

Bosnia and Herzegovina (country code +387)

Communication of 21.III.2017:

The *Communications Regulatory Agency (RAK)*, Sarajevo, announces the Numbering plan for telephone services in Bosnia and Herzegovina.

It shall apply from: 1st October 2017.

General information

- E.164 Numbering Plan for telephone services in Bosnia and Herzegovina is presented according to the Recommendation ITU-T E.129.
- Country code (CC): +387
- International prefix: "00"
- National prefix: "0"
- NDC = National destination code
- N(S)N = National (significant) number {NDC + SN}
- SN = Subscriber Number
- Format of international numbers: CC + NDC + SN

For all national calls, except for calls to short numbers, the National prefix must be dialled before N(S)N. It must not be dialled from abroad.

Presentation of E.164 Numbering plan for telephone services in Bosnia and Herzegovina

a) Overview:

- N(S)N Number length: 6 digits minimum / 9 digits maximum
- Link to the national database assigned ITU-T E.164 numbers within the Numbering plan for telephone services in Bosnia and Herzegovina:
<http://rak.ba/eng/index.php?uid=1283438061>

b) Detail of numbering scheme:

(1)	(2)		(3)	(4)
NDC or leading digits of N(S)N	N(S)N number length		Usage of E.164 Number	Additional information
	Minimum length	Maximum length		
1x	8	8	Geographic number for fixed telephony services	Reserve x=0-9
2x	8	8	Geographic number for fixed telephony services	Reserve x=0-9
30	8	8	Geographic number for fixed telephony services	Area code for Central Bosnia Canton
31	8	8	Geographic number for fixed telephony services	Area code for Posavina Canton
32	8	8	Geographic number for fixed telephony services	Area code for Zenica-Doboj Canton
33	8	8	Geographic number for fixed telephony services	Area code for Sarajevo Canton
34	8	8	Geographic number for fixed telephony services	Area code for Canton 10
35	8	8	Geographic number for fixed telephony services	Area code for Tuzla Canton
36	8	8	Geographic number for fixed telephony services	Area code for Hercegovina-Neretva Canton
37	8	8	Geographic number for fixed telephony services	Area code for Unsa-Sana canton

(1)	(2)		(3)	(4)
NDC or leading digits of N(S)N	N(S)N number length		Usage of E.164 Number	Additional information
	Minimum length	Maximum length		
38	8	8	Geographic number for fixed telephony services	Area code for Bosnian-Podrinje Goražde Canton
39	8	8	Geographic number for fixed telephony services	Area code for West Herzegovina Canton
49	8	8	Geographic number for fixed telephony services	Area code for Brčko Distict B&H
4x	8	8	Geographic number for fixed telephony services	Reserved x= 0-8
50	8	8	Geographic number for fixed telephony services	Area code for Mrkonjić Grad
51	8	8	Geographic number for fixed telephony services	Area code for Banja Luka
52	8	8	Geographic number for fixed telephony services	Area code for Prijedor
53	8	8	Geographic number for fixed telephony services	Area code for Doboј
54	8	8	Geographic number for fixed telephony services	Area code for Šamac
55	8	8	Geographic number for fixed telephony services	Area code for Bijeljina
56	8	8	Geographic number for fixed telephony services	Area code for Zvornik
57	8	8	Geographic number for fixed telephony services	Area code for Istočno Sarajevo
58	8	8	Geographic number for fixed telephony services	Area code for Foča
59	8	8	Geographic number for fixed telephony services	Area code for Trebinje
60	9	9	Non-geographic numbers for mobile telephony services	Assigned
61	8	8	Non-geographic number for mobile telephony services	Assigned
62	8	8	Non-geographic number for mobile telephony services	Assigned
63	8	8	Non-geographic number for mobile telephony services	Assigned
64	9	9	Non-geographic number for mobile telephony services	Assigned
65	8	8	Non-geographic number for mobile telephony services	Assigned
66	8	8	Non-geographic number for mobile telephony services	Assigned
67	9	9	Non-geographic number for mobile telephony services	Assigned
6x	9	9	Non-geographic number for mobile telephony services	Reserve x= 8,9
70	8	8	Non-geographic number for fixed telephony services- Nomadic subscribers	Assigned
7x	8	8	Non-geographic number for personal number	Reserved x= 1-9

(1)	(2)		(3)	(4)
NDC or leading digits of N(S)N	N(S)N number length		Usage of E.164 Number	Additional information
	Minimum length	Maximum length		
800	8	8	Non-geographic numbers for services with special tariffs	Freephone services
8010	8	8	Non-geographic numbers for services with special tariffs	Telephony card Calling card services
81a	8	8	Non-geographic number for services with special tariffs	Services with distribution of cost and Internet approach (a=0,1...8)
819	8	8	Non-geographic number for services with special tariffs	Universal access number services
82	8	8	Non-geographic number for services with special tariffs	Services with distribution of cost
83	6	6	Non-geographic number for services with special tariffs	e-Commerce services
85	9	9	Non-geographic number for services with special tariffs	M2M services
8x	8	8	Non-geographic numbers for special services	Reserved x= 6-9
90	8	8	Non-geographic number for premium rate services	Information services
91	8	8	Non-geographic number for premium rate services	Short messages of value added services in mobile network
92	8	8	Non-geographic number for premium rate services	Entertainment services, exempting contents unsuitable for children and youth
94	8	8	Non-geographic number for premium rate services	Any entertainment services
96	8	8	Non-geographic number for premium rate services	Services which are provided in real time
9x	8	8	Non-geographic number for premium rate services	Reserve x= 3,5, 7-9

Short numbers:

(1)	(2)		(3)	(4)
NDC or leading digits of N(S)N	N(S)N number length		Usage of E.164 Number	Additional information
	Minimum length	Maximum length		
10ab	4	4	Carrier selection	ab - operator code a,b=0-9
112	3	3	Harmonized European short number	Reserved for single European Emergency Service Number
116	6	6	Harmonized European short code	Reserved for services of special public interest
116000	6	6	Harmonized European short code	Hotline for missing childre
116006	6	6	Harmonized European short code	Hotline for victims of crime
116111	6	6	Harmonized European short code	Child Helpline
116117	6	6	Harmonized European short code	Medical Services
116123	6	6	Harmonized European short code	Emotional Support Helpline
118a(b)	4	5	Information on telephone numbers	a(b)- operator code a,b=0-9
11x	-	-	Protected (for the harmonisation of numbers)	x= 0, 1, 3-5, 7, 9
1200	4	4	Operator assistance for national calls	Commercial service
1201	4	4	Operator assistance for international calls	Commercial service
1202	4	4	Telegram delivery by telephone	Commercial service
1203	4	4	Distant telephone invitation	Commercial service
1204	4	4	Ultra automatic centre	Commercial service
1205	4	4	Automatic responder for National Telephone Exchanges	Assistant service
1206	4	4	Military police	Emergency service
1207	4	4	Special military services	Emergency service
120x	4	4	Free	x= 8, 9
121	3	3	Information center	Emergency service
122	3	3	Police	Emergency service
123	3	3	Fire department	Emergency service
124	3	3	Medical assistance	Emergency service
125	3	3	Clock (Time-signal service)	Commercial service
1260	4	4	Backup connection and Dial up connection (CIPS)	Commercial service
1261	4	4	Helpline for victims of women trafficking	Assistance service
1262	4	4	Service of search and rescue in B&H	Assistance services
1266	4	4	Operator assistance for international calls	Commercial service
126x	4	4	Free	x= 3-5, 7-9
127a(b)	4	5	Login interference	Assistance services a(b)- operator code a,b=0-9
128a(b)	4	5	Roadside assistance	Assistance services a(b)- operator code a,b=0-9
129x	4	4	Free	x= 0-9
13xx	4	4	Different services within the territory of B&H	Commercial services

(1)	(2)		(3)	(4)
NDC or leading digits of N(S)N	N(S)N number length		Usage of E.164 Number	Additional information
	Minimum length	Maximum length		
14xx	4	4	Services provided by operators in their areas	Commercial services
15xx	4	4	Different services within the territory of B&H	Commercial services
16xx	4	4	Protected (for the harmonisation of numbers)	For the harmonisation of numbers
17xxx	5	5	Humanitarian number in B&H	Humanitarian services
18xx	4	4	Free	x= 0-9
19ab	4	4	Carrier selection	ab- operator code a,b=0-9

Description of introduction of new resources for national numbering plan for country code +387:

(1)	(2)		(3)	(4)
NDC or leading digits of N(S)N	N(S)N number length		Usage of E.164 Number	Additional information
	Minimum length	Maximum length		
85	9	9	Non-geographic number for services with special tariffs (M2M services)	2017-10-01-00

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