# WSIS Thematic Meeting: Measuring the Information Society, Geneva, 7-9 February 2005 World Telecommunication/ICT Indicators Meeting Geneva, 10-11 February 2005

# **ICT Statistics in Republic of Korea**

Ministry of Information and Communication (MIC)
National Computerization Agency (NCA)
National Internet Development Agency of Korea (NIDA)

Republic of Korea

Website: http://www.mic.go.kr

# I. Information of ICT Statistics Collections

# A. General information

Co	untry	Republic of Korea				
Co	ntact details					
•	The Survey	Lim, Nak Hee: Deputy Director				
	on Information Society	Korean Ministry of Information and Communication				
		email: <u>lucky7@mic.go.kr</u>				
		Joung, Hyun Min : Senior Researcher				
		National Computerization Agency				
		email: hyunmin@nca.or.kr				
•	A Standard Statistical	Lee, Jae-Chan: Director				
	Yearbook in Korean IT	Korea Association of Information & Telecommunication				
	Industry	email: <u>jclee@kait.or.kr</u>				
		Yang, Chang-Jun: Team leader				
		Korea Association of Information & Telecommunication				
		email: <u>ycj@kait.or.kr</u>				
		Jeong, Doug Won: Researcher				
		Korea Association of Information & Telecommunication				
		email: dwjeong@kait.or.kr				
•	Survey on the Computer and	Cho, Chan-Hyeong: Team Chief				
	Internet Usage	National Internet Development Agency of Korea (NIDA)				
•	Internet Infrastructure	email: chcho@nida.or.kr				
	Statistics					

# **B. Details of ICT Collections**

There are five ICT statistics in terms of three perspectives:

• Establishment: The Survey on Information Society

• Industry: A Standard Statistical Yearbook in Korean IT Industry

Household and Individual: Survey on the Computer and Internet Usage

• Other: Internet Infrastructure Statistics

# 1. Name of collection: The Survey on Information Society

Nature of collection	ICT use collection - Establishment					
Collection agency	National Computerization Agency <a href="http://www.nca.or.kr">http://www.nca.or.kr</a>					
General references to collection material	The Survey on Information Society(annual survey since 1999)					
Survey basis or vehicle	The Survey on Information Society is a dedicated establishment survey of ICT infrastructure and usage.					
Frequency of collection	Annual					
Collection history	The Survey on Information Society has been conducted since 1999.					
Whether collection is mandatory or voluntary	Mandatory					
Scope and coverage of collection	Target population is establishments with 5 employees or more and 8 sectoral industries.					
Main classifications used	Industry – Agriculture & Fishery, Light Industry, Heavy Industry, Petrochemical, Construction, Distribution, Finance & Insurance, Other service Population - establishments with 5 employees or more Size – about 7,000 samples					
Collection methodology	Face to face					
Reporting and Statistical units	Establishment					
Sample frame used	The Census on basic characteristics of establishments (Korea National Statistical Office)					
Sampling method	Multistage stratified random sampling					
Sample size	6,550 samples (2004)					
Response rate	91.2 % (2004)					
Methods for dealing with non-response (item and unit)	Hot-Deck Imputation is used.					
Weighting of results	Estimates are weighted by the number of establishments.					

Relative standard errors (or coefficients	Confidential Interval : 95%			
of variation) on main aggregates	Sampling Error : +/- 1.26% (2004 year)			
Known data quality issues with this	Comparability problems over time			
collection	- Characteristic of target population have been changed.			
	1999: Hosehold/ Enterprise/ Public Institution			
	2000: Hosehold/ Enterprise			
	2001: Enterprise/ Public Institution			
	2002 - 2004: Establishment			
Output details	Yearbook of Information Society Statistics.			
	See link to main statistics of 2001, 2002 year:			
	http://www.ipc.go.kr/ipceng/other/stat_manager.jsp			
Other comments	None			

# 2. Name of collection: A Standard Statistical Yearbook in Korean IT industry

Nature of collection	Information & Telecommunication(IT) industry				
	collection				
	Service, Software – Enterprises				
	Hardware manufacturers - Establishments				
Collection agency	Korea Association of Information & Telecommunication				
General references to collection	Korean IT Goods and Services survey				
material					
Survey basis or vehicle	IT service				
	basic telecommunication services, value added				
	communication services, resale services, Broadcasting				
	Service				
	Hardware				
	Information & Communication equipments, Information				
	systems, Broadcasting equipments, Electronic				
	Components				
	Software & Computer Related Services				
	Package S/W, Computer related services, Digital				
	contents development services, Database production				
	services and Database searcher				
Frequency of collection	1 yearly				
Collection history	A Standard Statistical Yearbook in Korean IT industry				
	has been conducted since 1996				
Whether collection is mandatory or	Voluntary				

voluntary					
Scope and coverage of collection	See Survey basis or vehicle				
Main classifications used	IT Goods and Services Classification				
Collection methodology	Telephone interview, email, fax				
Reporting and Statistical units	Production, Domestic market size, exports, imports and				
	number of employees, Sales revenue, etc.				
Sample frame used	Service, Software - whole establishments				
	IT equipments manufacturers - establishments with 5				
	employees or more				
Sampling method	N/A				
Sample size	N/A				
Response rate	Over 95%				
Methods for dealing with non-response	Re-interviewing, refer to official disclosure of the				
(item and unit)	company(Company investor relation report, business				
	report, etc)				
Weighting of results	N/A				
Relative standard errors (or coefficients	N/A				
of variation) on main aggregates					
Known data quality issues with this	N/A				
collection					
Output details	A Standard Yearbook in Korean IT industry is published				
	by Korea Association of Information &				
	Telecommunication, and file download is available at				
	KAIT statistics website (www.iti.or.kr or				
	www.kait.or.kr)				
Other comments	A Standard Yearbook in IT industry was approved by				
	Korea National Statistical Office in 1996, and the				
	classification system was approved as Korean IT				
	standard(TTAS) by Telecommunication Technology				
	Association in December 2003.				

# 3. Name of collection: Survey on the Computer and Internet Usage

Nature of	collection			ICT use collection- Household/individual					
Collection	n agency			National	Internet	Development	Agency	of	Korea
			(NIDA)						
			http://www.	.nida.or.kr					
General	references	to	collection	on Survey on the Computer and Internet Usage					

material	only survey on household and individual use of ICT in
	Korea conducted nationwide
	(Summaries, full texts and questionnaires are publicly
	available both in English and Korean.
	They are shown in the survey link <a href="http://isis.nida.or.kr">http://isis.nida.or.kr</a>
Survey basis or vehicle	Standalone survey
Frequency of collection	Semiannually (June / December)
Collection history	Survey on the Internet Users and Use Pattern was
	conducted by KRNIC(currently NIDA) from 1999 to
	2002. It was carried out once in 1999, 3 times in 2000,
	quarterly in 2001, and semiannually in 2002.
	Besides NIDA, similar surveys had been carried out by
	several organizations during those periods, which were
	integrated for efficient survey and its results in 2003.
	In 2003, the survey above changed its name to Survey
	on the Computer and Internet Usage and became a
	government approval statistics, and it has been
	conducted semiannually since 2003.
Whether collection is mandatory or	Mandatory
voluntary	
Scope and coverage of collection	All households and their family members in Korea
Main classifications used	Gender - male/female
	Age - age 6-19 / 20's / 30's / 40's / 50's / 60 and older
	Provinces - 9 provinces and 7 large cities
	Region - large cities/ small and medium cities/ rural
	areas
	Household income - less than 1 million won / 1-2 / 2-3 /
	3-4 / 4 and more million won
	Education – elementary and under / junior high grad /
	high school grad / college grad and above
	Occupation – professional and manager / white-collar /
	services and sales / production / agriculture and fishery /
	student / housewife / unemployed
Collection methodology	Face to face interview
Reporting and Statistical units	Households and individuals
Sample frame used	Enumeration districts(EDs) of the Year 2000 Population
	and Housing Census conducted by Korea National
	Statistical Office
Sampling method	Multi-stage stratified sampling-The whole nation was

	stratified into 16 strata (the 7 largest cities and 9
	provinces). Based on 10% EDs from the Year 2000
	Population and Housing Census, 700 sample EDs were
	allocated in proportion to a square root of total EDs in
	each of 16 strata. Within each sample ED, 10
	households were systematically selected as sample
	households.
Sample size	
Sample size	Around 20,000 family members aged at least 6 and over
D	of 7,000 households nationwide
Response rate	Over 90%
Methods for dealing with non-response	Non-responses were substituted by another households
(item and unit)	within same EDs which has identical characteristics by
	the sampling method.
Weighting of results	Weight values are obtained by applying a
	post-stratification method and the general formula for
	weights is the following:
	wt(i,j,k)=N(i,j,k)/n(i,j,k), where $wt(i,j,k)$ is a weight for
	cell(i,j,k), N(i,j,k) is population for cell (i,j,k), n(i,j,k) is
	a sample size for cell(i,j,k), i,j,k is a numeric order in a
	matrix used in the post-stratification method, such as
	region, gender and age groups.
Relative standard errors (or coefficients	RSEs are very small for aggregates. For example, RSE
of variation) on main aggregates	of Internet use rate is 0.95%
Known data quality issues with this	Before 2002, the survey was carried out with those aged
collection	7 and over. However, considering people using the
	Internet at a very early age, the survey has been
	conducted with those aged 6 and over since 2002.
Output details	Survey on the computer and internet usage is published
-	by NIDA semi-annually and also available both in
	English and Korean in the website <a href="http://isis.nida.or.kr">http://isis.nida.or.kr</a>
	It is also included in the book Korea Internet Statistics
	Yearbook published by NIDA annually.
Other comments	None. See the links <a href="http://isis.nida.or.kr">http://isis.nida.or.kr</a> which provide
	descriptions of the collections and the most recent
	summary results.
	builling 100010.

# 4. Name of collection: Internet Infrastructure Statistics

Nature of collection	Other ICT collection – Internet Infrastructure					
Collection agency	National Internet Development Agency of Korea					
	(NIDA)					
	http://www.nida.or.kr					
General references to collection	.KR Domain Name Statistics – collection vehicle for the					
material	number of .kr domain name					
	<u>IP Address Statistics</u> - collection vehicle for IP					
	address allocation					
	Internet Host Statistics - collection vehicle for the					
	number of Internet Hosts in Korea					
Survey basis or vehicle	.KR Domain Name Statistics- administrative byproduct					
	data					
	<u>IP Address Statistics</u> - administrative byproduct data					
	<u>Internet Host Statistics</u> – standalone survey					
Frequency of collection	.KR Domain Name Statistics - monthly					
	<u>IP Address Statistics</u> - monthly					
	Internet Host Statistics – once in 2004 and plan to be					
	conducted semiannually from 2005					
Collection history	Conducted from 1993 until now monthly excluding the					
	Internet Host Statistics.					
	Internet Host Statistics just began last year.					
Whether collection is mandatory or	Voluntary					
voluntary	KD Danaia Nama Christian and all maistered KD					
Scope and coverage of collection	.KR Domain Name Statistics – whole registered .KR					
	domain name  ID Address Statistics IDv4 and IDv6 address allocated					
	<u>IP Address Statistics</u> - IPv4 and IPv6 address allocated to Korea					
	Internet Host Statistics – Whole Internet Hosts in Korea					
Main classifications used	.KR Domain Name Statistics – period(monthly / yearly),					
Main classifications used	SLD ( co / re / ne / or / pe / go / region / Hangeul)					
	IP Address Statistics – period (monthly / yearly)					
	Internet Host Statistics – Not applicable					
Collection methodology	.KR Domain Name Statistics – counting the number of					
	registered .KR domain names in the DB owned by					
	NIDA.					
	IP Address Statistics – downloading information on					
	the number of allocated IP address from the DB of					

	RIR and NIDA, and counting it.
	<u>Internet Host Statistics</u> – analysing the zone files in the
	name server. Zone file of .KR comes from the name
	server of NIDA and those of com, net, org come from
	Verisign and PIR.
Reporting and Statistical units	Not applicable
Sample frame used	Not applicable
Sampling method	Not applicable
Sample size	Not applicable
Response rate	Not applicable
Methods for dealing with non-response	Not applicable
(item and unit)	
Weighting of results	Not applicable
Relative standard errors (or coefficients	Not applicable
of variation) on main aggregates	
Known data quality issues with this	.KR Domain Name Statistics - not including gTLD
collection	domain name.
	<u>Internet Host Statistics</u> – Due to the method of analysing
	the information in Zone files accessible for NIDA,
	only .KR, com, net, org can be analysed while other
	domains such as biz, info, pro, museum are excluded.
Output details	Monthly Internet Infrastructure Statistics can be shown
	in the website <a href="http://isis.nida.or.kr">http://isis.nida.or.kr</a>
	It is also included in the book Korea Internet Statistics
	Yearbook published by NIDA annually.
Other comments	None. See the links <a href="http://isis.nida.or.kr">http://isis.nida.or.kr</a> which provide
	descriptions of the collections and the most recent
	statistics.

# II. ICT Statistics in Korea

# A. Basic Indicators

**Population:** Korea National Statistical Office newly re-estimated to reflect rapid decline of birth rate in December 2004.

(unit: 1,000 persons)

Classification	1999	2000	2001	2002	2003	2004
populations	46,616.68	47,008.11	47,353.52	47,615.13	47,849.23	48,082.16

Source: National Statistical Office

**GNI and GDP**: GNI and GDP is revised. Because Korea adopted 1993 United Nations System of National Account(SNA) and changed reference year into 2000 year on March 2004 by Bank of Korea

(unit: billion won, billion \$)

Classification		1999	2000	2001	2002	2003
GNI	Won	523,355.4	576,160.0	621,027.9	685,069.0	722,355.8
GNI	US \$	440.0	509.6	481.1	547.5	606.1
GDP	Won	529,499.7	578,664.5	622,122.6	684,263.5	721,345.9
UDF	US \$	445.2	511.8	482.0	546.9	605.2

Source: Bank of Korea

# **B.** Telephone

# Main fixed telephone lines and subscriber

(unit: 1,000 lines, 1,000 persons)

Classification	1999	2000	2001	2002	2003(P)	2004(P)
Main lines	25,619.89	25,863.10	25,791.57	25,735.04	25,800.40	26,058.07
Main lines per	54.96	55.02	54.48	54.02	53.83	54.19
100 inhab.	54.90	33.02	34.40	34.02	23.63	54.19
Subscriber lines	25,536.67	25,863.10	25,584.26	25,525.69	25,590.57	25,900.04
Subscriber lines	54.78	55.02	54.04	53.58	53.40	53.87
per 100 inhab.	34.76	33.02	34.04	33.36	<i>33.4</i> 0	55.67

Source: Korea Association of Information & Telecommunication (KAIT)

#### **Mobile phone subscribers**

(unit: 1,000 persons)

Classification	1999	2000	2001	2002	2003	2004
Subscribers	23,442.72	26,816.40	29,045.60	32,343.49	33,591.76	36,584.05
Subscribers per 100 inhab.	50.29	57.05	61.35	67.89	70.09	76.08

Source: Korea Association of Information & Telecommunication (KAIT)

# **Total telephone subscribers**

(unit: 1,000 persons)

Classification	1999	2000	2001	2002	2003(P)	2004(P)
subscribers	48,979.39	52,679.50	54,629.86	57,869.18	59,182.33	62,484.09
subscribers per 100 inhab.	105.07	112.06	115.39	121.47	123.49	129.95

Source: Korea Association of Information & Telecommunication (KAIT)

# C. Internet and PC

#### **Internet Users and Usage Rate**

(unit: 1,000 persons)

Classification	1999	2000	2001	2002	2003	2004
Internet User	10,860	19,040	24,380	26,270	29,220	31,580
Internet Usage rate	22.4	44.7	56.6	59.4	65.5	70.2

Source: National Internet Development Agency of Korea(NIDA)

Note: Internet Usage rate is calculated the number of internet users divided by number of people over 6 years old.

#### **Internet subscribers**

(unit: 1,000 persons)

Classification	1999	2000	2001	2002	2003	2004
Dial-up	952.27	1,018.16	622.88	479.84	259.06	
ISDN	237.02	372.20	131.00	105.13	104.23	
Broadband	366.00	4,017.49	7,805.52	10,405.49	11,178.50	11,921.44
Total	1,555.28	5,407.85	8,559.39	10,990.45	11,541.79	12,025.67
Subscribers per 100						
inhab.	3.34	11.50	18.08	23.07	24.08	

Source: Ministry of Information and Communication

#### Household online

Classification	2000	2001	2002	2003	2004
Household online ratio (%)	70.1	82.3	89.3	91.5	92.8

Source: National Internet Development Agency of Korea(NIDA)

Note: households online ratio = households with internet access/households equipped PC

# **PCs Supply**

(unit: 1.000 PCs)

					,	
Classification	1999	2000	2001	2002	2003	2004(p)
Home PCs		11,060	12,812	13,913	15,173	16,690
Business PCs		7,555	9,683	9,589	9,074	9,511
Number of PCs(Total)	11,530	18,615	22,495	23,502	24,248	26,201
PC penetration rate(%) for total population	24.7%	39.6%	47.5%	49.3%	50.7%	54.5%

Source: National Computerization Agency (NCA)

Note: Date of 2004 year estimated

# D. TV and Cable TV

# Cable television equipped households

(unit: 1,000 households)

Classification	2000	2001	2002	2003	2004(P)
CATV	9,991.99	10,325.52	11,434.53	13,524.06	14,200.32

Source: Korean Broadcasting Commission

Note: 2003 figure is provisional

#### TV receivers

(unit: 1,000 receivers)

Classification	2000	2002	2003	2004(P)
TV receivers	19,020.00	21,710.00	21,957.95	22.915.00

Source: Korea Electric Power Corporation(KEPCO)

Note: 2003 figure is provisional

# TV equipped households

(unit: 1,000 households)

1999	2000	2001	2002	2003	2004
14,962.05	15,112.67	15,499.70	15,854.49	16,379.72	16,707.54
					1999         2000         2001         2002         2003           14,962.05         15,112.67         15,499.70         15,854.49         16,379.72

Source: Korea Broadcasting System(KBS)

# E. Tariffs

# Fixed telephone cost

Classification		2001	2002	2003	2004
Connection fee(won)		60,000	60,000	60,000	60,000
Monthly subscrip	tion(won)	5,200	5,200	5,200	5,200
Cost of a 3-minute local	peak rate	39	39	39	39
call	off-peak rate	32	32	32	32

Source: Korea Telecom(KT)

Note: Business and residential lines are charged at the same rate.

### **International fixed telephone costs**(per 3 minutes in peak hours to USA)

Classification	3 digit	5 digit
Average costs(won)	831won	490won
Average costs(US \$)	0.72\$	0.42\$

Source: Ministry of Information and Communication

Note: Average costs for 3 digit represents average international telephone cost offered by four common carriers using 3 digit international access code. The figure for 5 digit means average international cost offered by four common carriers providing 5 digit international access service plus four special carriers using 5 digit international code access.

## Cellular phone costs

		20	002 20		03	2004	
Classifica	LGT,	SKT	LGT,	SKT	LGT,	SKT	
			KTF		KTF		KTF
Connection charge(won)		30,000	50,000	30,000	50,000	30,000	50,000
Monthly subscription(won)		14,800	15,000	13,000	14,000	12,000	13,000
Cost of a 3-minute	peak rate	324	378	324	360	324	360
local call	off-peak rate	180	270	180	252	180	252

Source : each company

### F. Others

#### The number of Internet secure server

Classification	2001	2002	2003	2004
SSL	772	1,126	1,748	1,526
Secure Application Layer	295	715	1,776	1,924
Total	1,067	1,841	3,524	3,450

Source: Korea Information Security Agency(KISA)

# **Electronic Signature User**

(unit: 1,000person)

Classification	2000	2001	2002	2003	2004
User	518	1,917	5,772	8,713	10,553

# **Online Banking Users**

(unit: 1,000person)

Classification	1999	2000	2001	2002	2003	2004
Online Banking User	1,230	4,090	11,310	17,710	22,754	24,270

Source: The Bank of Korea

#### **E-Commerce Transaction**

(unit: billion US \$)

Classification	2000	2001	2002	2003
Total Amounts	45.6	89.7	148.1	196.4

Source: National Statistical Office

# **Online Stock-Trading Amount Rate**

(unit:%)

Classification	1999	2000	2001	2002	2003	2004 . 3Q
Online Stock-Trading Amount rate	25.4	55.9	66.6	64.3	60.3	52.6

Source: The Korea Securities Dealers Association (KSDA)

### **III. Comments on Indicator**

#### A. Statistics for Internet Secure Server

Based on the OECD Communication Outlook (2003), the Number of Internet Secure Server of Republic of Korea has not been accurately represented. OECD Communication Outlook indicated that the date of the Number of Internet Secure Server are 38(07/1998), 243(07/2000), 562(07/2002) per 100,000 inhabitants. The number of Internet Secure Server is more then those number in the OECD Outlook. There is obviously the gap between data of OECD Outlook and the Korea situation. That is due to a problem of data collection. OECD collected the number of Internet Secure Server only from the VeriSign SSL server certificates. However, Korea has issued not only the VeriSign SSL server certificates, but also the Baltimore, Thawte, Entrust SSL sever certificates.

Current situations of Republic of Korea are:

- ? Issued SSL web-server certificates (Randomly picked company)
  - CrossCert (VeriSign, Thawte local agent): around 1000 certificates
  - KICA (Baltimore local agent): 178 certificates
  - DotName Korea(Entrust, VeriSign local agent): around 700-1000 certificates

Therefore, when the density of secure servers in Korea are surveyed in that fashion, above facts must be considered.

# **B.** Mobile Telephones Subscribers

Mobile telephone subscribers defined by ITU and other international organizations include prepaid and SIM(Subscriber Identification module) cards regardless whether they are used or not. The inclusion prepaid card and SIM card may not represent the real number of mobile phone subscribers.

Accordingly, we recommend some sort of adjustment to reflect the real number of mobile telephone subscribers based on different technology such as CDMA and GSM.

# C. International Internet Bandwidth per Inhabitant

This indicator could not demonstrate the digital divide between developed and developing countries, because it could not appropriately reflect the reality of developed countries, which have affluent contents of the Internet. The Internet user in developed countries might not go to the other international Internet websites, because they could get their contents in their domestic Internet websites. If we want to use this indicator, we have to reversely use the way to calculate the result of this indicator (Pease refer to ITU reports as below:)

The variables selected for quality are the amount of international Internet bandwidth and the number of broadband subscribers.16 In many developing countries, most Internet access is to sites abroad and therefore the amount of international bandwidth has a major impact on performance. In many developed countries, people visit domestic sites so that international bandwidth is not as important as "last mile" bandwidth.(ITU, The World Telecommunication Development Report 2003, p106)

# D. Proportion of Households with a Radio

No Institute in South Korea collects the data of 'Proportion of households with a radio'. We guess, most developed countries no longer consider 'Proportion of households with a radio' as the core indicator to measure the degree of ICT. So that, even though 'Proportion of households with a radio' might be useful to measure the degree of ICT development in terms of globalisation, it has a clear limitation of data collection so that you could not proceed your survey of 'Proportion of households with a radio' indicator.

#### E. Number of Internet Host

There is a doubt of statistical indicator: 'Number of Internet Host' due to following reasons:

- First, in case the server is located in outside country and is mainly used in inside country, it is very hard to geographically count that sever
- Second, because of advancement of web-hosting technology, one host could operate many websites
- Third, in case a country has a higher rate of usage of xDSL, which use dynamic IP, a country could have fewer number of Internet host