

Sonam TOBGAY Senior ICT Officer Ministry of Information & Communications, Royal Government of Bhutan

Mr. Sonam Tobgay is a software engineer by profession and works as a Senior ICT officer for the Department of Information Technology and Telecom, Ministry of Information & Communications under the Royal Government of Bhutan (RGoB). Currently, he is leading a project to develop whole of government Datahub system for the RGoB. The initiative will develop a common data/service exchange platform for the government enabling seamless exchange of information among government information systems/apps and realize integrated service delivery. The initiative will be further developed in 2017 to incorporate single-sign-on (SSO) for citizens to avail online services.

Over the last ten years in the ministry, he has contributed immensely towards the development of e-Government within Bhutan. He developed one of the first G2C e-Services (issuance of online police clearance) in 2009 and was later deputed to Prime Minister's office in 2010 as a part of core team to improve G2C services under Improving Public Service Delivery (IPSD) initiative. The IPSD initiative has rationalized around 200 G2C services and automated approximately 110 services online. Currently, the e-services are delivered to citizens and business communities through a portal at www.citizenservices.gov.bt. During 2014 - 2016 he has lead the development of Electronic Government Interoperability Framework (e-GIF), a government enterprise architecture initiative for the RGoB. The Bhutan e-GIF initiative won an award during the "Open Group India Conference and 2017 Awards for Innovation and Excellence in Enterprise Architecture" held in Bengaluru, India in February 8-9, 2017.

He graduated from the University of Western Australia with MS in Computer Science and also he is TOGAF 9.1 trained and certified. To keep up with his profession, he is personally keen on developing softwares and had won two mobile apps contest held at national level in 2016 and 2017.

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