**Bosnia and Herzegovina (country code +387)**

Communication of 21.III.2017:

The *Communications Regulatory Agency (RAK),* Sarajevo, announces the Numbering plan for telephone services in Bosnia and Herzegovina.

It shall apply from: 1st October 2017.

*General information*

– E.164Numbering Plan for telephone services in Bosnia and Herzegovina is presented according to the Recommendation ITU-T E.129.

– Country code (CC): +387

– International prefix: "00"

– National prefix: "0"

– NDC = National destination code

– N(S)N = National (significant) number {NDC + SN}

– SN = Subscriber Number

– Format of international numbers: CC + NDC + SN

For all national calls, except for calls to short numbers, the National prefix must be dialled before N(S)N. It must not be dialled from abroad.

*Presentation of E.164**Numbering plan for telephone services in Bosnia and Herzegovina*

a) Overview:

– N(S)N Number length: 6 digits minimum / 9 digits maximum

– Link to the national database assigned ITU-T E.164 numbers within the Numbering plan for telephone services in Bosnia and Herzegovina:

<http://rak.ba/eng/index.php?uid=1283438061>

b) Detail of numbering scheme:

| *(1)* | *(2)* | *(3)* | *(4)* |
| --- | --- | --- | --- |
| *NDC or leading digits of N(S)N* | *N(S)N number length* | *Usage of E.164 Number* | *Additional information* |
| *Minimum length* | *Maximum length* |
| 1x | 8 | 8 | Geographic number for fixed telephony services | Reservex=0-9 |
| 2x | 8 | 8 | Geographic number for fixed telephony services | Reservex=0-9 |
| 30 | 8 | 8 | Geographic number for fixed telephony services | Area code for Central Bosnia Canton |
| 31 | 8 | 8 | Geographic number for fixed telephony services | Area code for Posavina Canton |
| 32 | 8 | 8 | Geographic number for fixed telephony services | Area code for Zenica-Doboj Canton |
| 33 | 8 | 8 | Geographic number for fixed telephony services | Area code for Sarajevo Canton  |
| 34 | 8 | 8 | Geographic number for fixed telephony services | Area code for Canton 10 |
| 35 | 8 | 8 | Geographic number for fixed telephony services | Area code for Tuzla Canton  |
| 36 | 8 | 8 | Geographic number for fixed telephony services | Area code for Hercegovina-Neretva Canton |
| 37 | 8 | 8 | Geographic number for fixed telephony services | Area code for Unsa-Sana canton |
| 38 | 8 | 8 | Geographic number for fixed telephony services | Area code for Bosanian-Podrinje Goražde Canton |
| 39 | 8 | 8 | Geographic number for fixed telephony services | Area code for West Herzegovina Canton |
| 49 | 8 | 8 | Geographic number for fixed telephony services | Area code for Brčko Distirct B&H  |
| 4x | 8 | 8 | Geographic number for fixed telephony services | Reserved x= 0-8 |
| 50 | 8 | 8 | Geographic number for fixed telephony services | Area code for Mrkonjić Grad |
| 51 | 8 | 8 | Geographic number for fixed telephony services | Area code for Banja Luka |
| 52 | 8 | 8 | Geographic number for fixed telephony services | Area code for Prijedor |
| 53 | 8 | 8 | Geographic number for fixed telephony services | Area code for Doboj |
| 54 | 8 | 8 | Geographic number for fixed telephony services | Area code for Šamac |
| 55 | 8 | 8 | Geographic number for fixed telephony services | Area code for Bijeljina |
| 56 | 8 | 8 | Geographic number for fixed telephony services | Area code for Zvornik |
| 57 | 8 | 8 | Geographic number for fixed telephony services | Area code for Istočno Sarajevo |
| 58 | 8 | 8 | Geographic number for fixed telephony services | Area code for Foča |
| 59 | 8 | 8 | Geographic number for fixed telephony services | Area code for Trebinje |
| 60 | 9 | 9 | Non-geographic numbers for mobile telephony services | Assigned  |
| 61 | 8 | 8 | Non-geographic number for mobile telephony services | Assigned  |
| 62 | 8 | 8 | Non-geographic number for mobile telephony services | Assigned  |
| 63 | 8 | 8 | Non-geographic number for mobile telephony services | Assigned  |
| 64 | 9 | 9 | Non-geographic number for mobile telephony services | Assigned  |
| 65 | 8 | 8 | Non-geographic number for mobile telephony services | Assigned  |
| 66 | 8 | 8 | Non-geographic number for mobile telephony services | Assigned  |
| 67 | 9 | 9 | Non-geographic number for mobile telephony services | Assigned |
| 6x | 9 | 9 | Non-geographic number for mobile telephony services | Reservex= 8,9 |
| 70 | 8 | 8 | Non-geographic number for fixed telephony services-Nomadic subscribers | Assigned |
| 7x | 8 | 8 | Non-geographic number for personal number | Reserved x= 1-9 |
| 800 | 8 | 8 | Non-geographic numbers for services with special tariffs | Freephone services |
| 8010 | 8 | 8 | Non-geographic numbers for services with special tariffs | Telephony cardCalling card services |
| 81a | 8 | 8 | Non-geographic number for services with special tariffs | Services with distribution of cost and Internet approach (a=0,1…8) |
| 819 | 8 | 8 | Non-geographic number for services with special tariffs | Universal access number services  |
| 82 | 8 | 8 | Non-geographic number for services with special tariffs | Services with distribution of cost |
| 83 | 6 | 6 | Non-geographic number for services with special tariffs | e-Commerce services |
| 85 | 9 | 9 | Non-geographic number for services with special tariffs | M2M services |
| 8x | 8 | 8 | Non-geographic numbers for special services  | Reserved x= 6-9 |
| 90 | 8 | 8 | Non-geographic number for premium rate services | Information services |
| 91 | 8 | 8 | Non-geographic number for premium rate services | Short messages of value added services in mobile network |
| 92 | 8 | 8 | Non-geographic number for premium rate services | Entertainment services, exempting contents unsuitable for children and youth |
| 94 | 8 | 8 | Non-geographic number for premium rate services | Any entertainment services |
| 96 | 8 | 8 | Non-geographic number for premium rate services | Services which are provided in real time  |
| 9x | 8 | 8 | Non-geographic number for premium rate services | Reservex= 3,5, 7-9 |

Short numbers:

| *(1)* | *(2)* | *(3)* | *(4)* |
| --- | --- | --- | --- |
| *NDC or leading digits of N(S)N* | *N(S)N number length* | *Usage of E.164 Number* | *Additional information* |
| *Minimum length* | *Maximum length* |
| 10ab | 4 | 4 | Carrier selection  | ab - operator codea,b=0-9 |
| 112 | 3 | 3 | Harmonized European short number | Reserved for single European Emergency Service Number  |
| 116 | 6 | 6 | Harmonized European short code | Reserved for services of special public interest |
| 116000 | 6 | 6 | Harmonized European short code | Hotline for missing childre |
| 116006 | 6 | 6 | Harmonized European short code | Hotline for victims of crime |
| 116111 | 6 | 6 | Harmonized European short code | Child Helpline |
| 116117 | 6 | 6 | Harmonized European short code | Medical Services |
| 116123 | 6 | 6 | Harmonized European short code | Emotional Support Helpline |
| 118a(b) | 4 | 5 | Information on telephone numbers | a(b)- operator codea,b=0-9 |
| 11x | - | - | Protected (for the harmonisation of numbers) | x= 0, 1, 3-5, 7, 9 |
| 1200 | 4 | 4 | Operator assistance for national calls | Commercial service |
| 1201 | 4 | 4 | Operator assistance for international calls | Commercial service |
| 1202 | 4 | 4 | Telegram delivery by telephone  | Commercial service  |
| 1203 | 4 | 4 | Distant telephone invitation | Commercial service  |
| 1204 | 4 | 4 | Ultra automatic centre  | Commercial service  |
| 1205 | 4 | 4 | Automatic responder for National Telephone Exchanges | Assistant service |
| 1206 | 4 | 4 | Military police | Emergency service |
| 1207 | 4 | 4 | Special military services  | Emergency service  |
| 120x | 4 | 4 | Free | x= 8, 9 |
| 121 | 3 | 3 | Information center | Emergency service  |
| 122 | 3 | 3 | Police | Emergency service |
| 123 | 3 | 3 | Fire department | Emergency service  |
| 124 | 3 | 3 | Medical assistance | Emergency service  |
| 125 | 3 | 3 | Clock (Time-signal service) | Commercial service |
| 1260 | 4 | 4 | Backup connection and Dial up connection (CIPS) | Commercial service  |
| 1261 | 4 | 4 | Helpline for victims of women trafficking | Assistance service |
| 1262 | 4 | 4 | Service of search and rescue in B&H | Assistance services  |
| 1266 | 4 | 4 | Operator assistance for international calls | Commercial service  |
| 126x | 4 | 4 | Free | x= 3-5, 7-9 |
| 127a(b) | 4 | 5 | Login interference | Assistance servicesa(b)- operator code a,b=0-9 |
| 128a(b) | 4 | 5 | Roadside assistance | Assistance servicesa(b)- operator code a,b=0-9 |
| 129x | 4 | 4 | Free | x= 0-9 |
| 13xx | 4 | 4 | Different services within the territory of B&H | Commercial services  |
| 14xx | 4 | 4 | Services provided by operators in their areas | Commercial services  |
| 15xx | 4 | 4 | Different services within the territory of B&H | Commercial services |
| 16xx | 4 | 4 | Protected (for the harmonisation of numbers) | For the harmonisation of numbers |
| 17xxx | 5 | 5 | Humanitarian number in B&H | Humanitarian services |
| 18xx | 4 | 4 | Free | x= 0-9 |
| 19ab | 4 | 4 | Carrier selection | ab- operator code a,b=0-9 |

*Description of introduction of new resources for*

*national numbering plan for country code +387:*

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| *(1)* | *(2)* | *(3)* | *(4)* |
| *NDC or leading digits of N(S)N* | *N(S)N number length* | *Usage of E.164 Number* | *Additional information* |
| *Minimum length* | *Maximum length* |
| 85 | 9 | 9 | Non-geographic number for services with special tariffs (M2M services) | 2017-10-01-00 |

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