

International Telecommunication Union

Geneva, 6 February 2003

Publication Notice

No. 175-03

ITU Yearbook of Statistics – Telecommunication Services

(Chronological time series 1992-2001) **29th Edition – 2003**





Telephone: +41 22 730 61 41

Telefax: +41 22 730 51 94 E-mail: sales@itu.int

www.itu.int/publications

The publication of statistical indicators relating to the development of telecommunications worldwide is one of the primary functions of ITU. The 1992-2001 edition of the ITU Yearbook of Statistics (previously referred to as the "Yearbook of Public Telecommunication Statistics" or the "ITU Statistical Yearbook") will be the 29th edition.

Date of publication:	February 2003
Language:	English only
Paper format:	About 200 pages – A4 (21 × 29.7 cm)
Electronic format:	Adobe Acrobat TM PDF (available online in English, French and Spanish)
Article number:	22864
ISBN number:	92-61-10191-7
Price in Swiss francs:	Catalogue Price: CHF 65.— Member States and Sector Members: -15% Administrations of Least Developed Countries and Libraries of educational institutions: -80%
	Electronic Bookshop: CHF 65 (No discount)

ITU Yearbook of Statistics – Telecommunication Services

(Chronological time series 1992-2001)

29th Edition – 2003

The statistical data have been collected and processed by the Telecommunication Development Bureau (BDT) from replies received to ITU questionnaires sent to telecommunication ministries, regulators and operating companies. As such, the ITU Yearbook of Statistics provides the most authoritative source of data about the evolution of the public telecommunication sector available anywhere. **The main features of this edition are:**

- Presentation of data in **country tables** allowing readers to view the evolution of telecommunication services in a country¹. Statistics are provided for the ten-year period 1992-2001. The list of statistics contained in the Yearbook² and the country coverage³ is shown below.
- Inclusion of selected television broadcasting and information technology time series to provide a wider picture of a country's **communication** sector.
- The Yearbook is also available in electronic form in Adobe Acrobat (PDF). The data shown in the Yearbook are also contained in the "ITU World Telecommunication Indicators Database" available in the WIN*STARS (Socio-economic Time series Access and Retrieval System) data retrieval format. It has sophisticated features including mapping and charting, a choice of data selection techniques, versatile display options and several data export formats (Access, ASCII, dBASE, Excel and SAS). The software only operates on IBM PC compatible computers.

List of statistics

DEMOGRAPHY, ECONOMY

Population

Households

Gross domestic product (GDP)
Gross Fixed Capital Formation (GFCF)

Average annual exchange rate per US\$ Consumer price index (1995 = 100)

Telecom equipment exports Telecom equipment imports

TELEPHONE NETWORK

Main telephone lines in operation
Main telephone lines per 100 inhabitants
% households with a telephone
Residential main lines per 100 households
% digital main lines
% residential main lines
Public payphones
Waiting list for main lines

MOBILE SERVICES

Cellular mobile telephone subscribers Digital cellular subscribers Cellular subscribers p. 100 inhabitants OTHER SERVICES

ISDN subscribers ISDN B channel equivalents

TRAFFIC

National telephone traffic Local telephone traffic International outgoing telephone traffic International incoming telephone traffic

STAFF

Full-time telecommunication staff

QUALITY OF SERVICE

Faults per 100 main lines per year

TARIFFS

Connection fee for telephone service Monthly subscription for telephone service Price of 3 minute local call (peak) Price of 3 minute local call (off-peak) Cellular connection charge

Cellular monthly subscription

Cellular cost of 3 minute local call (peak) Cellular cost of 3 minute local call (off-peak)

REVENUE

Total revenue from all telecom services Telephone service revenue Mobile communication revenue

CAPITAL EXPENDITURE

Annual investment in telecom

BROADCASTING

Television receivers Television households Cable TV subscribers Home satellite antennas

INFORMATION TECHNOLOGY

Personal computers Internet hosts Estimated Internet users

List of countries

Albania; Algeria; Andorra; Angola; Argentina; Armenia; Australia; Australia; Azerbaijan; Bahrain; Bangladesh; Barbados; Belarus; Belgium; Belize; Benin; Bhutan; Bolivia; Botswana; Brazil; Brunei Darussalam; Bulgaria; Burkina Faso; Burundi; Cambodia; Cameroon; Canada; Cape Verde; Central African Rep.; Chad; Chile; China; Colombia; Costa Rica; Côte d'Ivoire; Croatia; Cuba; Cyprus; Czech Republic; Denmark; Djibouti; Ecuador; Egypt; El Salvador; Eritrea; Estonia; Ethiopia; Fiji; Finland; France; French Polynesia; Gabon; Gambia; Georgia; Germany; Ghana; Gibraltar; Greece; Guatemala; Guinea; Guinea-Bissau; Guyana; Honduras; Hongkong SAR; Hungary; Iceland; India; Indonesia; Iran (I.R.); Ireland; Israel; Italy; Jamaica; Japan; Jersey; Jordan; Kazakhstan; Kenya; Korea (Rep.); Kuwait; Kyrgyzstan; Lao; Latvia; Lebanon; Lesotho; Liberia; Lithuania; Luxembourg; Macau; Madagascar; Malawi; Malaysia; Maldives; Mali; Malta; Mauritania; Mauritius; Mexico; Micronesia; Moldova; Mongolia; Morocco; Mozambique; Myanmar; Namibia; Nepal; Netherlands; New Caledonia; New Zealand; Nicaragua; Niger; Nigeria; Norway; Oman; Pakistan; Panama; Papua New Guinea; Paraguay; Peru; Philippines; Poland; Portugal; Puerto Rico; Qatar; Romania; Russia; Samoa; Saudi Arabia; Senegal; Seychelles; Sierra Leone; Singapore; Slovak Republic; Slovenia; Solomon Islands; South Africa; Spain; Sri Lanka; Sudan; Suriname; Swaziland; Sweden; Switzerland; Syria; Taiwan-China; Tajikistan; Tanzania; TFYR Macedonia; Thailand; Togo; Trinidad & Tobago; Tunisia; Turkey; Turkmenistan; Uganda; Ukraine; United Arab Emirates; United Kingdom; United States; Uruguay; Uzbekistan; Venezuela; Viet Nam; Yemen; Yugoslavia; Zambia; Zimbabwe.

¹ Coverage by topic or theme for the latest year is available in the World Telecommunication Development Report.

The availability of a particular statistic varies from country to country. Therefore, not all the statistics for all the years may be available for each country.

Population, main telephone lines, main telephone lines per 100 inhabitants, cellular mobile telephone subscribers and cellular subscribers per 100 inhabitants are available for economies which do not have a country page.

GENERAL CONDITIONS OF SALE

Prices

The prices quoted in Publication Notices, as well as in the ITU Catalogue of Publications and in the Lists of ITU-T and ITU-R Recommendations (distributed free of charge and visible on the ITU website at the following address: **www.itu.int/publications**) are in Swiss francs (CHF), and are subject to change without notice.

Discounts of 15% are granted to Member States and Sector Members participating in the work of ITU. A discount of 80% of the catalogue price on all ITU publications is granted to Administrations of the Least Developed Countries (LDCs), as well as to libraries of educational institutions (for online subscriptions and CD-ROM publications only). Please note that the minimum price for a publication bought from the Electronic Bookshop is twenty Swiss francs (CHF 20.–) and that there is no discount via this service.

All additional information concerning CD-ROMs, online Recommendations and the ITU Electronic Bookshop can be found in the Catalogue of Publications and its associated Lists of ITU-R and ITU-T Recommendations.

Methods of payment

All publications ordered from ITU must be paid for in advance. Payments can be made:

- a) by credit card: American Express, Eurocard/Mastercard, Visa;
- b) by bank transfer to the UBS SA, Geneva, Account ITU Geneva, No. CH 96 0024 0240 C876 5565 0;
- c) by cheque made payable to ITU;
- d) by international postal order;
- e) to the ITU postal cheque account: ITU Geneva, No. 12-50-3 (from within Switzerland);
- f) or by UNESCO coupon.

Payments normally should be made in Swiss francs (CHF). Payments may also be made in other currencies, freely convertible into CHF, provided that, when converted by the bank, the price of the service in CHF is covered. ITU does not accept Letters of Credit.

For faster order processing, we invite you to either pre-pay by credit card or take advantage of a new service by opening an ITU deposit account.

Forms of dispatch

The catalogue price includes the cost of dispatch by second-class mail or the means of carriage most advantageous to ITU. Dispatch can be requested in other forms: i.e. air mail (express and registered), DHL, Federal Express, TNT, UPS or diplomatic pouch. If one of these alternative methods is chosen, the dispatch cost will be added to the quote. Customs duties and other taxes or dues levied on imported goods are not borne by ITU. ITU accepts **no responsibility** for delay, loss or damage in shipment. Any discrepancy or claim must be communicated to ITU within one year of dispatch of the publication(s).

Return of publications

Where a publication found to be faulty is returned to ITU, the latter's responsibility shall be limited to replacement of the publication and payment of the costs arising from such replacement. Any publication returned to ITU as unwanted must reach it within one (1) month from the date of its dispatch to the customer, subject to ITU's prior agreement. A minimum charge of fifty Swiss francs (CHF 50.–) will normally be invoiced to the customer by ITU for return of the publication to stock.

No exchange or refund is available for purchases made directly at the ITU Bookshop.

In the case of electronic publications (CD-ROM and online), these general conditions shall apply, subject to the specific derogation provisions contained in the Licence Agreements. The placing of an order implies full acceptance of these general conditions of sale.

None of the provisions of these general conditions of sale shall be interpreted as constituting a derogation or renunciation of the privileges, immunities and facilities enjoyed by ITU in accordance with the international agreement applicable to it, in particular the Headquarters Agreement concluded with the Swiss Federal Council on 22 July 1971, as well as the Swiss law or any other relevant national legislation.

Please note that orders cannot be taken over the telephone. They should be sent by telefax or electronic mail. Article number: 22864 No. 175-03

ITU Yearbook of Statistics – Telecommunication Services

(Chronological time series 1992-2001)

29th Edition – 2003

Name of the Company or Institution						
Division / Department		Name of Contact Person				
Street / Post Office Box						, t
City, State		ZIP / Post Code				-
ountry						
hone number	Telefax number		E-mail			
Preferred form of shipmer	nt	Customer's ship	ping add	dress (if dif	ferent from	above)
Surface mail (free of charge)	UPS (Int. Acc. #)	Name of the Company	or Institutio	n		
DHL(Int. Acc. #)	TNT(Int. Acc. #)	Division / Department				
Federal Express		Street / Post Office Bo	X			
(Int. Acc. #)		City, State, ZIP / Post 0	Code		Country	
Method of payment						
Cheque or money order of Please charge	Swiss francs enclosed Swiss francs to my credit card account	Bank transfer of American Express			ancs to UBS SA No. CH 96 0024 tercard	
Please charge				Account	No. CH 96 0024	4 0240 C876 550
Please charge		American Express		Account Eurocard / Mas	No. CH 96 0024	4 0240 C876 550
Please charge Please send me Article		American Express		Account Eurocard / Mas	No. CH 96 0024	4 0240 C876 550
Please charge ard number Please send me Article	Swiss francs to my credit card account	American Express	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556
Please charge ard number Please send me Article	Swiss francs to my credit card account	American Express	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556
Please charge ard number Please send me Article	Swiss francs to my credit card account	American Express	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556
Please charge ard number Please send me Article	Swiss francs to my credit card account	American Express	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556
Please charge ard number Please send me Article	Swiss francs to my credit card account	American Express	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556
Please charge Please send me Article	Swiss francs to my credit card account	American Express	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556
Please charge Please send me Article	Swiss francs to my credit card account	American Express	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556
Please charge ard number Please send me Article	Swiss francs to my credit card account	American Express	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556
Please charge ard number Please send me Article number	Swiss francs to my credit card account	American Express	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556
Please charge Card number	Swiss francs to my credit card account	American Express Expiry date	Lang.	Account Eurocard / Mas Card-holder Unit	No. CH 96 0024 tercard	4 0240 C876 556

Telefax: +41 22 730 51 94

E-mail: sales@itu.int

Please sign and return the completed Order Form to:

ITU Sales and Marketing Division Place des Nations CH-1211 Geneva 20 – Switzerland