

Uruguay (country code +598)

Communication of 21.I.2014

The *Administración Nacional de Telecomunicaciones (ANTEL)*, Montevideo, announces that by Resolution 320/Act 041 of the Regulatory URSEC, dated December 27, 2013, has been assigned the use of a new series of mobile numbers: +598 92000000 to +598 92299999 which are activated from January 27, 2014.

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Communication of 18.VI.2010

The *Unidad Reguladora de Servicios de Comunicaciones (URSEC)*, Montevideo, announces that the changes provided for in Uruguay's National Numbering Plan for fixed telephone numbering initially foreseen for 1 July 2010 will come into force on Sunday, 29 August 2010 as from 0200 hours local time.

Description of change in National Numbering Plan for country code +598 Uruguay in accordance with Recommendation E.129 (11/2009)

1 E.164 national numbering for country code 598

a) Overview:

The minimum number length (excluding the country code) is 8 digits

The maximum number length (excluding the country code) is 8 digits

b) Detail of numbering plan, country code 598:

NDC or leading digits of N(S)N	N(S)N number length		Usage of E.164 number
	Maximum length	Minimum length	
2XXX XXXX	8	8	Fixed telephony Montevideo and Montevideo metropolitan area
4XXX XXXX	8	8	Fixed telephony Interior of country
9XXX XXXX	8	8	Mobile telephony

2 Description of number change for country code 598

<i>Date and time of change</i>	<i>N(S)N</i>		<i>Usage of E.164 number</i>	<i>Parallel running (international communications)</i>		<i>Operator</i>
	<i>Old number</i>	<i>New number</i>		<i>Begins</i>	<i>Ends</i>	
29/08/2010 0200 hours (local time)	300 0000 to 419 9999	4300 0000 to 4419 9999	Fixed telephony Interior of country	29/08/2010 0200 hours	29/08/2011 0200 hours	ANTEL
	430 0000 to 799 9999	4430 0000 to 4799 9999				

With the changes indicated, as from 0200 hours on 29 August 2010, all fixed and mobile telephone numbers in Uruguay will be 8-digit national numbers.

In order to call fixed or mobile telephone services in Uruguay from abroad, the country code followed by the 8-digit national number should be dialled: +598 XXXX XXXX.

BASIC TECHNICAL PLAN: NATIONAL NUMBERING PLAN

OBJECTIVES

The objective of this National Numbering Plan (NNP) is to provide a basis for the appropriate use and administration of numbering as a limited national resource for the benefit of telecommunication service providers and users. The guiding principles of the plan consist in the rational and non-discriminatory assignment of available resources in conformity with the regulations in force. It is essential for the numbering to be easy to understand and used by users, and to provide them with guidance on the prices of calls.

3 STRUCTURE OF NATIONAL NUMBER

3.1 General

3.1.1 Length

All national numbers corresponding to geographic services (fixed and mobile telephony) will be 8 digits. Non-geographic services (intelligent network) will maintain a length of 7 digits.

3.1.2 Distribution of first digit

The first digit of the national number will be assigned as indicated in Table 3.1.

Table 3.1 – Structure of numbering plan

<i>First digit</i>	<i>Assignment</i>
0	Reserved for: PREFIXES FOR ACCESS TO OTHER NETWORKS AND SERVICES
1	Reserved for: SPECIAL SERVICES AND PREFIXES
2	Fixed TELEPHONY (MMA)
3	Reserved
4	Fixed TELEPHONY (INTERIOR)

<i>First digit</i>	<i>Assignment</i>
5	Reserved
6	Reserved
7	Reserved
8	Different recovery mechanisms
9	Mobile telephony and value added services

MMA: Montevideo metropolitan area

The characters "*" and "#" remain assigned for free use by providers for access to network facilities and services.

3.2 Structure of geographic numbers

3.2.1 Structure of national number – Fixed telephony

The national number corresponding to the fixed telephone service will comprise 8 digits, as indicated in Table 3.2.

Table 3.2 – Structure of national number (fixed telephony)

<i>National number – Fixed telephony (8 digits)</i>	
<i>TRUNK CODE</i>	<i>SUBSCRIBER NUMBER</i>
a	b c d e f g h

A = 2: Montevideo metropolitan area

A = 4: Interior of country

3.2.2 Structure of local number (fixed telephony)

The local subscriber number or directory number identifies users within a local service area.

Characteristics:

- Restriction on use of digit "0" as the first digit of the subscriber number. Use of the digit "zero" (0) as the first digit of the subscriber number is restricted.
- Restriction on use of digit "1" as the first digit of the subscriber number. Use of the digit "one" (1) as the first digit of the subscriber number is restricted.

3.2.3 Structure of national number – mobile telephony

The National Number corresponding to the mobile telephone service comprises the network code and subscriber number, and is composed of 8 digits, as indicated in Table 3.4

Table 3.4 – Structure of mobile telephone number

<i>NATIONAL NUMBER – Mobile telephony (8 digits)</i>	
<i>SERVICE CODE</i>	<i>SUBSCRIBER NUMBER</i>
9B	c d e f g h

Where:

B = 0 Assigned to value-added services

B = 4 Abiatar S.A. (Movicom)

B = 6 AM Wireless Uruguay S.A.

B = 9 Ancel

B = 1, 2, 3, 5, 7, 8 Reserved for future growth

The entire mobile network of each provider will constitute a single local service area.

3.3 Structure of non-geographic numbers (intelligent network services)

The generic structure of non-geographic numbers is indicated in Table 3.5.

Table 3.5 – Structure of non-geographic numbers

<i>Non-geographic national number (7 digits)</i>	
<i>Non-geographic service code</i>	<i>Customer number</i>
ABC	d e f g

Table 3.6 indicates the national non-geographic services defined:

Table 3.6 – Description of non-geographic numbers

<i>Code of non-geographic service</i>	<i>Description</i>
800	Non-geographic freephone numbers (no local charge)
801 to 804, 806 to 810	Reserve for non-geographic freephone numbers
805	Non-geographic freephone numbers
900 to 908	Non-geographic value-added numbers
909	Access to Internet providers

3.4 Structure of special services codes

3.4.1 Structure of special services codes

The special services are set aside for emergency calls (fire brigade, police, emergencies), services for the public (official time, information, etc.), telecommunication service providers' customer care services (directory enquiries, repairs) and long-distance operator.

The special services numbers will employ the following format:

1XY

Where:

1 = Special services code

X = Generic code for type of special service

Y = Code of specific service (0 to 9)

The 911 service is an exception.

The special services groups defined by generic "X" are indicated in Table 3.7.

Table 3.7 – Special services code groups

<i>Code group</i>	<i>Type of service</i>
1 0 Y	Emergency services
1 1 Y	Public services
1 2 Y	Customer services

3.4.2 Codes assigned to special services

Table 3.8 indicates the codes assigned to the special services.

Table 3.8 – Codes assigned to special services

<i>Assigned code</i>	<i>Service</i>
104	Fire brigade
105	Emergencies – public health
106	Emergencies – prefecture
108	Emergencies – traffic police
109	Emergencies – police
112	Operator-assisted services for the hearing disabled
113	Services for the hearing disabled
116	Official time
118	Wake-up service
120	National long-distance operator
121	Complaints regarding the telephone service
122	Directory enquiries
123	Local provider's business customer service by telephone
125	Telephonogram
126	Service rates
128	Mercosur police
911	National emergency number

The special services codes are to be the same for all networks, so as to facilitate their use by subscribers. All providers – including for mobile – must provide access to them.

3.5 Structure of identification code of international long-distance provider

The provider's code will be structured as follows:

JK

Where:

J = 3, ..., 9 (J = 0 is reserved for future development; J = 1 is assigned for frontier traffic;

J = 2 is reserved for operator-assisted collect calls); K = 0, 1, ..., 9

4 DIALLING PROCEDURES

4.1 Dialling procedure for local calls within the fixed network

The user follows the dialling procedure indicated in Table 4.1 to make local calls within the fixed network.

Table 4.1 – Dialling procedure for local calls

<i>Type of call</i>	<i>Digits to be dialled</i>
Local	Subscriber's number

4.2 Dialling procedure for calls from fixed to mobile network

The user follows the dialling procedure indicated in Table 4.2 to make calls from the fixed to the mobile network.

Table 4.2 – Dialling procedure for calls from fixed to mobile

<i>Type of call</i>	<i>Digits to be dialled</i>
Mobile network	0 + network identifier + subscriber's number

4.3 Dialling procedure for calls from mobile network to any national network

The user follows the dialling procedure indicated in Table 4.3 to make calls from a mobile network to any national network.

Table 4.3 – Dialling procedure for local calls from mobile telephones

<i>Type of call</i>	<i>Digits to be dialled</i>	<i>Comment</i>
National call	0 + national number	Dialling is mandatory when the fixed network is not a single local service area
National call	National number	Dialling is optional when the fixed network is not a single local service area

4.4 Prefixes for access to other networks and services

All service providers shall be required to use the same prefixes, in accordance with Table 4.4, when those prefixes are required to offer a service.

Table 4.4 – Access prefixes

<i>Prefix</i>	<i>Meaning</i>
0	Automatic national long-distance call and access to other networks
00	Automatic international long-distance call
01	International long-distance keypad selection and automatic frontier traffic

4.5 Dialling procedure for automatic national long-distance calls

The user follows the dialling procedure indicated in Table 4.5 to make national long-distance calls.

Table 4.5 – Dialling procedure for automatic national long-distance calls

<i>Type of call</i>	<i>Digits to be dialled</i>
National long distance	0 + national number

4.6 Dialling procedure for frontier traffic calls

The user follows the dialling procedure indicated in Table 4.6 to make a call to a frontier area.

Table 4.6 – Dialling procedure for calls to a frontier area

<i>Type of call</i>	<i>Digits to be dialled</i>
Frontier traffic	011 + frontier number

4.7 Dialling procedure for automatic international calls

The user follows the dialling procedure indicated in Table 4.7 to make an international call.

Table 4.7 – Dialling procedure for international calls

<i>Type of call</i>	<i>Modality</i>	<i>Digits to be dialled</i>
International long distance	Preselected provider	00 + international number
	Selection of provider	01 + JK + International number

Where:

JK = Code of international long-distance provider

4.8 Dialling procedure for access to special services

The user follows the dialling procedure indicated in Table 4.8 to access the special services.

Table 4.8 – Dialling procedure for access to special services

<i>Type of call</i>	<i>Digits to be dialled</i>
Special services provided by local provider	Code of local service

4.9 Dialling procedure for non-geographic numbers

The user follows the dialling procedure indicated in Table 4.9 to make calls to national non-geographic numbers.

Table 4.9 – Dialling procedure for national non-geographic numbers

<i>Destination</i>	<i>Digits to be dialled</i>
National non-geographic number	0 + non-geographic number

4.10 Dialling procedure for international long-distance operator

The user follows the dialling procedure indicated in Table 4.10 in order to communicate with the international long-distance operator.

Table 4.10 – Dialling procedure for international long-distance operator

<i>Destination</i>	<i>Modality</i>	<i>Digits to be dialled</i>
International long-distance operator	Preselected provider	000
	Selection of provider	01 + JK + 000

Where:

JK = Code of international long-distance provider

5 PROVISIONS FOR FUTURE DEVELOPMENT

5.1 Numbers reserved for access prefixes and special services codes

The following numbers are in reserve; they can be used as access prefixes or codes for special services.

Table 5.1 – Reserve of prefixes and special services

<i>Number</i>	<i>Assignment</i>
13	Reserve
14	Reserve
15	Reserve
16	Reserve
17	Reserve
18	Reserve
19	Reserve

5.2 First digit of national numbers (ranges in reserve)

The following numbering ranges are being kept in reserve for use as new trunk codes or new non-geographic services.

Table 5.2 – Reserve – first digit of national numbers

<i>Number</i>	<i>Assignment</i>
3	Reserve
5	Reserve
6	Reserve
7	Reserve

5.3 First digit of international long-distance provider codes

The first digit J = 0 of the international long-distance provider codes is being kept in reserve for future expansion.

6 MIGRATION PROCESS

6.1 Dissemination

The changes to be effected as part of this transition must be disseminated fully in order to explain the rationale and basis thereof and in order to allow users to assimilate the new NNP.

6.2 Detailed programme of changes

6.2.1 Migration of geographic numbers – fixed telephony

– Migration to 8 digits:

- Migration to 8 digits: All national numbers presently comprising 7 digits will be increased to 8 digits by adding a 4 at the beginning of the existing number.
- Increasing the length of local numbers: All local numbers presently comprising less than 7 digits will be increased to 7 digits by adding those digits corresponding to the area code at the beginning of the subscriber number.

<i>Region</i>	<i>Locality</i>	<i>Existing subscriber number</i>	<i>New subscriber number</i>
MMA	Pocitos	2-7079321	2-7079321
East	Maldonado	42-114000	4-2114000
East	Aiguá	446-2000	4-4462000
Central South	Canelones	33-11820	4-3311820
Coastal South	Cardona	536-7000	4-5367000
North	Rivera	62-20000	4-6220000
North	Quebracho Ruralcel	7504-000	4-7504000

Parallel running: International long-distance providers will be required to allow access to international calls dialled using the former numbering for a year following migration and to effect all the transfers required to hand them over to another network within Uruguay.

6.2.2 Migration of services not complying with this NNP

Providers will have up until the date of migration to relocate the services and numbers to comply with this NNP. URSEC may authorize exceptional periods of parallel running in order to resolve specific technical problems.

6.2.3 Migration of services in non-geographic numbering plans

Non-geographic numbering will be national and will therefore have to be accessible from anywhere in Uruguay and from any network using the same numbering. Customers contracting non-geographic numbers will be able to restrict or select the sources from which they wish to receive calls.

6.2.4 Use of prefixes for international long-distance provider selection

Once the relevant notification has been received from the *Unidad Reguladora de Servicios de Comunicaciones* (URSEC), local service providers (fixed and mobile) will have six months in which to make it possible to select the international long-distance provider by dialling.

6.2.5 National number dialling

At the request of providers, URSEC may authorize national number dialling without the need to dial the prefix 0.

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