

# New enabling features for in-car speech-based advanced applications

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# **Company Profile**



- Privately held company, founded in 2001 as spin-off from Telecom Italia Labs, capitalizing on 30yrs experience and expertise in voice processing.
- Global Company, leader in Europe and South America for award-winning, high quality voice technologies (synthesis, recognition, authentication and identification) available in 27 languages and 64 voices.
- Multilingual, proprietary technologies protected by over 100 patents worldwide
- Financially robust, break-even reached in 2004, revenues and earnings growing year on year
- Growth-plan investment approved for the evolution of products and services.
- Headquarters in Torino, Italy with local representative sales offices in New York, Rome, Madrid, Paris, London, Munich



# **Loquendo Strategy**



- To provide our customers with a complete set of speech technologies (TTS, ASR, SV), guaranteeing:
  - best-of-breed quality and accuracy
  - innovative features
  - multilingual worldwide coverage
  - competent technical support at a competitive price
- **■** To facilitate adoptions of Loquendo products by extensively supporting international standards
  - All speech-related W3C and IETF standards
- To offer a full range of integration options
  - APIs, standard interfaces and protocols, client-server configurations
- To provide our technologies on the widest spectrum of platforms for server, desktop and embedded (Windows, several Linux distributions, Win Mobile, iPhone, VxWorks, QNX, Symbian ...).
- To significantly invest in R&D in order to progressively extend our language portfolio, develop new features, protect our IPR and constantly improve performances.

# **Language Coverage**



Language	Female	Male
English US	88	â â
English UK	9 9	
English AU		
Spanish (Castilian)	88	
French	0.00	
Canadian French	9	
German	9.9	
Italian	9999	
Russian	8	
Greek	8 8	
Portuguese	8	
Danish	8	
Finnish	8	
Swedish	8	
Dutch	8	
Polish	8	
Turkish	8	
Brazilian Portuguese	8 8	
American Spanish	8	
Mexican	8	
Chilean	8	
Argentinean		
Colombian	8	
Chinese	8.8	
Galician (bilingual)	8	
Valencian (bilingual)	8	
Catalan (bilingual)	8	
Norwegian (12/ 2009)		
Arabic (2010)	8	



# **Speech in Cars ...**



- The focus today all towards ASR and "natural language", but what about TTS?
  - Management How much time do we use ASR during navigation vs. how many driving directions we hear?
  - What's the impact of a "Natural" TTS prompt vs. a "less pleasant" one in a Natural language interaction?
- What is needed from a TTS in an Automotive Scenario?

# **Car Maker Requirements**







# **Car Makers Requirements**



- Quality: "replacing pre-recorded" → Best of Breed state-of-the-art TTS
- Seamless integration with a built-in set of prerecorded messages
- Graphic tool for Prompt Editing, Tuning & Testing
- Extensive language and persona coverage, with NO quality discontinuities among languages.
- Footprint Flexibility: Need to fit in the device without increasing the BOM
- Mixed Language Capability: your native language TTS voice must be able to speak foreign languages
- Navteq and Teleatlas integration: be able to read phonetics
- Must be able to interpret SMS jargon
- Be more human, "emotional": it's your car!

Car Makers require a complete solution for automotive telematics, not simply a TTS.

# A bit of history ...



1978 MUSA: first Italian synthetic voice



1993 ELOQUENS: diphonebased



2000 Actor: 3° generation unit-selection TTS







**AVIOS-SpeechTEK West Awards** 

2007 "Best Innovation in Text To Speech – Automotive Solution"

2006 "Best Innovation in Speech Synthesis - Emotions"

2005 "Best Innovation in Multi-Lingual Speech Synthesis"



# **Enhancing Quality ...**



#### Start from a state-of the-art engine

Loquendo has been the pioneer to launch a unit-selection TTS on embedded devices back in 2004.

Formant or Diphone-based system are now outdated, HMM-based yet to be improved.

Unit-Selection: (9)

Festival + HTS: Android 1.6:





#### **Specific automotive database**

In response to the fear of loss of quality due to entire TTS use in general navigation prompts, Loquendo has created a specific additional database with more than 400 sentences commonly used by navigation systems that are rendered at pre-recorded quality.

#	Pronunciation	English	
1	Suspensive	in 50 meters,	
2	Suspensive	move into the slip road	
	Suspensive	at the roundabout	
168	Conclusive	take the third exit.	





# **Enhancing Quality ...**



#### **Vocal Add-ons**

In case a special intonation or expressivity is needed for those fixed prompts which are recurrent and crucial in your application, a Loquendo voice can be enhanced with adhoc speech material.

The desired prompts can quickly be packed into a Vocal Add-on, to be installed with the base voice.

The experience for the programmer is seamless, the TTS engine takes care of all.

#### **Teleatlas and Navteq speech-enabled map compliancy**

Loquendo Embedded TTS fully supports TeleAtlas and Navteq SAMPA phonetic alphabets, increasing the quality of the speech rendering when reading addresses, sign posts and POI, in any language, leveraging on the mixed language capability



NAVTEQ





# **Loquendo Automotive Solution**



#### **Special Automotive Lexicons**

Language by language, Loquendo has created special automotive lexicons to correctly expand automotive acronyms (e.g. blvd for boulevard) and highway names (e.g. US101).

#### **Footprint Flexibility**

Our voice databases can be tailored and compressed to suit each customer's specific memory/storage constraints depending on their chosen platform and device constraints.

#### **SMS Text Messages reading**

Special Lexicons for SMS are available for 8 languages (e.g. "b4"= "before").

#### **SMS** reading

r u don nethng 2mor? would b gr8 2cu.

i'll b @ pub b4 8.

ringl8r. b4n xoxox susan





# **Expressive Synthesis and Mixed Language**



#### **Expressivity and personalization: give character to your user interface!**

Feel the difference:

NORMAL: "For the motorway, take the second exit"

FORMAL: "Throat, Sir, for the motorway, please take the second exit"

**INFORMAL:** "Hey John, for the motorway, take the second exit, *ok?*"







For entertainment purposes or to convey certain types of messages, a humorous style can also be adopted

**HUMOUR:** "Uh-oh you've gone the wrong way, hmm, do a u-turn as soon as possible"

#### Mixed language capability for reading foreign street names

Each of our voices is able to speak any other available language! This means that for example, our Italian voice can speak English with an Italian accent, or a French voice speak German with a French accent. This unique and patented feature is extremely useful for address reading.







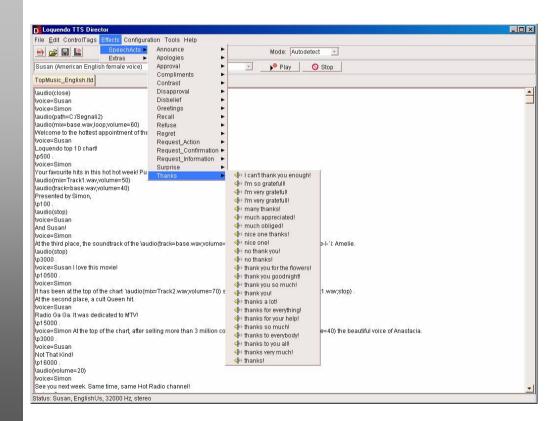
## **TTS Tools for creating audio files**



 Loquendo TTS Director is a complete development environment for creating your own voice prompts, and for designing your own personalised voices.



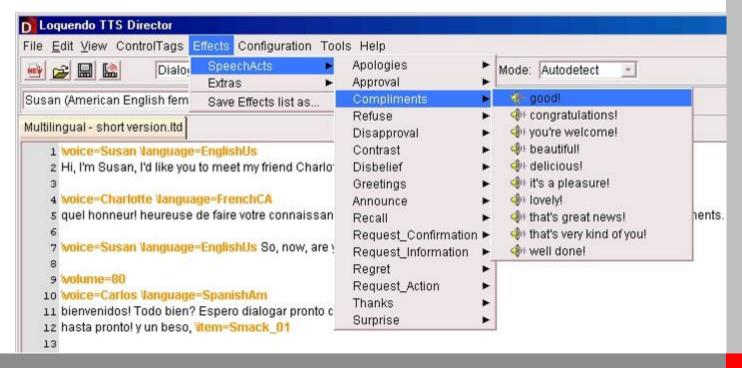
**Target:** clients wanting to edit their prompts at a more complex level and adjust parameters with far more precision, as well as to add pauses, phonetic transcriptions, and tailor-made lexicons for atypical pronunciation.



## **Gilded TTS: SpeechActs and Extras**



- The Effects menu smoothly guides users through the software's advanced features, which include expressive cues, such as greetings, exclamations, apologies, etc., and paralinguistic events, such as coughing, kissing, laughing, etc.
- Enriched TTS continues to benefit from the high quality and natural timbre achieved with the Unit Selection technique



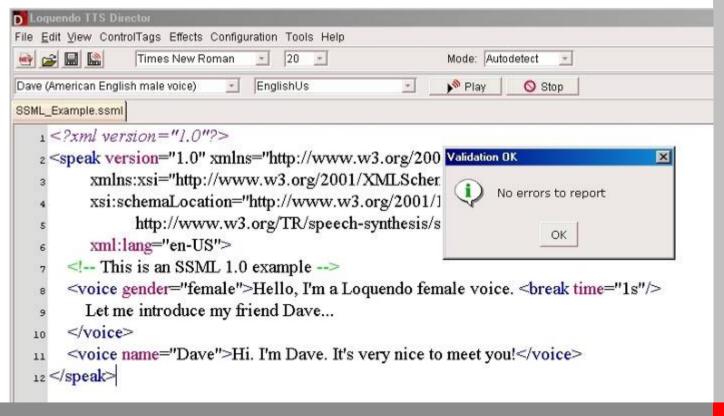
# **Support of SSML**



- Compliance with SSML 1.0
- Syntax highlighting
- Syntax validation available



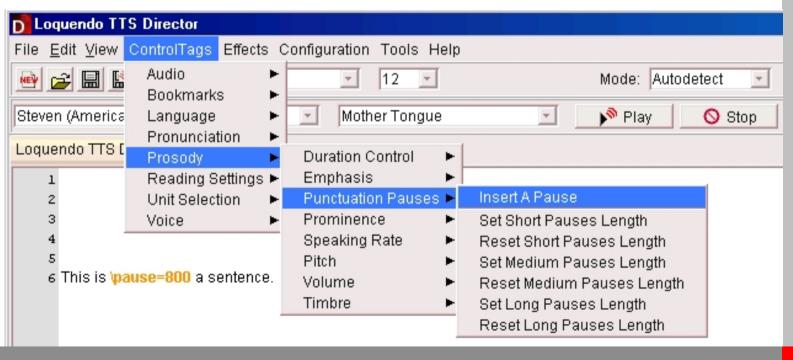




# **Control Tags**

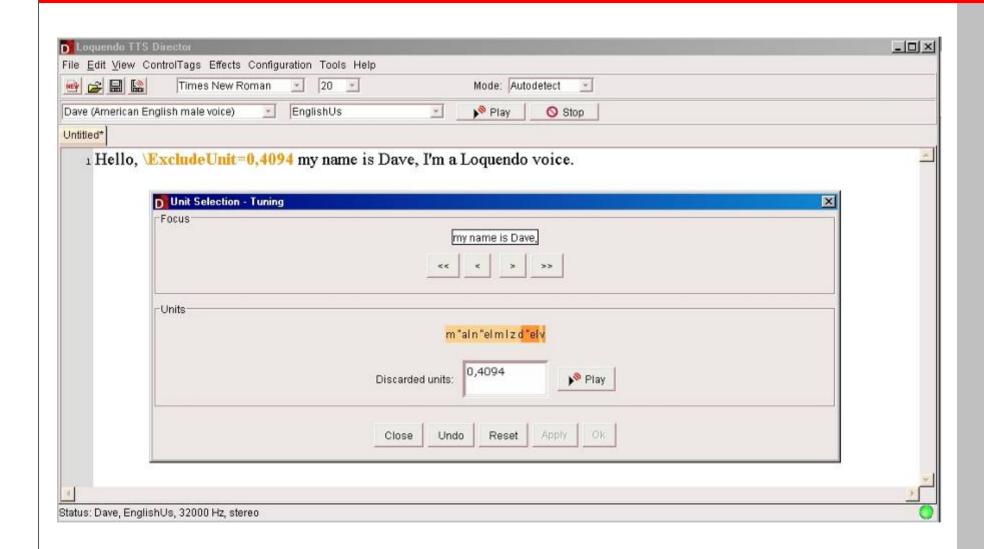


- The Control Tags menu provides access to Loquendo's TTS Control Tags
- Command tags inserted into the text enable a synchronized change of voice, language, prosodic parameters, pronunciation, reading settings, unit selection, audio mixer, etc.



## **User-Driven Unit Selection Tool**

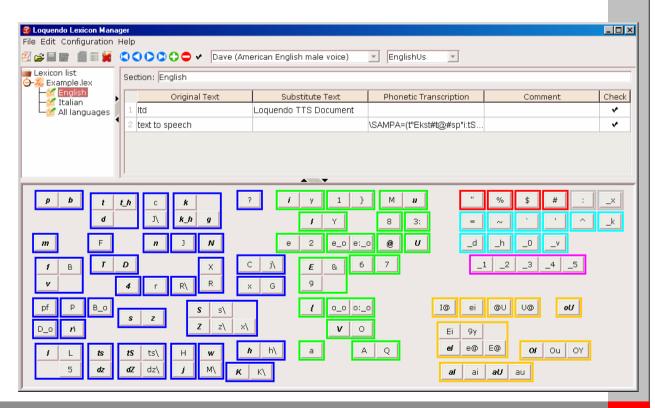




# **Tools: Loquendo Lexicon Manager**



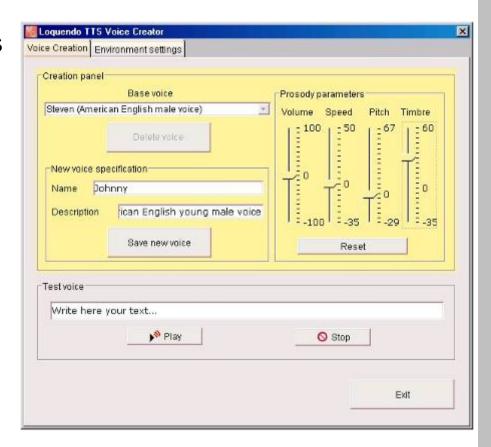
- With the Loquendo Lexicon Manager a User Pronunciation Lexicon can be created:
  - List of transliterations or phonetic transcriptions
- Helps in defining the pronunciation of foreign language words, place names, proper names, acronyms, abbreviations, etc.
- The virtual keyboard helps in writing the phonetic transcriptions
- Sections for different languages in the same lexicon
- Support for the PLS (Pronunciation Lexicon Specification) standard format, IPA and X-SAMPA



## **Tools: Loquendo Voice Creator**



- With the Voice Creator tool it is possible to change the parameters of a base voice and save the modified settings as new voice
- The new voice will be immediately available in the voice menu list
- The new voice can be used just like any other voice







# Thank you!



# Loquendo Automotive Solution is the right choice for the Market Leaders











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# **Phonetic Input Interface - 1**

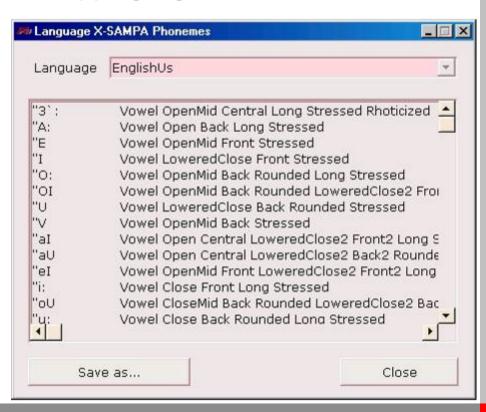


- Loquendo TTS let the User control the exact pronunciation of words
- An escape sequence in the input text allows skipping the grapheme-to-phoneme process driven by the Language Library...
- And inputting the desired phoneme sequence directly to the Speech Synthesis process based on the Vocal Data Base

#### **Tools: X-SAMPA Phonemes**



- The default phonetic alphabet used by Loquendo TTS is X-SAMPA
- All languages have their own set of phonemes
- Mowever, cross-language phonetic transcriptions are correctly interpreted thanks to the <u>phonetic mapping algorithm</u>
- Useful when using the Loquendo Lexicon Manager
- Coming soon:
  - Complete IPA support in Loquendo TTS engine
  - Support for IPA alphabet in Loquendo TTS Director and Loquendo Lexicon Manager



# **Loquendo TTS Director: prompt Tuning**



