

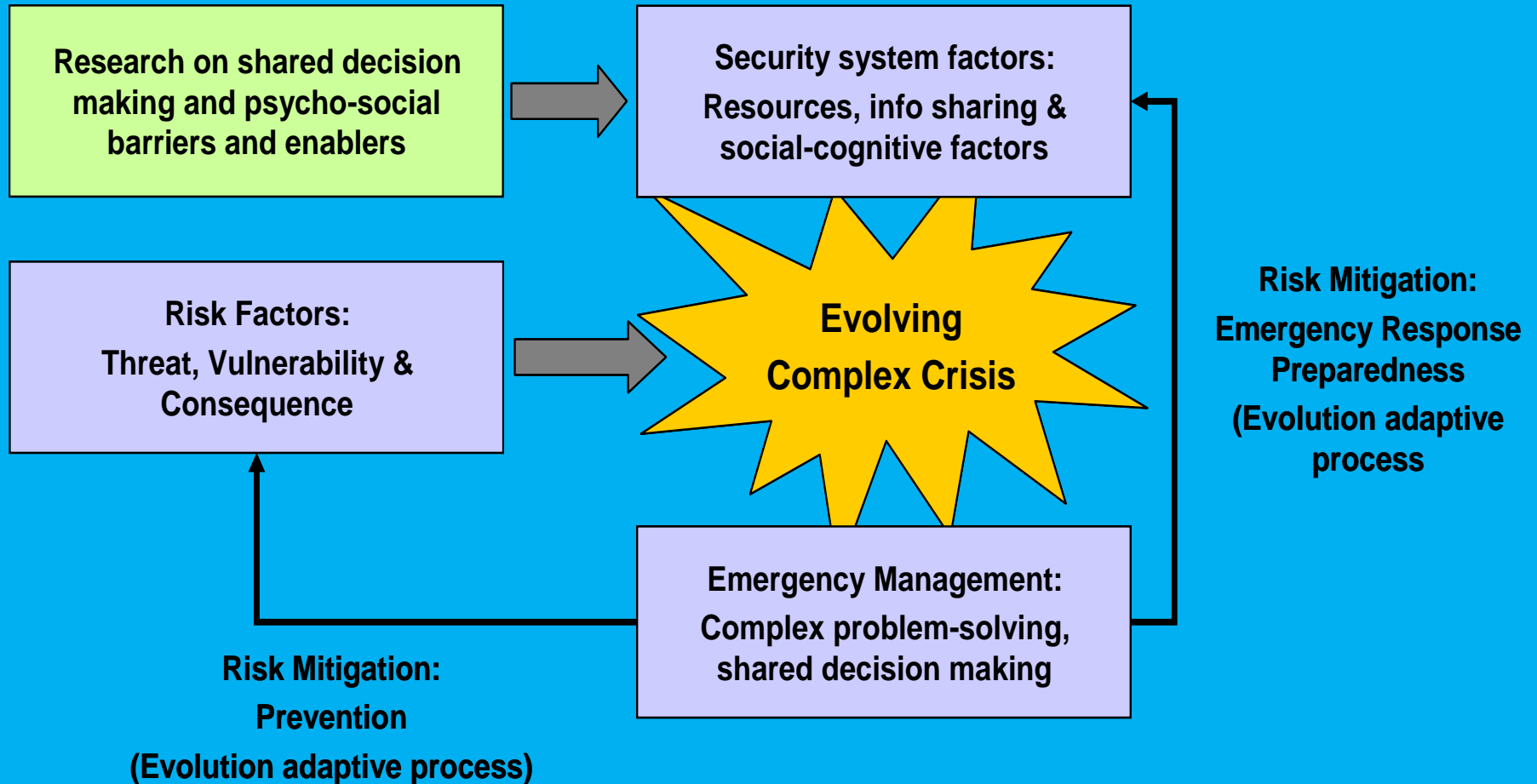
# Human Adaptive Systems



**NO PLAN SURVIVES CONTACT WITH A DISASTER IN THE MAKING**



# How to Contain Evolving Crises?



***“EDGE OF CHAOS”***

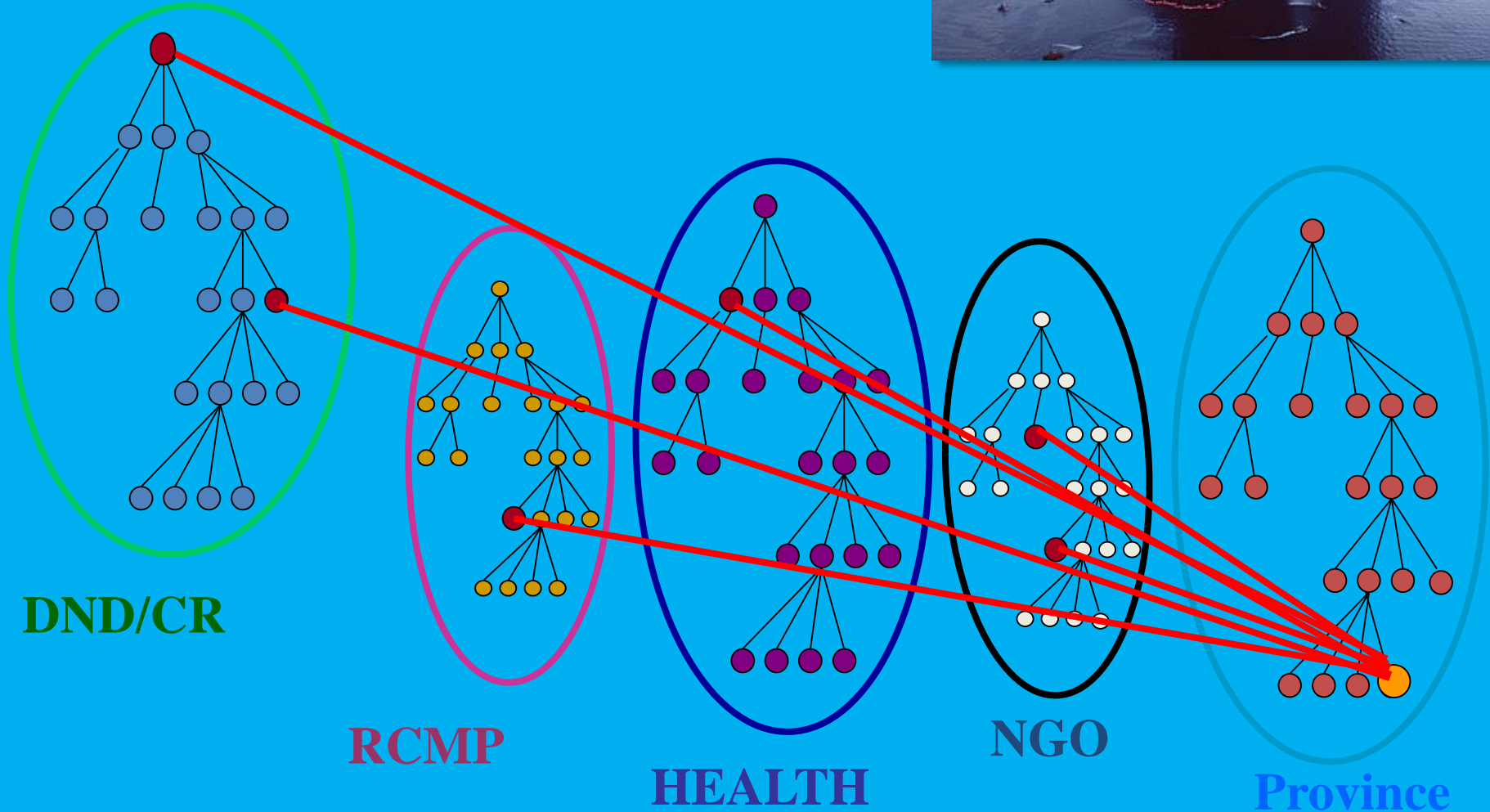


# Enabling the transition from Hierarchy to ECOSYSTEM

The right resources to the right task at the right time and the right place



## Emerging Leader/'Power to the Edge'





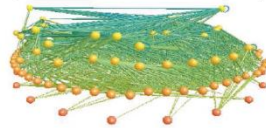
# THEORETICAL FOUNDATIONS

**F**

Complex Systems  
Cybernetics  
Emergence  
Self-organization  
Pattern Formation

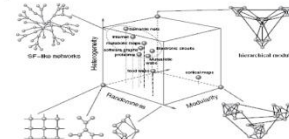
Complex Adaptive Systems  
Adaptiveness  
Heterogeneity

Complex Networks in Nature



Taken from: Martinez, N.D. (1991) Artifacts or Attributes - Effects of Resolution on the Little-Rock Lake Food Webs, Ecological Monographs, 61, 367-392.

Complex Networks in Nature



Taken from: Valverde, S. (2005) Evolution and dynamics in information networks, Ph.D Thesis

Complex Networks Theory  
(Statistical Network Properties)

## ARM TEST BED

**Opportunistic Communications**

Phase 3: Test bed integration with research and industry partners

Phase 2: Internet, Cellular Network

Phase 1: Wireless Sensor Network, Opportunistic Devices

**C**

Taken from: Newman, M.E.J. (2006) Modularity and community structure in networks, Proceedings of the National Academy of Sciences of the United States of America, 103, 8577-8582

**E Applications**

Holonic Enterprise, Enterprise, Regions, Dynamic Virtual Clusters

Taken from: Ullieri, M., Brennan, R.W., & Walker, S.S. (2002). The holonic enterprise: A model for internet-enabled global manufacturing supply chain and workflow management. Integrated Manufacturing Systems, 13(8), 538-550.

**Multi-Agent Systems (MAS)**

- Notify
- Self-organize
- Evolve
- Adapt
- User Services
- Regroup

**Modeling and Simulation**

Risk, Control, Robustness

**D**

Agent-Based Modeling (ABM)

Dynamic Knowledge Management

Data Servers

Taken from: North, M. J., Conzelmann, G., Koritarov, V., Macal, C. M., Thimmapuram, P., & Veselka, T. (2007). Electricity Market Complex Adaptive System (EMCAS). Retrieved April 1, 2007, from <http://www.dis.anl.gov/ceesa/programs/emcas.html>

## INDUSTRY DATA

# Adaptive Risk Management

Topological Resources and Data (Geographic Capacity)

Partnership Resources and Data (Intellectual Capacity)

**A**

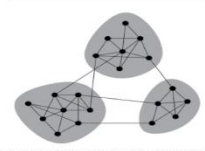
Opportunistic Communications



Taken from: Communication Research Labs Sweden AB, <http://www.crl.se/>

Mobile Asset  
Bandwidth Provision

Ecosystem Partner Locations



Taken from: Newman, M.E.J. (2006) Modularity and community structure in networks, Proceedings of the National Academy of Sciences of the United States of America, 103, 8577-8582

Communities of Networks

Critical Infrastructures

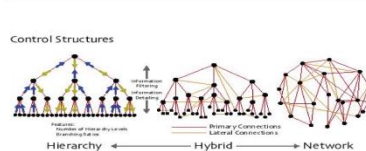


Taken from: The Virginia Lands Rights Coalition, <http://www.vlrc.org>

Power Grid Users and Electricity Suppliers

**B**

Dynamic Grouping of Skills in Organizations



Taken from: Bar-Yam, Y. (1997) Complexity Rising: From Human Beings to Human Civilization, a Complexity Profile: NECSI technical report. In Encyclopedia of life support systems. EOLSS Publishers, Oxford, UK

Hybrid Organizations

Holistic Security Ecosystems



Taken from: North, M. J., Conzelmann, G., Koritarov, V., Macal, C. M., Thimmapuram, P., & Veselka, T. (2007). Electricity Market Complex Adaptive System (EMCAS). Retrieved April 1, 2007, from <http://www.dis.anl.gov/ceesa/programs/emcas.html>

# Our Goals

- Explore ways that can increase performance of emergency response organizations;
- Point to ineffective policies hindering intra- and inter-organizational collaboration;
- Suggest ways toward melting the hierarchical structures to enable individual innovative contributions of “emerging leaders”;
- Investigate the impact of *professional, social and cultural aspects* as well as of *new technologies* on the effectiveness of joint emergency response operations

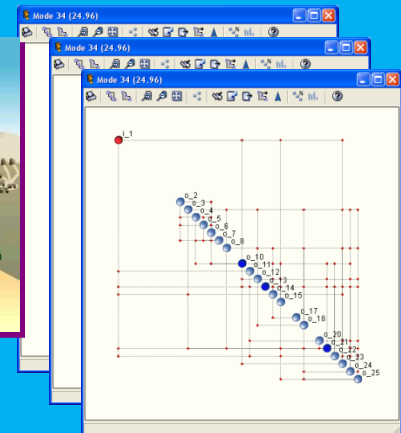
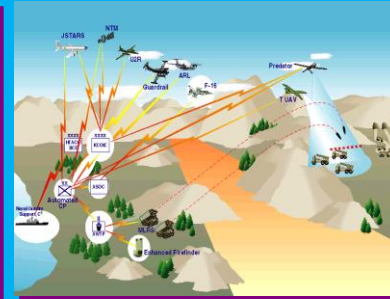
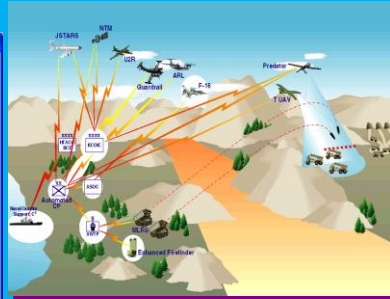
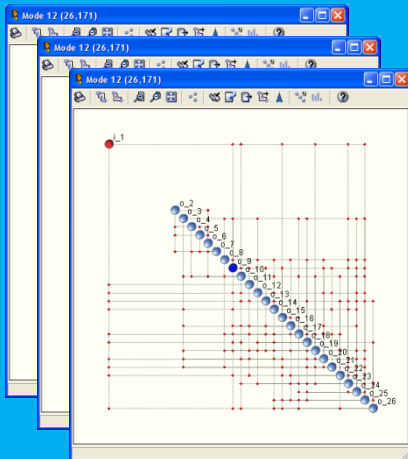
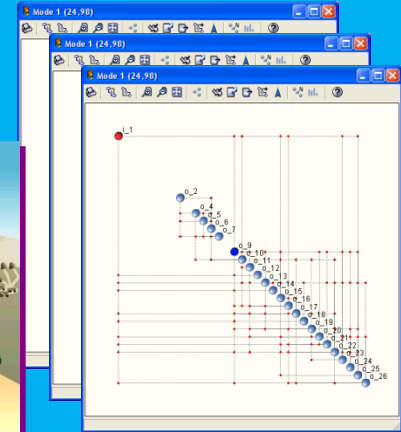
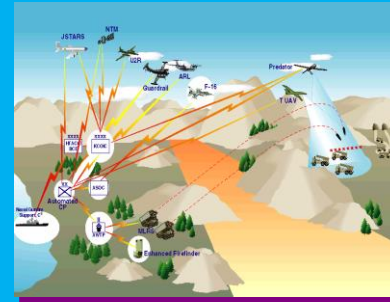
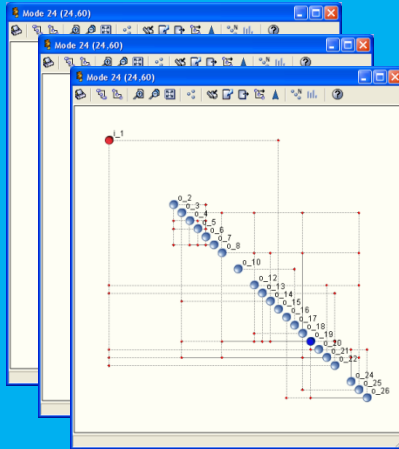
# MODELING PUBLIC SAFETY OPERATIONS

Complexity C<sub>1</sub>

Complexity C<sub>2</sub>

Scenario 1

Scenario 2



Scenario 3

Scenario 4

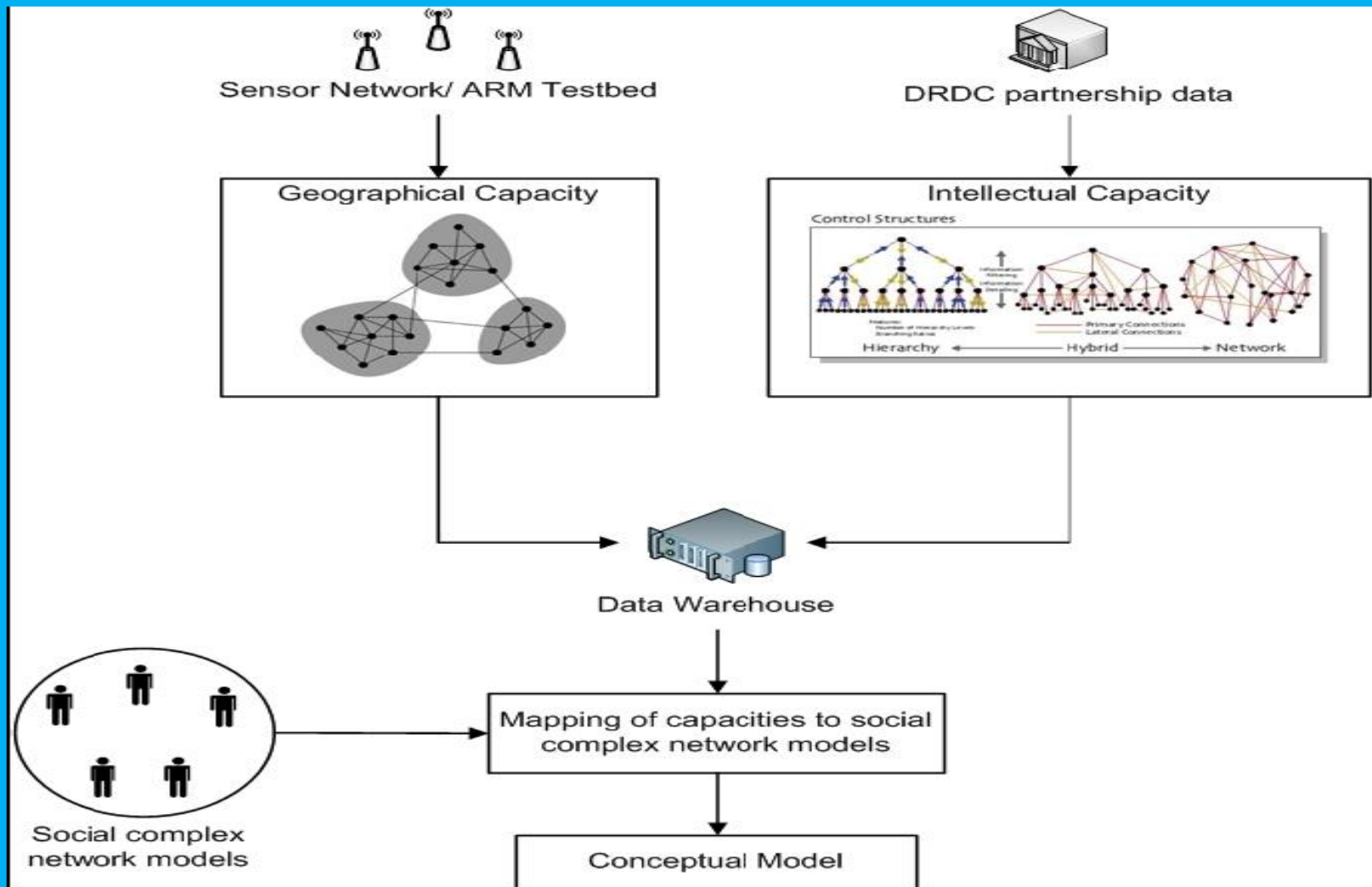
Complexity C<sub>3</sub>

Complexity C<sub>4</sub>





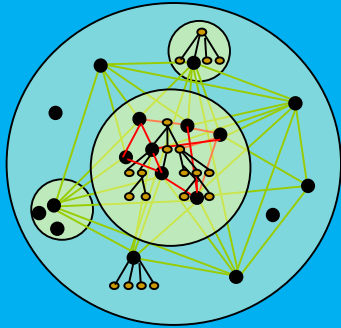
# HSE Simulation Testbed





*Adaptability*  
*Focused*  
*Complex*

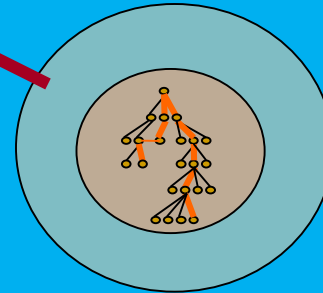
**NETWORK**



**CULTURAL SHIFT IS DIFFICULT!**

*Orchestrated*  
*Action*  
*Complicated*

**HIERARCHY**



**Take Me To  
Your Leader.**

*Improvised*  
*Action*

*Chaos*

*Known*

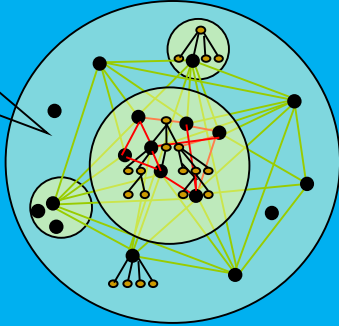
*Stability*  
*Focused*

*Complex*

*Adaptability  
Focused*

*Complicated*

**Let's Do  
This.**

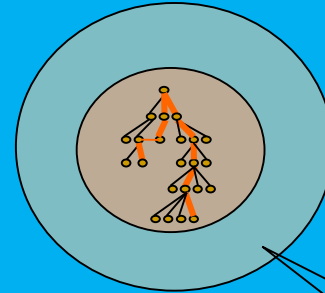


**?**

**We'll get  
forgiveness  
later**

*Improvised  
Action*

*Orchestrated  
Action*



**Who's  
Authorization**

*Chaos*

*Stability  
Focused*

*Known*

# Paradigm Shift



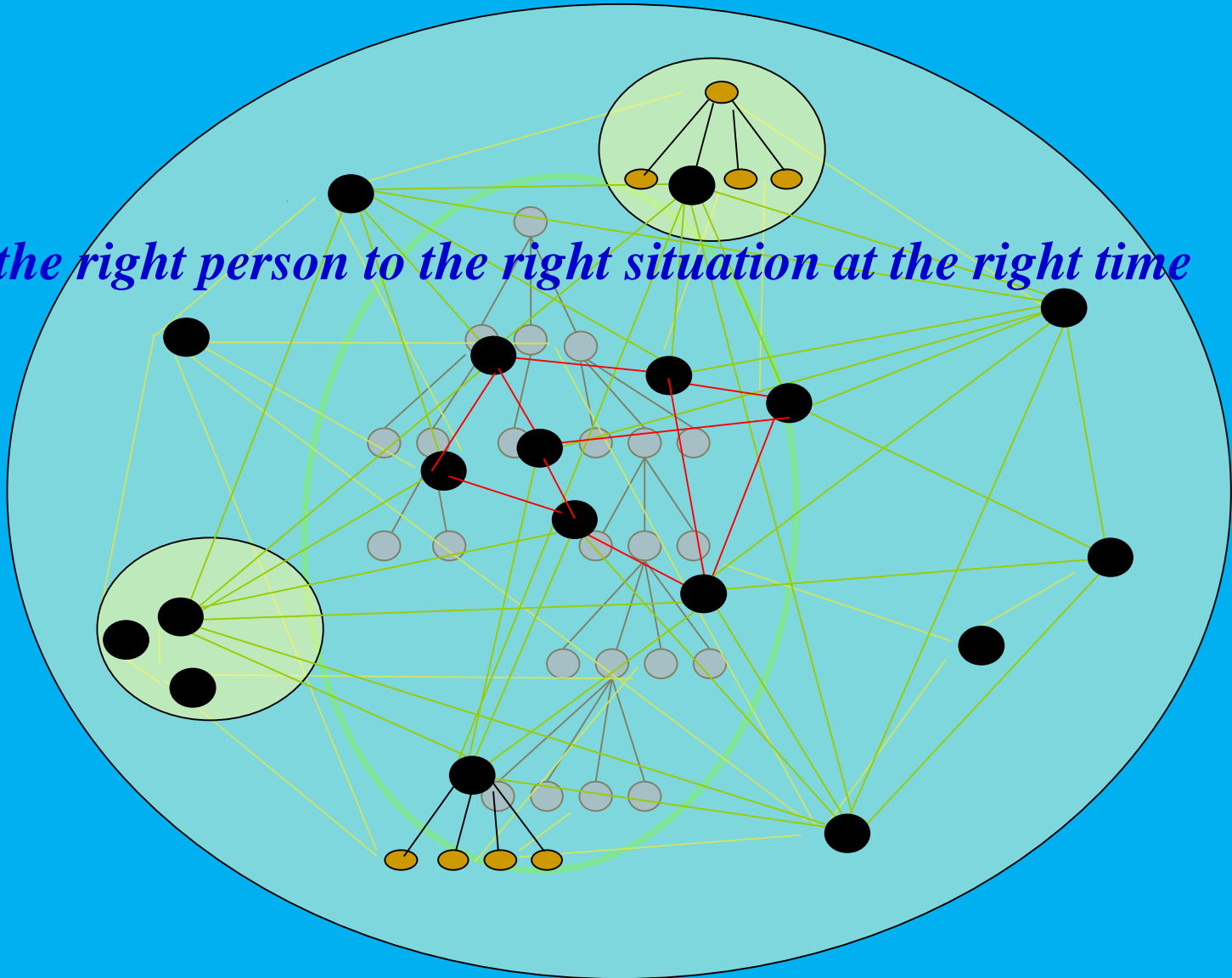
- Maria Theresa Order
- Austria's highest military decoration 1757 until the end of World War I

**Given to commanders who disobeyed orders – and thereby WON battle**



# Unleashing the Ecosystem

*Linking the right person to the right situation at the right time*





Time: 13571 / 14704 (3:46:11)

Show Agent Names

Show Area Names

Agents:

- FireFighterLeader\_1
- TransportLeader\_1
- FireTugTeam\_1
- PortLeader\_1
- FireFighterTeam\_4
- FireFighterTeam\_3
- FireFighterTeam\_2
- FireFighterTeam\_1

Inspecting: FireFighterLeader\_1

Location: FireStation\_1

Activity:

wf\_notifyProblemSolved  
gl\_updateCoordinator

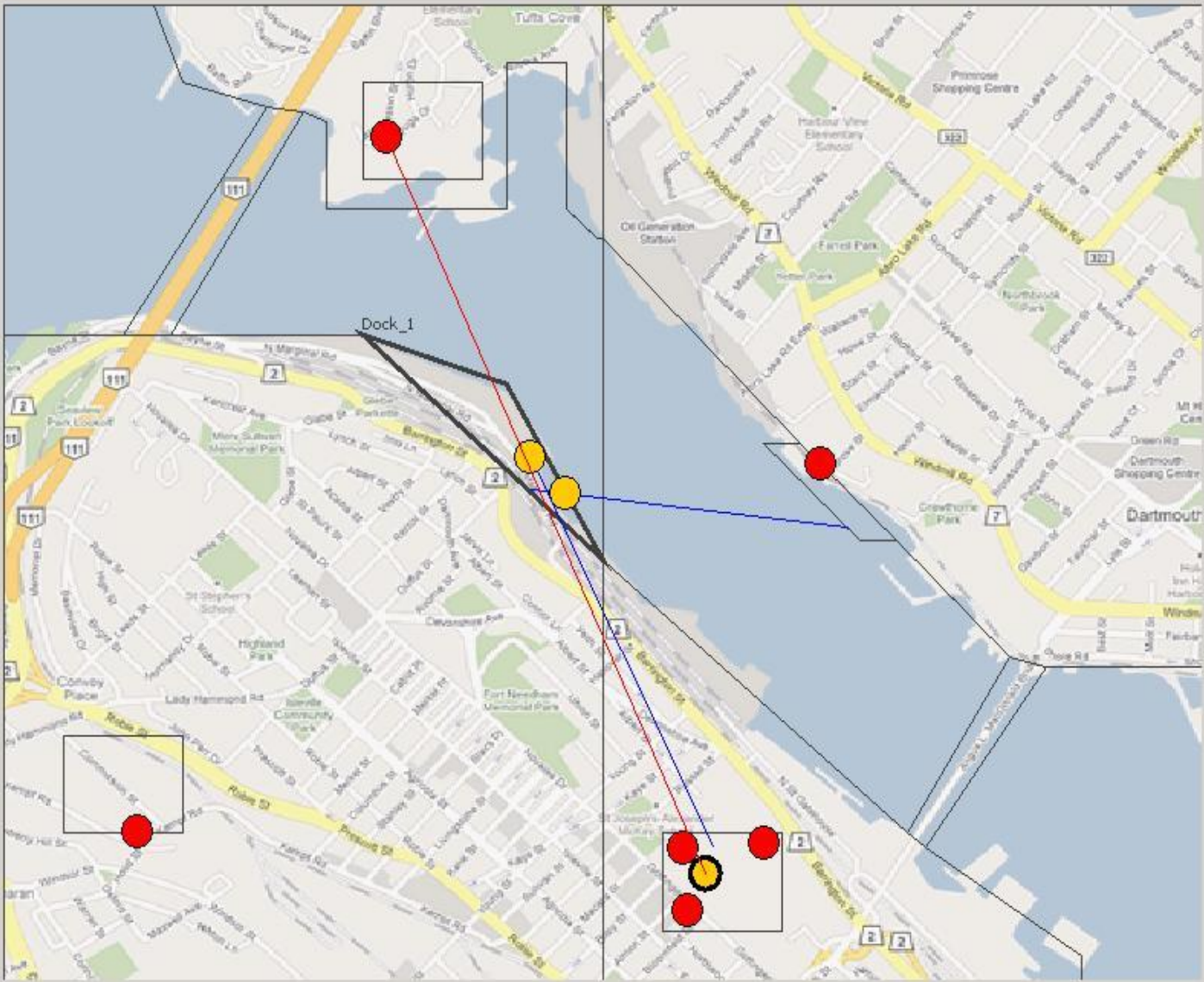
Beliefs:

```

FireFighters.FireFighterLeader_1 is
Extra.Problem_1.totalResourcesRe
Extra.Problem_1.isCoordinatedBy P
Extra.Problem_1.problemType = Ex
Extra.Problem_1.involves Extra.Shi
Extra.Problem_1.solved = false
Extra.Problem_1.category = 1
Extra.Problem_1.sourceLocation =
Extra.Problem_1.totalResourcesDe
Extra.Problem_1.problemCategory
  
```

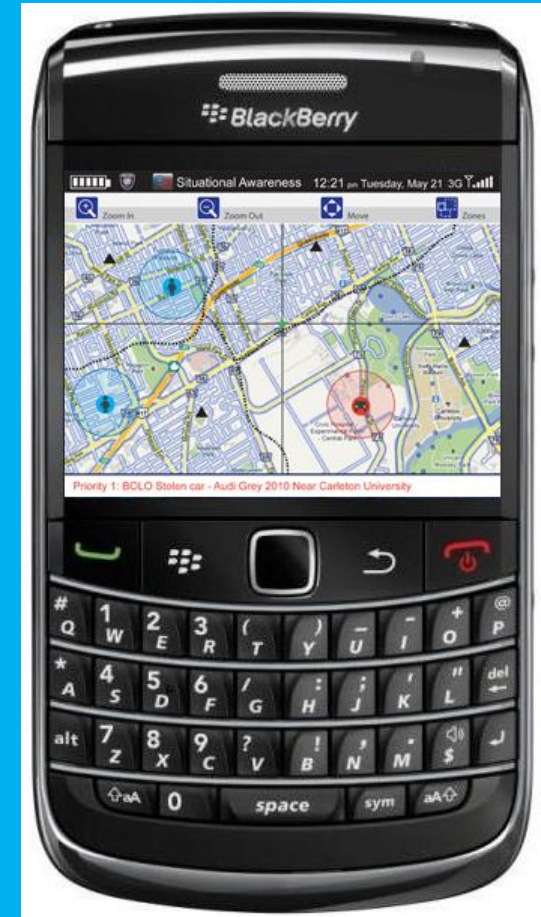
Areas:

- Dock\_1
- CoastGuardHQ
- NEHarbour
- AtlanticOcean
- SWHarbour

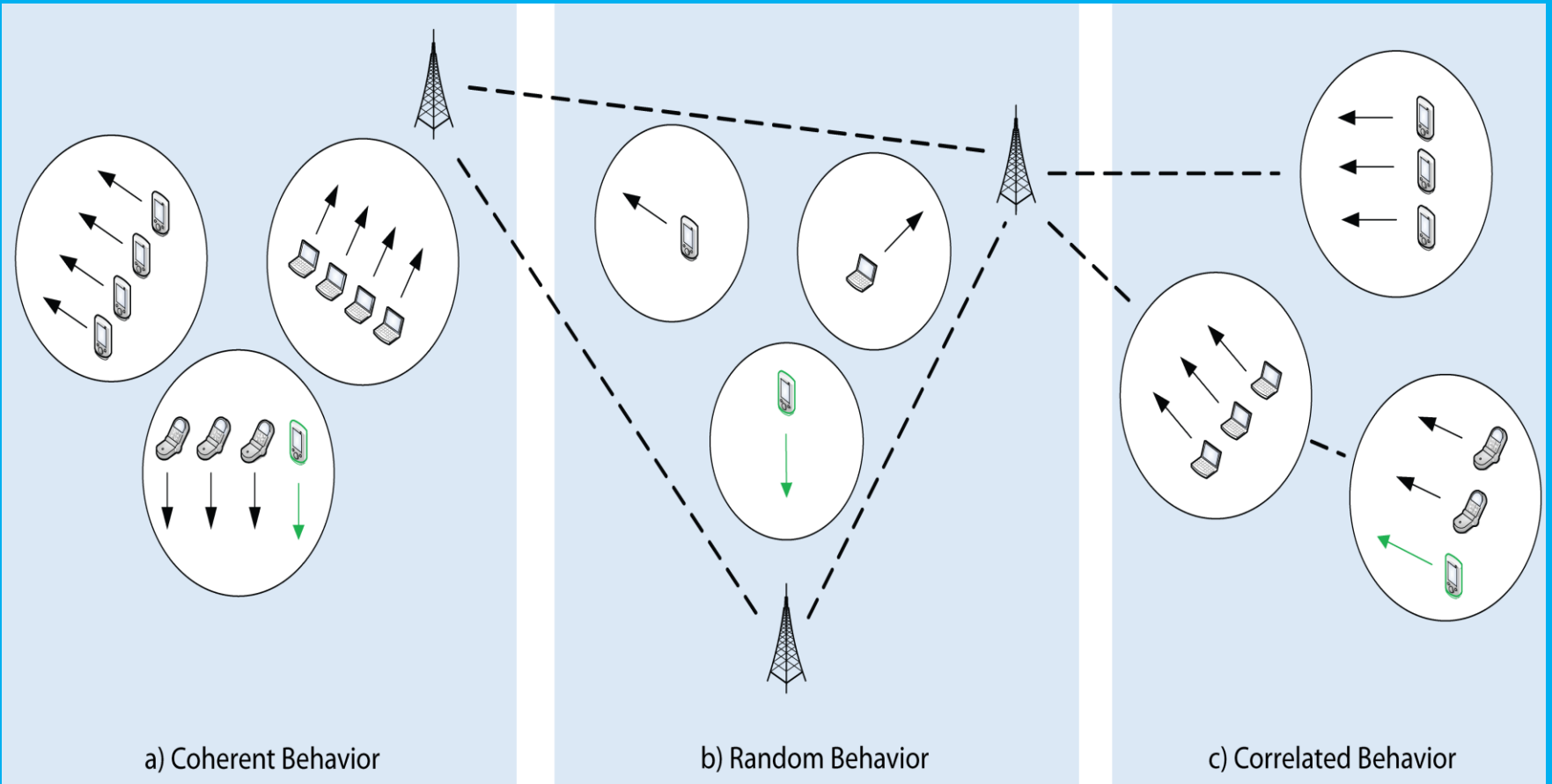


# Situational Awareness

- ✓ Realtime location of friendlies, threats or incidents.
- ✓ Information to anticipate and prepare for situations
- ✓ Responders alerted with area specific threats
- ✓ Reduced risk of personnel having inadequate training or experience for situation
- ✓ Search profiles for specific skills or experience
- ✓ Analysis and trends/data

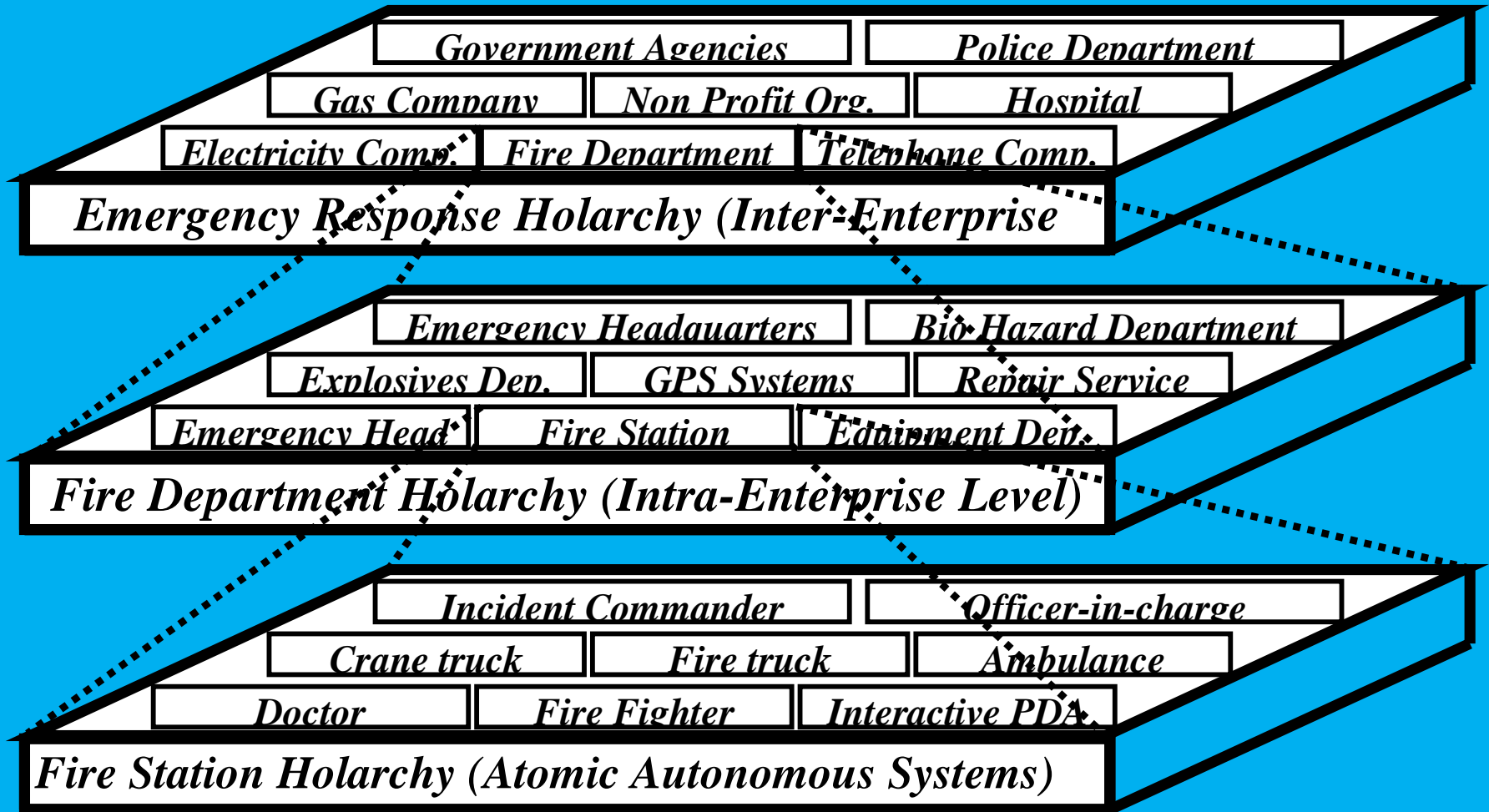


# How do complex systems self-organize?



**Micro/Macro – level behavior**

# Holistic Security Ecosystem

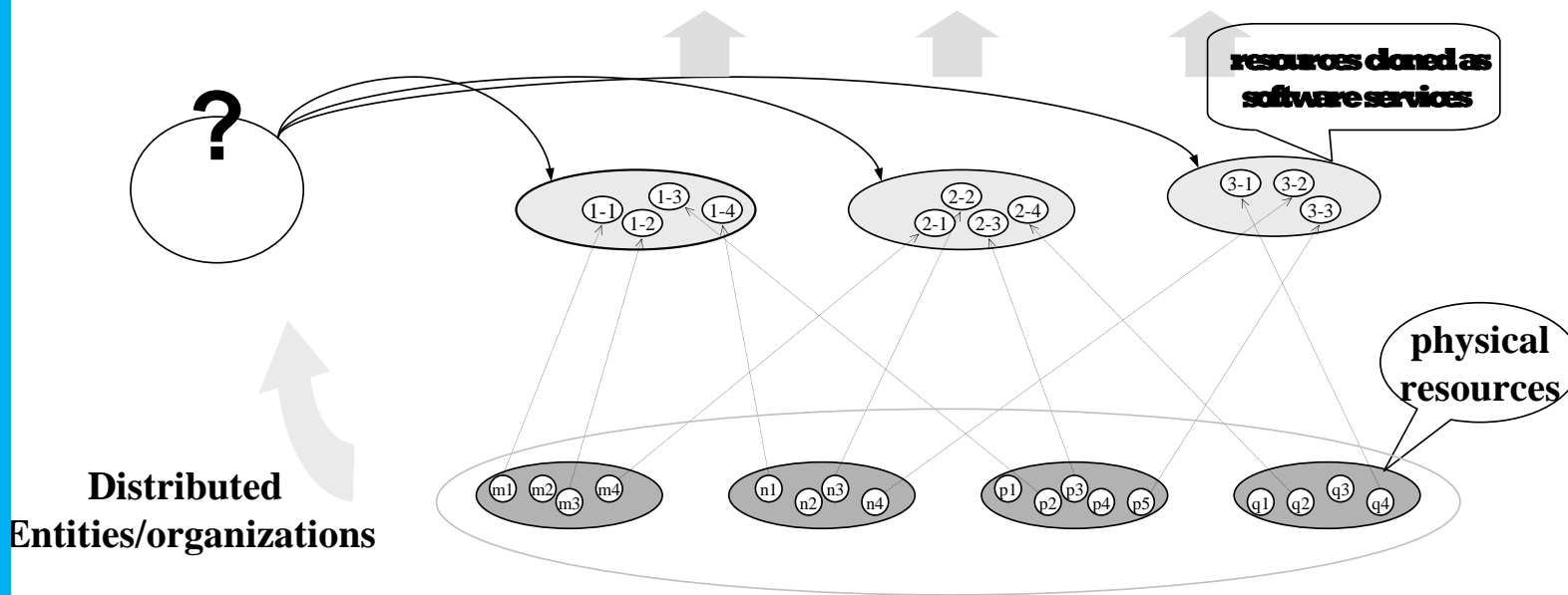
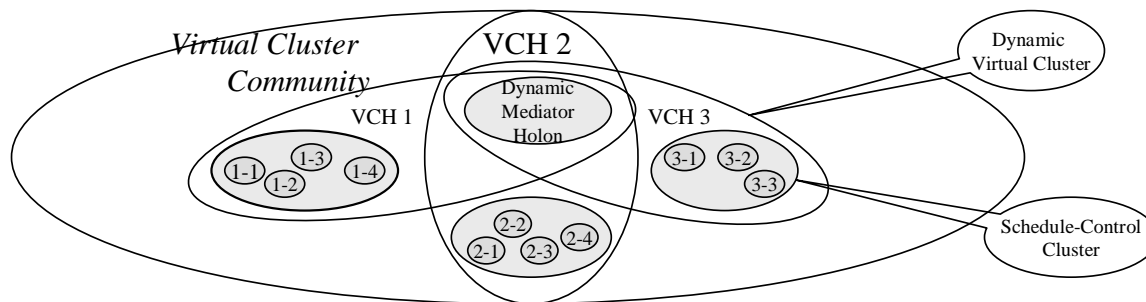




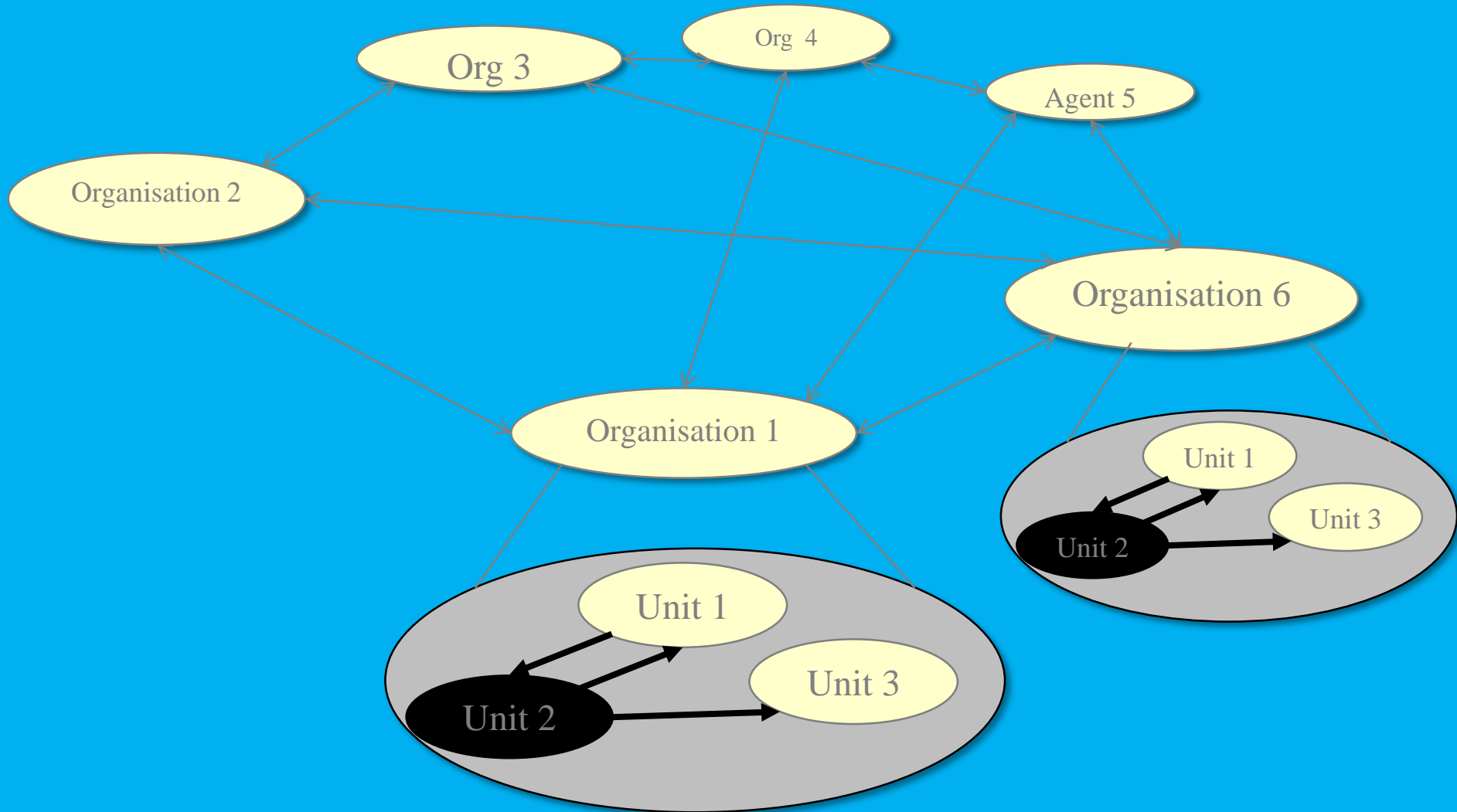


# Adaptive Configurations and Rules

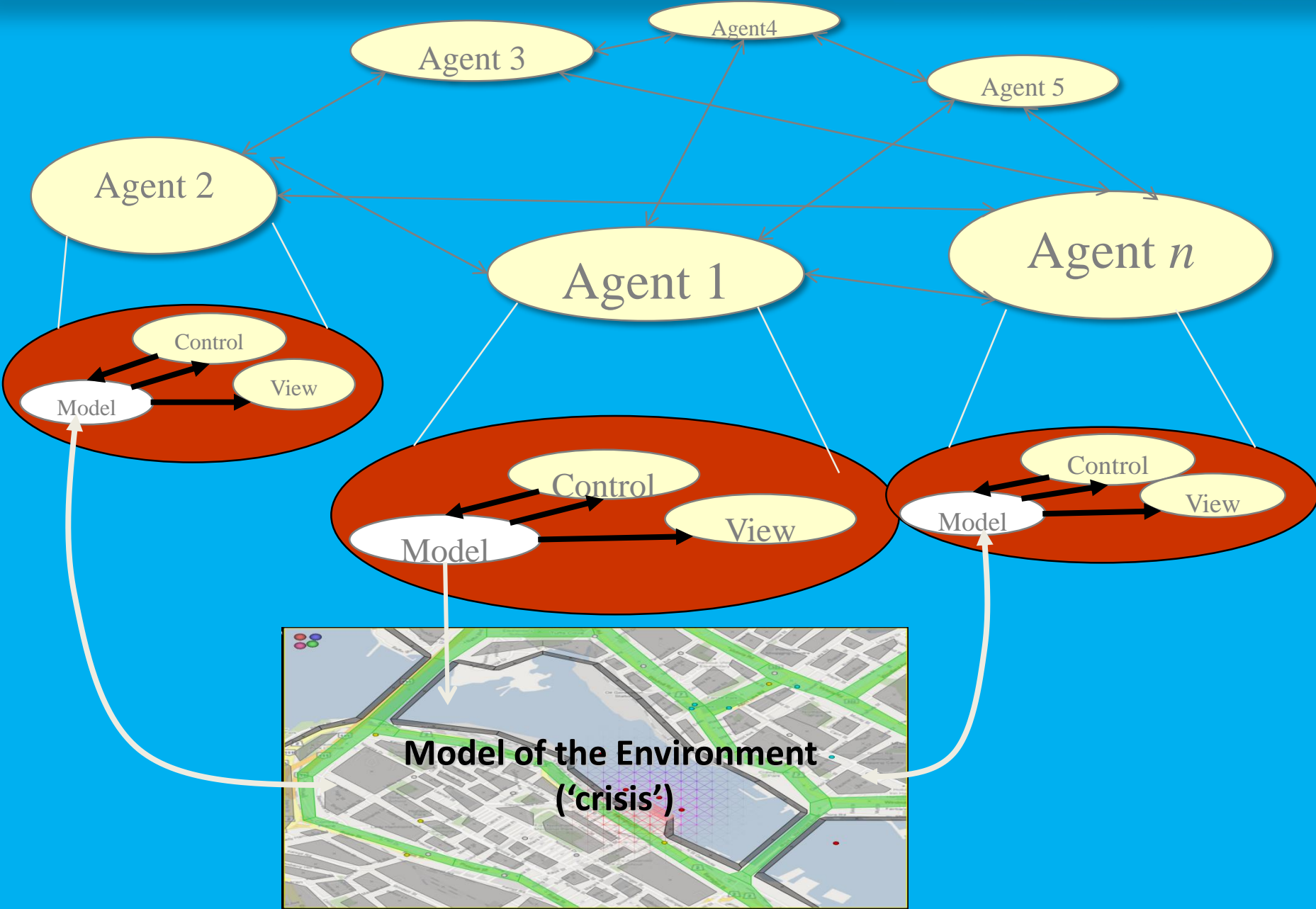
## Dynamic Ecosystem Deployment



# DECISION SUPPORT



# Joint Force Alliance as Controller for the Evolving Crisis



# HSE simulation environment





# Increased Collaboration

- ✓ All users are remotely connected facilitating easy information transfer and collaboration.
- ✓ Search capabilities allow users to connect with others who have made similar inquiries.
- ✓ Temporary and permanent groups may be established for easy, remote information transfer.
- ✓ Search profiles for specific skills or experience.



Time: 13571 / 14704 (3:46:11)

Show Agent Names

Show Area Names

Agents:

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- FireTugTeam\_1
- PortLeader\_1
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- FireFighterTeam\_3
- FireFighterTeam\_2
- FireFighterTeam\_1

Inspecting: FireFighterLeader\_1

Location: FireStation\_1

Activity:

wf\_notifyProblemSolved  
gl\_updateCoordinator

Beliefs:

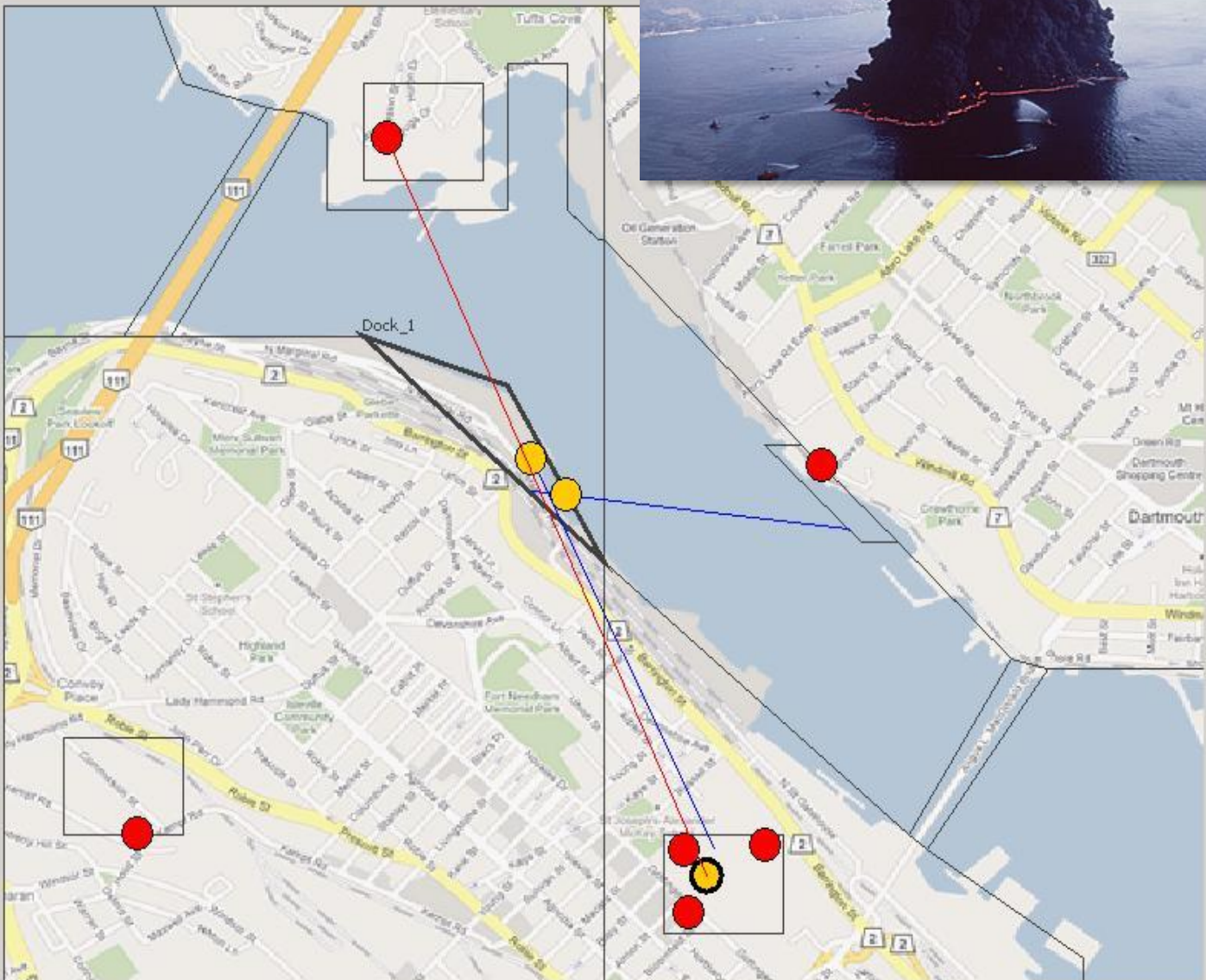
```

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Extra.Problem_1.totalResourcesDe
Extra.Problem_1.provCategory
  
```

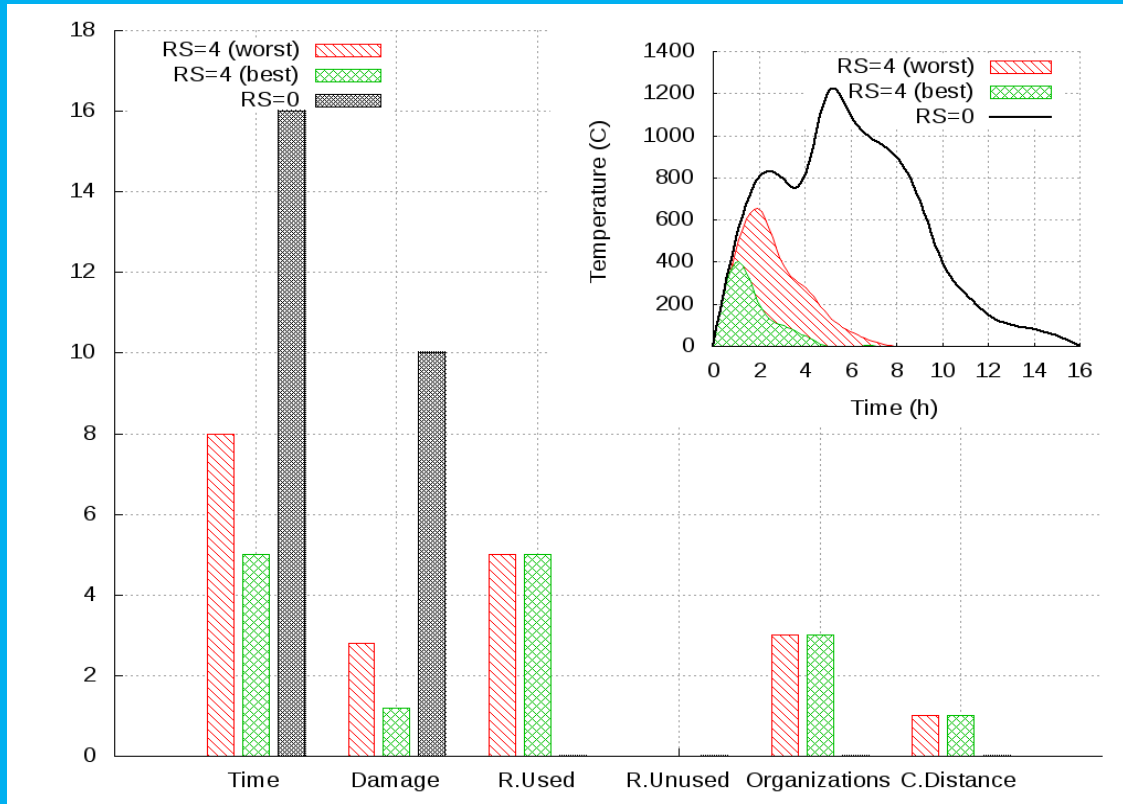
Areas:

- Dock\_1
- CoastGuardHQ
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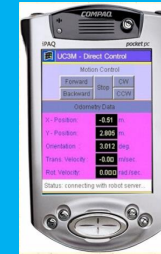
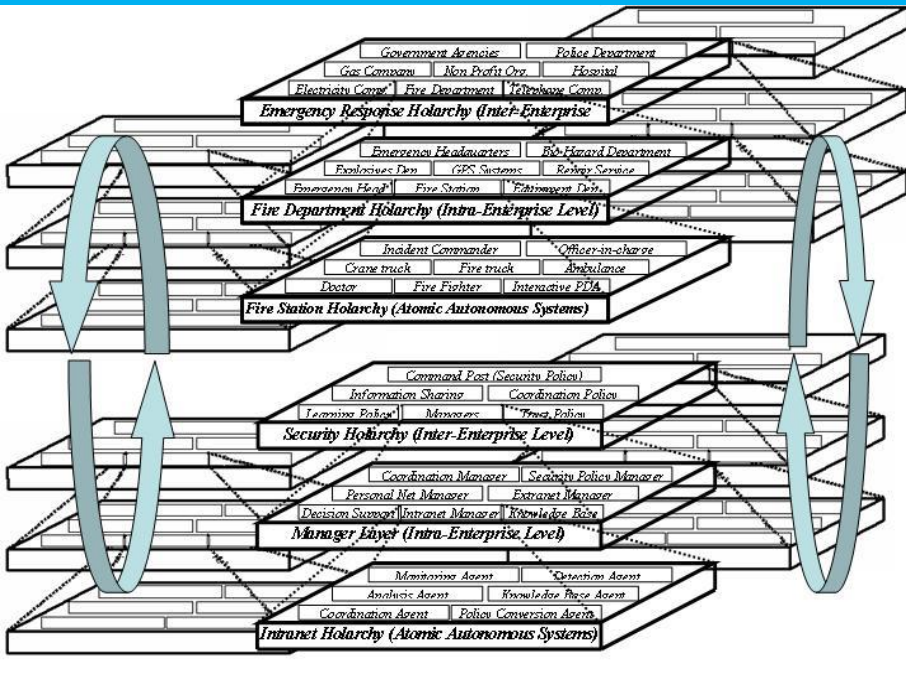
FireFighterLeader\_1



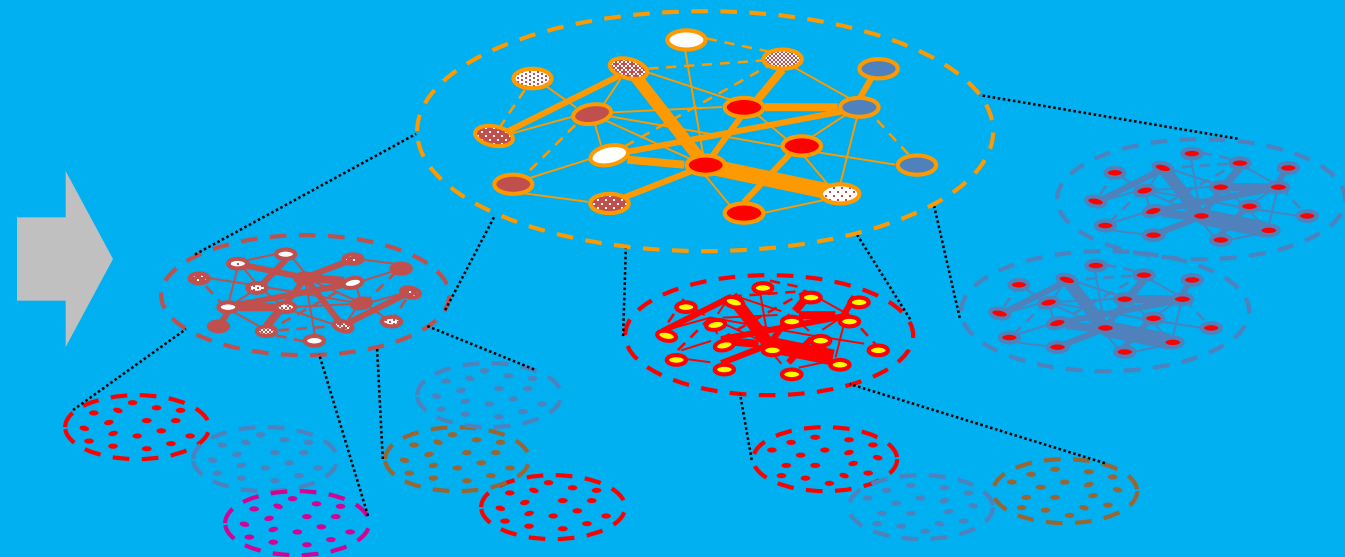
# RESULTS: POINT TO INEFFECTIVE POLICIES



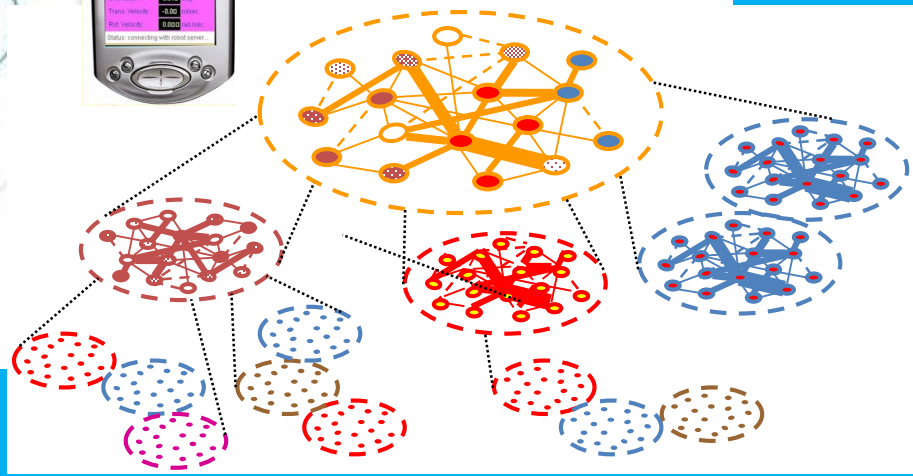
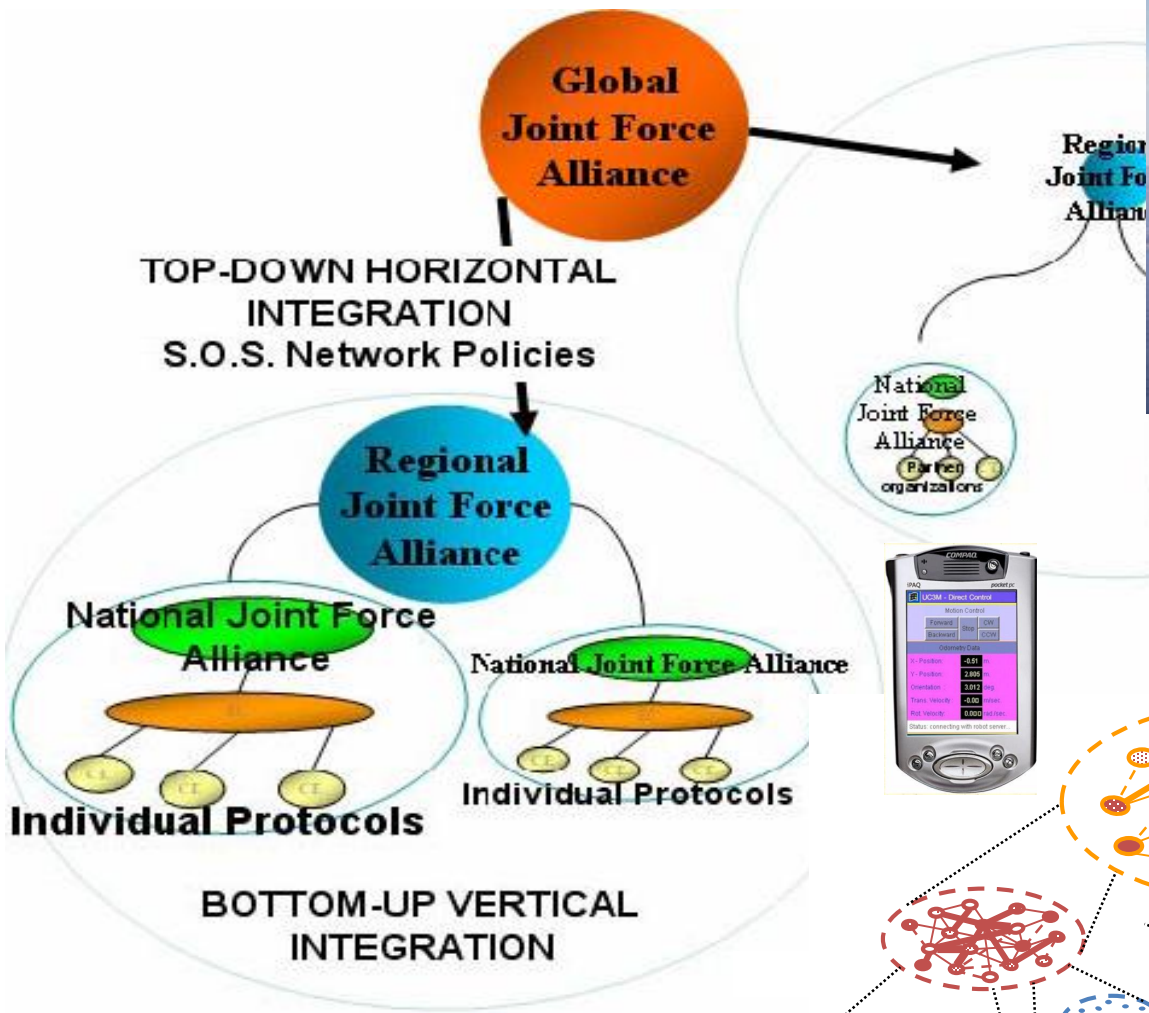
<b>Variable</b>	<b>RS1</b>	<b>RS2</b>	<b>RS3</b>	<b>RS4</b>
Obliged to promptly collect data	$\neg O$	O	$\neg O$	$\neg O$
Prohibited from exclusion zone	P	P	$\neg P$	P
Fire tug team owned by	CG	CG	CG	FF



## EMERGENCE OF INSTITUTIONAL NORMS FROM INDIVIDUAL AGENT INTERACTIONS

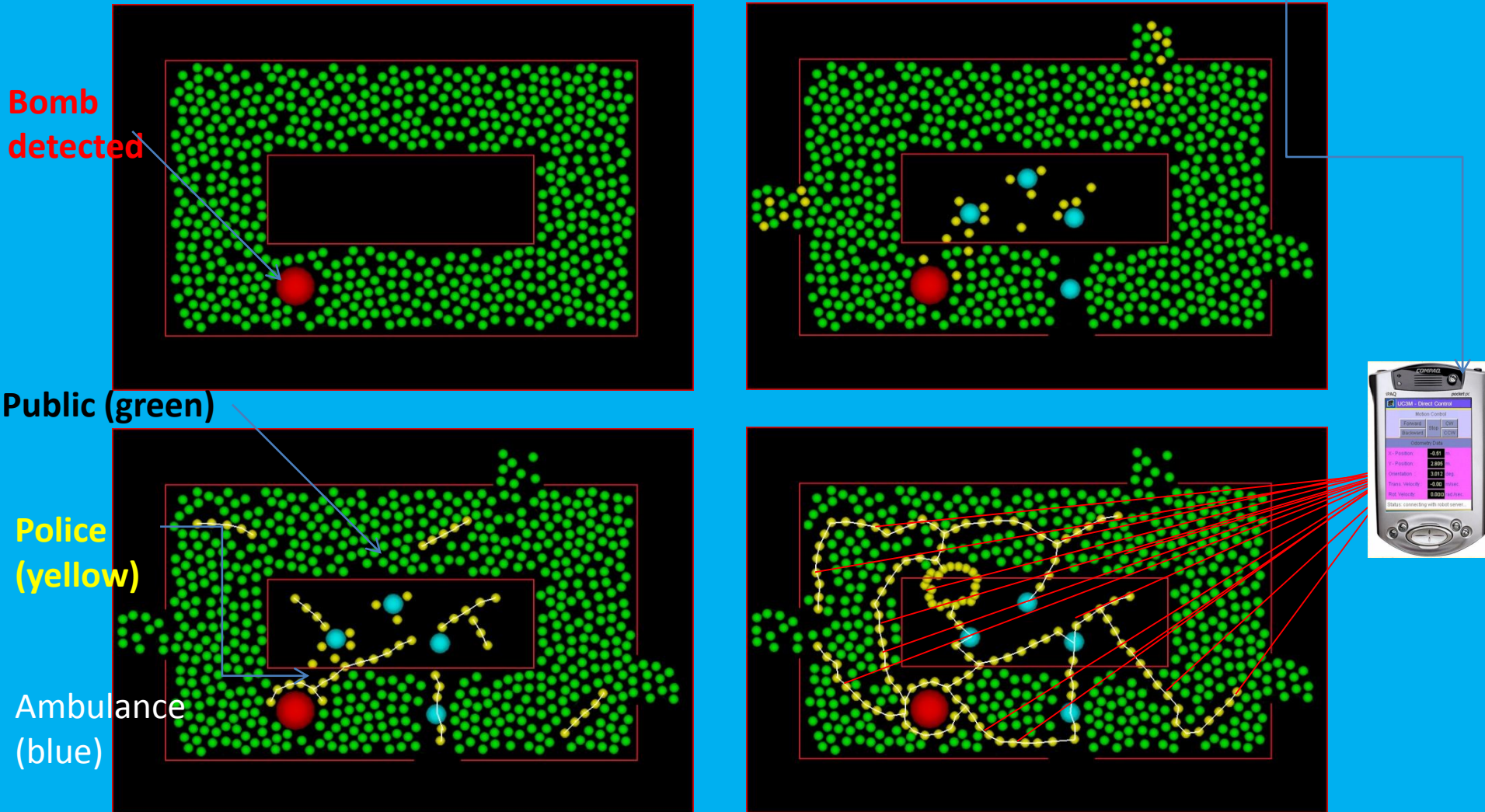






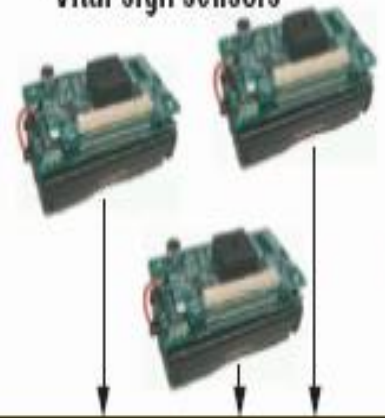
# Stadium Evacuation

## Self-Organising Security (SOS) via Mobile App



# Emergency Response Middleware

Vital sign sensors



Location beacons



Police and fire



Emergency medical technicians

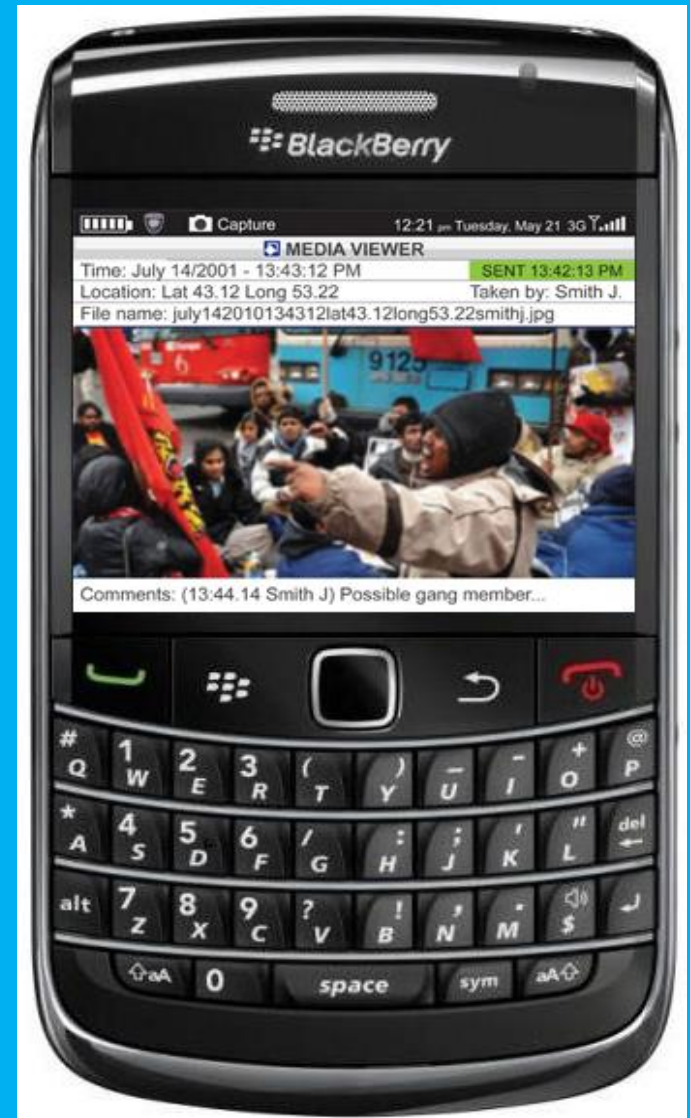


Ambulance systems



# Public as Responder

- ✓ Capture image, video and audio via device. Append additional information and share.
- ✓ Identify: Image & face recognition capabilities
- ✓ Instant storage to the cloud
- ✓ All data tagged and easily searchable



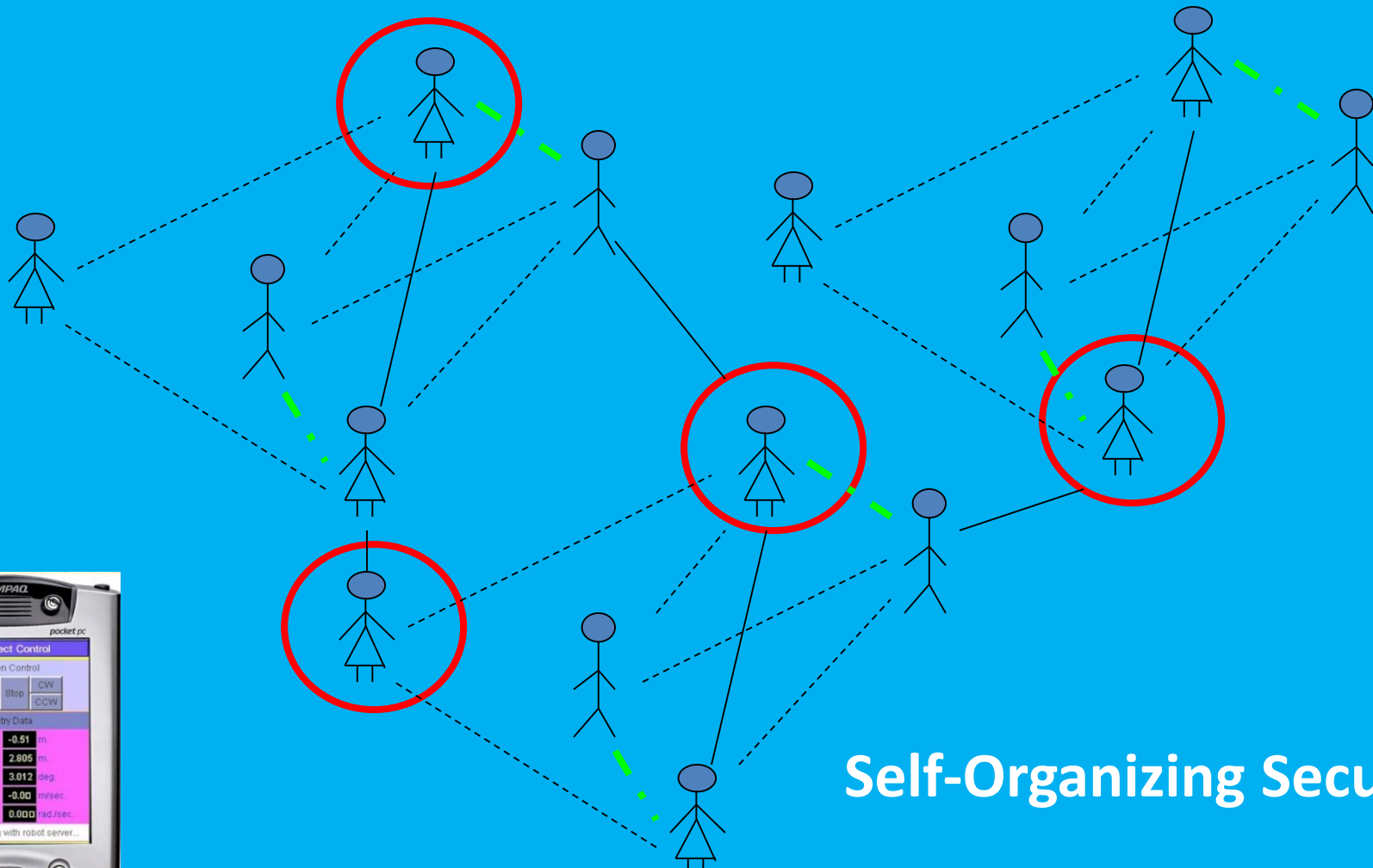


# POWERFUL SEARCH FUNCTIONALITY

- ✓ Search (as authorized) all databases at once, or advanced search options
- ✓ Type or Say queries, or Speak Search results
- ✓ Search capabilities allow users to connect with others who have made similar inquiries.
- ✓ Search all discussions
- ✓ Search profiles for specific skills or experience.
- ✓ Search Persistency – 72 hr. no hit query



# The Role of Social Media



**Self-Organizing Security**

# SAFETY AND SECURITY WITH CITIZENS

Respond WITH rather than FOR people

# WE ARE







**“As for the future, your task is not to foresee it but to enable it.”**

**Antoine de Saint-Exupéry**