**Kosovo[[1]](#footnote-1)\* (country code +383)**

Communication of 31.X.2019:

The *Regulatory Authority of Electronic and Postal Communications (ARKEP),* announces the following National Numbering Plan of Kosovo\*.

**Presentation of national ITU-T E.164 numbering plan for country code: 383**

a) Overview:

The minimum number length (excluding the country code) is 8 digits.

The maximum number length (excluding the country code) is 9 digits.

b) Link to the national database (or any applicable list) with assigned ITU-T E.164 numbers within the national numbering plan (if any):

(<http://www.arkep-rks.org/?cid=1,50>)

c) Link to the real-time database reflecting ported ITU-T E.164 numbers (if any):

(N/A)

d) Detail of numbering plan:

| **NDC (national destination code) or leading digits of N(S)N (national (significant) number)** | **N(S)N number length** | | **Usage of E.164 number** | **Additional information** |
| --- | --- | --- | --- | --- |
| **Maximum length** | **Minimum length** |
| 28 (NDC) | 8 | 8 | Geographic numbers for Fixed Telephony Services – Mitrovica Region |  |
| 29 (NDC) | 8 | 8 | Geographic numbers for Fixed Telephony Services – Prizreni Region |  |
| 38 (NDC) | 8 | 8 | Geographic numbers for Fixed Telephony Services – Prishtina Region |  |
| 39 (NDC) | 8 | 8 | Geographic numbers for Fixed Telephony Services – Peja Region |  |
| 280 (NDC) | 9 | 8 | Geographic numbers for Fixed Telephony Services – Gjilani Region |  |
| 290 (NDC) | 9 | 8 | Geographic numbers for Fixed Telephony Services – Ferizaj Region |  |
| 390 (NDC) | 9 | 8 | Geographic numbers for Fixed Telephony Services – Gjakova Region |  |
| 41 (NDC) | 8 | 8 | Non-Geographic numbers for Mobile Telephony Services – At National Level | Not Allocated |
| 42 (NDC) | 8 | 8 | Non-Geographic numbers for Mobile Telephony Services – At National Level | Not Allocated |
| 43 (NDC) | 8 | 8 | Non-Geographic numbers for Mobile Telephony Services – At National Level | **Operator: IPKO Telecommunications LLC**  Numbering Blocks  43 2xx xxx,  43 3xx xxx and  43 4xx xxx  are allocated for usage by MVNO Dukagjini Telecommunications LLC |
| 44 (NDC) | 8 | 8 | Non-Geographic numbers for Mobile Telephony Services – At National Level | **Operator: Telecom of Kosovo\* J.S.C**. |
| 45 (NDC) | 8 | 8 | Non-Geographic numbers for Mobile Telephony Services – At National Level | **Operator: Telecom of Kosovo\* J.S.C.** |
| 46 (NDC) | 8 | 8 | Non-Geographic numbers for Mobile Telephony Services – At National Level | **Operator: Telecom of Kosovo\* J.S.C.** |
| 47 (NDC) | 8 | 8 | Non-Geographic numbers for Mobile Telephony Services – At National Level | Numbering block  47 100 000 – 159 999  is allocated for usage by operator mts D.O.O. with limited infrastructure and operation in the ground |
| 48 (NDC) | 8 | 8 | Non-Geographic numbers for Mobile Telephony Services – At National Level | **Operator: IPKO Telecommunications LLC** |
| 49 (NDC) | 8 | 8 | Non-Geographic numbers for Mobile Telephony Services – At National Level | **Operator: IPKO Telecommunications LLC** |

**Description of important numbers related to emergency services and other services of social value:**

| **Important number** | **Service** | **Allocated or assigned** | **E.164 number or national-only number** | **Note** |
| --- | --- | --- | --- | --- |
| 112 | Emergency Services | Allocated in the NNP | National only number | Assigned |
| 192 | Police | Allocated in the NNP | National only number | Assigned |
| 193 | Fire | Allocated in the NNP | National only number | Assigned |
| 194 | Medical | Allocated in the NNP | National only number | Assigned |
| 19xx | Services of social value (e.g. Traffic) | Allocated in the NNP | National only number |  |
| 116 000 | Hotline for missing children | Allocated in the NNP | National only number | Not assigned |
| 116 006 | Helpline for victims of crime | Allocated in the NNP | National only number | Not assigned |
| 116 111 | Child helplines | Allocated in the NNP | National only number | Not assigned |
| 116 117 | Non-emergency medical on-call service | Allocated in the NNP | National only number | Not assigned |
| 116 123 | Emotional support helplines | Allocated in the NNP | National only number | Not assigned |

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\* This designation is without prejudice to positions on status, and is in line with UNSCR 1244 and the ICJ Opinion on the Kosovo declaration of independence.

1. \* This designation is without prejudice to positions on status, and is in line with UNSCR 1244 and the ICJ Opinion on the Kosovo declaration of independence. [↑](#footnote-ref-1)