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| Telecommunication Development Bureau (BDT) |
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| Ref.: | BDT/IP/CSTG-9 | Geneva, 9 May 2016 |
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|  |  |  | * Administrations of ITU Member States
* Observer (Resolution 99)
* Chairmen and Vice-Chairmen of ITU-D Study Groups 1 and 2
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| Subject:  | **ITU-D Study Group 1 Question 6/1 – Global survey on telephone numbering misuse and misappropriation** |
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| Dear Sir/Madam,I would like to invite the Membership to contribute to a global survey on telephone numbering misuse and misappropriation. The World Telecommunication Development Conference 2014 (WTDC-14) agreed Resolution 78 “Capacity building for countering misappropriation of Recommendation ITU-T E.164 telephone numbers” in response to the needs and demands emerging from Member States of the International Telecommunication Union (ITU), particularly in the Pacific Islands, to address misappropriation of telephone numbers. Telephone numbers are the responsibility of Member States, and the manner by which they have implemented telephone numbers reflects their national needs and requirements. However, there are common elements that are required to assist in countering misappropriation of telephone numbers, among which include aspects of national management of telephone numbers and sharing information about decisions associated with such management. At the September 2015 meetings of ITU-D Study Group 1 and its Rapporteur Group for Question 6/1 dedicated to “Consumer information, protection and rights: Laws, regulation, economic bases, consumer networks” the Membership of the ITU agreed to issue a circular to the Membership requesting input on this issue. The intention of the survey is to gather input on the extent to which Member States have implemented the common elements of telephone number management in order to assist in developing general guidelines to facilitate Member States counter misappropriation of their telephone numbers. All inputs and contributions received through this survey will be compiled as part of the outputs of the Question 6/1 to better protect consumers of telecommunication/ICT services as well as to report to the World Telecommunication Development Conference 2017 (WTDC-17) on the implementation of Resolution 78 with an aim to develop guidelines on best practice for telephone number management. Please complete the survey online before **1 August 2016**. The success and value of this survey will depend on the input received from the Membership. I look forward to your active participation, support and contributions to the work of the ITU-D Study Groups.Allow me to thank you in advance for your cooperation.Yours faithfully,[Original signed]Brahima SanouDirector |
| cc:* Rapporteurs and Vice-Rapporteurs for ITU-D Study Group 1 and 2 Questions
* ITU Regional Offices
* Focal Points in HQ and the Regional/Area Offices for ITU-D Study Group 1 and 2 Questions

**Annex 1**Submission of contributions and timingThe global survey on telephone numbering misuse and misappropriation can be filled in using an online form in any of the six official languages at:<http://www.itu.int/en/ITU-D/Study-Groups/Pages/surveys/2016-Q6-1-CSTG01.aspx> A word version of the survey is also available on the website to gather the information from all stakeholders concerned before submitting it online.We would be grateful if we would receive your input by **1 August 2016**.Information requestsQueries or requests for further information regarding the survey can be addressed to the ITU-D Study Groups Secretariat (Tel.: +41 22 730 5999, e-mail: devsg@itu.int).Further information regarding the survey will also be provided by:* Rapporteur for Question 6/1, Mr Jinqiao Chen, People’s Republic of ChinaTel.: +86 10 62302418, e-mail: chenjinqiao@caict.ac.cn
* Rapporteur for Question 6/1, Mr Romain Abilé Houéhou, African ICT Consumers Network (AICN) / Réseau des Consommateurs Africains des TIC (RéCATIC), BeninTel.: +229 9002 6776, e-mail: hromain@recatic.org
* BDT Focal Point for Question 6/1, Ms Sofie Maddens, BDT/IEE/RME, Tel.: +41 22 730 6256, e-mail: sofie.maddens@itu.int

More information about the ITU-D Study Groups can be found online at:<http://www.itu.int/ITU-D/study-groups/>. \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |