



ITU High Level Workshop on International Mobile Roaming

Geneva, Switzerland, 23-24 September 2013

Agenda

Monday

08.30 – 09.30 **Delegates registration**

09.30– 09.45 **Opening Ceremony**

- ▶ Mr Philippe METZGER on behalf of Mr Brahim SANOU, BDT Director
- ▶ Mr Bilel JAMOSSI on behalf of Malcolm JOHNSON, TSB Director

09.45 – 11.00 **Session 1: Overview of the growth of mobile services and their increased importance for economies**

Moderator: Ms Carole CAGE, Telecommunications Regulatory Authority, Lebanon

Presentation first part of the ITU Roaming Report by Mr Dimitri YPSILANTI, ITU Expert

- Mobile devices, their growth and use as the main tool for communications
- Growth in international travel and international communications
- The challenge of high roaming prices in voice and data roaming
- Why roaming is expensive?
- Cross border roaming or inadvertent roaming

Panelists:

- Mr Soumalia ABDOULKARIM, Secretary General of the African Telecommunications Union (ATU)
- Mr Kila GULO-VUI, Director, Economics, Consumer & International Affairs, National Information & Communication Technology Authority, Papua New Guinea
- Mr Antoine POKAM, Sub Director Telecommunications and ICT Regulation, Ministry of Posts and Telecommunications, Cameroon

Coffee break

11.30 – 12.30 **Session 2: ITU activities related to roaming issues**

Moderator: Mr Leslie MARTINKOVICS, Director, International Public Policy & Regulatory Affairs, Verizon Communications Inc. and Vice-Chairman ITU-T Study Group 3

Presentation by Mr Makhtar FALL, Chief Regulatory & Market Environment Division, ITU/BDT

- World Conference on International Telecommunication (WCIT-2012) results
- The new provisions on International Mobile Roaming

Panelists:

- Ms Eriko HONDO, KDDI, Japan, Rapporteur of the ITU-T Study Group 3 Mobile Roaming Rapporteur Group, - ITU-T Study Group 3 activities on International mobile roaming and Recommendation D-98
- Mr Bilel JAMOSSI, Chief of Study Groups Department, ITU/TSB

Lunch

14.00 – 15.30

Session 3: Responding to high IMRS prices

Moderator: Mr Philippe METZGER, Deputy to the BDT Director and Chief of Administration and Operations Coordination Department

Presentation Second part of the ITU Roaming Report by Mr Dimitri YPSILANTI, ITU Expert

- The cost structure of roaming (cost elements that operators are calculating and that make the roaming expensive)
- Business initiatives (economic models applied, there is a tariff methodology? best practices) and technological developments
- The availability of substitutes to roaming - alternative roaming procedures
- National, regional and international initiatives

Panelists:

- Mr Simon FORGE, SCF Associates Ltd, United Kingdom
- Mr Nick WHITE, Executive Vice-President, International Telecommunications Users Group (INTUG)
- Ms Maitha ALI JAFFAR, Senior Economist, Telecommunications Regulatory Authority, Oman
- Mr Theis GJEDSTED, Head of Section, Danish Business Authority, Denmark

Coffee break

16.00 – 17.00

Session 4: Private Sector Initiatives on IMR

Moderator: Mr Bilel JAMOSSI, Chief of Study Groups Department, ITU/TSB

Presentation on GSMA Roaming Transparency Initiative by Mr Vikram RAVAL, Roaming Regulation Public Policy, GSMA

- Transparency of IMR retail prices
- Operators practices and initiatives
- Country cases

Panelists:

- Ms Mercy NDEGWA, Senior Manager, Regulatory Economics & Compliance, Safaricom Limited, Kenya
- Mr Nezih DINCUBUDAK, Director Regulatory Affairs Africa, Middle East & Asia, Orange, France
- Mr Richard ANAGO, Directeur de la Coopération et des Organisations Internationales, Ministère du Développement, de l'Économie Numérique et des Postes, Burkina Faso

09.30 – 10.30

Session 5: Policy and regulatory actions

Moderator: Ms Lee TUTHILL, Counsellor, Trade in Services Division, WTO, Geneva, Switzerland

Presentation Third part of the ITU Roaming Report by Mr. Dimitri YPSILANTI, ITU Expert

- Protecting and empowering consumers - consumer awareness of roaming costs
- Market-based solutions which facilitate the use of substitutes by users
- Wholesale price regulation: possibilities and cost determination?
- Retail price regulation: possibilities and impact?
- Taxation issues
- Structural regulatory determinations to develop IMR competition

Panelists:

- Mr J Scott MARCUS, WIK, Germany
- Mr Jorge INFANTE, Chair of the BEREC Expert Working Group on International Roaming
- Mr Robert CLARKE, Senior Policy Advisor' Communications and IT Policy, Ministry of Business, Innovation and Employment, New Zealand
- Mr Albert LEWIS, Special Counsel, Federal Communications Commission (FCC), USA

Coffee break

11.00 – 12.15

Session 6: Best practices and Recommendations which have been put forward at the national, regional and international levels

Moderator: Mr Tomas LAMANAUSKAS, Head, Corporate Strategy Division ITU/SG

Presentation of the Best practice Recommendations from the ITU Roaming Report by Mr. Dimitri YPSILANTI, ITU Expert

- Best practice for price regulation
- Best practice to increase transparency and awareness for users when roaming internationally
- Best practice for regulators in IMR markets

Panelists:

- Mr Filipe BATISTA, Associação de reguladores de Comunicações e Telecomunicações da Comunidade dos Países de Língua Portuguesa (ARCTEL-CPLP)
- Mr Agustín DÍAZ-PINÉS, Telecommunication Economist, Policy Analyst, Directorate for Science, Technology and Industry (OECD)
- Mr Abilé Romain HOUEHOU, Coordonateur, Réseau des Consommateurs Africains des TIC (RÉCATIC)
- Mr Ramunas LINARTAS, European Union (EU)

12.15 – 12.30

Final conclusions and closing of the High Level Workshop

By Mr. Philippe Metzger Deputy to the BDT Director and Chief of Administration and Operations Coordination Department