

ITU-TRCSL Training on ICTs for promoting Innovation & Entrepreneurship

IT product development Process

**12-15 September, 2017
Colombo, Sri Lanka**

Achia Khaleda Nila , ITU Expert

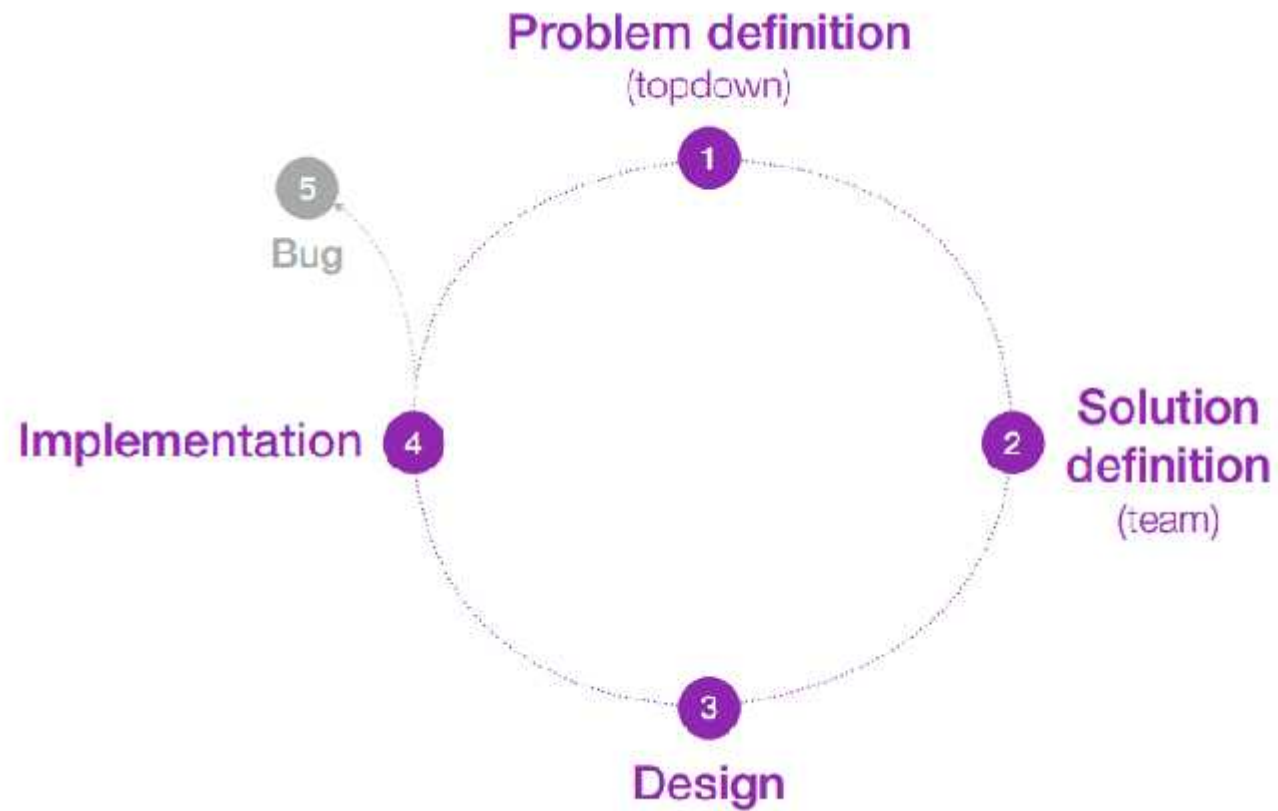


Agenda

- IT product development Process
 - New product development is the complete process of bringing a new product to the market till its consumption
 - Feedback from the end user of the business chain through the systematic procedure & parameter

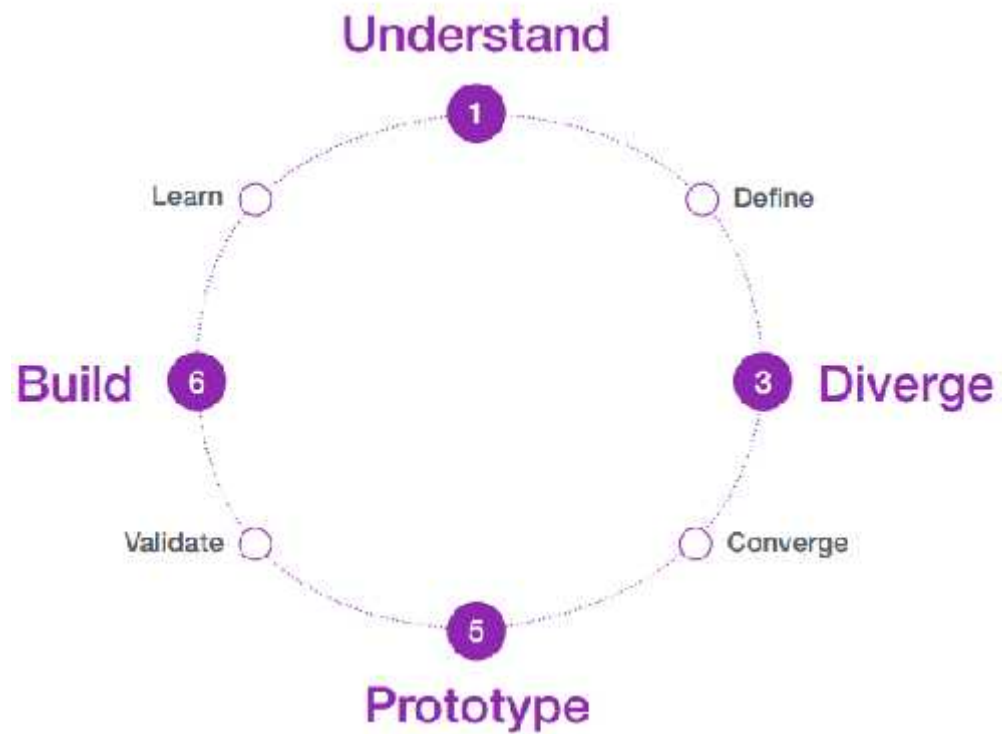


Current Product Sprint





Product Sprint





Understand Methods

Understand Methods

user needs, business need
and technology capacities

Methods

- User Interviews
- Competitive overview
- Stakeholder map
- Lightning talks
- Quantitative survey
- Metrics analysis
- Revenue model Analysis

Outcomes

Definition the strategy and focus





Diverge Methods

Diverge Methods

explore all ideas the team

Methods

- **Sketch** (individually then all together)
- **Storyboard**

Outcomes

Select an idea or part of some



Prototype Methods

Prototype Methods

Create an artifact that allows
to test the idea

Methods

- Mockups
- Paper prototype
- Functional

Outcomes

Validation the idea prototyped





Validate Methods

Validate Methods

How to test the idea

Methods

- User test
- Stakeholder feedback
- Technical validation

Outcomes

Validation the idea prototyped





Build Methods

Build Methods

developing the idea for launch

Methods

- Visual design
- Code

Outcomes

Launch and keep learning about what was developed





Learn Methods

Learn Methods

Keep learning

Methods

- Metrics Analysis
- Heatmap
- Scrollmap
- Quantitative Survey
- Reviews

Outcomes

Launch and keep learning about what was developed





Product Sprint

Where we want to go?





Consumer Journey





Story mapping





Roadmap Product





Product Sprint

How do we get?





Analyze user workflow





Roadmap AB testing





I Thank U (ITU)

