**Seychelles (country code +248)**

Communication of 21.XI.2022:

The *Office of the President, Department of Information Communications Technology,* Victoria, announces the following updated National Numbering Plan (NNP) for Seychelles:

**Summary of the National Numbering Plan**

|  |  |
| --- | --- |
| **Leading Digit** | **Services** |
| 0 | International dialling prefix code  International operator selection  International ISDN access code |
| 1 | Short Dialling Codes (To access customer oriented telecommunication services e.g. customer support and directory services) |
| 2 | Mobile Services (Including Fixed Cellular Services) |
| 3 | Reserved for future services |
| 4 | Fixed Services |
| 5 | Reserved for future Services |
| 6 | Fixed VoIP[[1]](#footnote-1) Services |
| 7 | Reserved for future Services |
| 8 | Freephone Services and possible future Services |
| 9 | Premium Rate Services  (Short Codes for VAS[[2]](#footnote-2) SMS[[3]](#footnote-3)/MMS[[4]](#footnote-4) and Audiotext Services)  Emergency Services  (Note: The rest of the “99” range is reserved to protect the integrity of “999”.) |

|  |  |
| --- | --- |
| **Status** | **Description** |
| Unallocated | Not allocated to any Operator / Service provider |
| Reserved | Reserved for future services |
| Indicating Operator  (e.g. KOKONET) | Allocated to an Operator / Service provider |
| ALL | Allocated to all Operators / Service provider |

|  |
| --- |
| **Digit Length** |
| The digit lengths of numbers used for the services are defined in the appropriate columns in the National Numbering Plan. Seychelles utilizes a 7 digit numbering scheme and unless specifically defined otherwise in the appropriate columns, numbers for mobile, fixed, fixed cellular, fixed VoIP and freephone services shall be 7 digits long. |

**International Codes Assigned by the International Telecommunication Union (ITU) to Seychelles**

|  |  |  |
| --- | --- | --- |
| **International Codes** | **Type of Services** | **Remarks** |
| 6-066 | International Signalling Area - SANC | For assignment of International Signalling Point Codes (ISPC) |
| 6-067 |
| 6-155 |
| 633 | Data Country Code – DCC | For assignment of Data Network Identification Code (DNIC) |
| 633 | Mobile Country Code – MCC | For assignment of Land Mobile Station identities such as the International Mobile Station Identity (IMSI for international roaming) |
| 664 | Maritime Identification Digits - MID | For assignment of ship station identities such as INMARSAT Mobile Service Identity (MMSI) |
| 965 | Telex Destination Code | For call routing purpose in the provision of international automatic telex service |
| 248 | Country Code | For international call routing to Seychelles |
| 89248XX | Issuer Identifier Number – IIN | For assignment of IIN for international telecommunications charge cards issuers |
| SC | Country Code | For Public Message Handling Services |

**Number Assignment for Leading Digit 0**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** | **Category** |
| 00 | 2 | International Outgoing Code | ALL | 3 |
| 01 | 2 | Access Code to International Gateway | CWS\* | 2 |
| 010 | 3 | ISDN International access code | ALL | 3 |
| 02 | 2 | Access Code to International Gateway | AIRTEL | 2 |
| 0(3-9) | 2 | Reserved for future expansion | Reserved | – |

Category 1 Codes which are universally accessible and universally allocated to all operators.

Category 2 Codes which are universally accessible and allocated to a single operator.

Category 3 Codes which in general will not be passed across networks and are universally allocated to all operators.

\* Refer to Appendix A1 for the full name of all operators

**Number Assignment for Leading Digit 1**

| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** | **Category** |
| --- | --- | --- | --- | --- |
| 100 | 3 | National Operator Assistance/Prepaid IVR[[5]](#footnote-5)/ Administrative Menu for Customer Services | ALL | 3 |
| 101 | 3 | Voice Mail | ALL | 3 |
| 102 | 3 | Voice Mail | CWS | 2 |
| 103 | 3 | Voice Mail | ALL | 3 |
| 104 |  | Reserved | Unallocated |  |
| 105 |  | Reserved | Unallocated |  |
| 106 | 3 | PSTN Prepaid Calling Card (Outer Islands) | ALL | 3 |
| 107 | 3 | International Prepaid Calling Card | ALL | 3 |
| 108 | 3 | PSTN Prepaid Calling Card (Inner Islands) | ALL | 3 |
| 109 | 3 | Mobile Prepaid Services | ALL | 3 |
| 110 | 3 | Mobile Prepaid Services | ALL | 3 |
| 111 | 3 | Fire & Rescue Services | ALL | 1 |
| 112 | 3 | Emergency code for all mobile services | ALL | 1 |
| 113 |  | Reserved | Unallocated |  |
| 114 | 3 | Trafficking in Persons Hotline | ALL | 1 |
| 115 |  | Reserved | Unallocated |  |
| 116 | 3 | Child Helpline | ALL | 1 |
| 117 | 3 | PSTN Prepaid Services | ALL | 3 |
| 118 | 3 | Elderly & Disabled Helpline | ALL | 1 |
| 119 |  | Reserved | Unallocated |  |
| 120 | 3 | Faults Report (Corporate customers) | CWS | 2 |
| 121 | 3 | Faults report | CWS | 2 |
| 122 |  | Reserved | Unallocated |  |
| 123 | 3 | Customer helpline | CWS | 2 |
| 12(4-9) |  | Reserved | Unallocated |  |
| 13(0-2) |  | Reserved | Unallocated |  |
| 133 | 3 | Police | ALL | 1 |
| 13(4-9) |  | Reserved | Unallocated |  |
| 140 |  | Reserved | Unallocated |  |
| 141 | 3 | Medical Information Services | ALL | 1 |
| 14(2-9) |  | Reserved | Unallocated |  |
| 150 |  | Reserved | Unallocated |  |
| 151 | 3 | Medical Emergency Services | ALL | 1 |
| 15(2-9) |  | Reserved | Unallocated |  |
| 160 | 3 | Department of Risk and Disaster Management | ALL | 1 |
| 16(1-9) | 3 | Testing | ALL | 3 |
| 170 |  | Reserved | Unallocated |  |
| 171 | 3 | Maintenance Control | ALL | 3 |
| 17(2-9) |  | Reserved | Unallocated |  |
| 180 |  | Reserved | Unallocated |  |
| 181 | 3 | Directory Enquiries | CWS | 2 |
| 18(2-4) |  | Reserved | Unallocated |  |
| 185 | 3 | Directory Enquiries | AIRTEL | 2 |
| 18(6-7) |  | Reserved | Unallocated |  |
| 188 | 3 | Directory Enquiries | INTELVISION | 2 |
| 189 |  | Reserved | Unallocated |  |
| 190 | 3 | Temporary Government Support for Lower Income Earners | ALL | 1 |
| 19(1-9) |  | Reserved | Unallocated |  |

Category 1 Codes which are universally accessible and universally allocated to all operators.

Category 2 Codes which are universally accessible and allocated to a single operator.

Category 3 Codes which in general will not be passed across networks and are universally allocated to all operators.

**Number Assignment for Leading Digit 2**

|  |  |  |  |
| --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** |
| 2(0) | 7 | Mobile Services | Unallocated |
| 21(0-9) | Mobile Services | INTELVISION |
| 22(0-9) | Mobile Services | INTELVISION |
| 2(3-4) | Mobile Services | Unallocated |
| 25(0-4) | Mobile Services | CWS |
| 255(0-5)\* | Fixed Cellular | CWS |
| 255(6-9) | Mobile Services | CWS |
| 25(6-9) | Mobile Services | CWS |
| 26(0-9) | Mobile Services | CWS |
| 27(0-7) | Mobile Services | AIRTEL |
| 278(0-1)\* | Fixed Cellular | AIRTEL |
| 2782 | Mobile Services | AIRTEL |
| 2783\* | Fixed Cellular | AIRTEL |
| 278(4-9) | Mobile Services | AIRTEL |
| 279(0-9) | Mobile Services | AIRTEL |
| 28(0-9) | Mobile Services | AIRTEL |
| 29(0-9) | Mobile Services | Unallocated |

\*Note that fixed cellular services are tariffed as fixed line services.

**Number Assignment for Leading Digit 3**

|  |  |  |  |
| --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** |
| 3(0-9) |  | Reserved | Unallocated |

**Number Assignment for Leading Digit 4**

|  |  |  |  |
| --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** |
| 4(0-1) | 7 | Fixed Services | Unallocated |
| 42(0-9)\* | Fixed Services | CWS |
| 43(0-9) | Fixed Services | CWS |
| 44(0-9) | Fixed Services | INTELVISION |
| 45(0-9) | Fixed Services | Unallocated |
| 46(0-9) | Fixed Services | AIRTEL |
| 4(7-9) | Fixed Services | Unallocated |

\*Note that numbers with the leading digits **4229** are being used to access the Outer Islands and have a different tariff from that of fixed line services offered on the Inner Islands (principle group) of Seychelles.

**Number Assignment for Leading Digit 5**

|  |  |  |  |
| --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** |
| 5(0-9) |  | Reserved | Unallocated |

**Number Assignment for Leading Digit 6**

|  |  |  |  |
| --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** |
| 6(0-3) | 7 | Fixed VoIP | Unallocated |
| 64(0-9) | Fixed VoIP | KOKONET |
| 6(5-9) | Fixed VoIP | Unallocated |

**Number Assignment for Leading Digit 7**

|  |  |  |  |
| --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** |
| 7(0-9) |  | Reserved | Unallocated |

**Number Assignment for Leading Digit 8**

|  |  |  |  |
| --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** |
| 800(0) | 7 | Freephone Services | AIRTEL |
| 800(1-7) | Freephone Services | Unallocated |
| 800(8) | Freephone Services | CWS |
| 800(9) | Freephone Services | Unallocated |
| 80(1-9) | Reserved | Unallocated |
| 8(1-9) | Reserved | Unallocated |

**Number Assignment for Leading Digit 9**

|  |  |  |  |
| --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** |
| 9(0-4) |  | Reserved | Unallocated |
| 95(0-9) | 7 | International Audiotext Services | CWS |
| 96(0-9) | 4 | Short Codes for VAS SMS/MMS Services | **See A.2** |
| 970 |  | Reserved | Unallocated |
| 971 | 7 | Audiotext Services | CWS |
| 97(2-9) |  | Reserved | Unallocated |
| 98(0-9) |  | Reserved | Unallocated |
| 99(0-8) |  | Reserved | Unallocated |
| 999 | 3 | Emergency Services | ALL |

**Data Network Identification Codes (DNIC) Assignments**

|  |  |  |
| --- | --- | --- |
| **DNIC  Assignment** | **Service** | **Status** |
| 6330 | - | Unallocated |
| 6331 | Packet Switched Network (INFOLINK) | CWS |
| 6332 | - | Unallocated |
| 6333 | - | Unallocated |
| 6334 | - | Unallocated |
| 6335 | - | Unallocated |
| 6336 | - | Unallocated |
| 6337 | - | Unallocated |
| 6338 | - | Unallocated |
| 6339 | - | Unallocated |

**International Signalling Point Code (ISPC) Assignments**

| **ISPC  Assignment** | **Node/Exchange** | **Status** |
| --- | --- | --- |
| 6-066-0 | E10S1 | CWS |
| 6-066-1 | Seychelles MSC | CWS |
| 6-066-2 | Media Gateway (MGW) | CWS |
| 6-066-3 |  | Unallocated |
| 6-066-4 | INTV-MAHE-01 | INTELVISION |
| 6-066-5 | MEDIA GATEWAY-AIRTEL | AIRTEL |
| 6-066-6 | TLS | AIRTEL |
| 6-066-7 | MSC | AIRTEL |
| 6-067-0 | KOKONET-0 | KOKONET |
| 6-067-1 |  | Unallocated |
| 6-067-2 | HSS Node | AIRTEL |
| 6-067-3 | MSC-SC 01 | AIRTEL |
| 6-067-4 | HLR1 | INTELVISION |
| 6-067-5 | HLR2 | INTELVISION |
| 6-067-6 | MSC1 | INTELVISION |
| 6-067-7 | MSC2 | INTELVISION |
| 6-155-0 |  | Unallocated |
| 6-155-1 |  | Unallocated |
| 6-155-2 |  | Unallocated |
| 6-155-3 |  | Unallocated |
| 6-155-4 |  | Unallocated |
| 6-155-5 |  | Unallocated |
| 6-155-6 |  | Unallocated |
| 6-155-7 |  | Unallocated |

**Issuer Identification Number (IIN) Assignments**

|  |  |
| --- | --- |
| **IIN  Assignment** | **Company Name** |
| 89 248 01 | CWS |
| 89 248 10 | AIRTEL |
| 89 248 05 | INTELVISION |

**Mobile Country Code (MCC) and Mobile Network Code (MNC) Assignments**

|  |  |  |
| --- | --- | --- |
| **MCC - MNC Assignment** | **Mobile Network** | **Mobile Operator** |
| 633-01 | 2G/3G/4G/5G | CWS |
| 633-05 | 2G/4G/5G | INTELVISION |
| 633-10 | 2G/3G/4G | AIRTEL |

**A.1 Full Name of Operators**

Operators

CWS Cable and Wireless (Seychelles) Ltd

AIRTEL Airtel (Seychelles) Ltd

INTELVISION Intelvision Ltd

KOKONET Kokonet Ltd

**A.2 Short Codes for VAS SMS/MMS Services**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Leading Digits** | **Digit Length** | **Type of Services** | **Status** | **Category** |
| 960 | 4 | Cross-Network Services (See A.3) | See A.3 | 1 or 2 |
| 96(1-2) | Network Specific Services | ALL | 3 |
| 963 | Cross-Network Services | Reserved | N/A |
| 96(4-5) | Network Specific Services | ALL | 3 |
| 966 | Cross-Network Services | Reserved | N/A |
| 96(7-9) | Network Specific Services | ALL | 3 |

Category 1 Codes which are universally accessible and universally allocated to all operators.

Category 2 Codes which are universally accessible and allocated to a single operator.

Category 3 Codes which in general will not be passed across networks and are universally allocated to all operators.

**A.3 Short Codes for Cross-Network VAS SMS/MMS Services**

|  |  |  |  |
| --- | --- | --- | --- |
| **Code** | **Type of Services** | **Status** | **Category** |
| 9600 | Electoral Commissioner’s Office (ECO)  Voting Registration Information Service | All | 1 |
| 9601 | Seychelles Licensing Authority’s (SLA)  Licensing Information Service | All | 1 |
| 9602 | Unallocated |  |  |
| 9603 | Unallocated |  |  |
| 9604 | Unallocated |  |  |
| 9605 | Unallocated |  |  |
| 9606 | Seychelles Pension Fund (SPF) Eservice | All | 1 |
| 9607 | Unallocated |  |  |
| 9608 | Unallocated |  |  |
| 9609 | Unallocated |  |  |

Contact:

Vice-President’s Office  
Department of Information Communications Technology   
Communications Division   
3rd Floor, Caravelle House, Manglier Street   
P.O. Box 737   
VICTORIA, Mahé   
Seychelles   
Tel: +248 4 286 600   
Fax: +248 4 225 325   
E-mail: [communications@ict.gov.sc](mailto:communications@ict.gov.sc)  
URL: www.ict.gov.sc

1. VoIP Voice Over Internet Protocol [↑](#footnote-ref-1)
2. VAS Value Added Service [↑](#footnote-ref-2)
3. SMS Short Message Service [↑](#footnote-ref-3)
4. MMS Multimedia Messaging Service [↑](#footnote-ref-4)
5. IVR Interactive Voice Response [↑](#footnote-ref-5)