

## Mr. Hoai Duc Nguyen Head of IT Division, Department of Information and Communication, Da Nang City, Vietnam

DNDIC is the body that coordinates all government agencies in Da Nang City in implementing ICT application plans and roadmaps. Under the coordination of DNDIC, Da Nang has achieved remarkable success in the area of ICT application in the public sector, and was ranked the best city of Viet Nam in the readiness for ICT development and adoption in 6 consecutive years (2009-2014) by the Office of Vietnam ICT Steering Committee and Vietnam Association for Information Processing.

Mr. Nguyen Hoai Duc's background is on development of large scale information systems, especially in the area of

e-Government. Since 2012, he led the IT division of DNDIC where he has deployed many e-Government applications in many public organizations in Da Nang City. He also involved in policy making in Da Nang City for supporting digitalization of business processes in the public sector and development of local IT industry. He holds a PhD in software engineering and has been employed in various positions in Vietnam and Australia.