## "Net benefits of energy-efficiency services: A counterfactual model"

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# Agenda/Contents

#### Proposition

- Counterfactual perspective can improve accuracy of pilot evaluations
- Innovation directed to services with most impact (cost-benefit)
- Reduce unhelpful impact of optimism bias
- Credibility with customers and policy makers

#### FG ICT&CC suggestion

Guidance to members; standard checklist for pilot studies?

Comparability and usefulness of results



## **Counterfactual model**

- Growing use with development projects
- Quantitative impact assessment in nonexperimental conditions
- Acknowledge quasi-experimental limitations
- Two broad features:
  - Explicit causal assumptions
    - Diagrams (case study)
  - Econometric techniques
    - Matched pairs of control and treatment cases
    - Mimic random selection of experiment

More accurate quantitative impact assessment



# **Energy-saving services**

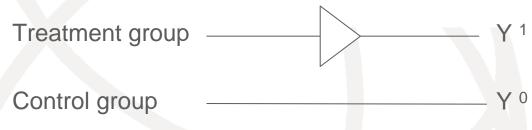
#### Internally and for customers:

- Conferencing
- Home-shoring
- Green IT
- Smart grid/renewable energy
- Network/data centre efficiency
- Building management
- Fleet logistics
- > etc
- From lab => internal study => operational conditions => working practices and individual behaviour



#### **Perfect experiment**

Intervention: D =1 Smart meter/ enhanced billing

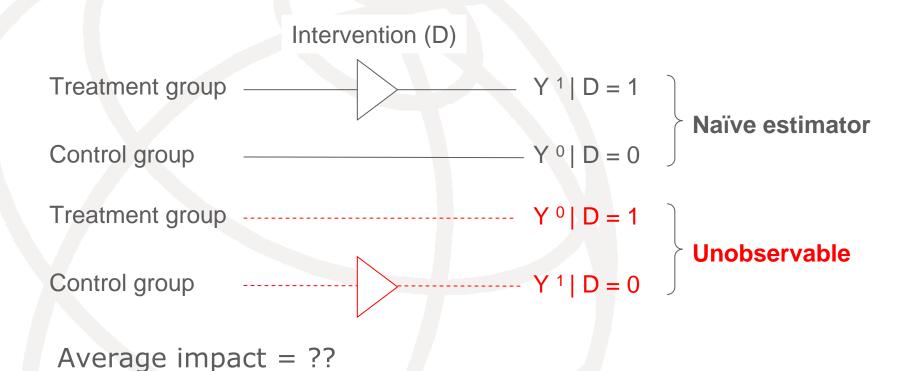


Average impact  $= Y^1 - Y^0$ 

Criteria: short causal pathways, large-N, random allocation



### **Counterfactual model**



Rubin, 1974+; Fisher 1930s; Neyman, 1920s



#### **Basic counterfactual problem**

	Treatment group D=1	Control group D=0
Outcome following intervention (Y <sup>1</sup> )	Observable	Unobservable
Outcome following no intervention (Y ®)	Unobservable	Observable

	Treatment group D-1	Control group D=0
Outcome following intervention (ΔΥ <sup>1</sup> )	-40kWh/year	0kWh/year
Outcome following no intervention (ΔΥ <sup>0</sup> )	-10KWh/year	+5kWh/year

Modified from Morgan & Winship (2007), pp.35, 47



# **Energy feedback pilot**

- >400 participant HHs
- Portable visual display
  - C\$, kWh, CO2; inc projections
- Diverse sample:
  - Weather, geography, HH configurations & demographics
- Stratified by average consumption
- Panel data 1.5yr before, monthly 1yr after



## **Feedback pilot results**

- Conclusion: 7%-10% average reduction feasible with additional information
- BUT treatment ≠ control group (selection bias)
  - Self-install
  - ➤3 x qualitative surveys



# What if...?

- Treatment group has higher proportion of environmentally motivated households?
- If treatment group not given a meter, would they improve their efficiency anyway?
  - > What are the *net* benefits?
- Would the control group improve efficiency to the same degree?
  - Should resources be targeted at less motivated households, or not?



# Credibility gap?

- Multiple pressures for pilot studies to produce clear results
- Strategic influences...
- US utilities report higher impacts of DSM than academic review<sup>1</sup>

Hazy on selection bias

 Agreed guidelines would aid transparency and comparability

<sup>1</sup>Loughran & Kulick (2004)

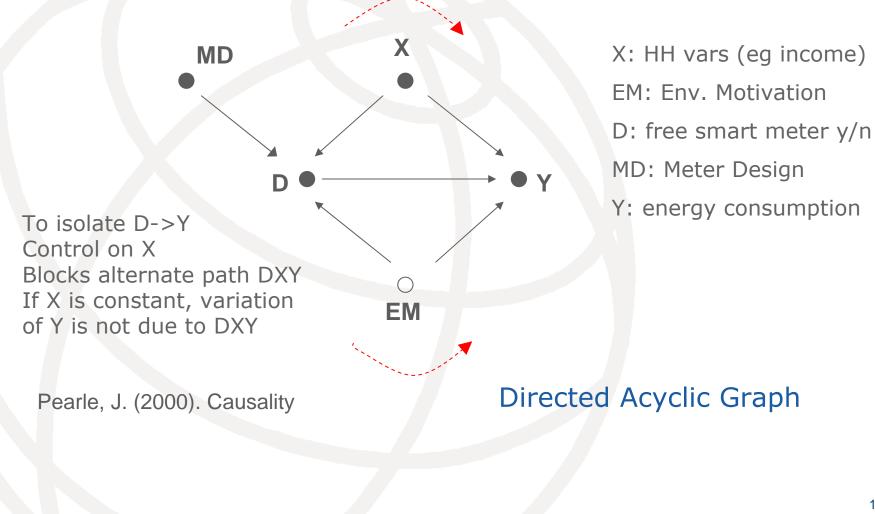


## **Counterfactual alternative**

- Attempt to quantify selection bias effect
- Specify causality
  Diagrams
  Awareness of assumptions
  Matching of control and treatment cases



#### **Plot assumed relationships**

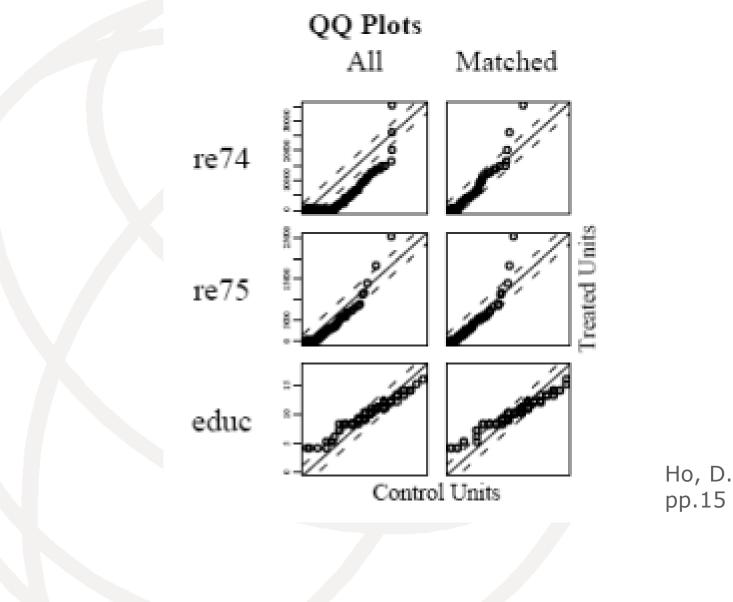




# **Matching techniques**

- Techniques to make treatment & control groups look similar
- Engineer a set of matched pairs
  - > On known exogenous variables
  - On propensity to participate
  - > Other
  - Drop unmatchable cases
- Much debate about matching criteria....
- Then regression etc
- Compare with naïve estimator





Ho, D. et al (2008) pp.15



## **Research design checklist**

- Refer to case study to uncover and verify causal relationships
- Plot assumed causal relationships (DAG)
- What are the `what ifs...'?
- Internal trials to approximate experiments
- Randomise!
  - Eg restrict access to trial, lottery
- Large samples
  - Allow for loss of cases
- Look for similar control samples
  - Eg clustered characteristics of customer base



# **Design considerations**

Contamination!
 Before/after
 Anticipation problem
 Network effects (vs case independence)



## **Interpretation checklist**

- Omitted variables?
  `Known unknowns'
- Selection bias?
  > If so, declare it
- Recognised econometric techniques to match imperfect treatment and control groups
- Second states and second se



## Thank you!

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