**Croatia (country code +385)**

Communication of 21.III.2016:

The *Croatian Regulatory Authority for Network Industries (HAKOM)*, Zagreb, announces the new numbering plan for Croatia.

a) Overview:

The minimum number length (excluding the country code) is 6 digits.

The maximum number length (excluding the country code) is 10 digits.

b) Link to the national database with assigned ITU-T E.164 numbers within the national numbering plan:

<http://www.hakom.hr/default.aspx?id=817>

c) Link to the real-time database reflecting ported ITU-T E.164 numbers:

<http://www.hakom.hr/default.aspx?id=62>

d) Detail of numbering plan:

| **(1)** | **(2)** | | **(3)** | **(4)** |
| --- | --- | --- | --- | --- |
| **NDC (national destination code) or leading digits of N(S)N (national (significant) number)** | **N(S)N number length[[1]](#footnote-1)** | | **Usage of E.164 number** | **Additional information** |
| **Maximum length** | **Minimum length** |
| 1 | 8 | 8 | Geographic number | Zagreb County and the City of Zagreb |
| 20 | 9 | 8 | Geographic number | Dubrovnik-Neretva County |
| 21 | 9 | 8 | Geographic number | Split-Dalmatia County |
| 22 | 9 | 8 | Geographic number | Šibenik-Knin County |
| 23 | 9 | 8 | Geographic number | Zadar County |
| 2x | - | - | Reserved | x = 4-9 |
| 31 | 9 | 8 | Geographic number | Osijek-Baranja County |
| 32 | 9 | 8 | Geographic number | Vukovar-Srijem County |
| 33 | 9 | 8 | Geographic number | Virovitica-Podravina County |
| 34 | 9 | 8 | Geographic number | Požega-Slavonia County |
| 35 | 9 | 8 | Geographic number | Brod-Posavina County |
| 3x | - | - | Reserved | x = 0, 6-9 |
| 40 | 9 | 8 | Geographic number | Međimurje County |
| 42 | 9 | 8 | Geographic number | Varaždin County |
| 43 | 9 | 8 | Geographic number | Bjelovar-Bilogora County |
| 44 | 9 | 8 | Geographic number | Sisak-Moslavina County |
| 47 | 9 | 8 | Geographic number | Karlovac County |
| 48 | 9 | 8 | Geographic number | Koprivnica-Križevci County |
| 49 | 9 | 8 | Geographic number | Krapina-Zagorje County |
| 4x | - | - | Reserved | x = 1, 5-6 |
| 51 | 9 | 8 | Geographic number | Primorsko-goranska County |
| 52 | 9 | 8 | Geographic number | Istra County |
| 53 | 9 | 8 | Geographic number | Lika-Senj County |
| 5x | - | - | Reserved | x = 0, 4-9 |
| 60 | 8 | 6 | Non-geographic number – premium rate | General services |
| 609[[2]](#footnote-2) | 8 | 6 | Non-geographic number – premium rate | Humanitarian services |
| 61 | 8 | 6 | Non-geographic number – premium rate | Televoting services |
| 64 | 8 | 8 | Non-geographic number – premium rate | Adult Services |
| 65 | 8 | 8 | Non-geographic number – premium rate | Games of Fortune Services |
| 69 | 8 | 8 | Non-geographic number – premium rate | Services for Children |
| 6x | - | - | Reserved | x = 2, 3, 6-8 |
| 72 | 8 | 8 | Non-geographic number | Universal access number services |
| 74 | 8 | 8 | Non-geographic number | Personal number services |
| 75 | 8 | 8 | Non-geographic number | Personal number services |
| 76 | 8 | 8 | Non-geographic number | Internet access services |
| 77 | 8 | 8 | Non-geographic number | Internet access services |
| 7x | - | - | Reserved | x = 0, 1, 3, 8, 9 |
| 800 | 9 | 7 | Non-geographic number – Freephone service | - |
| 801 | 9 | 7 | Non-geographic number – Freephone service | Calling card services |
| 890xy | 10 | 10 | Non-geographic number – M2M services | Available  x, y = 0-9 |
| 89xy | 10 | 10 | Non-geographic number – M2M services | Available  x = 1-4, y = 0-9 |
| 89xy | 10 | 10 | Non-geographic number – M2M services | Reserved  x = 5-9, y = 0-9 |
| 8x | - | - | Reserved | x = 1-8 |
| 901 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 90x | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Available x = 2-9 |
| 91 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 92 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 93 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Available |
| 94 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Available |
| 95 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 96 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Available |
| 970 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 9751 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 975x | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Available x = 2-9 |
| 976 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 977 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 979 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 97x | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Available x = 1-4, 8 |
| 98 | 9 | 8 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 99 | 9 | 9 | Non-geographic number – services in mobile electronic communications network | Assigned |
| 112 | 3 | 3 | Harmonized European Short Code | Single European emergency call number |
| 116 | 6 | 6 | Harmonized European Short Code | Reserved |
| 116000 | 6 | 6 | Harmonized European Short Code | Hotline for missing children |
| 116006 | 6 | 6 | Harmonized European Short Code | Hotline for victims of crime |
| 116111 | 6 | 6 | Harmonized European Short Code | Child Helpline |
| 116117 | 6 | 6 | Harmonized European Short Code | Non-Emergency Medical Services |
| 116123 | 6 | 6 | Harmonized European Short Code | Emotional Support Helpline |
| 118 | 5 | 5 | Standard rate /premium rate | Directory Enquiry Services |
| 192 | 3 | 3 | Emergency services | Police |
| 193 | 3 | 3 | Emergency services | Firefighters |
| 194 | 3 | 3 | Emergency services | Emergency assistance |
| 195 | 3 | 3 | Emergency services | National Centre for Search and Rescue at Sea |
| 1987 | 4 | 4 | Emergency services | Road assistance |

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1. Length of NSN number also includes NDC digits [↑](#footnote-ref-1)
2. In accordance with the Humanitarian Aid Act [↑](#footnote-ref-2)