejo</b>, ITU/BDT – discussion with participants</li> <li>National coordination to produce ICT</li> </ul>

		<p>statistics: importance and mechanisms</p> <p><b>Mr Jose Cervera</b>, consultant to ITU – discussion with participants</p>
<b>Lunch break</b>	<b>Lunch break</b>	
2:00 pm – 3:00 pm	<b>Designing &amp; implementing ICT household surveys – new ITU manual</b>	<ul style="list-style-type: none"> <li>Overview of the new ITU Manual for ICT household surveys and the core list of indicators</li> </ul> <p><b>Mr Jose Cervera</b>, consultant to ITU</p>
3:00 pm – 4:00 pm	<b>ICT household surveys in Albania</b>	<ul style="list-style-type: none"> <li>Presentation of ongoing and future work in the area of ICT statistics from household surveys</li> </ul> <p><b>Ms Ermira Palushi</b>, INSTAT <b>Ms Erjona Dhamo</b>, INSTAT</p>
<b>Coffee break</b>	<b>Coffee break</b>	
4:15 pm – 5:00 pm	<b>ICT household surveys - interactive debate</b>	<ul style="list-style-type: none"> <li>Discussion of the practical issues found for designing and implementing ICT household surveys in Albania</li> </ul> <p><b>Mr Jose Cervera</b>, consultant to ITU – discussion with participants</p>
<b>2nd Day</b>	<b>Main topic/objective</b>	<b>Description</b>
9:00 am – 10:00 am	<b>Collection of telecommunication/ICT statistics from administrative data sources</b>	<ul style="list-style-type: none"> <li>Overview of the ITU Handbook for the collection of administrative data on telecom/ICT. Presentation of the main indicators.</li> </ul> <p><b>Mr Ivan Vallejo</b>, ITU/BDT</p>
10:00 am – 11:00 am	<b>Collection of telecom/ICT indicators from operators in Albania</b>	<ul style="list-style-type: none"> <li>Overview of the processes and forms for the collection of ICT statistics from operators. Presentation of the ongoing revision of the forms.</li> </ul> <p><b>Mr Altin Rrapaj</b>, AKEP</p>
<b>Coffee break</b>	<b>Coffee break</b>	
11:15 am – 12:15 pm	<b>Telecom/ICT data from administrative data sources - interactive debate</b>	<ul style="list-style-type: none"> <li>Round table discussion of the practical issues found for the collection of data from telecom operators in Albania</li> </ul> <p><b>Mr Ivan Vallejo</b>, ITU/BDT – discussion with participants</p>
12:15-13:00	<b>Conclusions and way forward</b>	<ul style="list-style-type: none"> <li>Formulation of the conclusions of the workshop and proposals for the way forward to enhance ICT measurement in Albania</li> </ul> <p><b>AKEP, INSTAT, ITU, NAIS</b></p>