



# ITU TARIFF POLICIES SURVEY INTERNATIONAL MOBILE ROAMING SECTION - PART 5

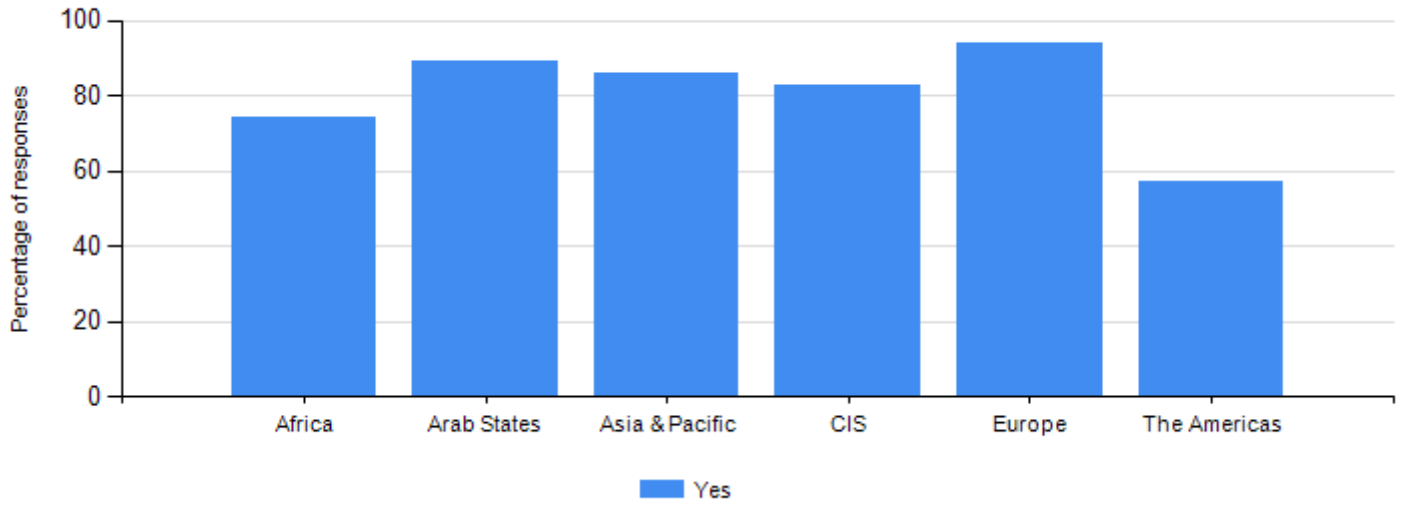
## Summary

Indicator		Number of countries/economies						Total
		Africa	Arab States	Asia & Pacific	CIS	Europe	The Americas	
Have your country's operators taken any measures to reduce the risk of bill shock?	Yes	20	8	18	5	31	12	<b>94</b>
	No	7	1	3	1	2	9	<b>23</b>
If yes, what kind of measures have been applied? (Please tick all that apply): *	Home operator sends text messages to inform his customers of their roaming tariffs when they arrive in another country	12	9	15	4	28	10	<b>78</b>
	Mobile operators in the visited country to send SMS with roaming tariffs information to visiting customer (according to roaming agreement between home operator and operators in the visited country)	6	6	5	0	3	1	<b>21</b>
	Home operator sends alert SMS to the user informing that he/she is reaching the agreed roaming spending limit	5	3	11	0	28	4	<b>51</b>
	Suspending service when usage exceeds the spending limit fixed	6	0	9	2	18	3	<b>38</b>
	Other	2	1	7	0	1	3	<b>14</b>
	<b>Region size</b>		<b>44</b>	<b>21</b>	<b>40</b>	<b>12</b>	<b>43</b>	<b>35</b>

Source: ITU World Tariff Policies Database

ITU ICT-Eye: <http://www.itu.int/icteye>

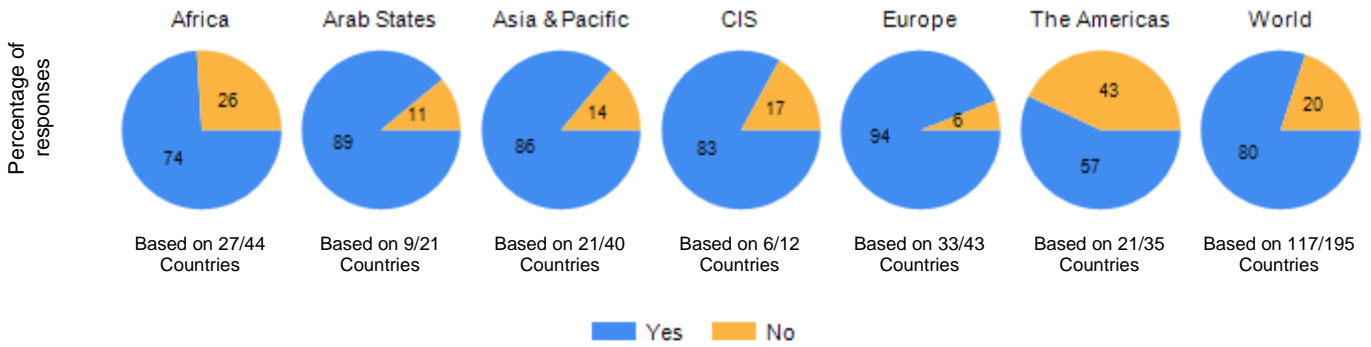
Have your country's operators taken any measures to reduce the risk of bill shock?, 2013



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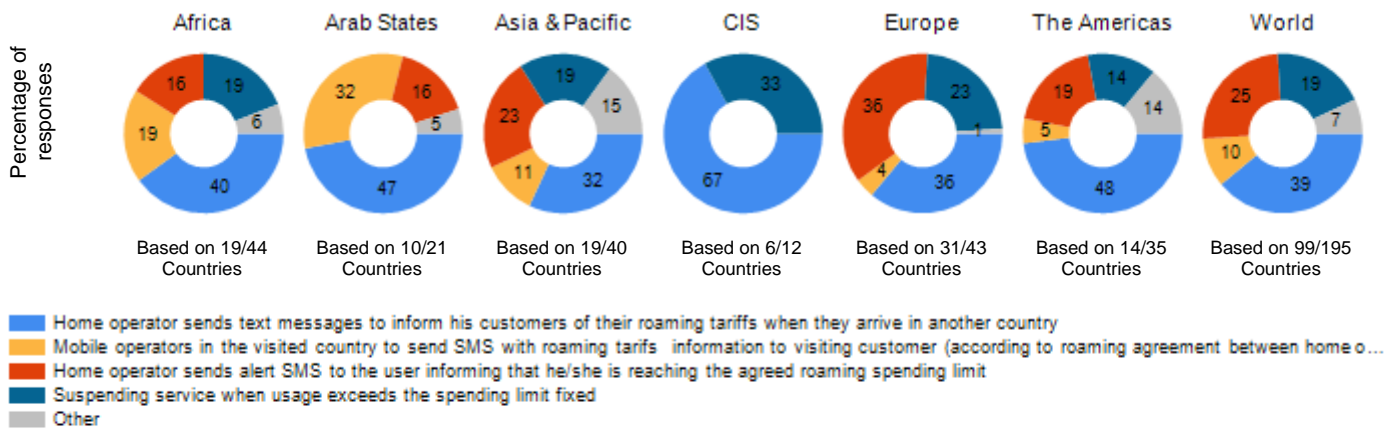
If yes, what kind of measures have been applied? (Please tick all that apply):, 2013



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